

## 04 TITLE VI COMPLAINT LOG

The table depicted below summarizes the Title VI complaints received and processed by MassDOT since June 2011 (the date of MassDOT's previous Title VI Program submission to FTA).

### MassDOT Customer Complaints

*(CP= Complainant and RSP =Respondent)*

	Forum	Date Filed	Summary of Allegations	Status/Action Taken
1.	RTA	3-7-14	<b>National Origin-Offensive</b>  CP alleged that RTA Mgr. called him by an offensive epithet and referred to him with an ethnic slur (Polish).	Investigation pending

### **MASSDOT & MBTA TITLE VI LAWSUITS & LEGAL PROCEEDINGS**

No Title VI lawsuits have been brought against MassDOT since the previous program update in 2011.