

Massachusetts Rehabilitation Commission - List of Vocational Rehabilitation Services that May be Available to MRC Consumers Based on their Needs*

*-Please note that this is a list of services that may be available to VR consumers based on their individual needs. All MRC VR services are individualized based on consumers' needs towards achieving employment as specified in their Individualized Plan for Employment (IPE). The IPE is developed by the consumer and VR counselor.

REF #	SERVICE	RSA CATEGORY	DEFINITION	EXAMPLE
1	Adaptive Housing	Rehab Tech	Housing modifications through contract vendors - prior approval required.	Accessible bathroom/lift installation.
2	Adaptive Housing Consultation	Rehab Tech	Consultation on housing modifications.	Consultation on housing modifications.
3	Apprenticeship Training	Apprenticeship Training	Work-based employment and training program that combines hands-on, on-the-job work experience in a skilled occupation with related classroom instruction.	On-the-job training/mentoring.
4	Assessment (External Non CIES and No Cost)	Assessment	External assessment service provided by outside agency - no cost to MRC.	Consumer completes an evaluation/assessment to determine their vocational strengths and goals.
5	Assistive Technology Devices/ Equipment (No Computer HW/SW)	Rehab Tech	Assistive Technology devices and equipment but no computer hardware or software.	Electric wheelchairs or scooters.
6	Assistive Technology Evaluation/Assessment	Rehab Tech	Evaluation and assessment for Assistive Technology services and equipment.	Assistive listening devices (hearing aids).
7	Assistive Technology Training Only	Rehab Tech	AT training not connected to purchase of adaptive equipment.	Training for AT technology.
8	Basic Academic Remedial or Literacy Training	Basic Academic Remedial or Literacy Training	Training to remediate academic skills.	Basic reading and math training.
9	Benefits Specialists	Benefit Counseling	MRC Benefits Planning services on SSI/SSDI, housing, etc. provided by MRC.	SSI/SSDI counseling.
10	Books Only	Other	Books only--no supplies.	Financial assistance for school books.
11	Cash Disbursement for Maintenance	Maintenance	Cash disbursement for maintenance, i.e. food, room and board payable to consumer.	Food, room and board payable to consumer.
12	Cash Disbursement for Transportation	Transportation	Cash disbursement to consumer for transportation. i.e. public transportation and mileage.	Charlie card.

Massachusetts Rehabilitation Commission - List of Vocational Rehabilitation Services that May be Available to MRC Consumers Based on their Needs*

*-Please note that this is a list of services that may be available to VR consumers based on their individual needs. All MRC VR services are individualized based on consumers' needs towards achieving employment as specified in their Individualized Plan for Employment (IPE). The IPE is developed by the consumer and VR counselor.

REF #	SERVICE	RSA CATEGORY	DEFINITION	EXAMPLE
13	CIES Assessment	Assessment	Vocational evaluation provided by contracted vendor. Initial employment supports	Career assessment.
14	CIES Initial Employment Supports	Job Readiness Training	Individual employment supports provided by Community Rehabilitation Provider.	Resume building, interviewing, soft skills, etc.
15	CIES Job Placement	Job Placement	Job Placement services provided by outside vendor agency.	Job placement.
16	CIES Ongoing Support Services	On-The-Job Supports/Supported Employment	supports through contract vendor - hourly rate.	Ongoing supports for the first 90 days of employment when needed, (Partnership Plus).
17	CIES Skills Training	Miscellaneous Training	Vocational skills training provided by contracted vendor.	On-the-job training, (job coaching).
18	Clothing on Contract	Maintenance	Work uniforms excluding nursing.	Work uniforms, (excluding nursing uniforms).
19	Cognitive/Augmentive Skills Training	Disability-Related Skills Training	Cognitive/augmentive Skills Training.	Cognitive/augmentive skills training.
20	Computer Hardware Assistive Technology Only	Rehab Tech	All Assistive Technology computer hardware.	Adaptive computer equipment.
21	Computer Hardware Non-Assistive Technology	Other	All computer hardware.	Keyboard, mouse, etc.
22	Computer Software Non-Assistive Technology	Other	Any software program.	Windows, Microsoft Office.
23	Computer Software Assistive Technology Only	Rehab Tech	All Assistive Technology computer software.	Screen reading, voice recognition software.
24	Counseling and Guidance	Counseling & Guidance	Vocational rehabilitation counseling provided by counselors.	Meetings/appointments/follow-ups with counselors.
25	Customized Employment Services	Customized Employment Services	Individually negotiated and designed services, supports, and job opportunities for an individual.	Job matching.
26	Daycare	Maintenance	Providing daycare.	Daycare.
27	Diagnostic Evaluation	Diagnosis & Treatment	Neuropsych, psychiatric, medical, speech, evaluations provided by outside consultant.	Neuropsych, psychiatric, medical, speech, evaluations provided by outside consultant.
28	Education Equipment	Other	Education equipment.	Photographic equipment.
29	Employment Training Tools, Supplies, Equipment	Other	Tools, equipment and supplies for employment/training.	Safety glasses.

Massachusetts Rehabilitation Commission - List of Vocational Rehabilitation Services that May be Available to MRC Consumers Based on their Needs*

*-Please note that this is a list of services that may be available to VR consumers based on their individual needs. All MRC VR services are individualized based on consumers' needs towards achieving employment as specified in their Individualized Plan for Employment (IPE). The IPE is developed by the consumer and VR counselor.

REF #	SERVICE	RSA CATEGORY	DEFINITION	EXAMPLE
30	External Case Management (No Cost)	Other	External case management provided by outside agency - no cost to MRC.	External case management provided by outside agency such as Department of Mental Health (DMH), Department of Developmental Disabilities (DDS), etc.
31	Fabric, Notions, Beading and Floral Supplies	Other	Purchase may include, but not limited to, fabrics, notions, buttons.	Craft supplies.
32	GED Preparation except for State Community Colleges	Miscellaneous Training	GED Prep Classes through state school programs, etc. (then it is M07 32).	Tuition for GED prep classes.
33	Graduate Private/Out-of-State College/University, Tuition/Fees	Graduate College or University Training	Graduate training offered by a college or university.	Tuition and fees for college training, (out-of-state only).
34	Graduate State Higher Education Continuing Education, Tuition and Fees Only	Graduate College or University Training	Graduate training offered by a college or university.	Tuition and fees for college training.
35	Graduate State Higher Education-Fees Only with a Tuition Waiver	Graduate College or University Training	Graduate training offered by a college or university.	College training fee only, with waiver.
36	Hospital/Convalescent Care	Diagnosis & Treatment	Hospital and/or convalescent care for consumers.	Hospital, in-patient facilities.
37	Independent Living Services (No Cost)	Other	Miscellaneous Independent Living Services.	Turning 22, ABI, TBI, and MFP waivers.
38	Individual Job Coach	On-the-job Supports –Short Term	Job coach provided by outside contracted vendor to VR consumer.	Job coaching.
39	Individual Tutoring	Basic Academic Remedial or Literacy Training	Individual or group tutoring.	Tutoring.
40	Information and Referral (No Fees)	Information and Referral	Information and referrals to other agencies.	Referral services and information.
41	Interpreter for the Deaf	Interpreter	Interpreter services for deaf via contract.	Interpreter services.
42	Job Club (Internal Only)	Job Search Assistance	Participation in area office job club working on job seeking/retention skills.	Job search.
43	Job Placement (External - NON CIES and No Cost)	Job Placement	Job placement services provided by outside vendor agency at no cost to MRC.	Job placement services.
44	Job Placement and Follow-up Internal	Job Placement	MRC staff provides job placement and follow up services directly.	Job placement services.

Massachusetts Rehabilitation Commission - List of Vocational Rehabilitation Services that May be Available to MRC Consumers Based on their Needs*

*-Please note that this is a list of services that may be available to VR consumers based on their individual needs. All MRC VR services are individualized based on consumers' needs towards achieving employment as specified in their Individualized Plan for Employment (IPE). The IPE is developed by the consumer and VR counselor.

REF #	SERVICE	RSA CATEGORY	DEFINITION	EXAMPLE
45	Job Seeking Skills Training (Internal Only)	Job Search Assistance	Support for consumers to prepare resumes and prepare for interviews.	Resume building, interviewing, and soft skills training.
46	Junior/Community College State Higher Education Continuing Education, Tuition and Fees Only	Junior/Community College Training	Academic training provided by a community college, junior college, or technical college.	College training.
47	Junior/Community College State Higher Education - Fees Only with a Tuition Waiver	Junior/Community College Training	Academic training provided by a community college, junior college, or technical college.	College training.
48	Kitchen & Dining Supplies	Other	Kitchen and dining equipment for employment and training.	Cooking equipment and supplies.
49	Lawn and Grounds Equipment	Other	Equipment for employment.	Gardening tools and equipment.
50	Medical Equipment Rental or Lease to include Ramps	Rehab Tech	Medical equipment rental or lease to include ramps.	Ramps, wheelchairs.
51	Medically Related Items	Rehab Tech	Eyeglasses, hearing aids, wheelchairs, prosthetics.	Eyeglasses, hearing aids, wheelchairs, prosthetics.
52	Membership	Maintenance	Professional, trade, technical membership in associations or groups needed to support consumers in their chose occupation	Professional, trade, technical membership in associations or groups needed to support consumers in obtaining and maintaining integrated and competitive employment.
53	Mental Restoration	Diagnosis & Treatment	Therapy, psychiatric group therapy, counseling, day programs.	Therapy, psychiatric group therapy, counseling, day programs.
54	Miscellaneous Training, Tuition/Fees	Miscellaneous Training	Non-occupational training driving evaluation/driving schools/other training.	Drivers education.
55	Occupational/Vocational School, Tuition and Fees Only	Occupational/Voc Training	Occupational/vocational school, barber school, plumbing schools, etc.	Pharmacy technicians (tuition and fees only).
56	Office & Administrative Supplies	Other	Supplies for self employment.	Office equipment.
57	Office Equipment	Other	Calculators, typewriters, fax machines, etc.	Fax machine, computer.
58	Office Furnishings	Other	Office furnishings used for self employment, off the shelf.	Chairs.
59	OJT/OJE On-the-Job Training or Evaluation thru Employer	On-the-job Training	On the job training or evaluation provided by employer on site.	Internships and apprenticeships.

Massachusetts Rehabilitation Commission - List of Vocational Rehabilitation Services that May be Available to MRC Consumers Based on their Needs*

*-Please note that this is a list of services that may be available to VR consumers based on their individual needs. All MRC VR services are individualized based on consumers' needs towards achieving employment as specified in their Individualized Plan for Employment (IPE). The IPE is developed by the consumer and VR counselor.

REF #	SERVICE	RSA CATEGORY	DEFINITION	EXAMPLE
60	On The Job Supports (Internal)	On-the-job Supports –Short Term	Job retention services provided by MRC staff to consumer and employer.	Supported employment services.
61	On-the-Job Training	On-the-job Training	On the job training services.	On the job training services.
62	Personal Assistance Reader	Reader Services	Personal assistance reader.	Personal assistance reader.
63	Personal Attendant	Personal Attendant	Personal services such as bathing, feeding, dressing, providing mobility and transportation, etc.	Personal services such as bathing, feeding, dressing, providing mobility and transportation, etc.
64	Physical Restoration	Diagnosis & Treatment	Physical therapy, occupational therapy services etc.	Physical therapy, occupational therapy services etc.
65	Printing Expenses & Supplies	Other	Printing letterhead, business cards, etc.	Printing letterhead, business cards, etc.
66	Private/Out-Of-State Junior/Community College, Tuition/Fees	Junior/Community College Training	Non-state/out-of-state or private junior colleges.	College training, (out-of-state).
67	Rehabilitation Technology Consultation (Internal Only)	Rehab Tech	MRC/internal rehabilitation technology consultation.	Providing driving evaluations, vehicle modifications and equipment installation to privately owned vehicles of individuals with disabilities to enable them to achieve an employment outcome by removing barriers to transportation.
68	Room & Board	Maintenance	Room and board paid to college or university.	Room and board paid to college or university.
69	Skills Training (External - NON CIES and No Cost)	Miscellaneous Training	Vocational skills training provided by outside agency at no cost to MRC.	Job skills training.
70	Specialized Programmatic Equipment	Other	Machinery, instruments, appliances, physical fitness, modular units.	Machinery, instruments, appliances, physical fitness, modular units.
71	Subscription	Maintenance	Professional, trade, technical subscriptions for journals, newsletters, and magazines needed to support a consumer in their chosen profession.	Newsletters, magazines, journals, articles, etc.
72	Substance Abuse Treatment	Diagnosis & Treatment	AA/NA meetings, substance abuse counseling and treatment programs.	Substance abuse counseling.
73	Supplies Including Nursing Uniforms	Other	Supplies.	Nursing uniforms.

Massachusetts Rehabilitation Commission - List of Vocational Rehabilitation Services that May be Available to MRC Consumers Based on their Needs*

*-Please note that this is a list of services that may be available to VR consumers based on their individual needs. All MRC VR services are individualized based on consumers' needs towards achieving employment as specified in their Individualized Plan for Employment (IPE). The IPE is developed by the consumer and VR counselor.

REF #	SERVICE	RSA CATEGORY	DEFINITION	EXAMPLE
74	Surgery/Medical Treatment	Diagnosis & Treatment	Medical treatments in/outpatient only.	Medical treatments in/outpatient only.
75	Technical Assistance	Tech Assistance	Business planning, self employment, small business consultation and services.	Business planning, self employment, small business consultation and services.
76	Tools, Supplies, Equipment-Education Related	Other	Educational related tools, supplies and equipment.	Educational related tools, supplies and equipment.
77	Transportation	Transportation	Money paid to provider for public transportation services, passes, gas mileage, cab.	The Ride/MassMatch.
78	Under Graduate Private/Out-Of-State College/University, Tuition/Fees	4-Year College or University Training	Private and out-of-state tuition/fees for private university.	College training tuition and fees.
79	Under Graduate State Higher Education Continuing Education, Tuition and Fees Only	4-Year College or University Training	State college/university continuing education without tuition waiver.	College training tuition and fees.
80	Under Graduate State Higher Education-Fees Only with a Tuition Waiver	4-Year College or University Training	State college/university tuition waiver eligible.	College training, (fees only).
81	Vehicle Modification	Rehab Tech	Vehicle adaptations through contract vendors - prior approval required.	Lift/ramp in car.
82	Vehicle Modification Consultation (Outside Agency Only)	Rehab Tech	Consultation services on vehicle modification by outside agency.	Consultation on vehicle modification.
83	Vocational Evaluation	Assessment	Vocational evaluation provided by contracted vendor.	Job evaluations.
84	Good News Garage	Transportation	Vehicle Donation Program dependent on availability of funds.	Providing refurbished donated vehicles to consumers with disabilities in Massachusetts to obtain and maintain competitive and integrated employment.
85	Job Exploration Counseling (Pre-Employment Transition Services)	WIOA Pre-Employment Transitional Services	Counseling and guidance provided to students with disabilities designed to assist them in identifying and learning about job opportunities in particular occupations and industry sectors, including career assessment and planning.	Counseling on specific occupational skills for careers job seeking skills (resume development , job searching techniques). Career interest and/or aptitude testing.

Massachusetts Rehabilitation Commission - List of Vocational Rehabilitation Services that May be Available to MRC Consumers Based on their Needs*

*-Please note that this is a list of services that may be available to VR consumers based on their individual needs. All MRC VR services are individualized based on consumers' needs towards achieving employment as specified in their Individualized Plan for Employment (IPE). The IPE is developed by the consumer and VR counselor.

REF #	SERVICE	RSA CATEGORY	DEFINITION	EXAMPLE
86	Work-Based Learning Experiences	WIOA Pre-Employment Transitional Services	Work-based learning experiences provided to students with disabilities in integrated settings designed to assist in obtaining skills and experiences to assist in future permanent employment. These may include in-school or after school opportunities, or experience outside the traditional school setting including internships, that is provided in an integrated environment to the maximum extent possible	Internships (paid and unpaid), volunteer opportunities, job shadowing opportunities, apprenticeships, job shadowing.
87	Counseling on Enrollment in Comprehensive Transition or Post-Secondary Educational Programs	WIOA Pre-Employment Transitional Services	Assistance and support provided to students with disabilities regarding various opportunities for enrollment in comprehensive transition or postsecondary educational programs at institutions of higher education based on their goals, needs, and preferences. May include assistance with identifying educational opportunities and applying for programs and services.	Job coaching, post-secondary school search tools, information on post-secondary educational options, financial aid planning.
88	Workplace Readiness Training	WIOA Pre-Employment Transitional Services	Workplace readiness services provided to students with disabilities to assist them in preparing for employment through soft-skills training, job search training and other related areas.	Soft skills, transportation options/travel training, interview preparation/role playing.

Massachusetts Rehabilitation Commission - List of Vocational Rehabilitation Services that May be Available to MRC Consumers Based on their Needs*

***-Please note that this is a list of services that may be available to VR consumers based on their individual needs. All MRC VR services are individualized based on consumers' needs towards achieving employment as specified in their Individualized Plan for Employment (IPE). The IPE is developed by the consumer and VR counselor.**

REF #	SERVICE	RSA CATEGORY	DEFINITION	EXAMPLE
89	Self-Advocacy/Mentoring Instruction	WIOA Pre-Employment Transitional Services	Assistance provided to students with disabilities to promote self-advocacy and leadership skills, including peer-mentoring, to assist them in successful transition from school to post-secondary education, employment, and independent living.	Leadership training, peer mentoring programs.