

ATTACHMENT B

DELIVERY SYSTEM REFORM INCENTIVE PAYMENT (DSRIP) PROGRAM COMMUNITY PARTNER (CP) BP3 ANNUAL REPORT RESPONSE FORM

PART 1: BP3 ANNUAL REPORT EXECUTIVE SUMMARY

General Information

Full CP Name:	Community Counseling of Bristol County, Inc.
CP Address:	1 Washington Street, Taunton MA 02780

Part 1. BP3 Annual Report Executive Summary

Community Counseling of Bristol County (CCBC) is a stand-alone provider of Behavioral Health Community Partner (BH CP) services. The program accepts members living in the communities of Southeastern Massachusetts; Brockton, Taunton, Attleboro, in addition to our approved expansion in Fall River, New Bedford, Plymouth, and Quincy in BP3. CCBC has been delivering community-based mental health and substance use disorder services in the Taunton/Attleboro area for 50 years and approximately half that period of time in the other service areas referenced above. CCBC has developed close working relationships with many of the local providers and social service agencies throughout these areas.

Our CCBC and BH CP programs continue to maintain and evolve close working relationships with the associated medical and behavioral health providers in these areas in relation to inpatient, in-home, outpatient, hospital and community-based care. CCBC remains in collaboration with the Department of Mental Health (DMH) offices in our contracted areas. BH CP staff remain knowledgeable and familiar with accessing all levels of primary and behavioral health care services from establishing with a new Primary Care Physician or therapist, to submitting a request for DMH services.

CCBC and BH CP has developed close partnerships with the main ACOs and affiliated hospitals in in our contracted and surrounding areas of Taunton, Attleboro, and Brockton. In BP3 we expanded our geography to include Fall River, New Bedford, Plymouth and Quincy. In collaboration with our ESP, CCS and CSP services, BH CP has been able to continue to decrease emergency department use and more fully meet the direct needs of our members who present and utilize hospital emergency room services at Sturdy Hospital in Attleboro, Brockton Hospital and Good Samaritan Hospital in Brockton, Morton Hospital in Taunton, St. Luke's Hospital in New Bedford, Beth Israel Deaconess in Plymouth, St. Anne's and Charlton Memorial Hospital in Fall River, as well as, South Shore Hospital in Weymouth. We continue to work closely with our CCBC crisis stabilization (CCS) and emergency service program (ESP) to ensure adequate coordination of care and discharge planning. In addition, our CSP, ACCS, AOP, Day Treatment, and BHCP programs work collaboratively with the local inpatient facilities prior to and during the national health crisis.

The CCBC CP target population we serve continues to include a significant number of homeless individuals, veterans, persons with HIV, members with severe and persistent mental illness, complex and comorbid medical needs, and high percentages of members struggling with co-occurring substance use disorders. In addition, our members present with multiple social determinants of health (SDOH) and socioeconomic barriers related to housing, income, transportation, and food to name a few. BH CP continues to work with entities to help meet member needs, including local food pantries, housing authorities, the Department of Transitional Assistance and the Social Security Administration. CCBC is familiar with the cultural and linguistic diversity needs of our members we serve and remain positioned to meet those needs. The BH CP program has seamlessly and effectively served members throughout the public health emergency by mobilizing telehealth applications.