

COMMONWEALTH OF MASSACHUSETTS

SUFFOLK COUNTY

BOARD OF REGISTRATION
IN PHARMACY

_____	)	
Board of Registration in Pharmacy	)	
Petitioner	)	
v.	)	
Chelsea Doyle	)	Docket No. PHA-2024-0199
License No. PH234195	)	CASE-2024-3144
License Summarily Suspended: 11/13/2024	)	
License Expired: 12/31/2024	)	
Respondent	)	
_____	)	

FINAL DECISION AND ORDER BY DEFAULT

On March 17, 2025, the Board of Registration in Pharmacy (“Board”) issued and duly served on Chelsea Doyle (“Respondent”), an Order to Show Cause (“Show Cause Order”) related to a complaint filed regarding Respondent’s license.¹ In addition to stating the allegations against Respondent, the Show Cause Order notified Respondent that an Answer to the Show Cause Order (“Answer”) was to be submitted within 21 days of receipt of the Show Cause Order.² The Show Cause Order also notified Respondent of the right to request a hearing on the allegations,³ and that any hearing request (“Request for Hearing”) was to be submitted within 21 days of receipt of the Show Cause Order.⁴ Respondent was further notified that failure to submit an Answer within 21

¹ Pursuant to 801 CMR 1.01(6)(a).

² In accordance with 801 CMR 1.01(6)(d)(2).

³ Pursuant to M.G.L. c. 112, § 61.

⁴ Respondent was also notified that failure to timely submit a Request for Hearing would constitute a waiver of the right to a hearing.

days “shall result in the entry of default in the above-captioned matter” and, if defaulted, “the Board may enter a Final Decision and Order that assumes the truth of the allegations in the Show Cause Order and may revoke, suspend, or take other disciplinary action against [Respondent’s] license...including any right to renew [Respondent’s] license.”⁵ A copy of the Show Cause Order is attached to this Final Decision and Order by Default at Attachment #1 and is incorporated herein by reference.

On April 16, 2025, Prosecuting Counsel filed a Motion for Entry of Default (“Motion”)⁶ asking that the Respondent be found in DEFAULT in the above referenced matter. A copy of the Motion is attached at Attachment #2 and is incorporated herein by reference. On April 22, 2025, Administrative Magistrate Nancy O. Rothstein entered an Order of Entry of Default Against Respondent (“Order”). A copy of the Order is attached at Attachment #3 and is incorporated herein by reference.⁷

As of the date of this Final Decision and Order by Default, Respondent has failed to file either an Answer or a Request for Hearing.

The Board has afforded Respondent an opportunity for a full and fair hearing on the allegations in the Show Cause Order as required by M.G.L. c. 30A, § 10, and sufficient notice of the issues involved to afford Respondent reasonable opportunity to prepare and present evidence

⁵ Due to apparent scrivener’s errors, page 1 of the Letter to the Respondent enclosing the Order (“Letter”) incorrectly stated, “the Massachusetts Board of Registration in Nursing (“Board”), and properly should have stated, “the Massachusetts Board of Pharmacy (“Board”).” Page 2 of the Letter also incorrectly stated, “the practice of nursing,” and properly should have stated, “the practice of pharmacy.” Similarly, page 5 of the Order incorrectly stated, “your license to practice as a Registered Nurse,” and properly should have stated, “your license to practice as a Licensed Pharmacist.” However, both the Letter and the Order included the correct License number and other relevant facts related to the instant matter, and the caption of the Order correctly stated, “Board of Registration in Pharmacy, Petitioner.”

⁶ Pursuant to 801 CMR 1.01(7)

⁷ Due to an apparent scrivener’s error, the caption of the Order incorrectly lists the Respondent’s license number as PHA234195, instead of PH234195.

and argument as required by M.G.L. c. 30A, § 11(1). The Board has also notified Respondent of the obligation under 801 CMR 1.01(6)(d) to file an Answer to the Show Cause Order within 21 days of its receipt and of the consequences of failing to file an Answer or otherwise respond.

As authorized by M.G.L. c. 30A, § 10(2), the Board may make informal disposition of any adjudicatory proceeding by default. Upon default, the allegations of the complaint against Respondent are accepted as true. *Danca Corp. v. Raytheon Co.*, 28 Mass. App. Ct. 942, 943 (1990).

Based on the foregoing, the Board enters a default in the above-captioned matter and, consequently, the allegations in the Order to Show Cause are deemed to be true and Respondent has waived the right to be heard. In accordance with the Board's authority and statutory mandate, the Board orders as follows:

ORDER

On June 5, 2025 in accordance with the Board's authority and statutory mandate, the Board voted to issue this Final Decision and Order by Default and REVOKE Respondent's pharmacist license, PH234195.

In Favor: Sami Ahmed, Saad Dinno, Mark Sciaraffa, Delilah Barnes, Caryn Belisle, Timothy Fensky, Rita Morelli, Stephanie Patel, John Rocchio, Katie Thornell

Opposed:

Abstained:

Recused:

Absent: Julie Dorgan, Frank Lombardo

EFFECTIVE DATE OF ORDER

The Final Decision and Order by Default shall be effective 10 days from the Date Issued.

RIGHT TO APPEAL

Respondent is hereby notified of the right to appeal this Final Decision and Order to the Supreme Judicial Court, pursuant to M.G.L. c. 112, § 64 and M.G.L. c. 30A, §§ 14 and 15, within thirty (30) days of receipt of notice of this Final Decision and Order by Default.

BOARD OF REGISTRATION

IN PHARMACY

Michael J. Godek, R.Ph.

Michael J. Godek
Executive Director

Date Issued: June 6, 2025

Notice to:

Chelsea Doyle
209 Middleton Road
Boxford, MA 01921

Via First Class & Certified Mail : 7022 2410 0001 6852 5795
No. Return Receipt Requested

Interoffice:

Candace Hodge, Esq.
Chief Prosecuting Counsel
Department of Public Health
Office of General Counsel
250 Washington Street, 2nd Floor
Boston, MA 02108

Nancy O. Rothstein, Esq.
Administrative Magistrate
Department of Public Health
Office of the General Counsel
250 Washington Street, 2nd Floor
Boston, MA 02108

COMMONWEALTH OF MASSACHUSETTS

SUFFOLK, ss.

BOARD OF REGISTRATION
IN PHARMACY

Board of Registration in Pharmacy,
Petitioner

v.

CHELSEA MEGAN DOYLE
License No. PH234195
License Expired: 12/31/2024)
Respondent

Docket No.: PHA-2024-0199

ORDER TO SHOW CAUSE

Chelsea Doyle, you are hereby ordered to appear and show cause why the Massachusetts Board of Registration in Pharmacy (Board) should not suspend, revoke, or otherwise take action against your license to practice as a pharmacist in the Commonwealth of Massachusetts, License No. PH234195, or your right to renew such license, pursuant to Mass. Gen. Laws ch. 112, §§ 42A and 61 and Board regulation 247 Code Mass. Regs. § 10.03 based upon the following facts and allegations:

1. On or about July 23, 2012, the Board issued you a license to engage in the practice of pharmacy as a pharmacist in the Commonwealth of Massachusetts, License No. PH234195, which is due to expire on December 31, 2024, unless renewed.
2. You have no prior record of discipline with the Board.
3. On or about October 25, 2024, the Office of Public Protection (OPP) at the Bureau of Health Professions Licensure (BHPL) received a report from North Falmouth Pharmacy (NFP) about employee pilferage by you on August 31, 2024.
4. The report submitted by NFP relayed similar information to that listed below in paragraphs 10 through 20 and further stated in pertinent part that after NFP discovered tampered capsules, an employee of NFP through an investigation reviewed surveillance footage from August 31, 2024, showing you consuming the contents of Adderall CR 25mg capsules.

BORP v. Chelsea Megan
Doyle PHA-2024-0199
Order to Show Cause

5. On October 10, 2024, while performing a weekly reconciliation of Schedule II controlled substance inventory, a pharmacy technician at NFP (Tech-1) discovered 50 Adderall XR 25mg capsules which were empty or almost completely empty of drug content inside the capsule (Empty Capsules).
6. On October 10, 2024, immediately after discovery of the Empty Capsules, Tech-1 reported the information to you, at the time you were acting as the manager of record for NFP.
7. On October 10, 2024, you examined the Empty Capsules and agreed with Tech-1 that the capsules were empty or almost empty of drug content inside the capsule.
8. You then asked the Director of Business Operations at NFP (Director-1) to come to Tech-1's work area.
9. You then informed Tech-1 and Director-1 that you planned to contact the manufacturer about the Empty Capsules, and left Tech-1's work area with the Empty Capsules.
10. Director-1 told you to investigate the Empty Capsules.
11. On October 18, 2024, Director-1 watched you on surveillance video from August 31, 2024.
12. In the August 31, 2024 surveillance video, you are seen consuming Adderall XR 25mg capsules.
13. On October 21, 2024, you met with the owner of NFP (Owner).
14. At the meeting on October 21, 2024, you and Owner viewed the surveillance video from August 31, 2024, which captured you ingesting Adderall XR 25mg capsules.
15. The August 21, 2024 surveillance video shows you retrieving a manufacturer stock bottle of Adderall XR 25mg capsules and pouring several capsules into a pile onto the surface of your work area.
16. The August 21, 2024 surveillance video shows you picking up a Adderall XR 25mg capsule, opening the capsule and pouring its contents of the capsule directly into your open mouth. You then repeat the same act seven additional times.
17. In response to viewing the surveillance video, you stated to Owner, "I was planning on replacing them," and repeated the same phrase several times.
18. On October 21, 2024, after viewing the August 21, 2024 surveillance video with you, Owner terminated your employment at NFP and escorted you from the building.

19. On October 28, 2024, the Board opened a complaint against you, docket number PHA-2024-0199, based NFP's October 25, 2024, report of employee pilferage.
20. On November 13, 2024, your license was summarily suspended based on the above allegations.

Grounds for Discipline¹

- A. Your conduct as alleged above, as well as any other evidence that may be adduced at hearing, warrants disciplinary action by the Board against your license to practice as a pharmacist pursuant to Mass. Gen. Laws ch. 112, § 42A violation of the rules and regulations established by the Board; and 247 Code Mass. Regs. § 10.03(1)(a) for violating any of the duties and standards set out in Board regulations or any rule or written policy adopted by the Board.
- B. Your conduct as alleged above, as well as any other evidence that may be adduced at hearing, warrants disciplinary action by the Board against your license to practice as a pharmacist pursuant to Mass. Gen. Laws ch. 112, § 61, for deceit, malpractice, and/or gross misconduct in the practice of the profession and for any offense against the laws of the Commonwealth relating thereto.
- C. Your conduct as alleged in above, as well as other evidence which may be adduced at hearing warrants disciplinary action by the Board against your license to practice as a pharmacist pursuant to Mass. Gen. Laws ch. 112, § 61 and Board regulation 247 Code Mass. Regs. § 10.03(1)(e) for engaging in misconduct in the practice of the profession.
- D. Your conduct as alleged in above, as well as other evidence which may be adduced at hearing warrants disciplinary action by the Board against your license to practice as a pharmacist pursuant to Mass. Gen. Laws ch. 112, § 61 and Board regulation 247 Code Mass. Regs. § 10.03(1)(r) for engaging in conduct which demonstrates a lack of good moral character.
- E. Your conduct as alleged in above, as well as other evidence which may be adduced at hearing warrants disciplinary action by the Board against your license to practice as a pharmacist pursuant to Mass. Gen. Laws ch. 112, § 61 and Board regulation 247 Code Mass. Regs. § 10.03(1)(u) for engaging in conduct which undermines public confidence in the integrity of the profession.

¹ It is well-settled administrative law that due process requires that "notice must be given that is reasonably calculated to apprise an interested party of the proceeding and to afford him an opportunity to present his case;" due process does not require Prosecuting Counsel to provide a detailed description of evidence they intend to introduce at a disciplinary hearing. *Langlitz v. Board of Registration of Chiropractors*, 396 Mass. 374, 376-377 (1985). See *Lapointe v. license Board of Worcester*, 389 Mass. 454,458 (1983) ("[d]ue process requires notice of the grounds on which the board might act rather than the evidentiary support for those grounds"). Thus, notice pleadings do not require Prosecuting Counsel to match factual allegations to grounds for discipline. Similarly, factual allegations are not necessarily an exhaustive characterization of the evidence to be adduced at a hearing.

- F. Your conduct as alleged in above, as well as other evidence which may be adduced at hearing warrants disciplinary action by the Board against your license to practice as a pharmacist pursuant to Mass. Gen. Laws ch. 112, § 61 and Board regulation 247 Code Mass. Regs. § 10.03(l)(w) for failing to comply with recognized ethical standards of the profession as set forth in 247 Code Mass. Regs. § 9.01: Code of Conduct for Registered pharmacists, Pharmacies and Pharmacy Departments.
- G. Your conduct as alleged in above, as well as other evidence which may be adduced at hearing warrants disciplinary action by the Board against your license to practice as a pharmacist pursuant to Mass. Gen. Laws ch. 112, § 61 and Board regulation 247 Code Mass. Regs. § 10.03(l)(x) for stealing a controlled substance from a pharmacy, a violation of Mass. Gen. Laws ch. 94C § 37.
- H. Your conduct as alleged above, as well as other evidence that may be adduced at hearing, also constitutes unprofessional conduct and/or conduct that undermines public confidence in the integrity of the pharmacy profession. *Sugarman v. Board of Registration in Medicine*, 422 Mass. 338, 342 (1996); see also *Kvitka v. Board of Registration in Medicine*, 407 Mass. 140, cert. denied, 498 U.S. 823 (1990); *Raymond v. Board of Registration in Medicine*, 387 Mass. 708, 713 (1982).

You have a right to an adjudicatory hearing (“hearing”) on the allegations contained in the Order to Show Cause before the Board determines whether to suspend, revoke, or impose discipline against your license. Mass. Gen. Laws ch. 112, § 61. Your right to a hearing may be claimed by submitting a written request for a hearing *within twenty-one (21) days of receipt of this Order to Show Cause*. You must also submit an Answer to this Order to Show Cause in accordance with 801 Code Mass. Regs. § 1.01(6)(d) *within twenty-one (21) days of receipt of this Order to Show Cause*. The Board will give you prior written notice of the time and place of the hearing following receipt of a written request for a hearing.

Hearings shall be conducted in accordance with the State Administrative Procedure Act, Mass. Gen. Laws ch. 30A, §§ 10, 11, and the Standard Adjudicatory Rules of Practice and Procedure, 801 Code Mass. Regs. §§ 1.01, 1.03, under which you are granted certain rights including, but not limited to, the rights: to a hearing, to secure legal counsel or another representative to represent your interests, to call and examine witnesses, to cross-examine witnesses who testify against you, to testify on your own behalf, to introduce evidence, and to make arguments in support of your position.

The Board will make an audio recording of any hearing conducted in the captioned matter. In the event that you wish to appeal a final decision of the Board, it is incumbent on you to supply a reviewing court with a “proper record” of the proceeding, which may include a written transcript. *New Bedford Gas and Light Co. v. Board of Assessors of Dartmouth*, 368 Mass. 745, 749-750 (1975). Upon request, the Board will make available a copy of the audio recording of the proceedings at your own expense. Pursuant to 801 Code Mass. Regs. § 1.01(10)(i)(1), upon motion, you “may be allowed to provide a public stenographer to transcribe

the proceedings at [your] own expense upon terms offered by the Presiding Officer.” Those terms may include a requirement that any copy of the transcript produced must be sent promptly upon completion and on an ongoing basis directly to the Presiding Officer by the stenographer or transcription service. The transcript will be made available to the Prosecutor representing the Board. Please note that the administrative record of the proceedings, including but not limited to, the written transcript of the hearing is a public record and subject to the provisions of Mass. Gen. Laws ch. 4, § 7 and ch. 66, § 10.

Your failure to submit an Answer to the Order to Show Cause within 21 days of receipt of the Order to Show Cause *shall result in the entry of default* in the above-captioned matter. Your failure to submit a written request for a hearing within 21 days of receipt of this Order to Show Cause *shall constitute a waiver of the right to a hearing* on the allegations herein and on any Board disciplinary action.

Notwithstanding the earlier filing of an Answer and/or request for a hearing, your failure to respond to notices or correspondence, failure to appear for any scheduled status conference, pre-hearing conference or hearing dates, or failure to otherwise defend this action shall result in the entry of default.

If you are defaulted, the Board may enter a Final Decision and Order that assumes the truth of the allegations in this Order to Show Cause, and may revoke, suspend, or take other disciplinary action against your license to practice as a Registered Nurse in the Commonwealth of Massachusetts, including any right to renew your license.

Your Answer to the Order to Show Cause and your written request for a hearing must be filed with Jessica Uhing-Luedde, Chief Administrative Magistrate, at the following address:

Jessica Uhing-Luedde, Esq.
Chief Administrative Magistrate
Department of Public Health
Office of the General Counsel
250 Washington Street, 2nd floor
Boston, MA 02108-4619

A copy of your Answer to the Order to Show Cause and your written request for a hearing must also be served upon:

Candace L. Hodge, Esq.
Chief Prosecutor
Department of Public Health
Office of the General Counsel
250 Washington Street, 2nd floor
Boston, MA 02108-4619

You or your representative may examine the Board records related to this case prior to the date of the hearing during regular business hours at the office of the Prosecutor. If you elect to undertake such an examination, please contact Prosecuting Counsel in advance at 781-719-

BORP v. Chelsea Megan
Doyle PHA-2024-0199
Order to Show Cause

3498 or via e-mail at Candace.L.Hodge@mass.gov to schedule a time that is mutually convenient.

BOARD OF REGISTRATION IN PHARMACY,
David Sencabaugh, R.Ph.
Executive Director

by:



Candace L. Hodge, BBO#676842
Chief Prosecutor
Department of Public Health
250 Washington Street, 2nd Floor
Boston, MA 02108
Candace.L.Hodge@mass.gov
(781) 719-3498

March 17, 2025

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Cover Letter, Order to Show Cause, and Certificate of Service were served upon the Licensee, Chelsea Meghan Doyle at the address of record with the Board:

Chelsea Meghan Doyle
209 Middleton Road
Boxford, MA 01921

by First Class Mail, and Certified Mail No.: **9589 0710 5270 1211 6863 49**

March 17, 2025



Candace L. Hodge, Esq.
Chief Prosecutor