Questions


Berkshire Area Office
333 East St. 5th Floor, Pittsfield, MA 01201 413-447-7381

Franklin/Hampshire Area Office
One Roundhouse Plaza Ste 204, Northampton, MA 01060 413-586-4948

Holyoke/Chicopee Area Office
88 Front Street, 1st Floor, Holyoke, MA 01040 413-535-1022
Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, S. Hadley, Southhampton, Thorndike, Three Rivers, Ware

North Central Area Office
435 Main Street, Fitchburg, MA 01420 978-342-2140

South Valley Area Office (Milford)
194 West Street #9 Milford, MA 01757 508-634-3345
Bellingham, Blackstone, Douglas, Franklin, Grafton, Hopedale, Medway, Mendon, Milford, Millbury, Millville, Northbridge, Sutton, Upton, Uxbridge, Whitinsville

South Valley Area Office (Southbridge)
1 North Street, Southbridge, MA 01550 508-764-0751
Brimfield, Brookfield, Charlton, Dudley, Charlton Depot, Holland, Oxford, Southbridge, Spencer, Sturbridge, Wales, Warren, Webster

Springfield/Westfield Area Office
436 Dwight St., Suite 205, Springfield, MA 01103 413-784-1339; 800-370-8525
Agawam, Blandford, Chester, Feeding Hills, Granville, Hampden, Huntington, Indian Orchard, Longmeadow, Montgomery, Russell, Southwick, Springfield, Tolland, Westfield, Wilbraham

Worcester Area Office
24 Southbridge Street, Worcester, MA 01608 508-792-6200
Auburn, Boylston, Cherry Valley, Holden, Leicester, Paxton, Shrewsbury, West Boylston, Worcester

Central/West Region
Regional Eligibility Coordinator
Central West Region
140 High St. Suite 301
Springfield, MA 01105
Intake Referral Number: 413-205-0940
Fax Number: 413-205-1608

Metro Region
Regional Eligibility Coordinator
411 Waverley Oaks Road, Suite 304
Waltham, MA 02452
Intake Referral Number: 781-314-7513
Fax Number: 781-314-7539

Northeast Region
Regional Eligibility Coordinator
Hogan Regional Center
PO Box A
Hathorne, MA 01937
Intake Referral Number: 978-774-5000 ext. 850
Fax Number: 978-739-0420

Southeast Region
Regional Eligibility Coordinator
151 Campanelli Drive, Suite B
Middleboro, MA 02346
Intake Referral Number: 508-866-5000
Fax Number: 508-866-8859

Please direct all support/services related questions to your local Area Office listed below.
All supports are subject to funding and availability

Regional Eligibility Office Locations

Central/West Region
Regional Eligibility Coordinator
Central West Region
140 High St. Suite 301
Springfield, MA 01105
Intake Referral Number: 413-205-0940
Fax Number: 413-205-1608

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SRM 11/11/2016
Mission Statement
The Department is dedicated to creating, in partnership with others, innovative and genuine opportunities for individuals with intellectual disabilities to participate fully and meaningfully in, and contribute to, their communities as valued members.

Applying for eligibility is a choice and we believe that it is important for applicants to fully understand the criteria for eligibility as well as the type of documentation that is required to enable DDS to make such an important decision. Therefore, included in the new application are the criteria for eligibility and explicit instructions about the necessary documentation.

Another important component is legal authorization to proceed with the process. Applicants must give their written permission so that DDS can proceed with the eligibility process. This does not mean that an applicant cannot get help from a family member, friend or agency. However if the applicant chooses to have someone assist him/her, she/he will also need to authorize that by signing a permission form.

This permission is required if the applicant wants DDS to be able to communicate directly with this person on their behalf. These authorizations are now a vital part of the new application form.

After a complete application has been received by the Regional Eligibility Team, applicants can expect to be contacted by a Regional Eligibility Team member to schedule a face-to-face meeting.

6.06: Eligibility for Children’s Supports (1) Persons who are younger than 22 years of age may be eligible for Children’s Supports provided, purchased, or arranged by the Department if the person: (a) is domiciled in the Commonwealth; and (b) for persons who are five through 22 years of age, either: 1. have a severe chronic disability that: a. is attributable to a mental or physical impairment resulting from Intellectual Disability, Autism Spectrum Disorder, Smith-Magenis Syndrome or Prader-Willi Syndrome; b. is likely to continue indefinitely; c. results in substantial functional limitations; or 2. have a verified diagnosis of Intellectual Disability or a closely related developmental condition that results in substantial functional limitations, or (c) for persons from birth to age five a substantial developmental delay or specific congenital or acquired condition with a high probability of resulting in a developmental disability if services are not provided.

6.04: Adult Eligibility for Intellectual Disability or Developmental Disability Supports (1) Persons who are 22 years of age or older are eligible for Intellectual Disability Supports provided, purchased, or arranged by the Department if the person: (a) is domiciled in the Commonwealth; and (b) for persons who are five through 22 years of age, either: 1. have a severe chronic developmental delay or specific congenital or acquired condition that results in substantial functional limitations; or 2. have a verified diagnosis of Intellectual Disability or a closely related developmental condition that results in substantial functional limitations, or (c) for persons from birth to age five a substantial developmental delay or specific congenital or acquired condition with a high probability of resulting in a developmental disability if services are not provided.

2.01: Definitions
and (c) does not have an intellectual disability as defined in 115 CMR 2.01: Definitions; and (c) does not have an intellectual disability as defined in 115 CMR 2.01: Definitions.