

MassHealth

CHILDREN'S BEHAVIORAL HEALTH INITIATIVE (CBHI)

OFFICE OF BEHAVIORAL HEALTH (OBH)

News from MassHealth's Office of Behavioral Health and Children's Behavioral Health Initiative

IN THIS ISSUE: [Personnel Changes](#) | [CBHI Family Forums](#) | [Check Out Our New Look](#) | [New Public Awareness Campaign to Launch](#) | [CANS Training Program Update](#) | [Massachusetts Practice Review \(MPR\) Reports](#) | [Practice Profile for In-Home Therapy](#)

Personnel Changes

Stephanie Jordan Brown has joined MassHealth as the Director of the Office of Behavioral Health (OBH) as of January 3, 2017. In her new role, Stephanie will oversee the operation of OBH, lead MassHealth's efforts to integrate physical and behavioral health care for our members, and collaborate with the MassHealth Care Delivery and Payment Reform team on the implementation of Behavioral Health Community Partners and accountable care organizations (ACOs).

Emily Sherwood, the longtime director of CBHI and, more recently, Director of the Office of Behavioral Health, has been named Deputy Commissioner for Child, Youth and Family Services at the Department of Mental Health. She assumed her new role in November, and we wish her all the best!

Check Out Our New Look

If you haven't been to the CBHI website in a while, check out the **newly redesigned website**. Practice guidelines, program specs, CANS information, and access to all of our resources are there, in a cleaner, easier-to-navigate format that we hope will be useful for providers, state agency partners, families, and anyone interested in behavioral health services for MassHealth-enrolled children and youth.



Check Out Our New Look!

CBHI Family Forums

As part of our ongoing quality-improvement efforts, **CBHI is sponsoring a series of family forums at CSAs across the state** to hear from the parents of children, and from teens or youth directly, who are receiving any CBHI service.

The forums are designed to be an informal way to collect feedback about the services, to gauge areas that may need improvement, and to give participants an opportunity to have their voices

heard. The forums are facilitated by the statewide coaches from the Technical Assistance Collaborative (TAC), and have been scheduled at various times and locations around the state. In order to ensure confidentiality and give participants the ability to speak freely about their experience, the individual coaches are from regions other than the location of any given forum. We'd appreciate your help in spreading the word!

[View Full Schedule](#)

New Public Awareness Campaign to Launch

OBH/CBHI, in partnership with MBHP, is preparing to launch in late spring a public-awareness campaign about ESP/MCI services. Transit ads, posters, informational brochures, and social media will be used to inform MassHealth customers about the availability of emergency services as an alternative to hospital emergency rooms.

CANS Training Program Update

As many of you know, the **CANS Training Program released a new training and certification website** in May 2016. The new CANS training and certification includes interactive training components, videos, and additional topics that prepare CANS users (both new and advanced) for use of the CANS in practice.

IMPORTANT: If your e-mail and other contact information changes, please update your CANS Training account. We e-mail reminders when your recertification date is approaching and want to make sure that you receive the reminders and other important notices from the CANS Training Program team. If you have questions or need help with the CANS Training Program and Certification process, please e-mail our helpdesk at MassCans@umassmed.edu.

[Update Your CANS Training Account](#)

Massachusetts Practice Review (MPR) Reports

Based on recommendations of the final summary System of Care Practice Review (SOCPR) report, the Commonwealth created the **Massachusetts Practice Review (MPR)** tool in order to align with the best practice Wraparound process implemented by MassHealth for CBHI services.

The **MPR Report of Pilot Reviews** describes key protocol revisions and impressions from the MPR pilot test reviews, as well as plans for future MPR reviews using the new protocol and provider sampling procedures. System and provider quality-improvement efforts as a result of SOCPR implementation are also briefly described. Schedules and reports from subsequent review cycles will be posted to the CBHI website.

[Read The Report](#)

Practice Profile for In-Home Therapy

In the fall of 2015, the CBH Knowledge Center, in collaboration with MassHealth, began an extensive effort to develop a practice profile for **In-Home Therapy (IHT)**. A practice profile as defined by the National Implementation Research Network (NIRN) is a tool for operationalizing the core components of a program or practice. It breaks down large concepts such as "engagement" into discrete skills and activities that can be taught, learned, and observed.

IHT is a critically important service used by many thousands of youth and families throughout the Commonwealth, yet case reviews with the **Massachusetts Practice Review (MPR)** have indicated extensive opportunity for improvement in IHT. Information about the practice profile, including an archived webinar from June 2016 and a complete summary, will be published later this winter.

[Learn More About The Practice Profile](#)

MASSHEALTH

OFFICE OF BEHAVIORAL HEALTH (OBH)

CHILDREN'S BEHAVIORAL HEALTH INITIATIVE
(CBHI)

MassHealth

CHILDREN'S BEHAVIORAL HEALTH INITIATIVE (CBHI)
OFFICE OF BEHAVIORAL HEALTH (OBH)

Receive this OBH/CBHI newsletter as a forward? **Sign up** to receive our future emails. Follow this link if you would like to [unsubscribe](#) from receiving future OBH/CBHI newsletters.

Visit the CBHI website
(www.mass.gov/masshealth/CBHI).

Follow us on Twitter **@MassHealth** | Follow us on **YouTube**.

MassHealth CBHI CANS