

HSN Providers:

To ensure the safety and security for any HSN facility that has granted Change HealthCare access to perform INET functions, HSN has **deactivated** accessibility due to the potential cybersecurity attack at Change Healthcare—a subsidiary of United Health Group. Therefore, this contact permission is no longer active within INET.

Please ensure that your staff/facility has the necessary access to perform such functions in lieu of this Billing Intermediary. If your facility does not have the necessary access to perform the INET functions, please reach out to the HSN Help Desk at 1-800-609-7232.

We apologize for any inconvenience this may cause.

Health Safety Net