Clarifications, Technical Corrections, and Policy Changes to the Performance Assessment Methodology (PAM) for the MassHealth CBHC Clinical Quality Incentive (CCQI) Program Performance Year 1–5

This document outlines clarifications, technical corrections, and policy changes to the Performance Assessment Methodology for Performance Year (PY1–5) of the MassHealth CBHC Clinical Quality Incentive (CCQI) Program. Updates are incorporated into the change log table below.

MassHealth's working definitions for clarification, technical correction and policy changes are as follows:

Clarification is additional information that explains an existing requirement.

Technical Correction is a change made to rectify an error in the performance assessment methodology.

Policy Update is a modification of an existing requirement.

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
CCQI-2: Follow-up After an Acute Behavioral Health Episode of Care	8	Clarification	B.2. Scoring Methodology for Performance Measure CCQI-2	Clarified the definition for the Observed-over-Expected (O/E) Ratio where the "Expected" rate only includes members with Qualifying Visits after discharge from a Qualifying Hospital Encounter at any point within the measurement year.	May 2026