

MassHire programs and services are funded in full by US Department of Labor (USDOL) Employment and Training Administration grants. Additional details furnished upon request.

On-Demand Video Series



Before we get started



Here are some useful tips to help you get the most out of this Career Center Seminar (CCS).

- Find a quiet place to watch this video or a place that is free from as many distractions as possible.
- Pause the video to take notes or write down questions that you may have.

Before we get started



Here are some useful tips to help you get the most out of this Career Center Seminar (CCS).

- If enrolled in the RESEA program, make sure to view this video in its entirety to receive credit* for attending.

* You will be notified that you have successfully completed this video, and that your account has been updated at the end of this presentation.

MassHire programs and services are funded in full by US Department of Labor (USDOL) Employment and Training Administration grants. Additional details furnished upon request.



MASSHIRE

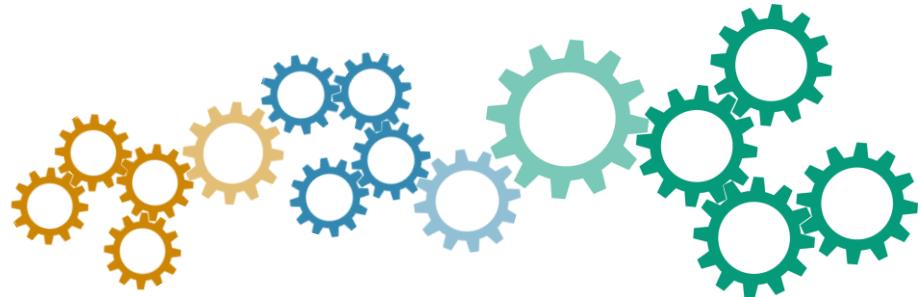
CAREER CENTER SEMINAR

Plan, act, and get to work!



MASSHIRE

DEPARTMENT OF
CAREER SERVICES



Labor market research

Assessment

Career action planning

Training

Upskilling

Job search assistance



MassHire Career Centers can be your one-stop-shop for a variety of programs and services



DEPARTMENT OF
CAREER SERVICES



Convenient and accessible locations throughout the Commonwealth of Massachusetts!



Find a MassHire Career Center near you
mass.gov/masshire-career-centers/locations

If you're searching for a job, the path to employment can be daunting!



Achieve your goals with MassHire Career Centers





MassHire Career Counselors are available to
assist you at any point on your journey!



DEPARTMENT OF
CAREER SERVICES



We understand the job search process



OVERWHELMING
FRUSTRATING
SCARY!

We understand the job search process

NEW
OPPORTUNITIES!

GOAL
ACHIEVEMENT!



Programs, services, and resources are free!



FREE

Programs
Services
Resources

VIRTUAL
IN-
PERSON!



If you are enrolled in the RESEA program



Reemployment Services and Eligibility Assessment

Completing this seminar will fulfill one of your first requirements:

- **Attend a Career Center Seminar**

We'll make it easier for you to find a job

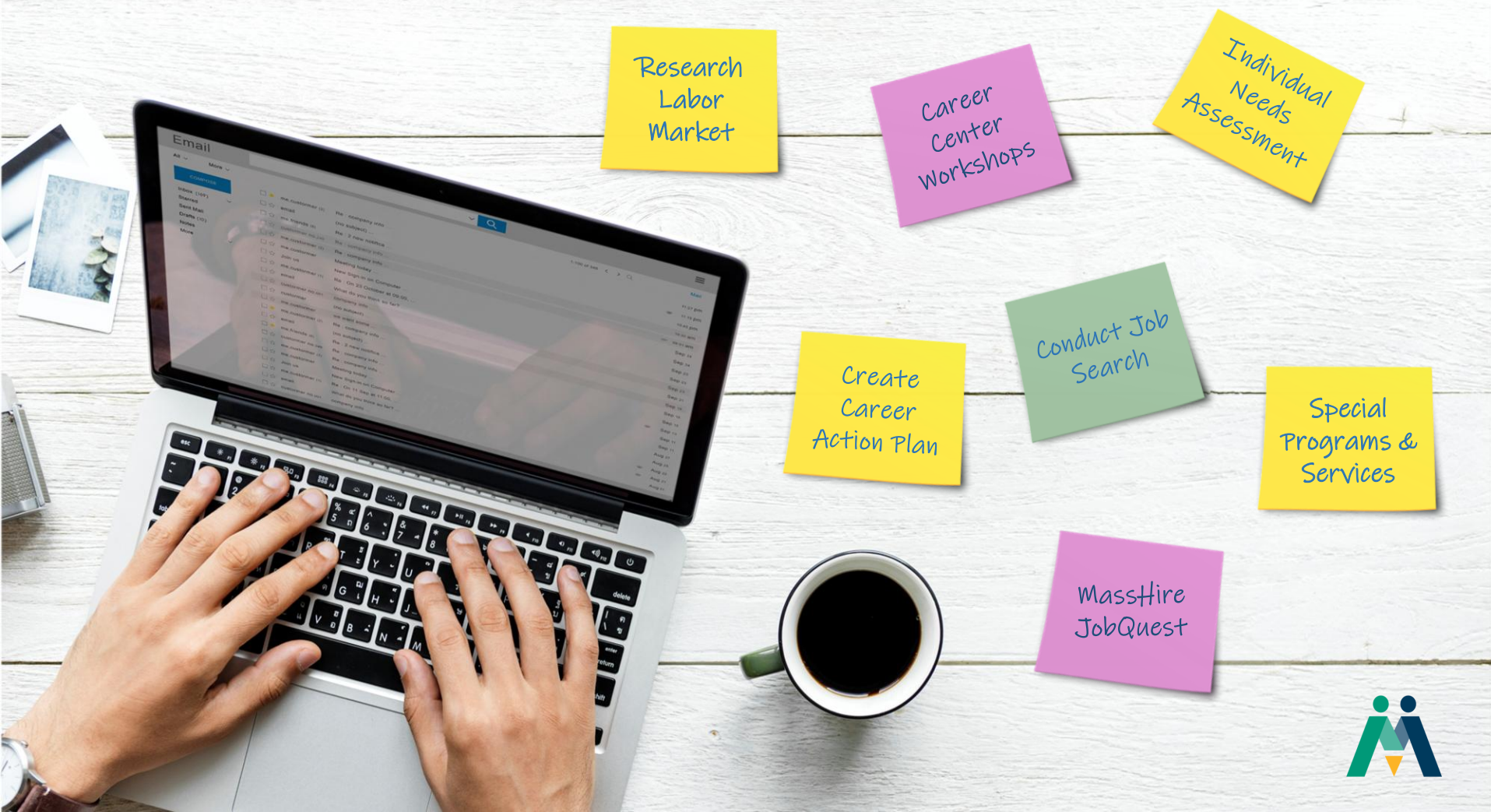
PLAN

ACT

WORK



MassHire Career Centers provide resources to make your job search more productive.



Research
Labor
Market

Career
Center
Workshops

Individual
Needs
Assessment

Create
Career
Action Plan

Conduct Job
Search

Special
Programs &
Services

MassHire
JobQuest



Research and assess Labor Market Information



Labor Market Information (LMI)



*Are employers seeking your skills?
Do your goals and interests align with the market?*

Labor Market Information (LMI)

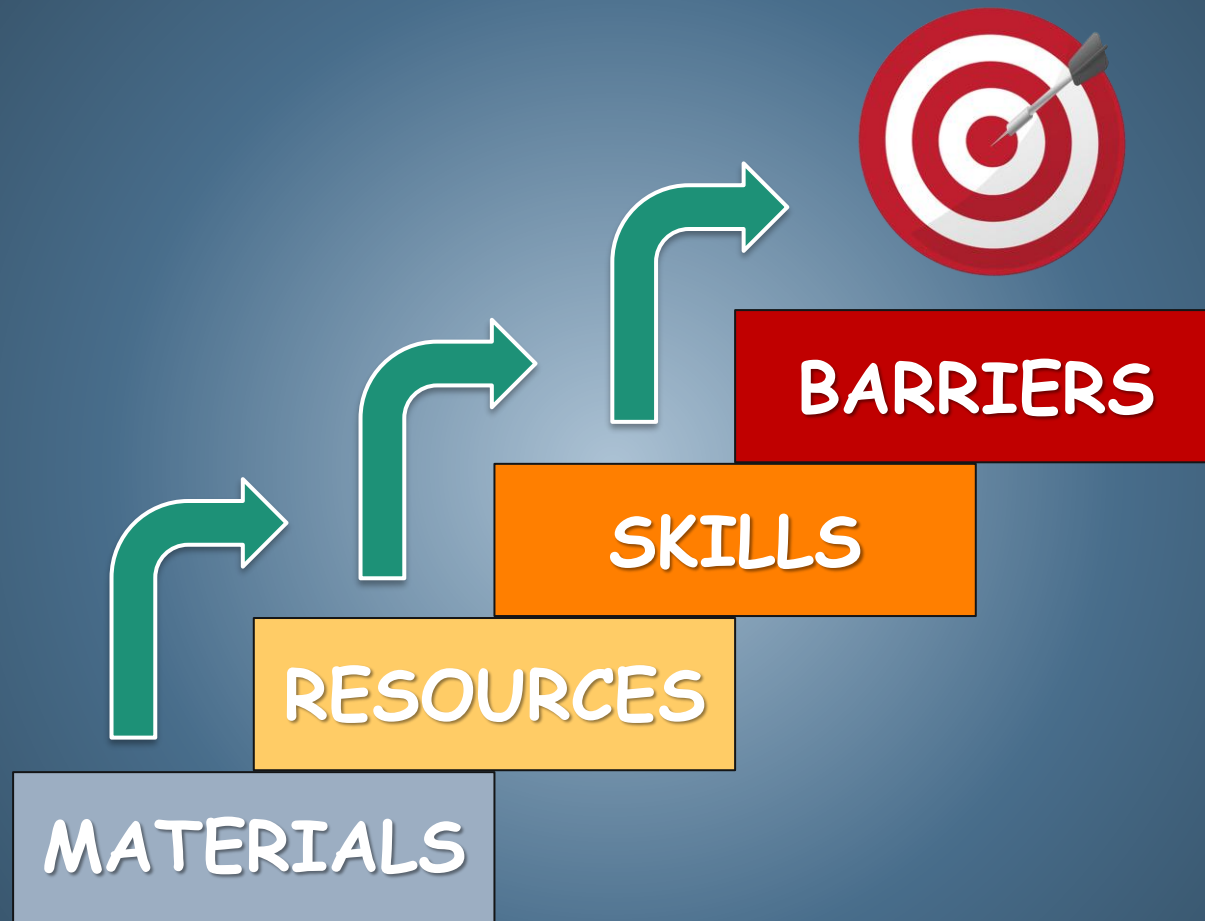


Labor market research and assessment can help you with making decisions about your job search.

Complete an Individual Needs Assessment



Individual Needs Assessment (INA)



Create a Career Action Plan

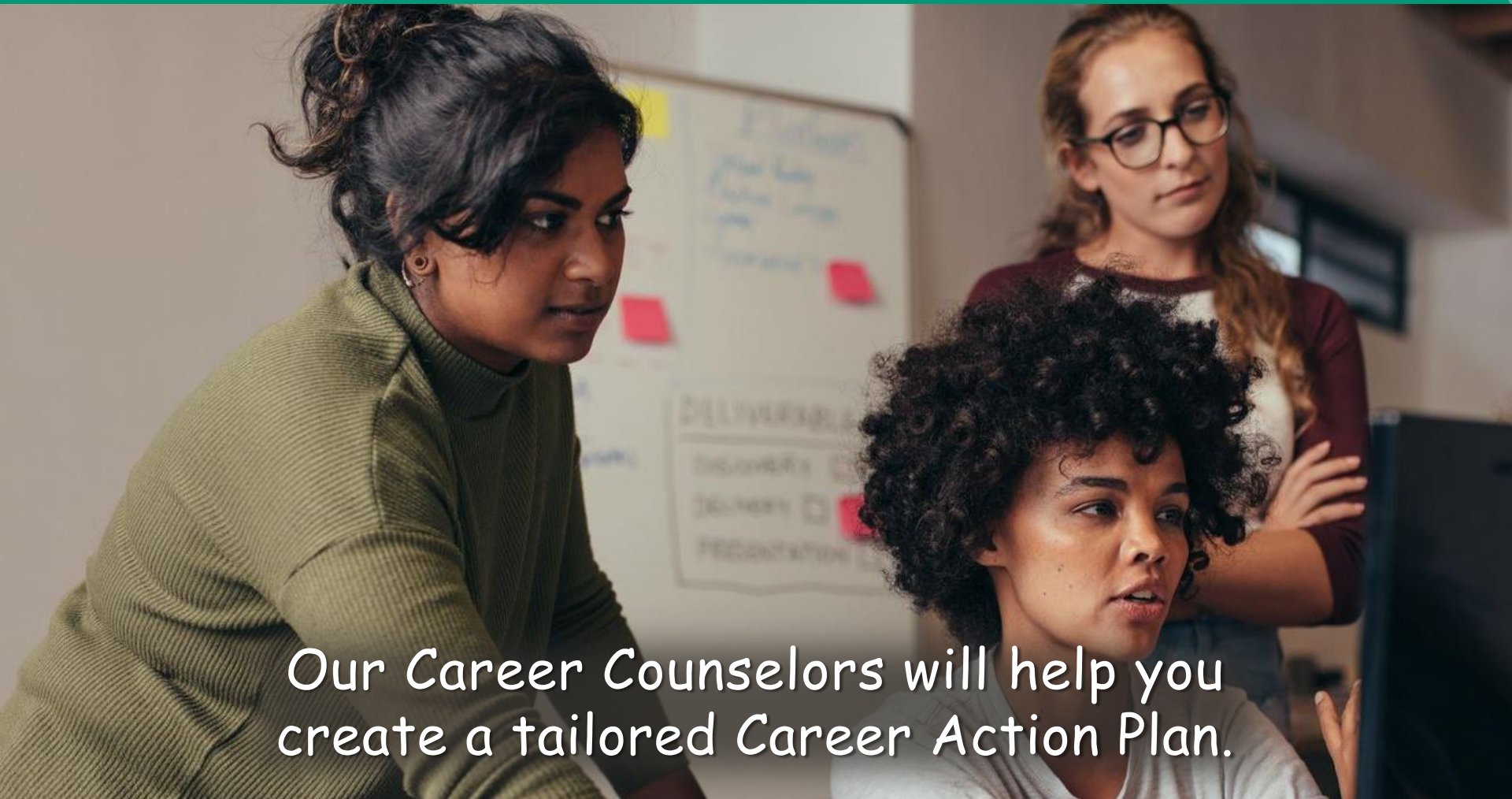


Career Action Plan (CAP)

CAREER PLANNING



Career Action Plan (CAP)



Our Career Counselors will help you
create a tailored Career Action Plan.

Build you skillset
with workshops



MassHire Career Center Workshops

CAREER DEVELOPMENT AND TRAINING

- builds upon existing knowledge and skills
- introduces new skills
- enriches work experience

MassHire Career Center Workshops



WORKSHOPS

- Build your skillset
- Master needed skills

MassHire Career Center Workshops



WORKSHOPS

- Resume development
- Interview Basics
- Skill assessments and tests
- Networking essentials



To learn more and register for a workshop

- Contact your local MassHire Career Center
- Register through MassHire JobQuest

Build your skillset at your own pace with
MassHire Career Center workshops.



Training opportunities



Do you have a need for new skills and training?

Training opportunities



TRAINING OPTIONS

- CLASSROOM
- ONLINE
- WORK-BASED
- ON-THE-JOB

Eligibility and deadline requirements apply!



- ✓ Discussions
- ✓ Lectures
- ✓ Group activities

Classroom and **online** training involves learning in-person or face-to-face.





Work-based and on-the-job training provides an opportunity to learn while you earn.



Training Opportunities Program (TOP)



TRAINING OPPORTUNITIES PROGRAM BENEFITS

- MUST meet eligibility requirements and deadlines
- Work search requirements waived
- Up to 26 additional weeks of benefits

Training Opportunities Program (TOP)



FOR MORE INFORMATION

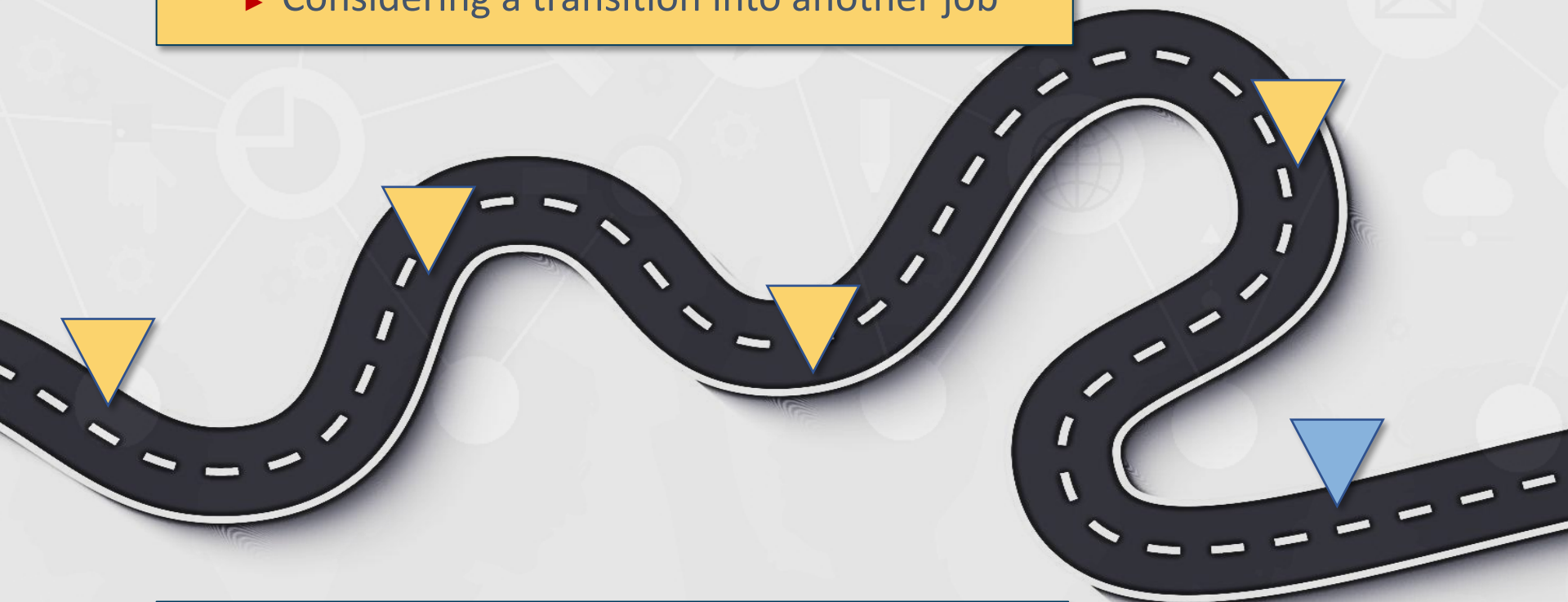
- Visit your UI Online account to request the TOP application
- Contact your local MassHire Career Center
- Visit the TOP website mass.gov/dua/top

Conduct your job search



- **At any point on your career pathway**

- ▶ Labor market research and assessment
- ▶ Creating a Career Action Plan
- ▶ Skill development
- ▶ Considering a transition into another job



- **MassHire Career Centers can help you learn to do a successful job search!**



Work Search Requirements (DUA)



Work Job search requirements: To continue receiving benefits, you must:

- ✓ Look for work at least 3 times per week.
- ✓ You must also keep a record of your work searches.
- ✓ If you are a union member and may only accept work through your union, you must keep track of all contacts between you and the Union.
- ✓ Use this work search log to Record your job search activities, take to your MassHire Career Center appointments, and verify you are looking for work if you are randomly selected. You can get more copies of this form at any MassHire Career Center or at www.mass.gov/dual/forms.

Work Search Activity Log

Job search log Name: _____ Claimant ID: _____

Week starting Sunday (date):		through Saturday (date):				
Date:	Position	Pay rate	Employer name and address	Job ID or person contacted	Contact email, website, or phone	Result
Week starting Sunday (date):		through Saturday (date):				
Date:	Position	Pay rate	Employer name and address	Job ID or person contacted	Contact email, website, or phone	Result
Week starting Sunday (date):		through Saturday (date):				
Date:	Position	Pay rate	Employer name and address	Job ID or person contacted	Contact email, website, or phone	Result
Week starting Sunday (date):		through Saturday (date):				
Date:	Position	Pay rate	Employer name and address	Job ID or person contacted	Contact email, website, or phone	Result

- ✓ Conduct an active search for work
- ✓ Create and maintain a weekly log
- ✓ Work search activity examples

Special programs and services





Your local MassHire Career Center offers special programs and services that may benefit YOU!





Veterans are provided first consideration for job search, training, and job skills services.



Adaptive equipment, reasonable accommodations, and referrals to relevant agencies are available to persons living with disabilities.





You may be eligible for specialized job training and other benefits under the Trade program!





WORK OPPORTUNITY TAX CREDIT (WOTC)

The WOTC program benefits job seekers by making career opportunities available to those who otherwise might have had difficulty landing a job.

- qualified veterans
- returning citizens
- summer youth employees
- SNAP recipients
- qualified long-term unemployment recipients

Seasonal agricultural workers or individuals who travel to different farms for employment may be eligible for all MassHire Career Center services and programs.



- job development
- referral & placement
- labor market information
- assessment & testing
- resume writing
- vocational counseling



Job search assistance and job placement is available for year-round and summer jobs.



RESEA | About

- Federal program providing reemployment services at MassHire Career Centers
- Claimants are randomly selected and required to participate
- Notice is provided by DUA and MDCS
- Pay attention to deadlines!



Questions about RESEA requirements?



- Contact your local MassHire Career Center
- “Preparing for your Initial RESEA”

Additional resources



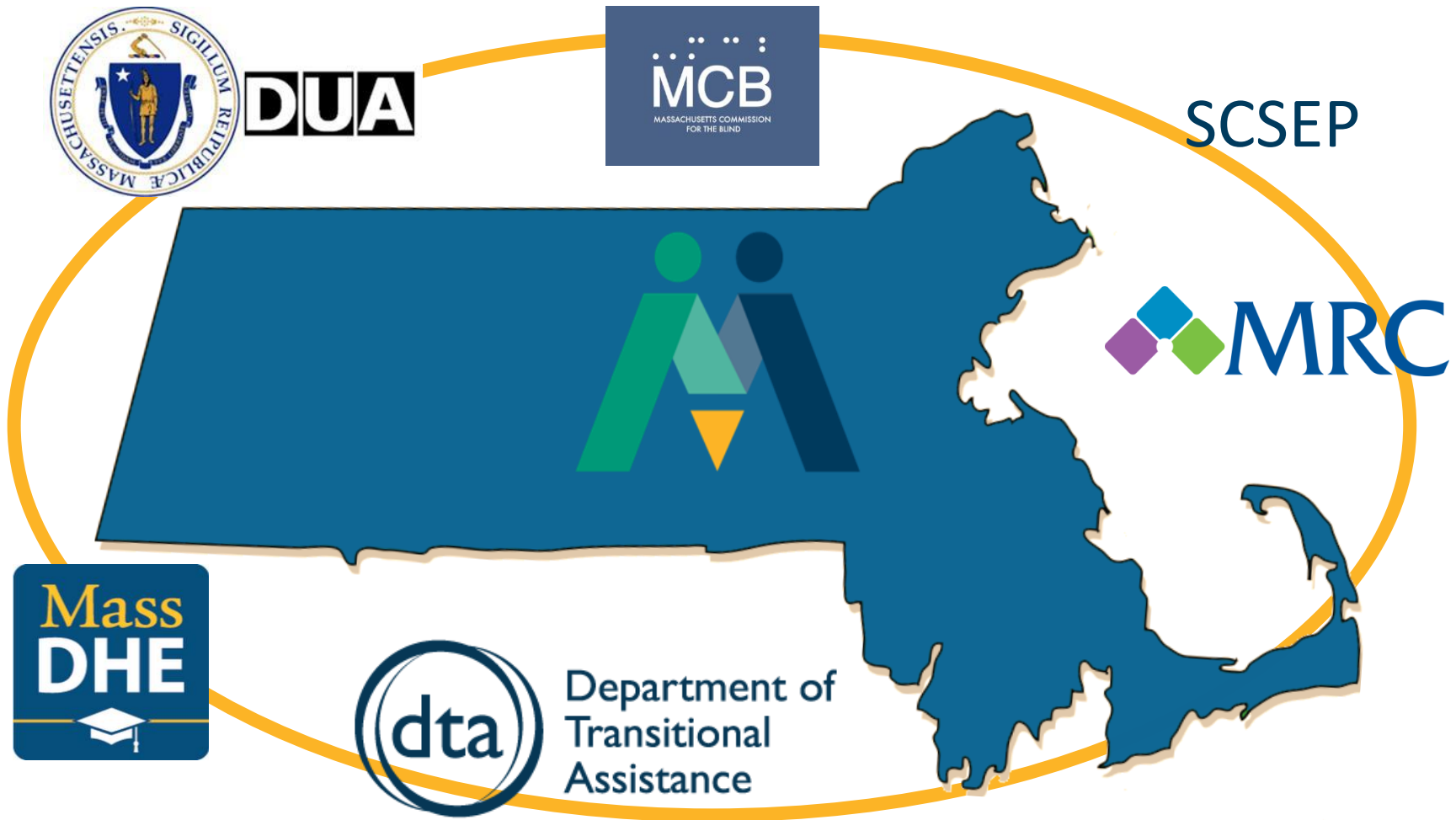
Language Access Services



Español (Spanish)
Português (Portuguese)
中文 (Chinese)
Ngôn Ngữ Việt Nam
(Vietnamese)
Kreyol (Haitian Creole)
Italiano (Italian)
ភាសាខ្មែរ (Khmer)
عربي (Arabic)
ພາສາລາວ (Lao)
한국어 (Korean)
Français (French)
Безработица (Russian)

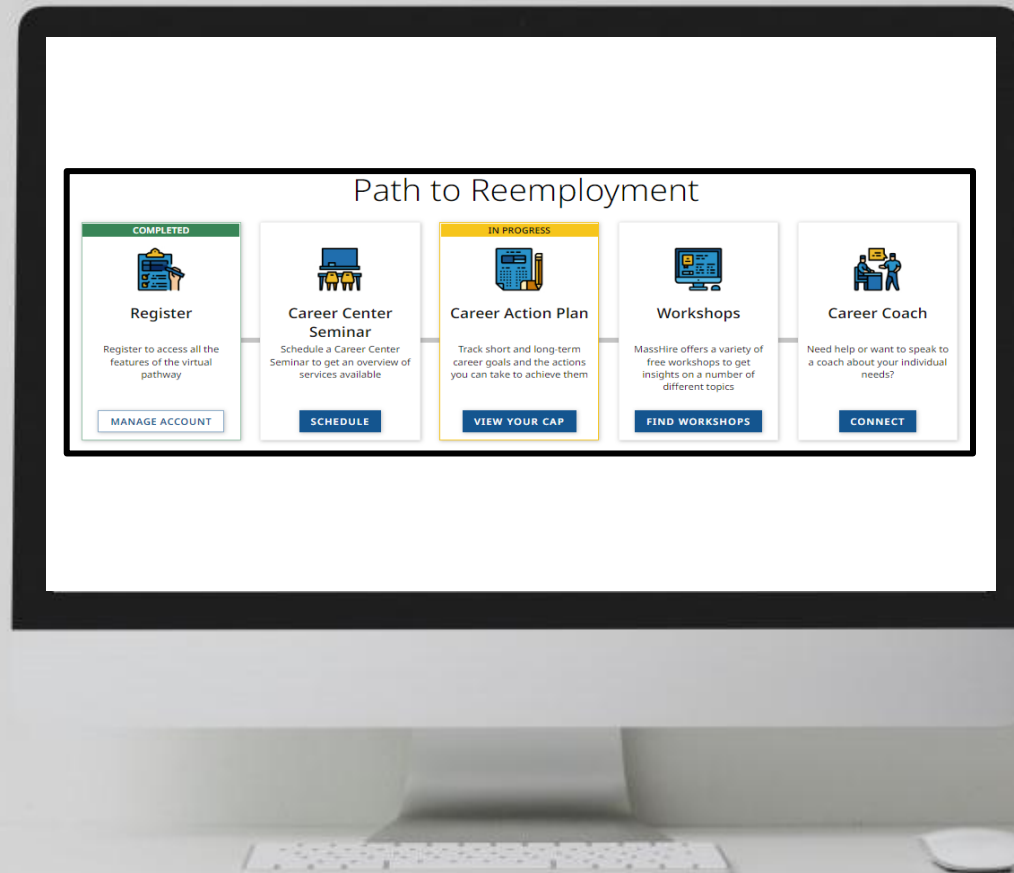
Visit <https://www.mass.gov/mdcs-multilingual-services> to learn more!

MassHire Career Center Partners



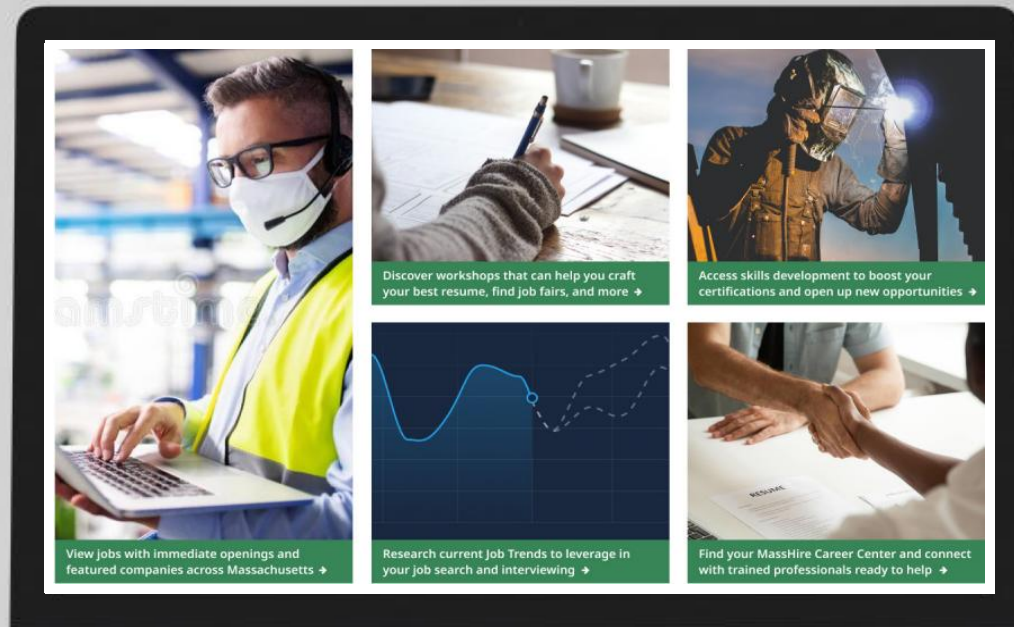
MassHire JobQuest





MassHire **JobQuest** is your virtual career counselor!






Contact your local MassHire Career Center
or visit mass.gov/jobquest!



RESEA program next steps



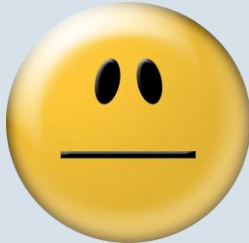
View the video
“PREPARING FOR
YOUR INITIAL RESEA”



At MassHire Career Centers, we care!

- 
- Exceptional customer experience
 - Best services
 - Fairness
 - Equity

If you have a complaint, we want to know.



MASSHIRE DEPARTMENT
OF CAREER SERVICES

MASSHIRE
CAREER CENTERS

Thank you!

Register on JobQuest or contact
your local Career Center today!



mass.gov/masshire-career-centers/locations

MASSHIRE DEPARTMENT
OF CAREER SERVICES

MASSHIRE
CAREER CENTERS

IMPORTANT!

Please **DO NOT** exit this screen until receipt of notification that you have successfully completed this video and your account has been updated.



mass.gov/masshire-career-centers/locations