

Community Case Management (CCM) Nurse Directory CCM Member Job Aid

Prepared for:

MassHealth



Prepared by:

Santa Diaz

UMass Chan Medical School

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If you need assistance accessing or using the directory, please contact:
CSNAccessSupport@umassmed.edu

CCM Member Registration

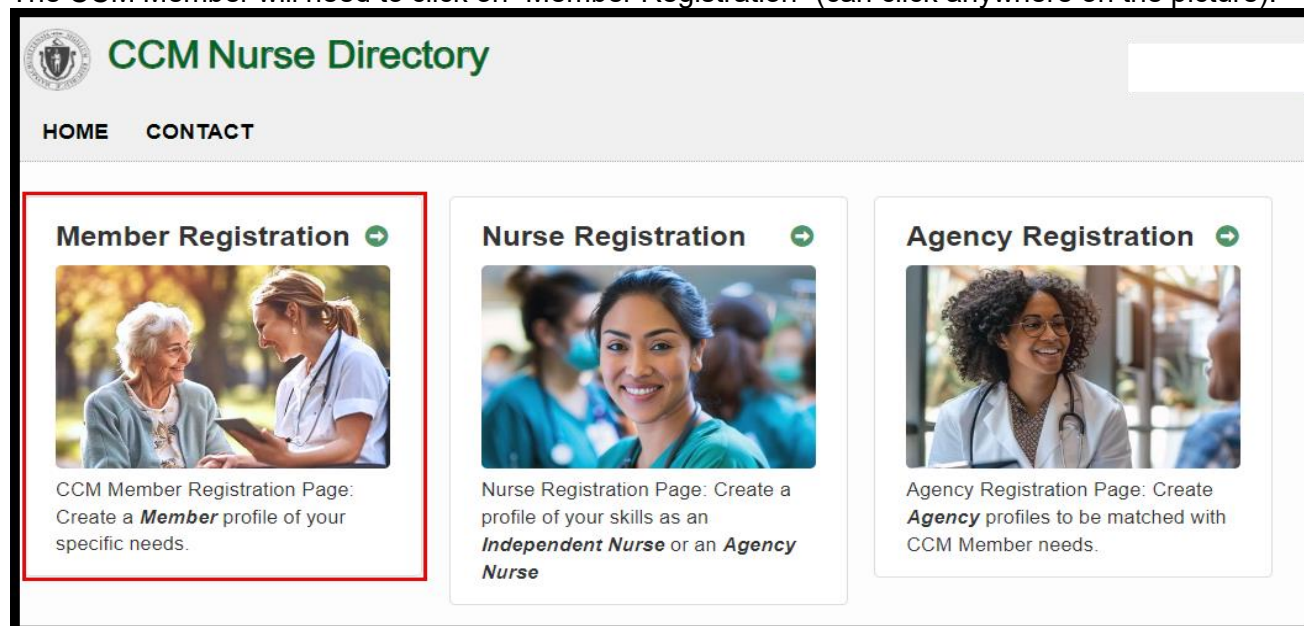
A CCM Member will need to access the Community Case Management (CCM) Nurse Directory webpage to create an account and profile for the CCM Nurse Directory.

<https://ccmnursedirectory.org>

After the CCM Member accesses the CCM Nurse Directory webpage, the CCM Member needs to click on “Register Now” just below the Log in menu item.



The CCM Member will need to click on “Member Registration” (can click anywhere on the picture).



The CCM Member will enter the information for their family member and click “Register.” An email will be sent to the CCM Member’s email address for them to authenticate into the CCM Nurse Directory.

Helpful Hints

- The following fields are required: CCM Member First Name, CCM Member Last Name, Street Address, City, State, Zip Code, CCM Member Date of Birth, MassHealth Number, Email, Password, Confirm Password. The system will provide a message and highlight the corresponding field if NOT populated when the “Register” button is clicked. These fields are also identified with a red asterisk before each field.
- The email address and password entered in the registration will be used by the CCM Member to log into the CCM Nurse Directory.
- The CCM Member will have the ability to update their account (registration) information after they authenticate into the CCM Nurse Directory.

The screenshot shows the 'Member Registration' page of the CCM Nurse Directory. The page has a blue header with the UMass Chan Medical School logo, the text 'An official website of the MassHealth Community Case Management (CCM) program', a 'Select Language' dropdown, and 'Register' and 'Log in' links. Below the header is a navigation bar with 'HOME' and 'CONTACT' links. The main content area is titled 'Member Registration' and contains a form for 'Applicant Information'. The form includes fields for CCM Member First Name, CCM Member Last Name, Street Address, City, State (dropdown), Zip Code, CCM Member Date of Birth (calendar icon), Parent/Guardian Contact First Name, Parent/Guardian Contact Last Name, Home Phone Number, Cell Phone Number, MassHealth ID, Preferred initial contact method (checkboxes for E-mail, Phone, Cell phone, Text message), Email, Password, and Confirm password. The Password field has a list of requirements: Password must be at least 8 characters long; Passwords must have at least one non letter or digit character (!, #, \$, %, ^, ?, *, _); Passwords must have at least one digit ('0'-'9'); Passwords must have at least one uppercase ('A'-'Z'); Passwords must have at least one lowercase ('a'-'z'). At the bottom of the form are 'Register' and 'Cancel' buttons. A 'Back To Top' link is at the very bottom.

An official website of the MassHealth Community Case Management (CCM) program

Select Language Register Log in

CCM Nurse Directory

HOME CONTACT

Member Registration

Applicant Information

* CCM Member First Name * CCM Member Last Name

First Name Last Name

* Street Address * City * State * Zip Code

Street Address City State Zip Code

* CCM Member Date of Birth

mm/dd/yyyy

Parent/Guardian Contact First Name Parent/Guardian Contact Last Name

Guardian First Name Guardian Last Name

Home Phone Number Cell Phone Number

###

* MassHealth ID

#####

* Preferred initial contact method:

☐ E-mail ☐ Phone ☐ Cell phone ☐ Text message

* Email

Email Address

* Password

Password

- Password must be at least 8 characters long.
- Passwords must have at least one non letter or digit character (!, #, \$, %, ^, ?, *, _).
- Passwords must have at least one digit ('0'-'9').
- Passwords must have at least one uppercase ('A'-'Z').
- Passwords must have at least one lowercase ('a'-'z').

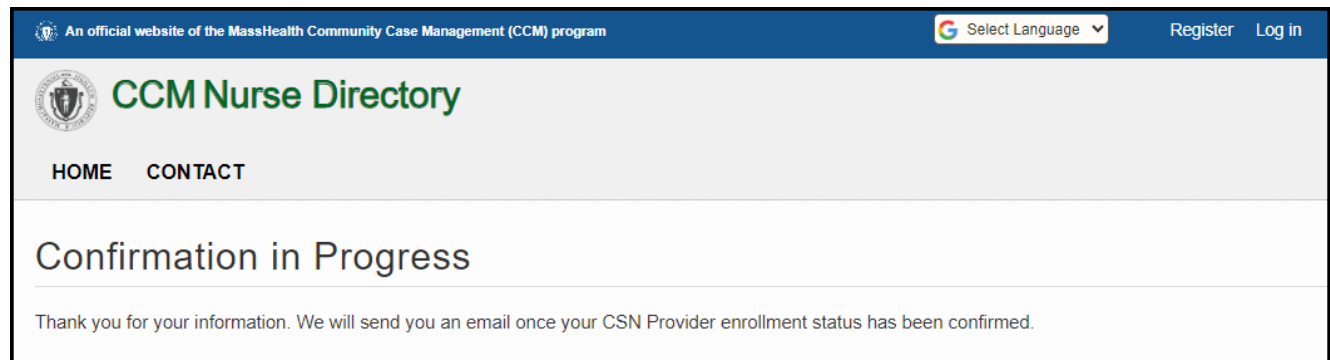
* Confirm password

Confirm Password

Register Cancel

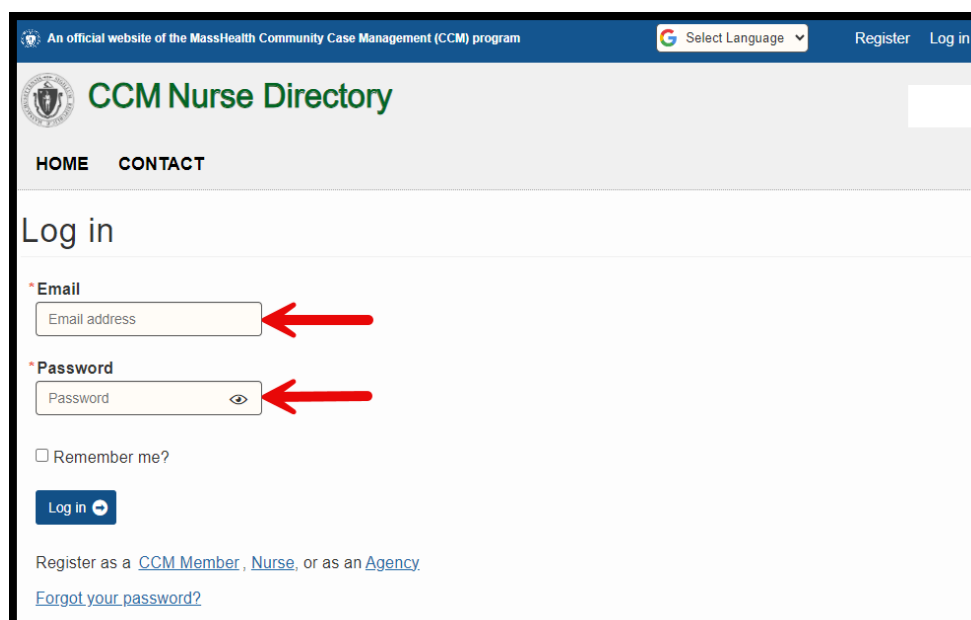
▲ Back To Top

The CCM Member will receive the Confirmation in Progress message as shown below and an email will be sent to the CCM Members email address for them to authenticate into the CCM Nurse Directory.

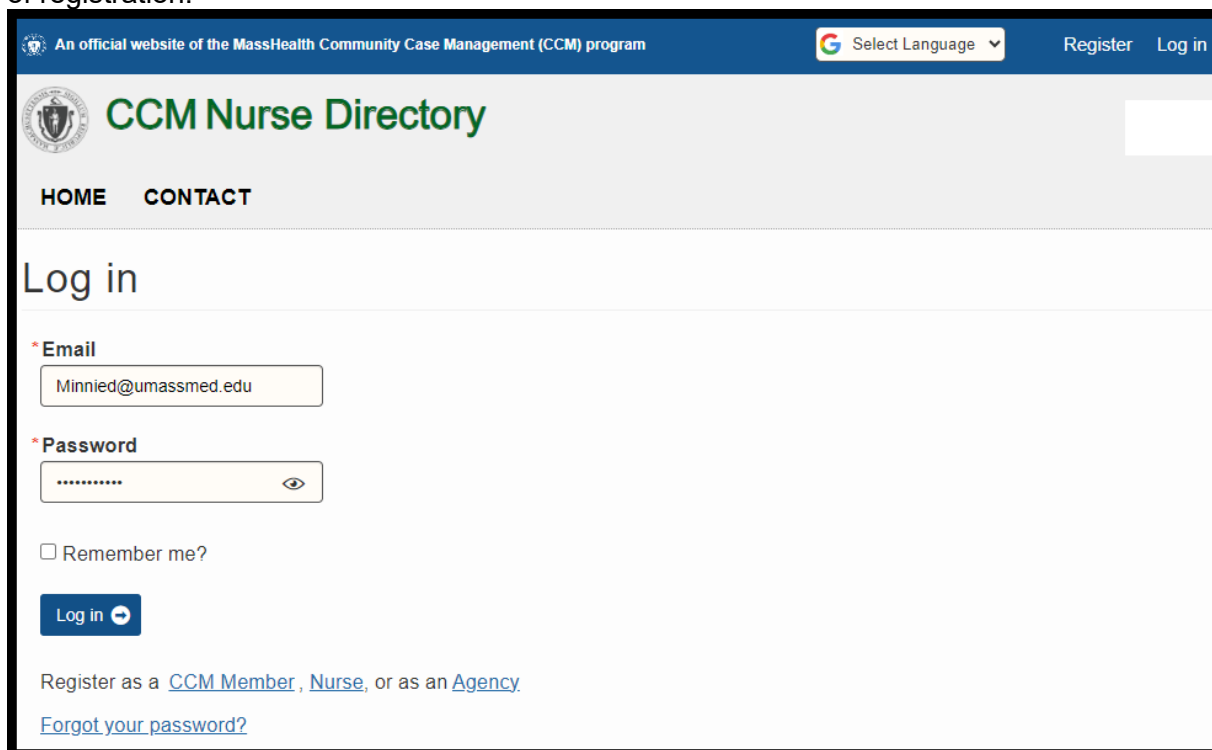


CCM Member Log In

After the CCM Member authenticates their account, they will be able to log into the CCM Nurse Directory. The CCM Member can use the “Log In” menu item on the upper right corner of the screen or the “Log In” menu item on the bottom of the screen to log into the CCM Nurse Directory.

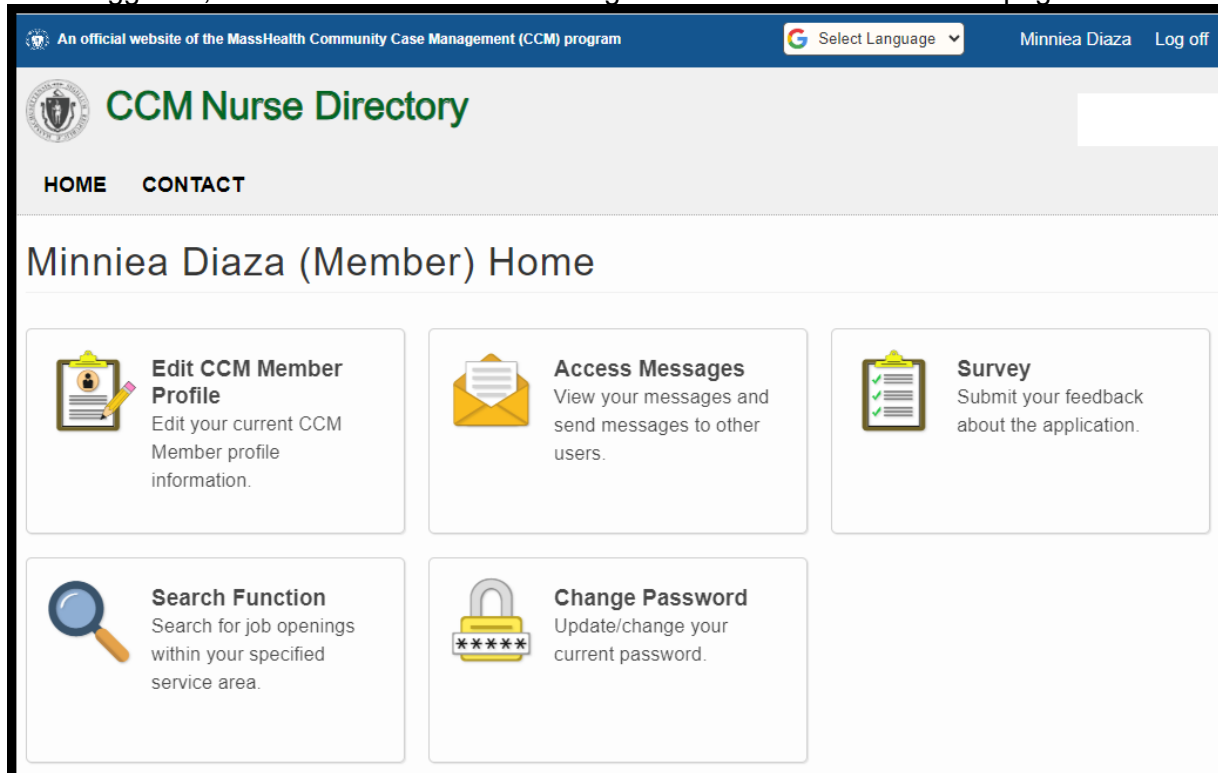


The CCM Member needs to use the email address and password that they entered at the time of registration.



The screenshot shows the login page of the CCM Nurse Directory. At the top, a blue header bar contains the text "An official website of the MassHealth Community Case Management (CCM) program", a "Select Language" dropdown menu, and links for "Register" and "Log in". Below the header, the page title "CCM Nurse Directory" is displayed in green, accompanied by the UMass Chan Medical School logo. A navigation bar includes "HOME" and "CONTACT" links. The main section is titled "Log in" and contains a form with two required fields: "* Email" (with the text "Minnied@umassmed.edu" entered) and "* Password" (with masked characters and a toggle icon). Below these fields is a "Remember me?" checkbox and a blue "Log in" button with a right-pointing arrow. At the bottom of the form, there are links to "Register as a CCM Member, Nurse, or as an Agency" and "Forgot your password?".

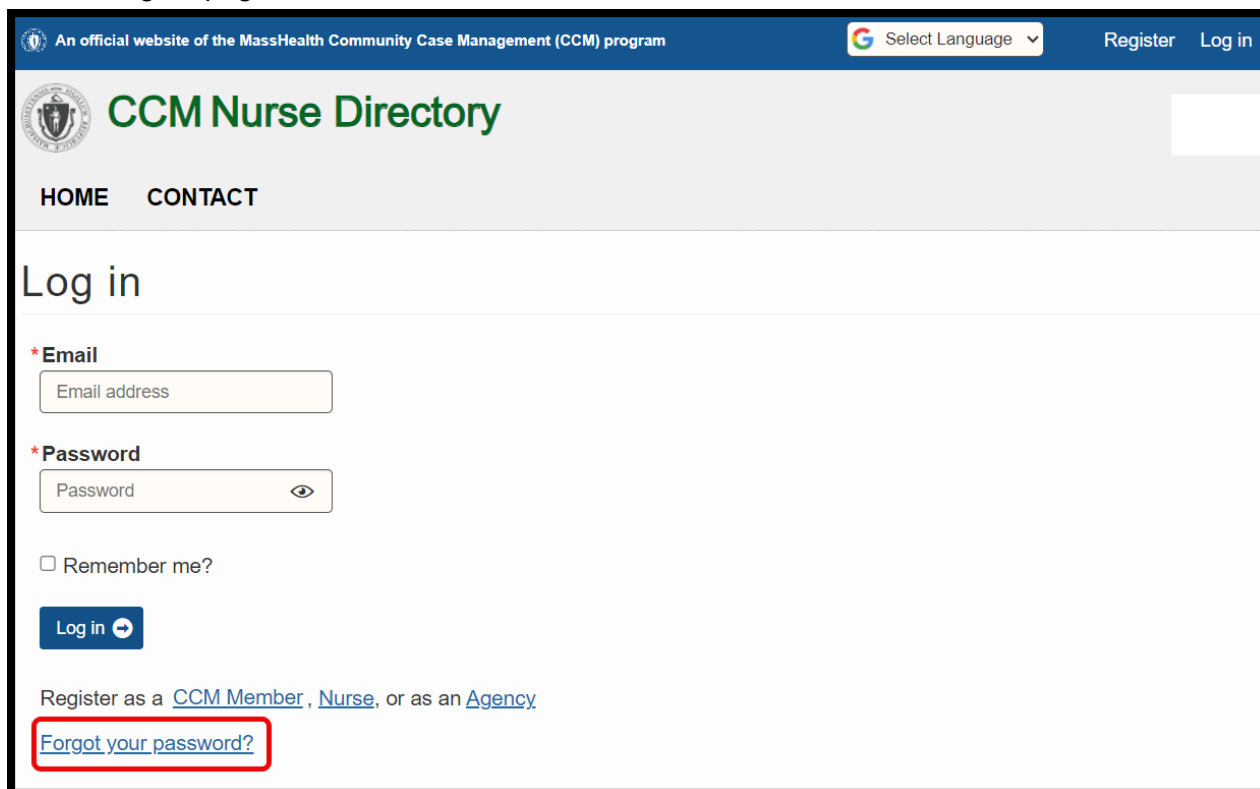
Once logged in, the CCM Member will be brought to the CCM Member home page.



The screenshot shows the home page of a logged-in CCM Member. The header is identical to the login page, but the "Log in" link is replaced by the user's name "Minniea Diaz" and a "Log off" link. The main heading is "Minniea Diaz (Member) Home". Below this, there are five interactive cards arranged in two rows. Each card features an icon, a title, and a brief description: 1. "Edit CCM Member Profile" (pencil icon) for editing profile information. 2. "Access Messages" (envelope icon) for viewing and sending messages. 3. "Survey" (clipboard icon) for submitting feedback. 4. "Search Function" (magnifying glass icon) for finding job openings. 5. "Change Password" (padlock icon) for updating the current password.

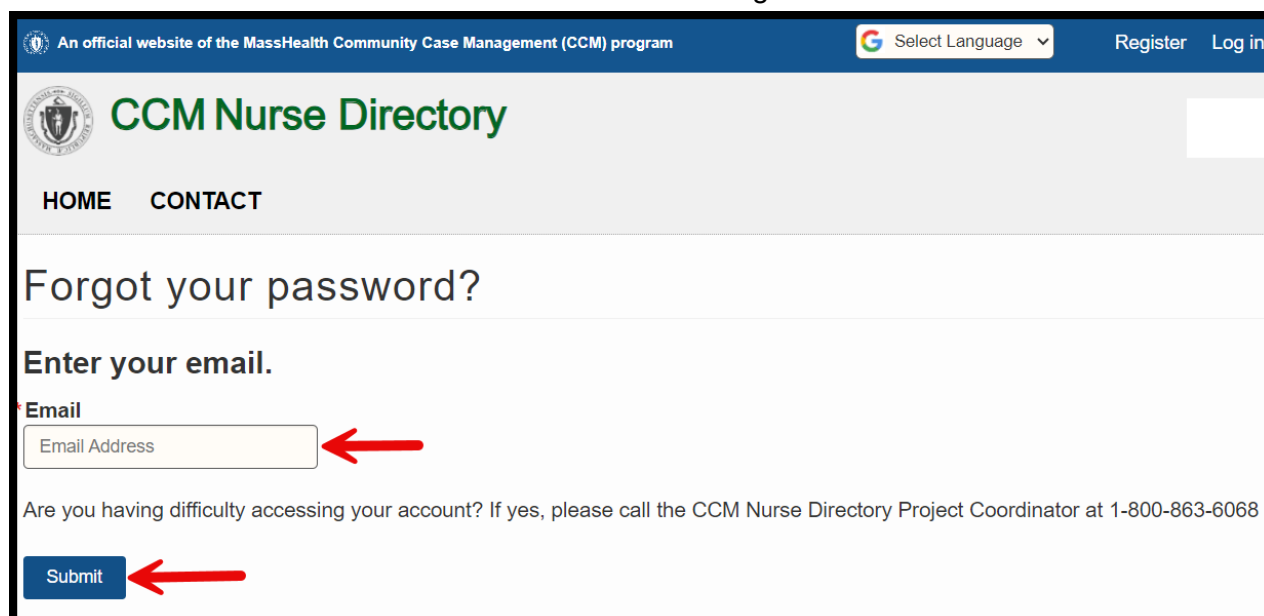
Forgot Password

If the CCM Member does not remember their password, they can click on “Forgot your password?” on the “Log in” page.



This screenshot shows the 'Log in' page of the CCM Nurse Directory. The page has a blue header with the text 'An official website of the MassHealth Community Case Management (CCM) program', a 'Select Language' dropdown, and 'Register' and 'Log in' links. Below the header is a navigation bar with 'HOME' and 'CONTACT' links. The main content area is titled 'Log in' and contains two input fields: '* Email' (labeled 'Email address') and '* Password' (labeled 'Password' with an eye icon). Below these fields is a checkbox for 'Remember me?' and a 'Log in' button. At the bottom, there is a link to 'Register as a CCM Member, Nurse, or as an Agency' and a red-bordered link for 'Forgot your password?'.

The CCM Member will enter the email address for their registration and click the “Email Link” button.



This screenshot shows the 'Forgot your password?' page of the CCM Nurse Directory. The page has a blue header with the text 'An official website of the MassHealth Community Case Management (CCM) program', a 'Select Language' dropdown, and 'Register' and 'Log in' links. Below the header is a navigation bar with 'HOME' and 'CONTACT' links. The main content area is titled 'Forgot your password?' and contains the text 'Enter your email.' followed by an '* Email' input field labeled 'Email Address'. A red arrow points to this input field. Below the input field is a link: 'Are you having difficulty accessing your account? If yes, please call the CCM Nurse Directory Project Coordinator at 1-800-863-6068'. At the bottom is a blue 'Submit' button, which is also pointed to by a red arrow.


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The CCM Member will be brought to the “Forgot Password Confirmation” screen and will receive an email to reset their password.

An official website of the MassHealth Community Case Management (CCM) program

Select Language

Register Log in

 **CCM Nurse Directory**

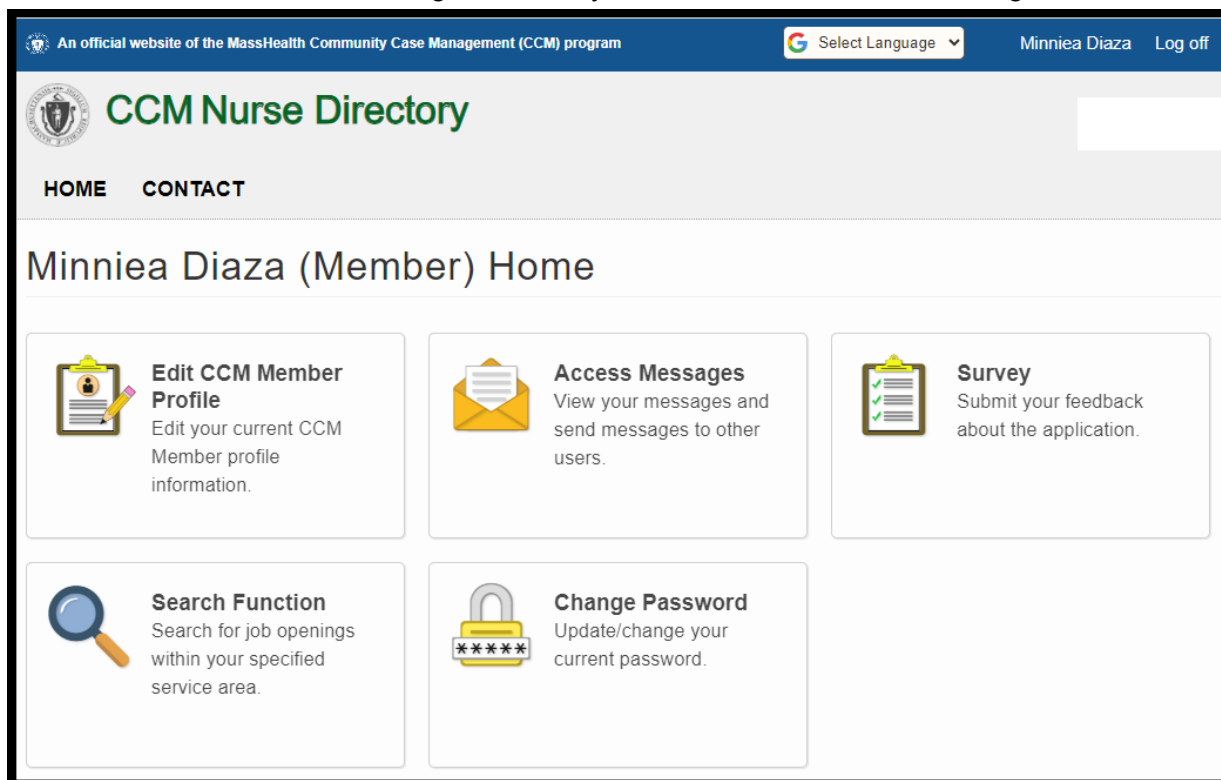
HOME CONTACT

Forgot Password Confirmation

Please check your email to reset your password.

CCM Member Landing Page

When a CCM Member logs into the CCM Nurse Directory, they will be brought to the CCM Member home page. The five functions that can be performed using this page are: “Edit CCM Member Profile,” “Access Messages,” “Survey,” “Search Function,” and “Change Password”.



Edit CCM Member Profile

The first time the CCM Member selects the “Edit CCM Member Profile” option, the “Member Demographics” screen will appear and will need to be populated.

The screenshot displays the 'CCM Nurse Directory' website interface. At the top, a blue header bar contains the text 'An official website of the MassHealth Community Case Management (CCM) program', a 'Select Language' dropdown menu, and the user's name 'Minniea Diaz' with a 'Log off' link. Below the header, a grey navigation bar features the 'CCM Nurse Directory' title and 'HOME' and 'CONTACT' links. The main content area is titled 'Minniea Diaz (Member) Home'. It contains five interactive tiles: 'Edit CCM Member Profile' (highlighted with a red border), 'Access Messages', 'Survey', 'Search Function', and 'Change Password'. Each tile includes an icon and a brief description of the function.

An official website of the MassHealth Community Case Management (CCM) program

Select Language

Minniea Diaz Log off

CCM Nurse Directory

HOME CONTACT

Minniea Diaz (Member) Home

Edit CCM Member Profile
Edit your current CCM Member profile information.


Access Messages
View your messages and send messages to other users.

Survey
Submit your feedback about the application.

Search Function
Search for job openings within your specified service area.

Change Password
Update/change your current password.

The required fields have a red asterisk “*.”



CCM Nurse Directory

[Minniea Diaz](#)

[HOME](#)
[CONTACT](#)

CCM Member Profile and Preferred Nurse Skills

Member Demographics

Please continue to alert your CCM Clinical Manager of any contact information changes.

*** Active profile:**
An inactive profile will prevent the profile from appearing in the search results when a nurse searches for CCM members.
☒ Yes ☐ No


Case Number:
148

Profile last updated on:
10-07-2024 03:46:14 AM

*** CCM Member First Name:** *** CCM Member Last Name:**

Email: @gmail.com

*** Street Address:** *** City:** *** State:** *** Zip Code:**

*** CCM Member Date of Birth:** 

Height:
 ft in

Weight:
 lbs

Parent/Guardian Contact First Name: **Parent/Guardian Contact Last Name:**

Home Phone Number: **Cell Phone Number:**

*** CCM Member Gender:**
☐ Male ☐ Female ☐ Other

*** Preferred initial contact method:**
☒ E-mail ☐ Phone ☐ Cell phone ☐ Text message

*** Contact Email:**

Donaldldiaza@umassmed.edu

MassHealth ID:

111111111111

*** CCM Member Primary Diagnosis:**

Primary Diagnosis

Does the CCM Member attend School or a Day Program:☒ Yes ☐ No**If Yes, where and when?**

School/Program where and wher

*** Total CSN Authorized Hours per Week:**

Total

Additional Nurse Hours Available (i.e.unused hours or temporary medical necessity increase):☐ Yes ☒ No**Preferred Nurse Skills**☒ Check All**■ Respiratory:**

Suction <input type="checkbox"/> Oral <input type="checkbox"/> Nasal <input type="checkbox"/> Deep pharyngeal <input type="checkbox"/> Tracheal	Tracheostomy <input type="checkbox"/> Tracheostomy Care <input type="checkbox"/> Trach Change <input type="checkbox"/> HME <input type="checkbox"/> PM valve <input type="checkbox"/> Cap use	Ventilator/Ventilation <input type="checkbox"/> CPAP <input type="checkbox"/> BiPAP <input type="checkbox"/> Mechanical Ventilation Type: Mechanical ventilation
Medication <input type="checkbox"/> Nebulizer use <input type="checkbox"/> Inhaler use	Oxygen <input type="checkbox"/> Oxygen (type of delivery system) <input type="checkbox"/> Experience with Titration	Oxygenation <input type="checkbox"/> Pulse Oximeter Use <input type="checkbox"/> Managing Desaturations
Airway Clearance <input type="checkbox"/> Chest Physiotherapy (CPT) <input type="checkbox"/> Chest Wall Oscillator (CPT Vest) <input type="checkbox"/> Cough Assist/Inexsufflator	Other <input type="checkbox"/> Respiratory Skilled Assessment <input type="checkbox"/> Other (describe): Respiratory Other	

■ Cardiac:

<input type="checkbox"/> Management of Hypertension <input type="checkbox"/> Management of Hypotension <input type="checkbox"/> Cardiac Anomalies	<input type="checkbox"/> Fluid Balance Management <input type="checkbox"/> CPR Certification <input type="checkbox"/> Cardiac Skilled Assessment	<input type="checkbox"/> Other (describe): Cardiac Other
---	--	---

■ Gastrointestinal (GI):

- | | | |
|---------------------------------------|--|---|
| <input type="checkbox"/> NPO | <input type="checkbox"/> Syringe Bolus | <input type="checkbox"/> Management of Bowel Protocol |
| <input type="checkbox"/> G-Tube | <input type="checkbox"/> Managing Reflux | <input type="checkbox"/> Ostomy/Colostomy Management and Care |
| <input type="checkbox"/> J-Tube | <input type="checkbox"/> Aspiration Precautions | <input type="checkbox"/> Cecostomy Care |
| <input type="checkbox"/> G/J-Tube | <input type="checkbox"/> Adjustments to Feeding Volume | <input type="checkbox"/> GI Skilled Assessment |
| <input type="checkbox"/> N/G Tube | <input type="checkbox"/> Venting G-Tube | <input type="checkbox"/> Other (describe): |
| <input type="checkbox"/> Feeding Pump | <input type="checkbox"/> Farrell Bag | <input type="text" value="Gastrointestinal Other"/> |

■ Genitourinary (GU):

- | | | |
|--|--|--|
| <input type="checkbox"/> Catheterization | <input type="checkbox"/> Bladder/Catheter Irrigation | <input type="checkbox"/> Other (describe): |
| <input type="checkbox"/> Straight/Intermittent | <input type="checkbox"/> Dialysis | <input type="text" value="Genitourinary Other"/> |
| <input type="checkbox"/> Foley Catheter | <input type="checkbox"/> Ostomy | |
| <input type="checkbox"/> Pubic Catheter | <input type="checkbox"/> GU Assessment | |

■ Wounds:

- | | |
|-------------------------------------|---|
| <input type="checkbox"/> Wound Care | <input type="checkbox"/> Wound Assessment |
|-------------------------------------|---|

■ Neurological:

- | | | |
|--|--|---|
| <input type="checkbox"/> Seizure Management Type | <input type="checkbox"/> Dysautonomia Management | <input type="checkbox"/> Other (describe): |
| <input type="checkbox"/> Neurological Assessment | | <input type="text" value="Neurological Other"/> |

■ Pain Management:

- | | | |
|--|--|--|
| <input type="checkbox"/> Pain Management Protocol
(Pharmaceutical Management) | <input type="checkbox"/> Alternative Pain Management
Techniques | <input type="checkbox"/> Pain Assessment |
| | | <input type="checkbox"/> Other (describe): |
| | | <input type="text" value="Pain Management Other"/> |

■ Musculoskeletal:

- | | | |
|--|--|---|
| <input type="checkbox"/> Caring for patients with
Osteopenia or Osteoporosis: | <input type="checkbox"/> Contractures | <input type="checkbox"/> Musculoskeletal Assessment |
| <input type="checkbox"/> Fractures | <input type="checkbox"/> Use of Orthotics, Splints | <input type="checkbox"/> Other (describe): |
| | | <input type="text" value="Musculoskeletal Other"/> |

■ Central Line/Intravenous (IV) Access/Medication:

- | | | |
|--|--|--|
| <input type="checkbox"/> Hickman Catheter | <input type="checkbox"/> Peripheral IV | <input type="checkbox"/> Calculation of IV Rates |
| <input type="checkbox"/> Broviac Catheter | <input type="checkbox"/> IV Dressing Site Changes | <input type="checkbox"/> TPN |
| <input type="checkbox"/> PICC Line | <input type="checkbox"/> IV Infusion/Pump Management | <input type="checkbox"/> Lipids |
| <input type="checkbox"/> Implantable Venous Access | <input type="checkbox"/> Prepare & Mix IV Medication | <input type="checkbox"/> Heparin Flushes |
| | | <input type="checkbox"/> Other (describe): |
| | | <input type="text" value="Central Line Other"/> |

■ Medication Administration:

- ☐ Oral
☐ IM
☐ SQ

- ☐ IV
☐ G-Tube
☐ J-Tube

- ☐ Ear Drops
☐ Eye Drops
☐ Topical
☐ Other (describe):

Medication Other

■ Experience with individuals who have:

- ☐ Developmental Delay
☐ Visual Impairments

- ☐ Hearing Impairments
☐ Mobility Impairments

- ☐ Chronic Illness
☐ Medical Complexities
☐ Other (describe):

Experience Other

■ Languages:

- ☐ Afghani
☐ American Sign Language
☐ Amheric
☐ Arabic
☐ Armenian Hayeren
☐ Bengali
☐ Burmese
☐ Cambodian
☐ Cantonese
☐ Cape Verdean Creole
☐ Certified Deaf Interpreter

- ☐ Chinese
☐ Creole
☐ Croatian
☐ English
☐ Farsi
☐ French
☐ Gorbeh
☐ Greek
☐ Gujarti
☐ Haitian
☐ Haitian Creole
☐ Hindi

- ☐ HMong
☐ Italian
☐ Khmer
☐ Korean
☐ Lithuanian
☐ Mandarin
☐ Portuguese/Brazilian
☐ Russian
☐ Spanish
☐ Urdu
☐ Vietnamese
☐ Other (describe):

Language Other

■ Durable Medical Equipment:

- ☐ Wheel Chair
☐ Hospital Bed

- ☐ Specialized Bathroom Equipment
☐ Communication Equipment

- ☐ Lift Systems Type

Lift Systems Type

- ☐ Other (describe):

Equipment Other

■ Other:

- ☐ Receptive to Patient/Caregiver Teaching / Willing to Learn

- ☐ Proficient in Clinical Documentation

- ☐ Other (describe):

Other's Other

Preferred Nurse Skills (continued)

Is the CCM Member/Caregiver comfortable providing training to CSN providers?

☐ Yes ☐ No

Shift Preferences:

(Please select all shift preferences that apply)

☐ Days ☐ Evening ☐ Overnight ☐ Weekends ☐ Holidays

Flexible: ☐

If you choose "Flexible" the Vacant Shift section will NOT be displayed and your search results will be based on other criteria that you have selected to find a CSN Provider. If you fill in the Vacant Shifts section below, then the times you entered will be part of the search criteria and will be matched to the available times of the CSN Provider.

Vacant shifts:

Enter your shifts in order of preference with #1 being your most preferred shift. To remove data from Vacant Shifts section, select "----" in the Day of Week box and delete the hour, minutes, and AM/PM in the Start time and End time box.

Preference	Day of Week	Start Time	End Time
1.	<input type="text" value="-----"/>	<input type="text" value="--:--"/>	<input type="text" value="--:--"/>
2.	<input type="text" value="-----"/>	<input type="text" value="--:--"/>	<input type="text" value="--:--"/>
3.	<input type="text" value="-----"/>	<input type="text" value="--:--"/>	<input type="text" value="--:--"/>
4.	<input type="text" value="-----"/>	<input type="text" value="--:--"/>	<input type="text" value="--:--"/>
5.	<input type="text" value="-----"/>	<input type="text" value="--:--"/>	<input type="text" value="--:--"/>

[+ Add a new shift](#)

Provide any other pertinent information (i.e., care level, routine of CCM Member, etc.):

Additional Pertinent Information

Does the CCM Member have other cultural/religious considerations?

☐ Yes ☐ No

If yes, please describe the considerations:

Description of considerations

Does the CCM Member have a pet(s) in the home?

☐ Yes ☐ No

If yes, please provide the type of animal(s):

Description of Pet

Are there people who smoke in the CCM Member's home?

☐ Yes ☐ No

Is there available parking for the CSN Provider?

☐ Yes ☐ No


Comments about parking:


Parking Comments

Do you prefer a CSN Provider that is vaccinated for COVID?

☐ Yes ☐ No preference

Upload a profile picture:





Maximum file size: 4 MB
Supported file types: jpeg, jpg

Save

Save and Close

Cancel

▲ Back To Top


[Leave feedback](#)


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Helpful Hints

- The CCM Member needs to select at minimum one (1) skill within the Preferred Nurse Skills section to perform a search.
- The CCM Member profile needs to be approved by the CCM team PRIOR to performing a search.
- If the “No” button for “Active Profile” has been selected, the CCM Member Profile WILL NOT appear in the search results for CSN Providers.
- The application will provide messages if there is any information that needs to be populated. For example, if the CCM Member clicks “Mechanical Ventilation Type,” “Other” or “Lift Systems Type” in the CSN Skills table without entering data in the required text box, the system will prompt the user to do so.

After completing and saving the CCM Member Profile, when the CCM Member logs into the CCM Nurse Directory, and selects the “Edit CCM Member Profile” option on the home page, the CCM Member will be brought to the completed CCM Member profile.


An official website of the MassHealth Community Case Management (CCM) program


Select Language
Log off



CCM Nurse Directory

[Minniea Diaz](#)

[HOME](#)
[CONTACT](#)

CCM Member Profile and Preferred Nurse Skills

Member Demographics

Please continue to alert your CCM Clinical Manager of any contact information changes.

*** Active profile:**
An inactive profile will prevent the profile from appearing in the search results when a nurse searches for CCM members.
☒ Yes ☐ No

Case Number:
148

Profile last updated on:
10-07-2024 04:38:28 AM

*** CCM Member First Name:**

*** CCM Member Last Name:**


Email:

*** Street Address:**

*** City:**

*** State:**

*** Zip Code:**

*** CCM Member Date of Birth:**
 

Height:
 ft in

Weight:
 lbs

Parent/Guardian Contact First Name:

Parent/Guardian Contact Last Name:

Home Phone Number:

Cell Phone Number:

*** CCM Member Gender:**
☐ Male ☒ Female ☐ Other

*** Preferred initial contact method:**
☒ E-mail ☐ Phone ☐ Cell phone ☐ Text message

* Contact Email:

Donalddiaza@umassmed.edu

MassHealth ID:

111111111111

* CCM Member Primary Diagnosis:

CP1253

Does the CCM Member attend School or a Day Program:

☒ Yes ☐ No

If Yes, where and when?

Test School 1/2024

* Total CSN Authorized Hours per Week:

150

Additional Nurse Hours Available (i.e.unused hours or temporary medical necessity increase):

☐ Yes ☒ No

Preferred Nurse Skills

☒ Check All

☒ Respiratory:

Suction <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Oral <input checked="" type="checkbox"/> Nasal <input checked="" type="checkbox"/> Deep pharyngeal <input checked="" type="checkbox"/> Tracheal 	Tracheostomy <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Tracheostomy Care <input checked="" type="checkbox"/> Trach Change <input checked="" type="checkbox"/> HME <input checked="" type="checkbox"/> PM valve <input checked="" type="checkbox"/> Cap use 	Ventilator/Ventilation <ul style="list-style-type: none"> <input checked="" type="checkbox"/> CPAP <input checked="" type="checkbox"/> BiPAP <input checked="" type="checkbox"/> Mechanical Ventilation Type: <input type="text" value="test"/>
Medication <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Nebulizer use <input checked="" type="checkbox"/> Inhaler use 	Oxygen <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Oxygen (type of delivery system) <input checked="" type="checkbox"/> Experience with Titration 	Oxygenation <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Pulse Oximeter Use <input checked="" type="checkbox"/> Managing Desaturations
Airway Clearance <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Chest Physiotherapy (CPT) <input checked="" type="checkbox"/> Chest Wall Oscillator (CPT Vest) <input checked="" type="checkbox"/> Cough Assist/Inexsufflator 	Other <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Respiratory Skilled Assessment 	<input checked="" type="checkbox"/> Other (describe): <input type="text" value="test"/>

☒ Cardiac:

<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Management of Hypertension <input checked="" type="checkbox"/> Management of Hypotension <input checked="" type="checkbox"/> Cardiac Anomalies 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Fluid Balance Management <input checked="" type="checkbox"/> CPR Certification <input checked="" type="checkbox"/> Cardiac Skilled Assessment 	<input checked="" type="checkbox"/> Other (describe): <input type="text" value="test"/>
--	---	---

✓ GastroIntestinal (GI):

- | | | |
|--|---|--|
| <input checked="" type="checkbox"/> NPO | <input checked="" type="checkbox"/> Syringe Bolus | <input checked="" type="checkbox"/> Management of Bowel Protocol |
| <input checked="" type="checkbox"/> G-Tube | <input checked="" type="checkbox"/> Managing Reflux | <input checked="" type="checkbox"/> Ostomy/Colostomy Management and Care |
| <input checked="" type="checkbox"/> J-Tube | <input checked="" type="checkbox"/> Aspiration Precautions | <input checked="" type="checkbox"/> Cecostomy Care |
| <input checked="" type="checkbox"/> G/J-Tube | <input checked="" type="checkbox"/> Adjustments to Feeding Volume | <input checked="" type="checkbox"/> GI Skilled Assessment |
| <input checked="" type="checkbox"/> N/G Tube | <input checked="" type="checkbox"/> Venting G-Tube | <input checked="" type="checkbox"/> Other (describe): |
| <input checked="" type="checkbox"/> Feeding Pump | <input checked="" type="checkbox"/> Farrell Bag | |

test

✓ Genitourinary (GU):

- | | | |
|---|---|---|
| <input checked="" type="checkbox"/> Catheterization | <input checked="" type="checkbox"/> Bladder/Catheter Irrigation | <input checked="" type="checkbox"/> Other (describe): |
| <input checked="" type="checkbox"/> Straight/Intermittent | <input checked="" type="checkbox"/> Dialysis | |
| <input checked="" type="checkbox"/> Foley Catheter | <input checked="" type="checkbox"/> Ostomy | |
| <input checked="" type="checkbox"/> Pubic Catheter | <input checked="" type="checkbox"/> GU Assessment | |

test

✓ Wounds:

- | | |
|--|--|
| <input checked="" type="checkbox"/> Wound Care | <input checked="" type="checkbox"/> Wound Assessment |
|--|--|

✓ Neurological:

- | | | |
|---|---|---|
| <input checked="" type="checkbox"/> Seizure Management Type | <input checked="" type="checkbox"/> Dysautonomia Management | <input checked="" type="checkbox"/> Other (describe): |
| <input checked="" type="checkbox"/> Neurological Assessment | | |

test

✓ Pain Management:

- | | | |
|---|---|---|
| <input checked="" type="checkbox"/> Pain Management Protocol
(Pharmaceutical Management) | <input checked="" type="checkbox"/> Alternative Pain Management
Techniques | <input checked="" type="checkbox"/> Pain Assessment |
| | | <input checked="" type="checkbox"/> Other (describe): |

test

✓ Musculoskeletal:

- | | | |
|---|---|--|
| <input checked="" type="checkbox"/> Caring for patients with
Osteopenia or Osteoporosis: | <input checked="" type="checkbox"/> Contractures | <input checked="" type="checkbox"/> Musculoskeletal Assessment |
| | <input checked="" type="checkbox"/> Use of Orthotics, Splints | <input checked="" type="checkbox"/> Other (describe): |
| <input checked="" type="checkbox"/> Fractures | | |

test

✓ Central Line/Intravenous (IV) Access/Medication:

- | | | |
|---|---|---|
| <input checked="" type="checkbox"/> Hickman Catheter | <input checked="" type="checkbox"/> Peripheral IV | <input checked="" type="checkbox"/> Calculation of IV Rates |
| <input checked="" type="checkbox"/> Broviac Catheter | <input checked="" type="checkbox"/> IV Dressing Site Changes | <input checked="" type="checkbox"/> TPN |
| <input checked="" type="checkbox"/> PICC Line | <input checked="" type="checkbox"/> IV Infusion/Pump Management | <input checked="" type="checkbox"/> Lipids |
| <input checked="" type="checkbox"/> Implantable Venous Access | <input checked="" type="checkbox"/> Prepare & Mix IV Medication | <input checked="" type="checkbox"/> Heparin Flushes |
| | | <input checked="" type="checkbox"/> Other (describe): |

test

Medication Administration:		
<input checked="" type="checkbox"/> Oral <input checked="" type="checkbox"/> IM <input checked="" type="checkbox"/> SQ	<input checked="" type="checkbox"/> IV <input checked="" type="checkbox"/> G-Tube <input checked="" type="checkbox"/> J-Tube	<input checked="" type="checkbox"/> Ear Drops <input checked="" type="checkbox"/> Eye Drops <input checked="" type="checkbox"/> Topical <input checked="" type="checkbox"/> Other (describe): <input type="text" value="test"/>
Experience with individuals who have:		
<input checked="" type="checkbox"/> Developmental Delay <input checked="" type="checkbox"/> Visual Impairments	<input checked="" type="checkbox"/> Hearing Impairments <input checked="" type="checkbox"/> Mobility Impairments	<input checked="" type="checkbox"/> Chronic Illness <input checked="" type="checkbox"/> Medical Complexities <input checked="" type="checkbox"/> Other (describe): <input type="text" value="test"/>
Languages:		
<input checked="" type="checkbox"/> Afghani <input checked="" type="checkbox"/> American Sign Language <input checked="" type="checkbox"/> Amheric <input checked="" type="checkbox"/> Arabic <input checked="" type="checkbox"/> Armenian Hayeren <input checked="" type="checkbox"/> Bengali <input checked="" type="checkbox"/> Burmese <input checked="" type="checkbox"/> Cambodian <input checked="" type="checkbox"/> Cantonese <input checked="" type="checkbox"/> Cape Verdean Creole <input checked="" type="checkbox"/> Certified Deaf Interpreter	<input checked="" type="checkbox"/> Chinese <input checked="" type="checkbox"/> Creole <input checked="" type="checkbox"/> Croatian <input checked="" type="checkbox"/> English <input checked="" type="checkbox"/> Farsi <input checked="" type="checkbox"/> French <input checked="" type="checkbox"/> Gorbeh <input checked="" type="checkbox"/> Greek <input checked="" type="checkbox"/> Gujarti <input checked="" type="checkbox"/> Haitian <input checked="" type="checkbox"/> Haitian Creole <input checked="" type="checkbox"/> Hindi	<input checked="" type="checkbox"/> HMong <input checked="" type="checkbox"/> Italian <input checked="" type="checkbox"/> Khmer <input checked="" type="checkbox"/> Korean <input checked="" type="checkbox"/> Lithuanian <input checked="" type="checkbox"/> Mandarin <input checked="" type="checkbox"/> Portuguese/Brazilian <input checked="" type="checkbox"/> Russian <input checked="" type="checkbox"/> Spanish <input checked="" type="checkbox"/> Urdu <input checked="" type="checkbox"/> Vietnamese <input checked="" type="checkbox"/> Other (describe): <input type="text" value="test"/>
Durable Medical Equipment:		
<input checked="" type="checkbox"/> Wheel Chair <input checked="" type="checkbox"/> Hospital Bed	<input checked="" type="checkbox"/> Specialized Bathroom Equipment <input checked="" type="checkbox"/> Communication Equipment	<input checked="" type="checkbox"/> Lift Systems Type <input type="text" value="test"/> <input checked="" type="checkbox"/> Other (describe): <input type="text" value="test"/>
Other:		
<input checked="" type="checkbox"/> Receptive to Patient/Caregiver Teaching / Willing to Learn	<input checked="" type="checkbox"/> Proficient in Clinical Documentation	<input checked="" type="checkbox"/> Other (describe): <input type="text" value="test"/>

Preferred Nurse Skills (continued)**Is the CCM Member/Caregiver comfortable providing training to CSN providers?**☐ Yes ☒ No**Shift Preferences:**

(Please select all shift preferences that apply)

☒ Days ☐ Evening ☒ Overnight ☐ Weekends ☐ Holidays**Flexible:** ☐

If you choose "Flexible" the Vacant Shift section will NOT be displayed and your search results will be based on other criteria that you have selected to find a CSN Provider. If you fill in the Vacant Shifts section below, then the times you entered will be part of the search criteria and will be matched to the available times of the CSN Provider.

Vacant shifts:

Enter your shifts in order of preference with #1 being your most preferred shift. To remove data from Vacant Shifts section, select "---" in the Day of Week box and delete the hour, minutes, and AM/PM in the Start time and End time box.

Preference	Day of Week	Start Time	End Time
1.	Monday ▾	08:30 AM ⌚	05:00 PM ⌚
2.	----- ▾	--:-- ⌚	--:-- ⌚
3.	----- ▾	--:-- ⌚	--:-- ⌚
4.	----- ▾	--:-- ⌚	--:-- ⌚
5.	----- ▾	--:-- ⌚	--:-- ⌚

[+ Add a new shift](#)**Provide any other pertinent information (i.e., care level, routine of CCM Member, etc.):**

TEST

Does the CCM Member have other cultural/religious considerations?☐ Yes ☒ No**If yes, please describe the considerations:**

Description of considerations

Does the CCM Member have a pet(s) in the home?☐ Yes ☒ No

If yes, please provide the type of animal(s):

Description of Pet

Are there people who smoke in the CCM Member's home?

☐ Yes ☒ No

Is there available parking for the CSN Provider?

☐ Yes ☒ No


Comments about parking:


Parking Comments

Do you prefer a CSN Provider that is vaccinated for COVID?

☐ Yes ☒ No preference

Upload a profile picture:





Maximum file size: 4 MB
Supported file types: jpeg, jpg

Save

Save and Close

Cancel

[▲ Back To Top](#)

[Leave feedback](#)

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While in the profile, the CCM Member can edit any of the fields within the profile and click the “Save” or “Save and Close” button to save all changes. The CCM Member can also click on “Cancel” to discard any changes they made to the profile.

Home Function

By selecting “Home,” the CCM Member will be brought back to the CCM Member home page.

An official website of the MassHealth Community Case Management (CCM) program

Select Language Log off



CCM Nurse Directory

[Minniea Diaz](#)

HOME

CONTACT

CCM Member Profile and Preferred Nurse Skills

Member Demographics

Please continue to alert your CCM Clinical Manager of any contact information changes.

*** Active profile:**

An inactive profile will prevent the profile from appearing in the search results when a nurse searches for CCM members.

☒ Yes ☐ No

Case Number:

148

Profile last updated on:

10-07-2024 04:38:28 AM

*** CCM Member First Name:**

*** CCM Member Last Name:**

Search Function

Once the CCM Member profile has been approved by the CCM Project Coordinator, the CCM Member may use the Search Function to search for CSN Providers by clicking on “Search Function”.

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Select Language Log off

CCM Nurse Directory

[Minniea Diazza](#)

HOME CONTACT

Minniea Diazza (Member) Home

Edit CCM Member Profile
Edit your current CCM Member profile information.


Access Messages
View your messages and send messages to other users.

Survey
Submit your feedback about the application.

Search Function
Search for job openings within your specified service area.

Change Password
Update/change your current password.

By clicking on the Search Function, search criteria will show along with any results that match the criteria listed.



CCM Nurse Directory

[HOME](#) [CONTACT](#)

[Minniea Diaz](#)

Search for Nurses

The initial search below was conducted using the default preferences specified on your profile page. To see your current search preferences and/or fine tune the search criteria to conduct another search, please access the advanced search below.

Advanced Search ▾


[Search Again](#) [Cancel](#) [Reset](#)

i Independent nurses will provide references upon request. You may request them when you send a message.

Search Results

Show Hidden Nurses [SHOW](#)

[Nurse](#) ▾ [Credentials](#) ▾ [Gender](#) ▾ [Areas Servicing](#) ▾ [Shift Length](#) ▾ [Technology](#) ▾

[Bunny Rabbit](#)

RN



HomeHealth Agency - Shrewsbury


Gender: Female

Areas Servicing: Leicester,Marlborough,Shrewsbury,Worcester

Shift Preference: No preference

Technology: null





Page 1 of 1

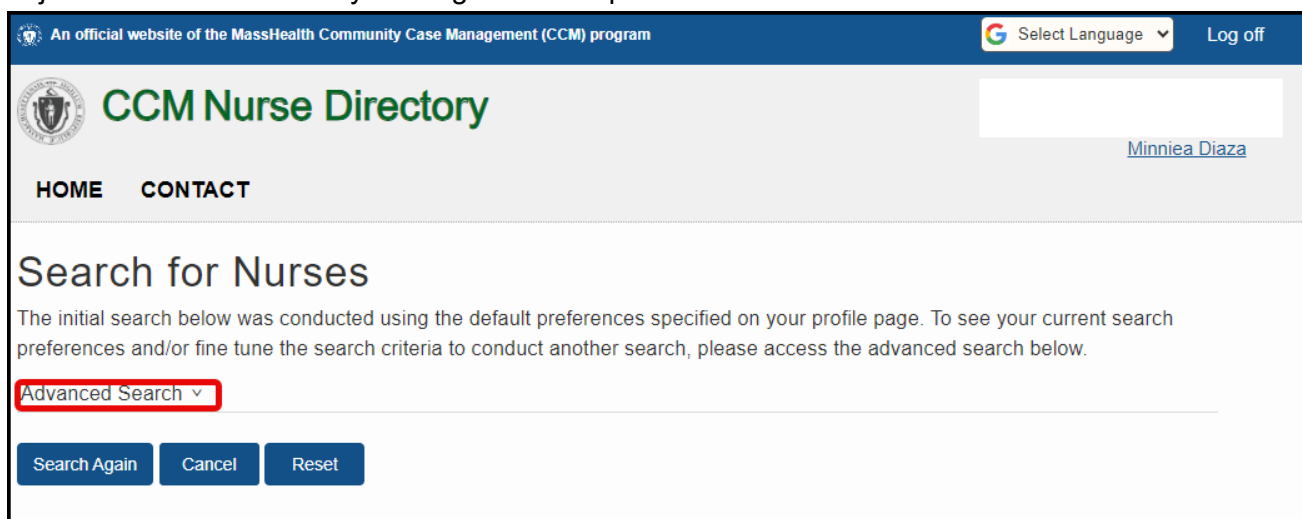
1 - 1 of 1 items

[▲ Back To Top](#)

[Leave feedback](#)

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If the CCM Member gets minimal results or Search Results displays zero, the CCM Member can adjust the search criteria by clicking on the dropdown arrow for “Advanced Search”.



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Select Language Log off

CCM Nurse Directory

HOME CONTACT

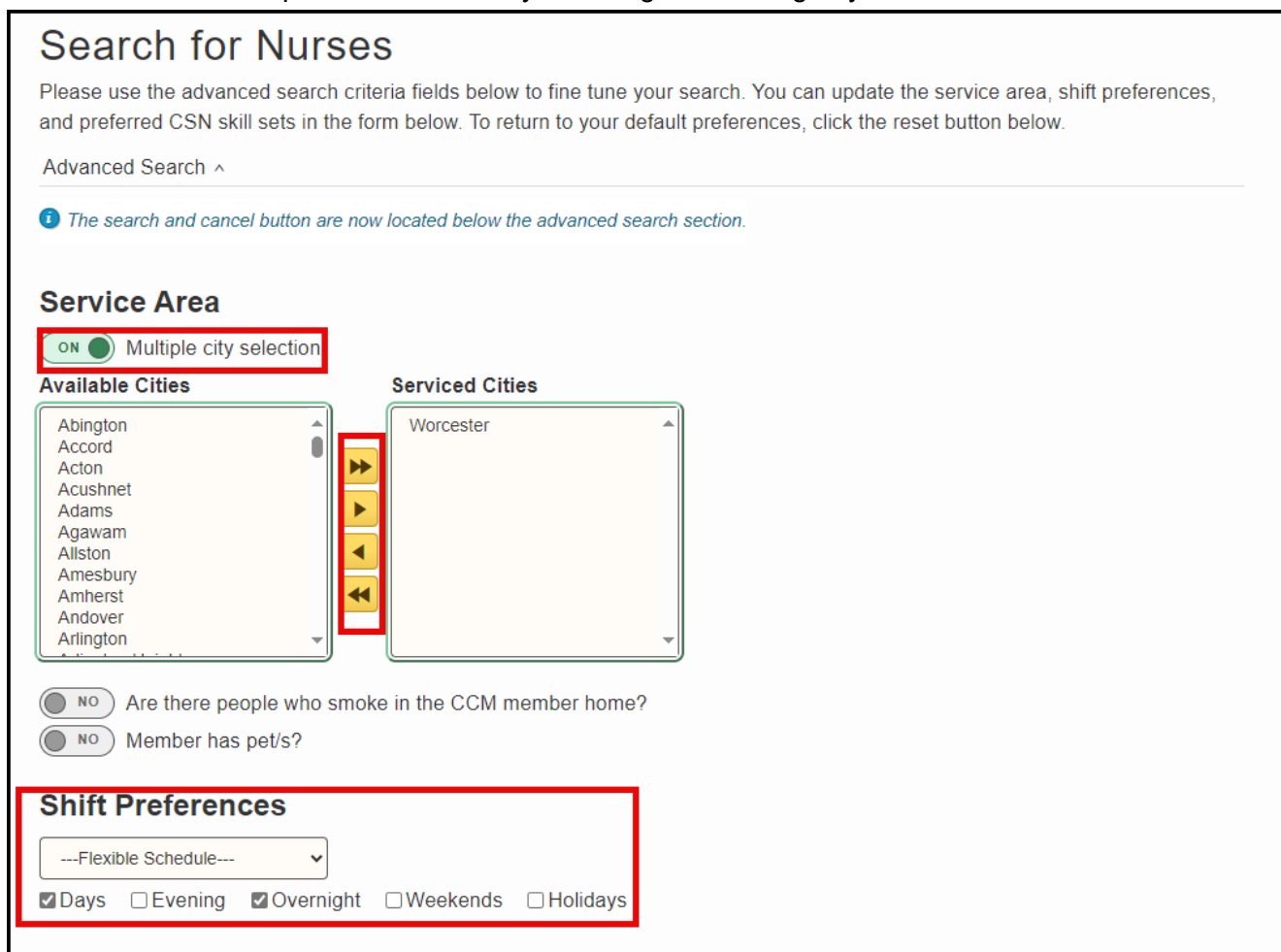
Search for Nurses

The initial search below was conducted using the default preferences specified on your profile page. To see your current search preferences and/or fine tune the search criteria to conduct another search, please access the advanced search below.

Advanced Search ▾

Search Again Cancel Reset

Using the arrows highlighted in orange, the CCM member can edit their Service Area by selecting one or more cities from the Available Cities box and moving them to the Serviced Cities box. Shift preferences can also be edited by selecting “Flexible Schedule” or a schedule from the dropdown list and/or by checking/unchecking any of the shift checkboxes.



Search for Nurses

Please use the advanced search criteria fields below to fine tune your search. You can update the service area, shift preferences, and preferred CSN skill sets in the form below. To return to your default preferences, click the reset button below.

Advanced Search ^

The search and cancel button are now located below the advanced search section.

Service Area

ON Multiple city selection

Available Cities

Abington
Accord
Acton
Acushnet
Adams
Agawam
Allston
Amesbury
Amherst
Andover
Arlington

Serviced Cities

Worcester

☐ NO Are there people who smoke in the CCM member home?

☐ NO Member has pet/s?

Shift Preferences

---Flexible Schedule---

☒ Days ☐ Evening ☒ Overnight ☐ Weekends ☐ Holidays

CSN Skills Set Preferences may be edited by:

- Selecting the “Skill Search Type” of “Match any skills” or “Match exact skills”.
- Checking/unchecking the “Select all CSN skill sets” checkbox.
- Checking/unchecking any of the main skill sets, i.e. Respiratory, Cardiac, etc.
- Removing any of the existing skill sets by clicking on the “x” next to each label.

Once the fields are updated, the CCM member can click “Search Again” to get the new results, “Cancel” to cancel any changes, or “Reset” to reset all of the data on this page.

CSN Skills Set Preferences

Skill Search Type:
☒ Match any skills
 ☐ Match exact skills

☐ Select all CSN skill sets

☒ Respiratory:

Oral x Nasal x Deep pharyngeal x Tracheal x Tracheostomy Care x Trach Change x HME x PM valve x

Cap use x CPAP x BiPAP x Mechanical Ventilation Type x Nebulizer use x Inhaler use x Oxygen (type of delivery system) x

Experience with Titration x Pulse Oximeter Use x Managing Desaturations x Chest Physiotherapy (CPT) x Chest Wall Oscillator (CPT Vest) x

Cough Assist/Inexsufflator x Respiratory Skilled Assessment x Respiratory Other: test x

☒ Cardiac:

Management of Hypertension x Management of Hypotension x Cardiac Anomalies x Fluid Balance Management x CPR Certification x

Cardiac Skilled Assessment x Cardiac Other: test x

☒ Gastrointestinal (GI):

NPO x G-Tube x J-Tube x G/J-Tube x N/G Tube x Feeding Pump x Syringe Bolus x Managing Reflux x

Aspiration Precautions x Adjustments to Feeding Volume x Venting G-Tube x Farrell Bag x Management of Bowel Protocol x

Ostomy/Colostomy Management and Care x Cecostomy Care x GI Skilled Assessment x Gastrointestinal Other: test x

☒ Genitourinary (GU):

Catheterization x Straight/Intermittent x Foley Catheter x Pubic Catheter x Bladder/Catheter Irrigation x Dialysis x

Ostomy x GU Assessment x Genitourinary Other: test x

☒ Wounds:

Wound Care x Wound Assessment x

☒ Neurological:

Seizure Management Type x Dysautonomia Management x Neurological Assessment x Neurological Other: test x

☒ Pain Management:

Pain Management Protocol (Pharmaceutical Management) x Alternative Pain Management Techniques x Pain Assessment x

Pain Management Other: test x

☒ Musculoskeletal:

Caring for patients with Osteopenia or Osteoporosis x Fractures x Contractures x Use of Orthotics, Splints x

Musculoskeletal Assessment x Musculoskeletal Other: test x

☒ Central Line/Intravenous (IV):

Hickman Catheter x Broviac Catheter x PICC Line x Implantable Venous Access x Peripheral IV x

IV Dressing Site Changes x IV Infusion/Pump Management x Prepare & Mix IV Medication x Calculation of IV Rates x TPN x Lipids x

Heparin Flushes x Central Line IV Other: test x

☒ Medication Administration:

Oral x IM x SQ x IV x G-Tube x J-Tube x Ear Drops x Eye Drops x Topical x

Medication Administration Other: test x

☒ Experience with individuals who have:

Developmental Delay x Visual Impairments x Hearing Impairments x Mobility Impairments x

Chronic Illness x Medical Complexities x Experience with Individuals Other: test x

☒ Languages:

Afghan x American Sign Language x Amheric x Arabic x Armenian Hayeren x Bengali x Burmese x Cambodian x

Cantonese x Cape Verdean Creole x Certified Deaf Interpreter x Chinese x Creole x Croatian x English x Farsi x French x

Gorbex x Greek x Gujarati x Haitian x Haitian Creole x Hindi x HMong x Italian x Khmer x Korean x Lithuanian x

Mandarin x Portuguese/Brazilian x Russian x Spanish x Urdu x Vietnamese x Languages Other: test x

☐ Durable Medical Equipment:

☐ Physical/Manual (Need for Physical Transfer):







☐ Other Preferred Skills:

Search Again

Cancel

Reset

Upon clicking on “Search Again”, the CCM member will see any matches under the “Search Results” section.

Search Results							Show Hidden Nurses SHOW		
Nurse	Credentials	Gender	Areas Servicing	Shift Length	Technology				
Charles Brown (ABC Nursing Agency) ABC Nursing Agency	RN	Male	Abington, Accord, Acton, Ac Heights, Ashburnham, Asht Falls, Assonet, Athol, Attleboro, Auburn, Auburndale, F	More than 8 Hours	Zoom, Laptop, Tablet, Cell phone,				
Florence A (Maxim Healthcare) Maxim Healthcare	RN		Abington, Accord, Acton, Ac Heights, Ashburnham, Asht Falls, Assonet, Athol, Attleboro, Auburn, Auburndale, F	8 Hours	null				


Helpful Hints

- The CCM member can show or hide any provider they have selected to hide from search results by using the “Show Hidden Nurses” slider (outlined in gray).
- The CCM Member can view the Independent Nurse or Agency Nurse profiles by clicking on the Nurse Name hypertext in the search results table (outlined in red).
- The CCM Member can click and open an attached resume (outlined in green).
- The CCM Member can enter a private comment (viewable to member only) regarding a provider by clicking on the “Enter a private comment” icon (outlined in blue).
- The CCM Member can send a message to the CSN Provider by clicking on the “Send Private Message” envelope icon in the search results table (outlined in yellow).

The CCM member can view the Independent Nurse or Agency Nurse profile by clicking on the Nurse Name hypertext in the search results table (outlined in red).



When viewing the Nurse profile, the CCM member can also view the Independent Nurse or Agency Nurse resume (if uploaded) by clicking on the uploaded document link.

Upload a resume:



Maximum file size: 10 MB
Supported file types: pdf, doc/docx

Uploaded resumes:


[Resume 7/31/2024](#)










The CCM member can also hide a nurse from their search results by clicking on the “Hide Nurse from Search Results” checkbox and add a comment within the “Comment” text box that is only viewable by the CCM member.

Hide Nurse from Search Results: ☐

Comment:


Sending Private Message

The CCM Member can contact an Independent Nurse or Agency using the “Send Private Message” icon in the results table (outlined in yellow). The message will go to that specific independent nurse or agency.

Search Results							Show Hidden Nurses SHOW		
Nurse	Credentials	Gender	Areas Servicing	Shift Length	Technology				
 Charles Brown (ABC Nursing Agency) ABC Nursing Agency	RN	Male	Abington, Accord, Acton, Ac Heights, Ashburnham, Asht Falls, Assonet, Athol, Attleboro, Auburn, Auburndale, F	More than 8 Hours	Zoom, Laptop, Tablet, Cell phone,				
 Florence A (Maxim Healthcare) Maxim Healthcare	RN		Abington, Accord, Acton, Ac Heights, Ashburnham, Asht Falls, Assonet, Athol, Attleboro, Auburn, Auburndale, F	8 Hours	null				

When the CCM Member clicks on the “Send Private Message” icon, the “Send Private Message” screen will appear with the providers name in the “Subject” field. The CCM Member will enter text in the message text box and click the “Send” button.

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Select Language
Minniea Diaz
Log off


CCM Nurse Directory

HOME CONTACT

Send Private Message

Subject:

Charles B

Message:

☐ Important

Send

Cancel

Example:

The screenshot shows the 'Send Private Message' interface of the CCM Nurse Directory. At the top, there is a blue header with the text 'An official website of the MassHealth Community Case Management (CCM) program', a 'Select Language' dropdown, and user information 'Minniea Diaz' and 'Log off'. Below the header is a navigation bar with 'HOME' and 'CONTACT' links. The main heading is 'Send Private Message'. The form includes a 'Subject:' field with the text 'Charles B' and a 'Message:' text area containing the text: 'I've read your profile and would like to speak with you about working with my family. I'd like to provide more details about the level of care for my family member. |'. There is an 'Important' checkbox which is currently unchecked. At the bottom of the form are 'Send' and 'Cancel' buttons.


The message will be sent to the CSN Provider, and a confirmation message will appear. The CSN Provider will receive email notification that a message is waiting for their response in the CCM Nurse Directory.

The screenshot shows the 'Messages' section of the CCM Nurse Directory. The header and navigation bar are identical to the previous screenshot. The main heading is 'Messages'. A green confirmation message with a checkmark icon is displayed: '✓ Private Message has been sent.'. Below this message, it states 'No Incoming Messages Found'. At the bottom, there is a link 'View Sent Messages' with a right-pointing arrow icon.

Access Messages


Members can click on “Access Messages” to view messages that have been sent to/from a CSN Provider.


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 **CCM Nurse Directory**


HOME CONTACT


Minniea Diazza (Member) Home

**Edit CCM Member Profile**
Edit your current CCM Member profile information.


**Access Messages**
View your messages and send messages to other users.

**Survey**
Submit your feedback about the application.

**Search Function**
Search for job openings within your specified service area.











**Change Password**
Update/change your current password.

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 **CCM Nurse Directory**

HOME CONTACT

Messages

	Read/Unread	From	Subject	Date Sent	View	Reply	Delete
		 DCS Home Care	Testing	03/22/2024 04:08:55 AM			
		 Summers Y. S.	Testing	03/22/2024 04:06:59 AM			

Page 1 of 1 1 - 2 of 2 items

[View Sent Messages](#)

CCM Members have three (3) options for received messages: “View,” “Reply,” or “Delete.”

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Select Language Minniea Diaz Log off

CCM Nurse Directory

HOME CONTACT

Messages

Read/Unread	From	Subject	Date Sent	View	Reply	Delete
	DCS Home Care	Testing	03/22/2024 04:08:55 AM			
	Summers Y.S.	Testing	03/22/2024 04:06:59 AM			

Page 1 of 1 1 - 2 of 2 items

[View Sent Messages](#)

When the CCM Member selects the “View” button, the message will open and the CCM Member can read the message and have the option to “Reply”, “Decline” or “Return to Messages”. When the CCM Member clicks on the “Return to Messages” hypertext, they will be returned to the “Messages” screen.

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Select Language User Log off

CCM Nurse Directory

HOME CONTACT

View Message

From: DCS Home Care

Date: 3/22/2024 4:08:55 AM

Subject: Testing

Message:
Testing

[Reply](#) [Decline](#) [Return to Messages](#)

When the CCM Member selects “Reply,” the “Message Reply” screen will be displayed, and the CCM Member can enter a subject, message and click “Send” to reply. However, if the CCM Member selects the “Reply” button in error, they can select the “Cancel” button and be returned to the “View Message” screen.

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Select Language

Minniea Diaz Log off

CCM Nurse Directory

HOME CONTACT

Message Reply

Subject:

Message:

☐ Important

Send Cancel

The CCM Member can select the “View Sent Message(s)” button to view the messages that they sent to CSN Providers.

An official website of the MassHealth Community Case Management (CCM) program

Select Language

Minniea Diaz Log off

CCM Nurse Directory

HOME CONTACT

Messages

Read/Unread	From	Subject	Date Sent	View	Reply	Delete
	DCS Home Care	Testing	03/22/2024 04:08:55 AM			
	Summers Y.S.	Testing	03/22/2024 04:06:59 AM			

Page 1 of 1

1 - 2 of 2 items

View Sent Messages

If the CSN Provider has viewed the message, an open envelope icon is displayed within the Read/Unread column. Messages that have not been read will display a closed envelope icon.

An official website of the MassHealth Community Case Management (CCM) program

Select Language Minniea Diaz Log off

CCM Nurse Directory

HOME CONTACT

Sent Messages

Read/Unread	Sent To	Subject	Date Sent	View
	Rodger V.	Roger	10/07/2024 08:09:18 AM	
	Summers Y. S.	TESTING	07/16/2024 02:53:37 AM	
	Summers Y. S.	TESTING	07/16/2024 02:53:33 AM	
	Summers Y. S.	Email from MinnieD 7.8.24	07/08/2024 03:48:34 AM	
	summer Y. s.	summer s	07/08/2024 03:46:37 AM	
	total R.	total R	06/29/2024 04:20:44 AM	
	Summers Y. S.	Summers S	06/29/2024 04:16:52 AM	
	Wendy J.	Wendy J	06/29/2024 04:15:52 AM	
	Summers Y. S.	test	06/29/2024 04:15:10 AM	

Page 1 of 1 1 - 9 of 9 items

[Return to Messages](#)

From the Messages screen, the CCM Member can delete a message by clicking on the “Delete” trash can icon displayed in the “Delete” column for that particular provider.

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Select Language Minniea Diaz Log off

CCM Nurse Directory

HOME CONTACT

Messages

Read/Unread	From	Subject	Date Sent	View	Reply	Delete
	DCS Home Care	Testing	03/22/2024 04:08:55 AM			
	Summers Y. S.	Testing	03/22/2024 04:06:59 AM			

Page 1 of 1 1 - 2 of 2 items

[View Sent Messages](#)

A confirmation message will appear to ask if the CCM Member wants to delete the message.


The screenshot shows the 'CCM Nurse Directory' interface. At the top, there's a header with the UMass Chan Medical School logo, the text 'An official website of the MassHealth Community Case Management (CCM) program', a 'Select Language' dropdown, and user information 'Minniea Diaza' and 'Log off'. Below the header, there's a navigation bar with 'HOME' and 'CONTACT'. The main section is titled 'Messages'. It contains a table with columns: Read/Unread, From, Subject, Date Sent, View, Reply, and Delete. There are two messages listed, both from 'Summers Y.S.' with the subject 'Testing', dated '03/22/2024 04:06:59 AM'. A confirmation dialog box is open in the center, titled 'Delete Message?' with the text 'Are you sure you want to delete this Message?' and two buttons: 'Confirm' and 'Cancel'.

If the CCM Member selects the “Confirm” button, the message will be deleted, and a confirmation of deletion will appear on the “Messages” screen.

The screenshot shows the 'CCM Nurse Directory' interface after a message has been deleted. The header and navigation bar are the same. The 'Messages' section now shows a green notification bar at the top that says '✓ Message has been deleted.' with a red arrow pointing to it. Below the notification bar, the table now only contains one message from 'Summers Y.S.' with the subject 'Testing', dated '03/22/2024 04:06:59 AM'. The page indicator at the bottom shows 'Page 1 of 1' and '1 - 1 of 1 items'.

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Select Language Log off


 **CCM Nurse Directory**


[Minniea Diaz](#)


HOME CONTACT


Minniea Diaz (Member) Home

**Edit CCM Member Profile**
Edit your current CCM Member profile information.

**Access Messages**
View your messages and send messages to other users.

**Survey**
Submit your feedback about the application.

**Search Function**
Search for job openings within your specified service area.


**Change Password**
Update/change your current password.

An official website of the MassHealth Community Case Management (CCM) program

Select Language

Summers Y. Storms

Log off



CCM Nurse Directory

HOME

CONTACT

Change Password

* Current password

Old Password

* New password

New Password

* Confirm new password

Confirm Password

Change password

Cancel

- Password must be at least 8 characters long.
- Passwords must have at least one non letter or digit character (l,#,\$,% ^,?,*,_,-).
- Passwords must have at least one digit ('0'-'9').
- Passwords must have at least one uppercase ('A'-'Z').
- Passwords must have at least one lowercase ('a'-'z').

Survey

The CCM Member can complete a survey by clicking on “Survey”.

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Select Language Log off

CCM Nurse Directory

HOME CONTACT

Minniea Diaza (Member) Home

Edit CCM Member Profile
Edit your current CCM Member profile information.

Access Messages
View your messages and send messages to other users.

Survey
Submit your feedback about the application.

Search Function
Search for job openings within your specified service area.

Change Password
Update/change your current password.

The Survey screen is displayed. The Independent Nurse will answer the questions and click “Submit Survey” once completed.

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Select Language Log off

CCM Nurse Directory

HOME CONTACT

Minniea Diaza

Survey

Have you filled hours using the Nurse Directory in the last 30 days?
☐ Yes ☐ No

Have you ever filled hours since using the Nurse Directory?
☐ Yes ☐ No

How satisfied are you with the Directory's search function

1 2 3 4 5 6 7 8 9 10
1 = Very Dissatisfied Very Satisfied = 10

How satisfied are you with the directory's messaging function

1 2 3 4 5 6 7 8 9 10
1 = Very Dissatisfied Very Satisfied = 10

Do you have any feedback for making this tool more useful or user friendly?
Max characters allowed: 500

500 characters remaining.

Submit Survey

ForHealth Consulting at UMass Chan Medical School

Once the survey is submitted, the CCM Member will see the screen below and will click “Return To Home” to return to the home page.

