

# CHAPTER 91 INFORMATION ACCESS AND COMMUNICATIONS



## Objective:

**To facilitate the availability of information for stakeholders and the public for Chapter 91 matters through the use of publicly available records and specific points of contact.**



# Inquiries About Projects with Open Applications/Filings

- First point of inquiry is the EEA Data Portal: [Search EEA Projects \(state.ma.us\)](http://state.ma.us)
- Second point of inquiry is to contact the assigned Chapter 91 staff reviewer with a cc to the Waterways email account: [DEP.Waterways@mass.gov](mailto:DEP.Waterways@mass.gov)



# Chapter 91 Public Notice Initiative

- Use this link to view Chapter 91 public notices for Water-Dependent (WW01), Nonwater-Dependent (WW14, 15, 16, 17) and Amendment (WW03) Applications:

[MassDEP Permits & Approvals for Comment | Mass.gov](#)



# Report a Suspected Violation

First point of contact is via email: [DEP.Waterways@mass.gov](mailto:DEP.Waterways@mass.gov)

Persistent or significant time-sensitive items send via email:  
[Daniel.Padien@mass.gov](mailto:Daniel.Padien@mass.gov), [Christine.Hopps@mass.gov](mailto:Christine.Hopps@mass.gov),  
[DEP.Waterways@mass.gov](mailto:DEP.Waterways@mass.gov)

Inquiries and requests by a reporter for status updates and information on any Department action/communications may be sent to: [DEP.Waterways@mass.gov](mailto:DEP.Waterways@mass.gov)



# Information and Procedures for Reporting a Suspected Violation

- Date/time of documented suspected instances of non-compliance
- Photos
- Names of site personnel
  
- DEP staff will contact the Licensee/operator, conduct a site inspection, review licensing documents
- DEP staff do not follow up with a reporting party – requests for status of review, determination, resolution must be sent to DEP
- Certain enforcement-sensitive information, documents and communications may not be available as public records



# Requests for Copies of Licenses

- DEP has an on-line SharePoint platform containing copies of 30,000+ prior licenses, a data set, and maps to assist in license research.
- Requests for access may be sent to [DEP.Waterways@mass.gov](mailto:DEP.Waterways@mass.gov)

