

Commonwealth of Massachusetts  
Department of Telecommunications and Energy  
Cable Television Division

In the Matter of ) Docket No. CHA Y-00, Phase I  
) Date Issued: March 16, 2001  
)  
Charter ) Auburn, CUID MA 0073 North Brookfield, CUID MA 0308  
Communications ) Boylston, CUID MA 0260 Northborough, CUID MA 0197  
Entertainment I, ) Brookfield, CUID MA 0335 Northbridge, CUID MA 0180  
L.L.C. ) Charlton, CUID MA 0309 Oxford, CUID MA 0120  
) Chicopee, CUID MA 0087 Paxton, CUID MA 0304  
) Dudley, CUID MA 0036 Southborough, CUID MA 0259  
) East Brookfield, CUID MA 0312 Southamptn, CUID MA 0184  
) East Longmeadow, CUID MA 0092 Southbridge, CUID MA 0029  
) Easthampton, CUID MA 0107 Spencer, CUID MA 0043  
) Grafton, CUID MA 0177 Sturbridge, CUID MA 0209  
For a ) Hampden, CUID MA 0103 Upton, CUID MA 0242  
Determination ) Hinsdale, CUID MA 0313 West Boylston, CUID MA 0319  
of ) Holden, CUID MA 0179 West Brookfield, CUID MA 0305  
Cable Television ) Lanesborough, CUID MA 0300 West Stockbridge, CUID MA 0311  
Rates ) Leicester, CUID MA 0044 Westborough, CUID MA 0198  
) Ludlow, CUID MA 0081 Wilbraham, CUID MA 0054  
) Millbury, CUID MA 0121 Worcester, CUID MA 0018

**ORDER APPROVING COMPLIANCE FILING**

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Intervenor

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On March 9, 2001, Charter Communications I, L.L.C. (“Charter” or “the Company”) filed a further compliance filing with the Cable Television Division (“Cable Division”) of the Department of Telecommunications and Energy. This compliance filing was provided in response to the Cable Division’s Order Rejecting Compliance Filing, issued on February 26, 2001.

The Cable Division has reviewed Charter’s refund calculations for installation overcharges in the Town of Upton. The Cable Division finds the calculations to be reasonable and in conformity with our November 30, 2000 Rate Order. We approve the calculations as submitted. We direct Charter to credit subscribers’ accounts in Upton for installation overcharges during the next billing cycle.

The Cable Division has also reviewed Charter’s proposed justification for its wire maintenance rate in Upton. The Cable Division would have expected Charter to justify its home wire maintenance rate for Upton on an FCC Form 1205, as has been done in the past for the other former Greater Media Central Massachusetts communities. However, the Cable Division realizes that Upton became subject to rate regulation on July 12, 2000, and that mid-year equipment rate forms historically are not prepared. Accordingly, the Cable Division accepts Charter’s wire maintenance rate calculation as reasonable at this time. The Cable Division expects that Charter’s future Upton FCC Form 1205 filings will incorporate a rate justification for the wire maintenance charge, as has always been prepared for the former Greater Media communities.

Accordingly, after review and consideration, it is

**ORDERED**: That the compliance filing made by Charter Communications I, L.L.C. on March 9, 2001 is hereby approved; and it is

**FURTHER ORDERED**: that Charter Communications I, L.L.C. pay refunds to subscribers in the Town of Upton in accordance with the refund calculations during the next billing cycle.

**By Order of the  
Department of Telecommunications and Energy  
Cable Television Division**

/s/ Alicia C. Matthews  
**Alicia C. Matthews**  
**Director**