

Complex Care Assistant Enhanced Care Services

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This document serves to provide further clarity on the enhanced care tasks complex care assistants may perform in accordance with 130 CMR 438.415(C). The enhanced care services must not require the skills, judgement, or assessment of a nurse, and may be performed only after the complex care assistant is deemed competent in performing the task by the CSN agency or training organization. This document is subject to change.

- 1. enteral G-tube/J-tube feedings** – includes pump set up/discontinuation and/or administering bolus feeds; does not include changing or replacing of feeding tube.
- 2. skin care including application of OTC products or routine G-tube/J-tube care** – application of non-medicated over-the-counter products or routine G-tube/J-tube care, or stomas requiring care (including cleaning, application of OTC products to enhance adherence of the appliance, application of the appliance) or simple dressing changes that do not require application of medications, medicated, or specialized dressing products.
- 3. oxygen therapy** –replace oxygen tubing or nasal cannula and set oxygen at ordered flow rate so long as the care is not in response to a respiratory event requiring the judgement and assessment of a nurse.
- 4. oral (dental) suction to remove superficial oral secretions** – removal of superficial secretions in the oral cavity, includes set up and cleaning of suction device.
- 5. ostomy and catheter care** – empties/changes ostomy bag or urinary collection devices and cleans skin where there is no need for skilled skin care. Does not include the replacement of catheters.
- 6. modified meal preparation** – prepares diets that do not require nurse oversight to administer. This may include modification of meal consistency as directed.
- 7. equipment management and maintenance (wheelchair, CPAP/BiPAP, oxygen and Respiratory care equipment) and paperwork**— simple cleaning, monitoring for and reporting any equipment issues to the RN supervisor and CSN agency, including associated agency paperwork.
- 8. braces, splints, and/or pressure stockings**—donning and doffing of stockings, splints, orthotics; Application of braces, splints and or pressure stockings.
- 9. transportation to medical providers / pharmacy** - driving the member or going alone to the pharmacy or transporting of member to medical providers.
- 10. incidental services** – only when incidental to enhanced care service delivery; When a CCA provides services that meet the requirements of Complex Care Assistant, they may also provide some incidental services that do not meet the definition of CCA (for example, light cleaning after a member bathes) However, the purpose of the CCA service must not be to provide these incidental services, since they are not health related.