



**THE COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC UTILITIES**

CHARLES D. BAKER
GOVERNOR

KARYN E. POLITO
LIEUTENANT GOVERNOR

MATTHEW A. BEATON
SECRETARY OF ENERGY
AND ENVIRONMENTAL AFFAIRS

**ONE SOUTH STATION
BOSTON, MA 02110
(617) 305-3500**

ANGELA M. O'CONNOR
CHAIRMAN

ROBERT E. HAYDEN
COMMISSIONER

CECILE M. FRASER
COMMISSIONER

September 21, 2018

President Stephen Bryant
Bay State Gas Company d/b/a Columbia Gas of Massachusetts
4 Technology Drive, Suite 250
Westborough, MA 01581

RE: Chairman's Second Set of Orders under G.L. c. 25, § 4B

Dear President Bryant,

This letter supersedes the orders and directives in my letter of September 14, 2018. Pursuant to the authority granted to me by Governor Baker under section 4B of chapter 25 of the General Laws, I issue the following orders that I deem necessary to assure public safety and welfare through the priority restoration and continuing availability of gas service following the September 13, 2018 gas line event impacting service in Lawrence, Andover, and North Andover Massachusetts:

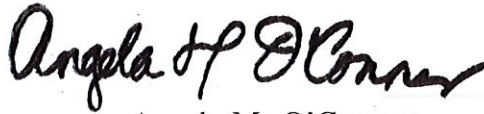
- By September 26, 2018, Columbia Gas of Massachusetts shall enter into an agreement with Commodore Recovery LLC, c/o Joe Albanese, who shall be named as Chief Recovery Officer, to provide program management, leadership, and oversight for all restoration and recovery efforts related to the September 13 gas line event. Until such time as the agreement is executed, NSTAR Gas Company, d/b/a Eversource Energy, shall retain management control over all restoration efforts in accordance with my September 14 letter;
- The agreement shall empower the Chief Recovery Officer and Commodore Recovery LLC with the authority to direct, as they see fit, all personnel and assets of Columbia Gas of Massachusetts necessary to achieve full restoration

of gas service in the affected municipalities and to undertake any related recovery efforts, including assessment and mitigation actions, customer support, and communication and outreach; and

- Columbia Gas of Massachusetts shall provide the Department of Public Utilities with a copy of the agreement promptly upon execution by all parties.

If Columbia Gas of Massachusetts fails to carry out any of these orders, it may be assessed penalties up to \$1,000,000 per violation.

Sincerely,

A handwritten signature in black ink that reads "Angela M. O'Connor". The signature is written in a cursive, flowing style.

Angela M. O'Connor
Chairman

cc: Joe Albanese, Commodore Recovery LLC