

ATTACHMENT B

DELIVERY SYSTEM REFORM INCENTIVE PAYMENT (DSRIP) PROGRAM COMMUNITY PARTNER (CP) BP2 ANNUAL REPORT RESPONSE FORM

PART 1: PY2 ANNUAL REPORT EXECUTIVE SUMMARY

General Information

Full CP Name:	Coordinated Care Network
CP Address:	72 Kilburn St., New Bedford, MA 02740

Part 1. PY2 Annual Report Executive Summary

The Coordinated Care Network (CCN) Behavioral Health Community Partner is a consortium of six Affiliated Partners comprised of High Point Treatment Center, Child & Family Services, Duffy Health Center, Steppingstone, Brockton Area Multi Services, Inc. and Bay State Community Services; in addition, there are two material subcontractors, Community Health Center of Cape Cod and Brockton Neighborhood Health Center.

DSRIP funded activities taken by CCN during budget period 2 focused on numerous areas. CCN focused on improving outreach and engagement strategies by providing Enrollee incentives such as cell phones and gift cards. We increased community awareness of the BH CP program with our website and CCN marketing materials as well as community education. CCN paid particular attention to improving care coordination, specifically with social determinant needs such as housing, food, transportation and financial assistance, as well as addressing medical and behavioral health complexities. Technology improvements for CCN included, enhancing our care management platform and maintenance of our internally developed event notification system. We also focused on staff retention by providing employee incentives and trainings, which included annual trainings and new hire trainings. Lastly and most importantly, CCN ensured quality care was delivered to all Enrollees.