

## Need to change your address with the RMV? You may be able skip a trip to the RMV by changing it online!

## You may be able to change your address online if you:

Have an email account or a mobile phone that receives text messages

You will also need the following information to access you online MyRMV account:

- ☑ Your MA License/Permit/ID number
- ☑ Your Date of Birth
- ☑ The last four digits of your Social Security Number (SSN)

<u>Please Note:</u> If you do not know your license, permit, or ID Number you will be required to provide your Social Security Number.

## Follow the steps below to change your address online.

1. Type mass.gov/myRMV into the address bar of your browser.

mass.gov/myRMV

Then press the **[Enter]** key on your keyboard to visit the **myRMV Online Service Center** webpage.

- For the Massachusetts Registry of Motor Vehicles main webpage visit www.mass.gov/RMV
- 2. Select the Access My Profile button.

rmv myRMV		
Mass.gov		
MASS.GOV	LOCATIONS	REAL ID
What would you like to do?		
myRMV Online Service C	enter	4
Make or Cancel a Reservation	Access My Profile	s Services



3. Complete the **Verification** page by following the on-screen instructions and filling in the appropriate fields. All required fields are marked in red.

MASSACHUSETTS DEMENT	Dete of Birth (MM/DD/YYY)	License, Permit or 10 Number   Required
P Anan Bian Property	Last Name Required	Last Pour of SSN 🔍 Required
Disclaimer  By dicking Submit, I certify and affem that the informatic unsaful to knowingly submit false information to be R	Click the recar	TCHA <i>I'm not a</i>

Click the **Submit** Button to continue.

4. If this is your first time accessing your MyRMV account you will need to select a method for dual factor authentication, which is an added security feature to ensure you are the one accessing your profile.

To complete this you will need an **email address**, a **mobile number**, or an **authentication app**. Select the hyperlink for your preferred method.

Protect your myRMV account with two-ste	p verification	
We've updated our security with a new two-factor authentication provide info for all three.) Once it's set up, we'll send you a unique a unique security of the security of		
Authentication App Use an authentication app, such as Google Authenticator, to get security codes. Set Up	Text Message     Receive security codes by text message.     Add Phone     Messaging and data rates may apply.	Email Receive security codes by email. Add Email
		Cancel Confirm

For example, if you select **Add Email** hyperlink, you will need to enter your email address and click the **Save** button.

🖾 Add Email				
A security code will be sent via em	il when trying to access your myRMV account. A	d RMVDoNotReply@state.ma.us to your ema	il whitelist to prevent security codes going to	o your junk folder.
What email address would you like	to use?			
Email *				
Required				
				~~~~



Then, you will need to enter the **Security Code** sent to you by the method selected.

Verify Securit	y Code			
	V security code was sent to karen.saur@ ng your Security code, please click here	see the message, check your junk fo	lder for an email from RMVDoNotReply	@state.ma.us. If you
Security Code * Required Didn't receive your securit	v code? Resend			
biant receive your securit	y couer nesena			-

Click the **Confirm** button to continue.

5. Click on the **Change My Address/Contact Information** hyperlink located on the right-hand side of the screen

rmv myRMV		<b>9 B</b>
谢 Mass.gov		
MASS.GOV	LOCATIONS	REAL ID
A SMITH, JANE M		
Date of Birth: Aug-18-1944 Contact Information Email: Phone:	There are no alerts at this time	Make or Cancel a Reservation View My Account Standing View Submissions View My Citations Change My Address/Contact Information More

6. The **Transaction Information** screen lets you know that you will be guided through your change of address process.

Address/Contact Update	Transaction Information		
Get Ready	This transaction will guide you through updating your address or contact information.		
	To begin the transaction to change your address, please click "Next".		
Cancel		< Previous	Next



7. On the **Address Information** screen update the **Residential Address** fields to your new address.

**Mailing Address**: Select **Yes** or **No** to indicate if your mailing address is the same as your residential address.

**Update Motor Voter**: Select **Yes** or **No** to indicate if you would like your Voter Registration to reflect this address.

Address Change Address/Contact Update Get Ready Address Information	Residential Address		
	Required Address Line 2	Unit Type	Unit
	City * Required Country USA	State MA - MASSACHUSETTS	✓ Zip ♥ ❤ Required
	Mailing Address Is your mailing address the same as your reside address? Yes No	ntial *	
	Update Motor Voter Would you like your Voter Registration to reflect address? Yes No	t this	
Cancel			< Previous Next

Click the **Next** button to continue.

8. Verify your **Residential Address** on the **Address Verification** screen. MyRMV validates addresses with the US Postal Service to decrease the possibility of returned mail. To make any corrections click the Previous button.

Address/Contact Update Get Ready	We have attempted to validate your address with the Unit Please verify if the suggested address is correct. If not, you		slibility of returned mail.
Address Information Address Verification	Residential Address Validated Address ✓Selected 123 N MAIN ST N QUINCY MA 02171-1748 > Use Original Address 123 NORTH MAIN STREET NORTH QUINCY MA 021710000		
Cancel		۲.	Previous Next



9.	The <b>Contact In</b> required open	f <b>ormation</b> screen asks you field.	to enter your <b>Email Ad</b>	<b>dress</b> into the
		ption to enter <b>Emergency (</b> y Contact hyperlink, then c	,	0
	<u>Optional:</u> You c Information.	an choose to add a <b>Phone</b>	Number and Additiona	l Contact
<u>A</u>	ddress Change			
	Address/Contact Update Get Ready Address Information Address Verification Contact Information	Primary Contact	Confirm Email Address * Required	⑦ Add Phone #
		+ Add Another Contact Emergency Contact Information + Add Emergency Contact The Registry of Motor Vehicles will not provide ema		nd is fas internal use and
		The Registry of Motor Vehicles will not provide email	l or phone number information to the public a	nd is for internal use only
Ē	Cancel			< Previous Next >
	Click the <b>Next</b> k	outton to continue.		

10. *You are almost done!* Reveiw the Summary screen. To make a correction click the previous button to return to the last page.

ddress/Contact Update Get Ready	Residential Address : 123 N MAIN ST QUINCY MA 02171-1748 Mailing Address : Same as Residential Address	1
Address Information Address Verification	Email Address : IMSMITH@EMAIL.COM Update Voter Address : Yes	-
Contact Information		
ummary		
Cancel		5 Previous Submit
		Previous Submit

confirmating this update.



11. *Congratulations!* You have successfully updated your address with the Registraty of Motor Vehicles.

July 24, 2020, 5:19 PM Confirmation Number: 0-859-978-880	
Dear JANE M SMITH	
Your address change request has been successfully submitted.	$\checkmark$
Residential Address: 123 N MAIN ST QUINCY MA 02171-1748 Mailing Address: SAME AS RESIDENTIAL ADDRESS Update Voter Address: YES	
VOTER REGISTRATION: Your new address will be transmitted to the electic local election official will contact you if further clarification is required. If you d official.	
We welcome your feedback! Please click here to email us.	

## Now that you have updated your address you may need to update some of your RMV issued documents as well.

**For licenses/IDs**, write your new residential address using permanent ink on the back of the driver's license in the area provided.

**For learner's permits**, attach a sticker with your new address over the residential address on the front of the permit.

**For vehicle registrations**, write your new residential address using permanent ink in the area provided. If you have vehicles registered, please contact Assessors office from your city or town to notify them to process any adjustments. Also, be sure to notify your insurance agent of your change of address.

**For voter registration**, your new address will be transmitted to the election official for your city or town to update your voter registration. Your local election official will contact you if further clarification is required. If you do not receive a response in 2 to 3 weeks, contact your local election official.