## FRAMEWORK FOR THE ANNUAL REPORT OF THE CHILDREN'S HEALTH INSURANCE PLANS UNDER TITLE XXI OF THE SOCIAL SECURITY ACT

#### **Preamble**

Section 2108(a) and Section 2108(e) of the Social Security Act (the Act) provide that each state and territory\* must assess the operation of its state child health plan in each federal fiscal year and report to the Secretary, by January 1 following the end of the federal fiscal year, on the results of the assessment. In addition, this section of the Act provides that the state must assess the progress made in reducing the number of uncovered, low-income children. The state is out of compliance with CHIP statute and regulations if the report is not submitted by January 1. The state is also out of compliance if any section of this report relevant to the state's program is incomplete.

## The framework is designed to:

- Recognize the diversity of state approaches to CHIP and allow states flexibility to highlight key accomplishments and progress of their CHIP programs, AND
- Provide consistency across states in the structure, content, and format of the report, AND
- Build on data already collected by CMS quarterly enrollment and expenditure reports, AND
- Enhance accessibility of information to stakeholders on the achievements under Title XXI

The CHIP Annual Report Template System (CARTS) is organized as follows:

- Section I: Snapshot of CHIP Programs and Changes
- Section II; Program's Performance Measurement and Progress
- Section III: Assessment of State Plan and Program Operation
- Section IV: Program Financing for State Plan
- Section V: 1115 Demonstration Waivers (Financed by CHIP)
- Section VI: Program Challenges and Accomplishments

\* - When "state" is referenced throughout this template it is defined as either a state or a territory.

\*Disclosure. According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, write to: CMS, 7500 Security Blvd., Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

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# DO NOT CERTIFY YOUR REPORT UNTIL ALL SECTIONS ARE COMPLETE.

State/Terr	itory:		Mas	sachuse	etts	
		1)	Name of	State/T	erritory)	
	ct (Section 2	eport is submitted i 108(a) and Section			ith Title XX	⟨I of the Social
CHIP Prog Name(s):	gram	MassHealth				
CHIP Pro	gram Type:					
	X	CHIP Medicaid E Separate Child H Combination of th	ealth Pr	ogram C	Only	
Reporting	0040					r 2013 starts
Period: Contact	2013	Robin Callahan/D			ends 9/30/   Director	
Person/Tit		Programs				
Address:	Office of Me	edicaid				
	One Ashbu	rton Place, 11 <sup>th</sup> flo	oor			
City:	Boston	State:	MA		_ Zip:	02108
Phone:	( 617 )573-	1745	Fax:	( 617	)573-1894	4
Email:	Robin.Calla	han@state.ma.us	/Alison	.kirchga	asser@sta	ate.ma.us
Submission (Due to your		Contact and Centra	l Office F	Project Of	ficer by Jar	nuary 1 <sup>st</sup> of each year)

# **SECTION I: SNAPSHOT OF CHIP PROGRAM AND CHANGES**

1) To provide a summary at-a-glance of your CHIP program characteristics, please provide the following information. You are encouraged to complete this table for the different CHIP programs within your state, e.g., if you have two types of separate child health programs within your state with different eligibility rules. If you would like to make any comments on your responses, please explain in narrative below this table.

Please note that the numbers in brackets, e.g., **[500]** are character limits in the Children's Health Insurance Program (CHIP) Annual Report Template System (CARTS). You will not be able to enter responses with characters greater than the limit indicated in the brackets.

	СНІ	P Medic	aid Expansio	n Pro	gram		Sej	parate Child Health	Program	
		* Up	-	_				defined as <u>Up to ar</u> s as indicated belov		ing
	Is inco						come ated as		Gro	ss Income
	gross of income		GROSS ⊠		come Net of sregards		or net ome?			ome Net of sregards
						From	0	% of FPL conception to birth	200	% of FPL *
	From	185	% of FPL for infants	200	% of FPL*	From	200	% of FPL for infants	300	% of FPL *
	From	133	% of FPL for children ages 1 through 5	150	% of FPL*	From	150	% of FPL for children ages 1 through 5	300	% of FPL *
Eligibility	From	114	% of FPL for children ages 6 through 17	150	% of FPL*	From	150	% of FPL for children ages 6 through 16	300	% of FPL *
	From	0	% of FPL for children ages 18	150	% of FPL*	From	150	% of FPL for children ages 17 and 18	300	% of FPL *
						From	0	%of FPL for Pregnant Women age 19 and above.	0	% of FPL

<sup>\*</sup> Note: For children between 200-300% FPL, we disregard up to 1005 of gross income.

<sup>\*</sup> Please also note the corrections above.

<sup>\*</sup> Please note that no income disregards are used for the Medicaid expansion component.

	No	No
Is presumptive eligibility provided for children?	Yes, for whom and how long? For all children at all income levels for a 60 day period	Yes – Please describe below [1000]  For which populations (include the FPL levels) For all children at all income levels for 60 days.  Average number of presumptive eligibility periods granted per individual and average duration of the presumptive eligibility period A child may receive presumptive eligibility only once in a twelve-month period.  Brief description of your presumptive eligibility policies A child may be determined presumptively eligible for MassHealth Standard or Family Assistance through a presumptive eligibility process based on the household's self declaration of gross income on the Medical Benefit Request (MBR). A child may only be presumptively eligible for Family Assistance if he or she has no health insurance coverage. Presumptive eligibility begins 10 calendar days prior to the date MassHealth receives the MBR and lasts until MassHealth makes an eligibility determination. If information necessary to make the eligibility determination is not submitted within 60 days of the begin date, the period of presumptive eligibility will end.
	N/A	N/A

							Ti and the second secon
		No				No	
Is retroactive eligibility available?		AII	s, for whom and how lo children, coverage bos s prior to application	egins 10	$\boxtimes$	All c	for whom and how long? hildren, coverage begins 10 prior to application
		N/A				N/A	
						ı	
Does your state plan					$\boxtimes$	No	
contain authority to implement a waiting list?			Not applicable			Yes	
imploment a waiting liet.						N/A	
		Ma	il-in application		$\boxtimes$	Mail	in application
			• • • • • • • • • • • • • • • • • • • •				
			oned-in application				ed-in application
		tha	gram has a web-based t can be printed, compli iled in		$\boxtimes$	appli	ram has a web-based cation that can be printed, pleted, and mailed in
Please check all the			olicant can apply for yo line	ur program	$\boxtimes$		cant can apply for your
methods of application utilized by your state.		$\boxtimes$	Signature page must and mailed in				Signature page must be printed and mailed in
		$\boxtimes$	Family documentatio mailed (i.e., income documentation)	n must be		$\boxtimes$	Family documentation must be mailed (i.e., income documentation)
			Electronic signature	s required			Electronic signature is required
			-				No Signature is required
		Ī					
Does your program	$\boxtimes$	No			$\boxtimes$		No
require a face-to-face interview during initial		Yes	5				Yes
application		N/A					N/A
Does your program			No				No
require a child to be uninsured for a minimum			Yes		$\boxtimes$		Yes
amount of time prior to	Specif	fy nu	mber of months		Specify	numb	per of months 6
enrollment (waiting period)?					the per	iod of	ups (including FPL levels) does uninsurance apply? ween 200 and 300 % FPL

				uninsurance (a) A child ha care needs; ( involuntarily withdrawal o involuntary j expiration; (c group died ir (d) the prior o domestic vio was lost due or, (f) the exi benefits were within the pri employer-sp	tions to imposing the period of as special or serious health (b) the prior coverage was terminated, including f benefits by an employer, ob loss, or COBRA (c) a parent in the family on the previous six months; coverage was lost due to lence; (e) the prior coverage to becoming self-employed; sting coverage's lifetime e reduced substantially evious six months, or prior onsored health insurance d for this reason.
			N/A		N/A
		No			No
		INO			No
Does your program		Yes	S	$\boxtimes$	Yes
match prospective enrollees to a database that details private insurance status?				conducts a n data match u MAX" which	atabase? gement Systems (HMS) nonthly State and National sing a system called "Match identifies health Insurance lealth members.
		N/A	4		N/A
			No	$\boxtimes$	No
			Yes		Yes
Does your program provide period of			Specify number of months		ify number of months
continuous coverage regardless of income changes?			circumstances when a child would ibility during the time period in the box below		Imstances when a child would y during the time period in the box below
<u> </u>	[1000]			[1000]	
			N/A		N/A

		No					No					
		Yes				$\boxtimes$	Yes	3				
	Enrollm amo	nent fee ount				Enrollm	ent fe	ee amo	unt		\$0	
	Premium	amount				Prem	nium a	amoun	t	See	below	
	If premiums by FPL.	s are tiered	l by	FPL, please	breakout	If premion breakou			ed by	FPL,	please	
	Premium Amount					Premiun Amount						
	Range from	Range to	Fro	om	То	Range from		Range	Fron	n		То
	\$	\$ -	% (	of FPL	% of FPL	\$12_	fa	36 amily nax	150.1	1 % of	FPL	200. 0 % of FPL
D	\$	\$ _	% (	of FPL	% of FPL	\$20	fa	60_ amily nax	200.1	1% of	FPL	250. 0% of FPL
Does your program require premiums or an enrollment fee?	\$	\$ _	% (	of FPL	% of FPL	\$_28	fa	84 amily nax	250.1	1 % of	FPL	300. 0 % of FPL
	\$	\$		of FPL	% of FPL	\$	\$.		% of	FPL		% of FPL
	If premiums by FPL.	s are tiered	l by	FPL, please	breakout	If premius breakou			ed by	FPL,	please	
	Yearly M Premium A Far	Amount per	r \$	3			ly Ma	ximum nount p				
	Range from	Range	to	From	То	Ran fror		Ran	ge to	ı	From	То
	\$	\$	_	% of FPL	% of FPL	\$43	2	\$		1:	50% of FPL	200% of FPL
	\$	\$	_	% of FPL	% of FPL	\$72	0	\$		2	00% of FPL	250% of FPL
	\$	\$	_	% of FPL	% of FPL	\$100	)8	\$		2	50% of FPL	300% of FPL
	\$	\$	_	% of FPL	% of FPL	\$		\$		%	of FPL	% of FPL

	lf y	es, briefly explain fee structure in the box below	ar	yes, briefly explain fee structure in the box below (including premium/enrollment fee mounts and include federal poverty levels where appropriate)
	[500]	I	200° 250°	0] \$432 for families between 150- %FPL; \$720 for families between 200- % FPL; \$1008 for families between 250- % FPL
		] N/A		] N/A
	_			
Does your program		No	$\boxtimes$	No
impose copayments or		Yes		Yes
coinsurance?		N/A		N/A
Does your program		No		No
impose deductibles?	H	Yes		Yes
		N/A		N/A
	$\boxtimes$	No	$\boxtimes$	No
		Yes		Yes
	If Ye	s, please describe below	If Yes	, please describe below
	[500]	<u> </u>	[500]	
Does your program		N/A		N/A
require an assets test?		s, do you permit the administrative cation of assets?		, do you permit the administrative ation of assets?
		<u>No</u>		<u>No</u>
		<u>Yes</u>		<u>Yes</u>
		N/A		N/A
Does your program require income		No		No
disregards?		Yes		Yes
(Note: if you checked off net income in the		s, please describe below		, please describe below  For children above 200% FPL, a maximum
eligibility question, you	[100	0]		% is disregarded down to 200% FPL.
must complete this question)		N/A		N/A
		Managed Care		Managed Care
Which delivery system(s) does your program use?		Primary Care Case Management		Primary Care Case Management
, ,		Fee for Service	$\boxtimes$	Fee for Service

		delive Indive they recei	ery s ridual enro ive p	system Is receive II with M	e (fee-foi CO/PCC assistand	r-service c, and ma	eive which ) FFS until ay also vrap benefits	deliv Indiv MCC	ery systiduals D/PCC	sten rece , and	n eive F d may	ch grou FS unt also re S dent	il they eceive	enroll premi	with
									r						
		$\boxtimes$	No						No						
			Yes	s, we ser	nd out fo	rm to fan	nily with		Yes,	we	send	out forr	n to fa	amily w	ith
			the	ir informa	ation pre	-comple	ted and		their	info	rmatio	on pre-	compl	eted ar	nd
							nily with their					end ou			
						complete	ed and ask					heir inf			-
	rinted renewal			for confi	irmation							oleted a		k for	
expiring	nt prior to eligibility										COIIII	mation	l		
CAPITING				We sen	d out for	m but do	not require			$\exists$	Wes	end ou	t form	but do	not
			ш				ne or other		<u> </u>			re a res			
				circums	tances h	nave cha	nged					ne or o		rcumst	ances
								_	1		have	change	ed		
			N/A	4					N/A						
Comment	s on Responses in <sup>-</sup>	Table:													
2.	Is there an assets to	est for o	childr	en in your	Medicaio	d program	1?				Yes	$\boxtimes$	No		N/A
3.	Is it different from th	e asse	ets tes	st in your s	separate	child heal	Ith program?						]		
											Yes		No	$\boxtimes$	N/A
4.	Are there income dis	srenar	ds for	r vour Med	dicaid pro	ngram?							1		
••	7 to there meetine div	orogari	uo 101	your moc	alodia pro	gram.					Yes		No	Ш	N/A
5	Are they different from	om the	incor	ma disraa:	arde in ve	nur sanar	ata child haalth			_			1		
5.	program?	,,,,	111001	ine disregi	aras iii ye	our ocpare	ato orina ricati	•		,	Yes		No	$\boxtimes$	N/A
													1		
6.	Is a joint application				e applicat	tion) used	l for your Medi	caid			V		1		N1/A
	and separate child h	nealth p	progra	am?							Yes		No		N/A
													-		
7.	If you have a joint ap	nnlicati	ion is	s the annli	ication su	ifficient to	determine elic	iihility		1			1		
۲.	for both Medicaid ar			σ της αρριί	oanon su	andionit to	actornine eng	Jiwiiity			Yes		No		N/A
													]		

	8. Indicate what documentation is	required at initial applic	ation for							
		Self-Declaration	Self-Declaration wi		Docu Requ	mentati	on			
	Income Citizenship Insured Status				rtoqu					
	Residency									
	Use of Income Disregards									
	Have you made changes to any of the fol marking appropriate column.	lowing policy or program	areas during the repo	Medi	caid Expar	nsion	cate		or "no chanç Separate Child Healtl	
				C	HIP Progra	m			Program	
				Yes	No Change	N/A	ı	Yes	No Change	N/A
a)	Applicant and enrollee protections (e.g. Process to State Law)	, changed from the Medi	icaid Fair Hearing							
b)	Application								$\boxtimes$	
c)	Application documentation requirement	S						$\boxtimes$		
d)	Benefits									
e)	Cost sharing (including amounts, popul	ations, & collection proce	ess)						$\boxtimes$	
f)	Crowd out policies									
g)	Delivery system									
h)	Eligibility determination process			$\boxtimes$				$\boxtimes$		
i)	Implementing an enrollment freeze and	/or cap								
j)	Eligibility levels / target population									
k)	Assets test									
I)	Income disregards i									
m)	Eligibility redetermination process							$\boxtimes$		
n)	Enrollment process for health plan sele	ction			$\boxtimes$				$\boxtimes$	

j)

o)

Family coverage

 $\boxtimes$ 

 $\boxtimes$ 

					caid Expar HIP Progra			C	Separate hild Healtl Program	h
				Yes	No Change	N/A	Yes	S	No Change	N/A
p)	Outreach (e.g., decr	ease funds, target outreach)								
q)	Premium assistance				$\boxtimes$				$\boxtimes$	
r)		ity expansion (Sections 457.10, 457.350(l s described in the October 2, 2002 Final F								
s)	Expansion to "Lawfu	illy Residing" children							$\boxtimes$	
t)	Expansion to "Lawfu	ılly Residing" pregnant women								
u)	Pregnant Women st	ate plan expansion							$\boxtimes$	
v)	Waiver populations	(funded under title XXI)								
	Parents				$\boxtimes$				$\boxtimes$	
	Pregnant wome	n			$\boxtimes$				$\boxtimes$	
	Childless adults	*			$\boxtimes$				$\boxtimes$	
w)	Methods and proced	dures for prevention, investigation, and ref	erral of cases of fraud					T		
	and abuse							$\perp$		
x)	Other – please spec	ify								
	a.	[50]								
	b.	[50]						ı		
	C.	[50]								
- (	a) Applicant and enro e.g., changed from the State Law)	sponded yes to above, please explain the ollee protections e Medicaid Fair Hearing Process to	change and why the ch	ange w	as made, t	pelow:				
b	o) Application	-						—		

c)	Application documentation requirements	As a result of the implementation of the Cost Containment Bill (Chapter 224 of the Acts of 2012), verification of identity is now a requirement for Health Safety Net (HSN).
		As a result of the implementation of the Cost Containment Bill (Chapter 224 of the Acts of 2012), verification of identity is now a requirement for Health Safety Net (HSN).
d)	Benefits	
e)	Cost sharing (including amounts, populations, & collection process)	
f)	Crowd out policies	
g)	Delivery system	
h)	Eligibility determination process	In 2/13 MassHealth began using Dept. of Revenue (DOR) quarterly wage match data at intake for new and previously known applicants. For applicants who report earned income and the DOR quarterly wage data is reasonably compatible, the income is considered verified (ver.) for eligibility determination and no further ver. Is requested. If an applicant does not report earned income on the application and the DOR Quarterly wage data indicates wages, a request for ver. Of this income is sent.
		In 2/13 MassHealth began using Dept. of Revenue (DOR) quarterly wage match data at intake for new and previously known applicants. For applicants who report earned income and the DOR quarterly wage data is reasonably compatible, the income is considered verified (ver.) for eligibility determination and no further ver. Is requested. If an applicant does not report earned income on the application and the DOR Quarterly wage data indicates wages, a request for ver. Of this income is sent.
i) I	mplementing an enrollment freeze and/or cap	
j) I	Eligibility levels / target population	
k)	Assets test in Medicaid and/or CHIP	
1)	Income disregards in Medicaid and/or CHIP	

m) Eligibility redetermination process	In 11/12, MH reduced the income level for selection for the DOR Job Update process from 310% to 300% FPL for households with quarterly wage information.  In 2/13, the electronic data match between MassHealth and DWD has been updated to perform matches for new applicants, performing the match when new unverified unemployed compensations was reported, ending unemployment compensation income based on match data, and member noticing improvements.  In 11/12, MH reduced the income level for selection for the DOR Job Update process from 310% to 300% FPL for households with quarterly wage information.  In 2/13, the electronic data match between MassHealth and DWD has been updated to perform matches for new applicants,
	performing the match when new unverified unemployed compensations was reported, ending unemployment compensation income based on match data, and member noticing improvements.
n) Enrollment process for health plan selection	
o) Family coverage	
p) Outreach	Targeted outreach for Medicaid and CHIP through partners in the community remains the same as in previous years; however MassHealth did consolidate the number of outreach grants to implement a more regional based outreach approach. In FFY13, MassHealth awarded 25 grants statewide to hospitals and CHCs to increase enrollment in MassHealth and other health insurance programs, and to help individuals retain their health ins.coverage through redetermination or other case maintenance processes.
	Targeted outreach for Medicaid and CHIP through partners in the community remains the same as in previous years; however MassHealth did consolidate the number of outreach grants to implement a more regional based outreach approach. In FFY13, MassHealth awarded 25 grants statewide to hospitals and CHCs to increase enrollment in MassHealth and other health insurance
	programs, and to help individuals retain their health ins.coverage through redetermination or other case maintenance processes.

r) Prenatal care eligibility expansion (Sections 457.10, 457.350(b)(2), 457.622(c)(5), and 457.626(a)(3) as described in the October 2, 2002 Final Rule)	
s) Expansion to "Lawfully Residing" children	
t) Expansion to "Lawfully Residing" pregnant women	
u) Pregnant Women state plan expansion	
v) Waiver populations (funded under title XXI)	
Parents	
Pregnant women	
Childless adults	
w) Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse	MassHealth implemented a pre-payment predictive modeling solution in June 2013. The predictive modeling tool uses sophisticated algorithms to analyze claims, builds provider profiles of suspicious billing patterns and assigns risk scores to potentially inappropriate claims.  MassHealth implemented a pre-payment predictive modeling solution in June 2013. The predictive modeling tool uses sophisticated algorithms to analyze claims, builds provider profiles of suspicious billing patterns and assigns risk scores to potentially inappropriate claims.
x) Other – please specify	
a. <b>[50]</b>	
b. <b>[50]</b>	
c. <b>[50]</b>	

Enter any Narrative text below. [7500]

## SECTION II: PROGRAM'S PERFORMANCE MEASUREMENT AND PROGRESS

This section consists of three subsections that gather information about the CHIP and/or Medicaid program. Section IIA captures data on the core set of children's health care quality measures. Section IIB captures your enrollment progress as well as changes in the number and/or rate of uninsured children in your state. Section IIC captures progress towards meeting your state's general strategic objectives and performance goals.

## Section IIA: Reporting of the Core Set of Children's Health Care Quality Measures (Children's Core Set)

Section 401(a) of the Children's Health Insurance Program Reauthorization Act of 2009 (CHIPRA) (Pub.L. 111-3) required the Secretary of the Department of Health and Human Services to identify a core set of child health care quality measures for voluntary use by state programs administered under titles XIX and XXI, health insurance issuers and managed care entities that enter into contract with such programs, and providers of items and services under such programs. CHIPRA also required the Secretary to publish changes to the core set measures beginning in January 2013. Three measures (Human Papillomavirus (HPV) Vaccine for Female Adolescents, Behavioral Health Risk Assessment (for Pregnant Women), and Medication Management for People with Asthma) were added to the Children's Core Set in 2013 and one measure (Otitis Media with Effusion) was retired. Table 1 lists the Children's Core Set measures, their measure stewards, and a general description of each measure. Acronyms replaced measure numbers beginning in 2013.

Additionally, Section 401(a)(4) required the development of a standardized reporting format for states that volunteer to report on the core set of measures. This section of CARTS will be used for standardized reporting on the Chidlren's Core Set measures.

The Technical Specifications and Resource Manual for the Children's Core Set of Health Care Quality Measures can be found at: <a href="http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Downloads/Medicaid-and-CHIP-Child-Core-Set-Manual.pdf">http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Downloads/Medicaid-and-CHIP-Child-Core-Set-Manual.pdf</a>

Table 1: Children's Core Set Measures

Old				
Measure	New Measure		Measure	
Number	Abbreviation	Measure	Steward	Description
1	PPC	Timeliness of Prenatal	National	Percentage of deliveries of live
		Care	Committee for	births between November 6 of
			Quality	the year prior to the
			Assurance	measurement year and
			(NCQA)/	November 5 of the
			Healthcare	measurement year that received
			Effectiveness	a prenatal care visit in the first
			Data and	trimester or within 42 days of
			Information Set	enrollment.
			(HEDIS)	

Old				
Measure Number	New Measure Abbreviation	Measure	Measure Steward	Description
2	FPC	Frequency of Ongoing Prenatal Care	NCQA/HEDIS	Percentage of deliveries between November 6 of the year prior to the measurement year and November 5 of the measurement year that received the following number of expected prenatal visits: < 21 percent of expected visits 21 percent – 40 percent of expected visits 41 percent – 60 percent of expected visits 61 percent – 80 percent of expected visits ≥ 81 percent of expected visits
3	LBW	Live Births Weighing Less Than 2,500 Grams	Centers for Disease Control and Prvention (CDC)	Percentage of live births that weighed less than 2,500 grams in the state during the reporting period
4	CSEC	Cesarean Rate for Nulliparous Singleton Vertex	California Maternal Care Collaborative	Percentage of women that had a cesarean section among women with first live singleton births (also known as nulliparous term singleton vertex [NTSV] births) at 37 weeks of gestation or later
5	CIS	Childhood Immunization Status	NCQA/HEDIS	Percentage of children that turned 2 years old during the measurement year and had specific vaccines by their second birthday
6	IMA	Immunization Status for Adolescents	NCQA/HEDIS	Percentage of adolescents that turned 13 years old during the measurement year and had specific vaccines by their 13 <sup>th</sup> birthday

Old				
Measure	New Measure		Measure	
Number	Abbreviation	Measure	Steward	Description
7	WCC	Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents: Body Mass Index Assessment for Children/Adolescents	NCQA/HEDIS	Percentage of children ages 3 to 17 that had an outpatient visit with a primary care practitioner (PCP) or obstetrical/gynecological (OB/GYN) pracitioner and whose weight is classified based on body mass index percentile for age and gender
8	DEV	Developmental Screening in the First Three Years of Life	Oregon Health and Science University	Percentage of children screened for risk of developmental, behavioral, and social delays using a standardized screening tool in the 12 months preceding their first, second, or third birthday
9	CHL	Chlamydia Screening	NCQA/HEDIS	Percentage of women ages 16 to 20 that were identified as sexually active and had at least one test for Chlamydia during the measurement year
10	W15	Well-Child Visits in the First 15 Months of Life	NCQA/HEDIS	Percentage of children that turned 15 months old during the measurement year and had zero, one, two, three, four, five, or six or more well-child visits with a PCP during their first 15 months of life
11	W34	Well-Child Visits in the 3 <sup>rd</sup> , 4 <sup>th</sup> , 5 <sup>th</sup> , and 6 <sup>th</sup> Years of Life	NCQA/HEDIS	Percentage of children ages 3 to 6 that had one or more well-child visits with a PCP during the measurement year
12	AWC	Adolescent Well-Care Visit	NCQA/HEDIS	Percentage of adolescents ages 12 to 21 that had at least one comprehensive well-care visit with a PCPC or an OB/GYN practitioner during the measurement year

Old				
Measure	New Measure		Measure	
Number	Abbreviation	Measure	Steward	Description
13	PDENT	Percentage of Eligibles that Received Preventive Dental Services	CMS	Percentage of individuals ages 1 to 20 that are enrolled in Medicaid or CHIP Medicaid Expansion programs, are eligible for EPSDT services, and that received preventive dental services
14	CAP	Child and Adolescent Access to Primary Care Practitioners	NCQA/HEDIS	Percentage of children and adolescents ages 12 months to 19 years that had a visit with a PCP, including four separate percentages:  • Children ages 12 to 24 months and 25 months to 6 years who had a visit with a PCP during the measurement year  • Children ages 7 to 11 years and adolescents ages 12 to 19 years who had a visit with a PCP during the measurement year or the year prior to the measurement year
15	CWP	Appropriate Testing for Children with Pharyngitis	NCQA/HEDIS	Percentage of children ages 2 to 18 that were diagnosed with pharyngitis, dispensed an antibiotic, and received a group A streptococcus test for the episode
17	TDENT	Percentage of Eligibles that Received Dental Treatment Services	CMS	Percentage of individuals ages 1 to 20 that are enrolled in Medicaid or CHIP Medicaid Expansion programs, are eligible for EPSDT services, and that received dental treatment services

Old Measure	New Measure		Measure	
Number	Abbreviation	Measure	Steward	Description
18	AMB	Ambulatory Care – Emergency Department (ED) Visits	NCQA/HEDIS	Rate of ED visits per 1,000 beneficiary months among children up to age 19
19	CLABSI	Pediatric Central Line Associated Blood Stream Infections – Neonatal Intensive Care Unit and Pediatric Intensive Care Unit	CDC	Rate of central line-associated blood stream infections (CLABSI) in the pediatric and neonatal intensive care units during periods selected for surveillance
20	ASMER	Annual Percentage of Asthma Patients 2 Through 20 Years Old with One or More Asthma- Related Emergency Room Visits	Alabama Medicaid	Percentage of children ages 2 to 20 diagnosed with asthma during the measurement year with one or more asthma-related emergency room (ER) visits
21	ADD	Follow-Up Care for Children Prescribed Attention Deficit Hyperactivity Disorder (ADHD) Medication	NCQA/HEDIS	Percentage of children newly prescribed ADHD medication that had at least three follow-up care visits within a 10-month period, one of which was within 30 days from the time the first ADHD medication was dispensed, including two rates: one for the initiation phase and one for the continuation and maintenance phase
22	PA1C	Annual Pediatric Hemoglobin A1C Testing	NCQA	Percentage of children ages 5 to 17 with diabetes (type 1 and type 2) that had a Hemoglobin A1c (HbA1c) test during the measurement year

Old				
Measure Number	New Measure Abbreviation	Measure	Measure Steward	Description
23	FUH	Follow-Up After Hospitalization for Mental Illness	NCQA/HEDIS	Percentage of discharges for children ages 6 to 20 that were hospitalized for treatment of selected mental health disorders and who had an outpatient visit, an intensive outpatient encounter, or partial hospitalization with a mental health practitioner within 7 days of discharge and within 30 days of discharge
24	CPC	Consumer Assessment of Healthcare Providers and Systems® (CAHPS) 5.0H (Child Version Including Medicaid and Children with Chronic Conditions Supplemental Items)	NCQA/HEDIS	Survey on parents' experiences with their children's care
Not applicable (new measure)	HPV	Human Papillomavirus (HPV) Vaccine for Female Adolescents	NCQA/HEDIS	Percentage of female adolescents that turned 13 years old during the measurement year and had three doses of the human papillomavirus (HPV) vaccine by their 13th birthday
Not applicable (new measure)	BHRA	Behavioral Health Risk Assessment (for Pregnant Women)	AMA-PCPI	Percentage of women, regardless of age, who gave birth during a 12-month period that were seen at least once for prenatal care and who received a behavioral health risk assessment at the first prenatal visit

Old Measure Number	New Measure Abbreviation	Measure	Measure Steward	Description
Not applicable (new measure)	MMA	Medication Management for People with Asthma	NCQA/HEDIS	Percentage of children ages 5 to 20 that were identified as having persistent asthma and were dispensed appropriate medications that they remained on during the treatment period

This section contains templates for reporting performance measurement data for each of the Children's Core Set measures. Please report performance measurement data for the three most recent years (to the extent that data are available). In the first and second columns, data from the previous two years' annual reports (FFY 2011 and FFY 2012) will be populated with data previously reported in CARTS; enter data in these columns only if changes must be made. If you previously reported no data for either of those years, but you now have recent data for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2013). Additional instructions for completing each row of the table are provided below.

Beginning in 2011, the CARTS application requires states to provide information on why they chose not to report a measure(s) in Section IIA. The CARTS user will be prompted to provide this information for each measure during data entry. If the CARTS User skips these questions during the data entry process, he/she will be prompted to respond to them before being able to certify the Annual Report.

#### If Data Not Reported, Please Explain Why:

If you cannot provide a specific measure, please check the box that applies to your state for each measure as follows:

- Population not covered: Check this box if your program does not cover the population included in the measure.
- Data not available: Check this box if data are not available for a particular measure in your state. Please provide an explanation of why the data are currently not available.
- Small sample size: Check this box if the denominator size for a particular measure is less than 30. If the denominator size is less than 30, your state is not required to report a rate on the measure. However, please indicate the exact denominator size in the space provided.
- Other: Please specify if there is another reason why your state cannot report the measure.

Although the Children's Core Set measures is voluntarily reported, if the state is not reporting data on a specific measure, it is important to provide the reasons why the state is not reporting the measure. It is important for CMS to understand why each state and why all states as a group may not be reporting on specific measures. Your selection of a reason for not reporting and/or provision of an "other" reason for not reporting will assist CMS in that understanding.

### **Status of Data Reported:**

Please indicate the status of the data you are reporting, as follows:

Provisional: Check this box if you are reporting data for a measure, but the data are currently being modified, verified, or may change in any other way before you finalize them for the current CARTS reporting period.

Explanation of Provisional Data – When the value of the Status of Data Reported field is selected as "Provisional", the state must specify why the data are provisional and when the state expects the data will be final.

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- Final: Check this box if the data you are reporting are considered final for the current CARTS reporting period.
- Same data as reported in a previous year's annual report: Check this box if the data you are reporting are the same data that your state reported in another annual report. Indicate in which year's annual report you previously reported the data.

#### **Measurement Specification:**

For each measure, please indicate whether the measure is based on HEDIS® technical specifications, the specifications developed by other measure stewards listed in the Technical Specifications and Resource Manual (e.g. CMS, CDC, AMA/PCPI), or "other" measurement specifications. If HEDIS® is selected, the HEDIS® Version field must be completed.

If "Other" measurement specification is selected, the explanation field must be completed. States should use the technical specifications outlined in the Technical Specifications and Resource Manual for the Children's Core Set measures.

#### **HEDIS® Version:**

Please specify HEDIS® Version (example HEDIS 2011, HEDIS 2012). This field must be completed only when a user selects the HEDIS® measurement specification.

#### "Other" Measurement Specification Explanation:

If "Other," measurement specification is selected, please complete the explanation of the "Other" measurement specification. The explanation field must be completed when "Other" measurement specification has been selected,

#### **Data Source:**

For each measure, please indicate the methodology and data source used to calculate the measure – administrative method (e.g., using claims or encounter data); hybrid method (e.g., combining administrative data and medical records); survey data (specify the survey used); or other source (specify the other source).

#### **Definition of Population Included in the Measure:**

**Numerator**: Please indicate the definition of the population included in the numerator for each measure.

**Denominator**: Please indicate the definition of the population included in the denominator for each measure by checking one box to indicate whether the data are for the CHIP population only (Title XXI), the Medicaid population only (Title XIX), or include both CHIP and Medicaid children combined.

If the denominator reported is not fully representative of the population defined above (the CHIP population only, the Medicaid population only, or the CHIP and Medicaid populations combined), please further define the denominator, including those who are excluded from the denominator. For example, please note if the denominator excludes children enrolled in managed care in certain counties or certain plans or if it excludes children in fee-for-service or PCCM. Also, please report the number of children excluded. The provision of this information is important and will provide CMS with a context so that comparability of denominators can be assessed across the states and over time.

## **Deviation from the Measure Technical Specification**

If the data provided for a measure deviates from the measure technical specification, please select the type(s) of measure specification deviation. The types of deviation parallel the measure specification categories for each measure. Each type of deviation is accompanied by a comment field that states must use to explain in greater detail or further specify the deviation when a deviation(s) from a measure is selected.

The five types (and examples) of deviations are:

- Year of Data (e.g., partial year),
- Data Source (e.g., use of different data sources among health plans or delivery systems),

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- Numerator (e.g., coding issues),
- Denominator (e.g., exclusion of MCOs, different age groups, definition of continuous enrollment),
- Other (please describe in detail).

When one or more of the types of deviations are selected, states are required to provide an explanation.

#### Year of Data: not available for the 2013 CARTS reporting period.

Please report the year of data for each measure. The year (or months) should correspond to the period in which utilization took place. Do not report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to utilization of services.

### Date Range: available for 2013 CARTS reporting period.

Please define the date range for the reporting period based on the "From" time period as the month and year that corresponds to the beginning period in which utilization took place and please report the "To" time period as the month and year that corresponds to the end period in which utilization took place. Do not report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to utilization of services.

#### Children's Core Set Measurement Data:

In this section, please report the numerators, denominators, and rates for each measure (or component). The template provides two sections for entering the data, depending on whether you are reporting using HEDIS® or other methodologies. The form fields have been set up to facilitate entering numerators and denominators for each measure. If the form fields do not give you enough space to fully report on the measure, please use the "additional notes" section.

The reporting unit for each measure is the state as a whole. If states calculate rates for multiple reporting units (e.g., individual health plans, different health care delivery systems), states must aggregate data from all these sources into one state-level rate before reporting the data to CMS. In the situation where a state combines data across multiple reporting units, all or some of which use the hybrid method to calculate the rates, the state should enter zeroes in the "Numerator" and "Denominator" fields. In these cases, it should report the state-level rate in the "Rate" field and, when possible, include individual reporting unit numerators, denominators, and rates in the field labeled "Additional Notes on Measure," along with a description of the method used to derive the state-level rate. For additional guidance on developing a state-level rate, please refer to the Technical Assistance Brief "Approaches to Developing State-Level Rates for Children's Health Care Quality Measures Based on Data from Multiple Sources," available at: <a href="http://medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Downloads/TA2-StateRates.pdf">http://medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Downloads/TA2-StateRates.pdf</a>.

Beginning in 2012, in an effort to reduce state burden of reporting on the Children's Core Set measures, CMS will calculate measures PDENT (Preventive Dental Services) and TDENT (Dental Treatment Services) for states based on data submitted as part of the EPSDT report (Form CMS-416), and measure CLABSI (Pediatric Central Line Associated Blood Stream Infections) based on data submitted by states to the National Healthcare Safety Network database.

### Clarification About Implementing the CHIPRA CAHPS Requirement Under Section 402(a)(2):

- <u>Title XXI Programs:</u> CHIPRA section 402(a)(2), which amends reporting requirements in section 2108 of the Social Security Act, requires Title XXI Programs (i.e., CHIP Medicaid expansion programs, separate child health programs, or a combination of the two) to report CAHPS results to CMS starting December 2013. While Title XXI Programs may select any CAHPS Child Medicaid survey to fulfill this requirement, CMS encourages these programs to use the CAHPS Health Plan Survey 5.0H Child Questionnaire with or without the Supplemental Questions Items for Children with Chronic Conditions to align with the CAHPS Children's Core Set measure. Starting in 2013, Title XXI Programs should submit summary level information from the CAHPS survey to CMS via the CARTS attachment facility. We also encourage states to submit raw data to the Agency for Healthcare Research and Quality's CAHPS Database. More information is available in the Technical Assistance fact sheet, Collecting and Reporting the CAHPS Survey as Required Under the CHIPRA: <a href="http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Downloads/CAHPSFactSheet.pdf">http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Downloads/CAHPSFactSheet.pdf</a>.
- <u>Title XIX Programs:</u> Reporting of the CAHPS survey, remains voluntary for Title XIX Programs. Title XIX Programs should submit summary level information from the CAHPS survey to CMS via the CARTS attachment facility. We also encourage states to submit raw data to the Agency for Healthcare Research and Quality's CAHPS Database.

If a state would like to provide data on both Medicaid and CHIP enrollees, the agency must sample Title XIX (Medicaid) and Title XXI (CHIP) programs separately and submit separate results to CMS to fulfill the CHIPRA Requirement.

#### **CHIPRA Quality Demonstration States**

CHIPRA Quality Demonstration states have the option of reporting state developed quality measures through CARTS. Instructions may be found on page 27 in the web-based template and <u>after</u> core measure MMA (Medication Management for People with Asthma) on the Word template.

# **MEASURE PPC: Timeliness of Prenatal Care**

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
□ No	□ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
☐ Population not covered.	☐ Population not covered.	Population not covered.
☐ Data not available. Explain:	☐ Data not available. Explain:	☐ Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
☐ Other. Explain:	☐ Other. Explain:	☐ Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	□ Provisional.     □
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data: Full quality assurance
⊠ Final.	☐ Final.	checks on the results have not been conducted.
☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	☐ Final.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	☐ Same data as reported in a previous year's annual report.
	2011	Specify year of annual report in which data previously reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☑HEDIS. Specify version of HEDIS® used: 2011		
☐Other. Explain:	☐Other. Explain:	☐Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:
		☐ Hybrid (claims and medical record data). Specify:
☐ Survey data. Specify:	☐ Survey data. Specify:	☐ Survey data. Specify:
☐ Other. Specify:	☐ Other. Specify:	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
□ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.	Denominator includes Medicaid population only.
☑ Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	☑ Denominator includes CHIP and Medicaid (Title XIX).
If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,
please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of
children excluded:	children excluded:	children excluded:
Date Range:	Date Range:	Date Range:
From: 01/2009 To: (11/2010	From: 01/2009 To: 11/2010	From: 01/2009 To: 12/2009

**MEASURE PPC: Timeliness of Prenatal Care (continued)** 

FFY 2011	FFY 2012	FFY 2013
HEDIS Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Percentage of deliveries of live births between November 6 of the	Percentage of deliveries of live births between November 6 of the	Percentage of deliveries of live births between November 6 of the
year prior to the measurement year and November 5 of the	year prior to the measurement year and November 5 of the	year prior to the measurement year and November 5 of the
measurement year that received a prenatal care visit in the first	measurement year that received a prenatal care visit in the first	measurement year that received a prenatal care visit in the first
trimester or within 42 days of enrollment	trimester or within 42 days of enrollment	trimester or within 42 days of enrollment
Numerator: 1747	Numerator: 1747	Numerator: 15673
	Denominator: 1947	Denominator: 20654
Denominator: 1947	Rate: 90	Rate: 75.9
Rate: 89.7	Rate. 90	Rate. 75.9
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
☐ Year of Data, Explain	☐ Year of Data, Explain	☐ Year of Data, Explain
☐ Data Source, Explain	☐ Data Source, Explain	☐ Data Source, Explain
☐ Numerator, Explain	☐ Numerator, Explain	☐ Numerator, Explain
□ Denominator, Explain	☐ Denominator, Explain	☐ Denominator, Explain
☐ Other, Explain	Other, Explain	☐ Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

**MEASURE FPC: Frequency of Ongoing Prenatal Care** 

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
□ No	□ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
Data not available. Explain:	Data not available. Explain:	Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	☐ Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	□ Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data: Final quality assurance
⊠ Final.	☐ Final.	checks have not been completed.
☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Final.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Same data as reported in a previous year's annual report.
	2011	Specify year of annual report in which data previously reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
	Measurement Specification.  ⊠HEDIS. Specify HEDIS® Version used: 2011	☐ HEDIS. Specify HEDIS® Version used: 2011
Other. Explain:	☐ Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:
Hybrid (claims and medical record data). Specify:MassHealth	☐ Hybrid (claims and medical record data). Specify:Data from	Hybrid (claims and medical record data). Specify:
claims, MCO encounter and claims data, medical records from	PCC plan providers and MCO providers	Survey data. Specify:
hospitals, providers and claims data, medical records from	Survey data. Specify:	☐ Survey data. Specify. ☐ Other. Specify: State birth records
Survey data. Specify:	☐ Other. Specify:	Other. Specify. State bitti records
Other. Specify:	☐ Other. Specify.	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of Humorator.	Bellintion of numerator.	Definition of numerator.
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	Denominator includes CHIP population only.
☐ Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.	Denominator includes Medicaid population only.
<ul> <li>☑ Denominator includes CHIP and Medicaid (Title XIX).</li> </ul>	☐ Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
2 2 3 1 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2 2 3.13	2 20.10.1
If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,
please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of
children excluded:	children excluded:	children excluded: per 2011 HEDIS specifications.
Date Range:	Date Range:	Date Range:
From: 01/2009 To: 11/2010	From: 01/2009 To: 11/2010	From: 01/2009 To: 12/2009

**MEASURE FPC: Frequency of Ongoing Prenatal Care (continued)** 

FFY 2011	FFY 2012	FFY 2013
HEDIS Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Percentage of deliveries between November 6 of the year prior to	Percentage of deliveries between November 6 of the year prior to	Percentage of deliveries between November 6 of the year prior to
the measurement year and November 5 of the measurement year	the measurement year and November 5 of the measurement year	the measurement year and November 5 of the measurement year
that received the following number of visits:	that received the following number of expected prenatal visits:	that received the following number of expected prenatal visits:
< 21 percent of expected visits	< 21 percent of expected visits	< 21 percent of expected visits
21 percent – 40 percent of expected visits	21 percent – 40 percent of expected visits	21 percent – 40 percent of expected visits
41 percent – 60 percent of expected visits	41 percent – 60 percent of expected visits	41 percent – 60 percent of expected visits
61 percent – 80 percent of expected visits	61 percent – 80 percent of expected visits	61 percent – 80 percent of expected visits
≥ 81 percent of expected visits	≥ 81 percent of expected visits	≥ 81 percent of expected visits
< 21 percent of expected visits	< 21 percent of expected visits	< 21 percent of expected visits
Numerator:	Numerator:	Numerator: 143
Denominator:	Denominator:	Denominator: 21967
Rate:	Rate:	Rate: 0.7
21 percent – 40 percent of expected visits	21 percent – 40 percent of expected visits	21 percent – 40 percent of expected visits
Numerator:	Numerator:	Numerator: 572
Denominator:	Denominator:	Denominator: 21967
Rate:	Rate:	Rate: 2.6
		44
41 percent – 60 percent of expected visits	41 percent – 60 percent of expected visits	41 percent – 60 percent of expected visits
Numerator:	Numerator:	Numerator: 1358
Denominator:	Denominator:	Denominator: 21967
Rate:	Rate:	Rate: 6.2
		61 percent – 80 percent of expected visits
61 percent – 80 percent of expected visits	61 percent – 80 percent of expected visits	Numerator: 5089
Numerator:	Numerator:	Denominator: 21967
Denominator:	Denominator:	Rate: 23.2
Rate:	Rate:	Nate. 25.2
		≥ 81 percent of expected visits
≥ 81 percent of expected visits	≥ 81 percent of expected visits	Numerator: 14803
Numerator: 1355	Numerator: 1355	Denominator: 21967
Denominator: 1964	Denominator: 1964	Rate: 67.4
Rate: 69	Rate: 69	
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, Explain	Year of Data, Explain	Year of Data, Explain
Data Source, Explain	Data Source, Explain	Data Source, Explain
Numerator, Explain	☐ Numerator, Explain	☐ Numerator, Explain
Denominator, Explain	Denominator, Explain	Denominator, Explain
☐ Deformation, Explain: ☐ Other, Explain: A weighted mean is calculated only for the	☐ Denominator, Explain ☐ Other, Explain: A weighted mean is calculated only for the	Other, Explain
81+% of expected visits, thus this is the only rate we present	81+% of expected visits, thus this is the only rate we present	
here.	here.	
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:

**MEASURE FPC: Frequency of Ongoing Prenatal Care (continued)** 

FFY 2011	FFY 2012	FFY 2013	
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:	
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)	
Numerator:	Numerator:	Numerator:	
Denominator:	Denominator:	Denominator:	
Rate:	Rate:	Rate:	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	

**MEASURE LBW: Live Births Weighing Less Than 2,500 Grams** 

FFY 2011	FFY 2012	FFY 2013		
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?		
Did you report on this measure:	Did you report on this measure:	Did you report on this measure:		
□ Voo	□ Voo	⊠ Yes		
Yes	Yes			
⊠ No	⊠ No	□ No		
If Data Nat Daniertal, Diagon Famileiro Wiles	If Data Not Departed Disease Familiate Wiles	If Data Nat Daniertal, Diagon Familia Wiles		
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:		
Population not covered.	Population not covered.	Population not covered.		
☐ Data not available. Explain: These data are only available	☐ Data not available. Explain:These data are only available	☐ Data not available. Explain:		
through medical record review or from DPH. MH has historically	through medical records review or from DPH. MassHealth has	☐ Small sample size (less than 30).		
not used data sources other than MH admin or hybrid data. The	historically not used data sources other than MassHealth	Specify sample size:		
MA CHIPRA Quality Demonstration grant is testing the use of	administrative or hybrid data. The MA CHIPRA Quality	Other. Explain:		
DPH birth record data as a possible data source for reporting on	Demonstration grant is testing the use of DPH birth record data			
this measure in future years. If MH can calculate this measure	as a possible data source for reporting on this measure in future			
from DPH birth records, then it can collect this measure in a more	years, however working with the data has presented challenges.			
cost-effective and efficient manner than hybrid data collection	yours, none for monaing man are data has proceed or anongon			
method.	☐ Small sample size (less than 30).			
☐ Small sample size (less than 30).	Specify sample size:			
	• • •			
Specify sample size:	☐ Other. Explain:			
Other. Explain:				
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:		
☐ Provisional.	☐ Provisional.	☐ Provisional.		
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:		
☐ Final.	☐ Final.			
☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.		
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:		
		-1,		
Measurement Specification:	Measurement Specification:	Measurement Specification:		
□ CDC	□CDC	⊠CDC		
Other. Explain:	Other. Explain:	Other. Explain:		
		·		
Data Source:	Data Source:	Data Source:		
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:		
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:		
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:		
☐ Other. Specify:	☐ Other. Specify:			
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:		
Definition of numerator:	Definition of numerator:	Definition of numerator: MassHealth enrolled women		
Definition of denominator:	Definition of denominator:	Definition of denominator:		
☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.		
☐ Denominator includes of in population only.	☐ Denominator includes of in population only.	☐ Denominator includes Medicaid population only.		
☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes triedicald population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).		
☐ Denominator includes Chir and Medicald (Title XIX).	☐ Denominator includes Chir and Medicald (Title XIX).	EX Denominator moluces of in and Medicald (Title XIX).		
If the demonstrator is a subset of the definition colored the second	If the dependencies a subset of the definition colored above	If the denominator is a subset of the definition collected shows		
If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,		
please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of		
children excluded:	children excluded:	children excluded: MassHealth enrolled women		
Date Range:	Date Range:	Date Range:		
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)		

MEASURE LBW: Live Births Weighing Less Than 2,500 Grams (continued)

FFY 2011	FFY 2012	FFY 2013	
Performance Measurement Data: Percentage of resident live births that weighed less than 2,500 grams in the state reporting period	Performance Measurement Data: Percentage of resident live births that weighed less than 2,500 grams in the state during the reporting period	Performance Measurement Data: Percentage of resident live births that weighed less than 2,500 grams in the state during the reporting period	
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: 1752 Denominator: 21821 Rate: 8.03	
Deviations from Measure Specifications:  Year of Data, Explain  Data Source, Explain  Numerator, Explain  Denominator, Explain  Other, Explain	Deviations from Measure Specifications:  ☐ Year of Data, Explain ☐ Data Source, Explain ☐ Numerator, Explain ☐ Denominator, Explain ☐ Other, Explain	Deviations from Measure Specifications:  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain	
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:	
Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	

**MEASURE CSEC: Cesarean Rate for Nulliparous Singleton Vertex** 

FFY 2011	FFY 2012	FFY 2013		
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?		
Yes	Yes	⊠ Yes		
⊠ No	⊠ No	□ No		
If Data Not Reported, Please Explain Why:  ☐ Population not covered.  ☐ Data not available. Explain: Identification of denominator population is challenging. This measure will be collected by MA CHIPRA Quality Grant Team, using data collected from the MA Department of Public Health.  ☐ Small sample size (less than 30).  Specify sample size:  ☐ Other. Explain:	If Data Not Reported, Please Explain Why:  ☐ Population not covered. ☐ Data not available. Explain:Under the CHIPRA Demonstration grant, MassHealth is exploring ways to calculate this measure. These data are only available through medical record review or from DPH. MassHealth has historically not used data sources other than MassHealth administrative or hybrid data. The MA CHIPRA Quality demonstration grant is testing the use of DPH birth record data as a possible data sournce for reporting on this measure in future years; however working with the data has presented challenges. ☐ Small sample size (less than 30).  Specify sample size: ☐ Other. Explain:	If Data Not Reported, Please Explain Why:  Population not covered.  Data not available. Explain:  Small sample size (less than 30).  Specify sample size:  Other. Explain:		
Ctatus of Data Departed:	Status of Data Reported:	Status of Data Departed:		
Status of Data Reported:  Provisional.	Provisional.	Status of Data Reported:  ⊠ Provisional.		
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data: Final quality assurance		
Final.	Final.	checks have not been completed		
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	Final.		
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:		
Measurement Specification:	Measurement Specification:	Measurement Specification:		
□ CMQCC	□CMQCC .	⊠CMQCC .		
Other. Explain:	Other. Explain:	Other. Explain:		
Data Source:	Data Source:	Data Source:		
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify: MassHealth elegibility		
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	and claims data		
Survey data. Specify:	Survey data. Specify:	Hybrid (claims and medical record data). Specify:		
Other. Specify:	Other. Specify:	Survey data. Specify:		
Other. Opecity.	Other. Opecity.	Other. Specify:		
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:		
Definition of numerator:	Definition of numerator:	Definition of numerator:		
Definition of denominator:	Definition of numerator.	Definition of numerator.		
	Definition of denominators	Definition of denominators		
<ul> <li>□ Denominator includes CHIP population only.</li> <li>□ Denominator includes Medicaid population only.</li> </ul>	Definition of denominator:  Denominator includes CHIP population only.	Definition of denominator:		
☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes Centr population only.	☐ Denominator includes CHIP population only. ☐ Denominator includes Medicaid population only.		
☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).			
	☐ Denominator includes Offic and Medicald (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).		
If the denominator is a subset of the definition selected above.	If the denominator is a subset of the definition selected above.	If the denominator is a subset of the definition selected above.		
please further define the denominator, and indicate the number of children excluded:	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of children excluded: As per CMQCC specifications		
	children excluded:			
Date Range:	Date Range:	Date Range: From: 01/2008 To: 12/2008		
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	FIUIII. 01/2000 10. 12/2000		

Final

MEASURE CSEC: Cesarean Rate for Nulliparous Singleton Vertex (continued)

FFY 2011 FFY 2012		FFY 2013		
Performance Measurement Data: Percentage of women who had a cesarean section (C-section) among women with first live singleton births (also known as nulliparous term singleton vertex [NTSV] births) at 37 weeks of gestation or later	Performance Measurement Data: Percentage of women that had a cesarean section among women with first live singleton births (also known as nulliparous term singleton vertex [NTSV] births) at 37 weeks of gestation or later	Performance Measurement Data: Percentage of women that had a cesarean section among women with first live singleton births (also known as nulliparous term singleton vertex [NTSV] births) at 37 weeks of gestation or later		
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: 2315 Denominator: 8753 Rate: 26.45		
Deviations from Measure Specifications:  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain Additional notes on measure: Other Performance Measurement Data:	Deviations from Measure Specifications:  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain Additional notes on measure: Other Performance Measurement Data:	Deviations from Measure Specifications:  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain Additional notes/comments on measure: Other Performance Measurement Data:		
(If reporting with another methodology) Numerator: Denominator: Rate:  Additional notes on measure:	(If reporting with another methodology) Numerator: Denominator: Rate:  Additional notes on measure:	(If reporting with another methodology) Numerator: Denominator: Rate:  Additional notes on measure:		

## **MEASURE CIS: Childhood Immunization Status**

FFY 2011	FFY 2012	FFY 2013	
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?	
	, ,	, ,	
□ No	□ No	□ No	
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	
Population not covered.	Population not covered.	Population not covered.	
☐ Data not available. Explain:	☐ Data not available. Explain:	☐ Data not available. Explain:	
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	
Specify sample size:	Specify sample size:	Specify sample size:	
☐ Other. Explain:	☐ Other. Explain:	☐ Other. Explain:	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:	
☐ Provisional.	☐ Provisional.	☐ Provisional.	
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:	
☐ Final.	⊠ Final.	☐ Final.	
Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	
2010		2012	
Measurement Specification:	Measurement Specification:	Measurement Specification:	
☑HEDIS. Specify version of HEDIS used: 2010			
☐Other. Explain:	☐Other. Explain:	☐Other. Explain:	
Data Source:	Data Source:	Data Source:	
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:	
Hybrid (claims and medical record data). Specify: MassHealth		☐ Hybrid (claims and medical record data). Specify: Data from	
claims, MCO encounter and claims data, medical records from	PCC Plan providers and MCO providers per HEDIS 2012	PCC plan providers and MCO providers per HEDIS 2012	
hospitals, providers and clinics.	specifications.	spcifications.	
☐ Survey data. Specify:	Survey data. Specify:	Survey data. Specify:	
☐ Other. Specify:	☐ Other. Specify:	☐ Other. Specify:	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	
Definition of numerator:	Definition of numerator:	Definition of numerator:	
Definition of denominator:	Definition of denominator:	Definition of denominator:	
☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	□ Denominator includes CHIP population only.	
☐ Denominator includes Medicaid population only.	□ Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.	
□ Denominator includes CHIP and Medicaid (Title XIX).	□ Denominator includes CHIP and Medicaid (Title XIX).	□ Denominator includes CHIP and Medicaid (Title XIX).	
If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	
please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of	
children excluded:	children excluded:	children excluded: per HEDIS 2012 specifications.	
Date Range:	Date Range:	Date Range:	
From: 01/2008 To: 12/2009	From: 01/2011To: 12/2011	From: 01/2011 To: 12/2011	

**MEASURE CIS: Childhood Immunization Status (continued)** 

MEASURE CIS: Childhood Immunization Status (continued)					
	FFY 2011		2012	FFY 2013	
HEDIS Performance Measurem		Performance Measurement Data:		Performance Measurement Data:	
Percentage of children who turne		Percentage of children that turned 2 years old during the		Percentage of children that turne	
measurement year who had spe-	cific vaccines by their second	measurement year and had spec	cific vaccines by their second	measurement year and had spe	cific vaccines by their second
birthday		birthday		birthday	
<u>DTap</u>	Combo 2	<u>DTap</u>	Combo 2	<u>DTap</u>	Combo 2
Numerator: 1684	Numerator: 1607	Numerator:	Numerator: 1624	Numerator:	Numerator: 1624
Denominator: 1940	Denominator: 1943	Denominator:	Denominator: 2038	Denominator:	Denominator: 2038
Rate: 86.0	Rate: 82.7	Rate:	Rate: 79.7	Rate:	Rate: 79.7
<u>IPV</u>	Combo 3	IPV	Combo 3	IPV	Combo 3
Numerator: 1807	Numerator: 1544	Numerator:	Numerator: 1571	Numerator:	Numerator: 1571
Denominator: 1943	Denominator: 1949	Denominator:	Denominator: 2040	Denominator:	Denominator: 2040
Rate: 93.0	Rate: 79.2	Rate:	Rate: 77	Rate:	Rate: 77
<u>MMR</u>	Combo 4	MMR	Combo 4	MMR	Combo 4
Numerator: 1795	Numerator:	Numerator:	Numerator:	Numerator:	Numerator:
Denominator: 1938	Denominator:	Denominator:	Denominator:	Denominator:	Denominator:
Rate: 92.6	Rate:	Rate:	Rate:	Rate:	Rate:
<u>HiB</u>	Combo 5	HiB	Combo 5	HiB	Combo 5
Numerator: 1849	Numerator:	Numerator:	Numerator:	Numerator:	Numerator:
Denominator: 1936	Denominator:	Denominator:	Denominator:	Denominator:	Denominator:
Rate: 95.5	Rate:		Rate:		Rate:
Hep B	Combo 6	Rate:	Combo 6	Rate:	Combo 6
Numerator: 1812	Numerator:	Hep B	Numerator:	Hep B	Numerator:
Denominator: 1936	Denominator:	Numerator:	Denominator:	Numerator:	Denominator:
Rate: 93.6	Rate:	Denominator:	Rate:	Denominator:	Rate:
<u>VZV</u>	Combo 7	Rate:	Combo 7	Rate:	Combo 7
Numerator: 1777	Numerator:	<u>VZV</u>	Numerator:	<u>VZV</u>	Numerator:
Denominator: 1925	Denominator:	Numerator:	Denominator:	Numerator:	Denominator:
Rate: 92.3	Rate:	Denominator:	Rate:	Denominator:	Rate:
<u>PCV</u>	Combo 8	Rate:	Combo 8	Rate:	Combo 8
Numerator: 1679	Numerator:	<u>PCV</u>	Numerator:	<u>PCV</u>	Numerator:
Denominator: 1948	Denominator:	Numerator:		Numerator:	Denominator:
Rate: 86.2	Rate:	Denominator:	Denominator:	Denominator:	Rate:
Hep A	Combo 9	Rate:	Rate:	Rate:	Combo 9
Numerator:	Numerator:	<u>Hep A</u>	Combo 9	Hep A	Numerator:
Denominator:	Denominator:	Numerator:	Numerator:	Numerator:	
Rate:		Denominator:	Denominator:	Denominator:	Denominator:
<u>RV</u>	Rate:	Rate:	Rate:	Rate:	Rate:
Numerator:	Combo 10	<u>RV</u>	Combo 10	RV	Combo 10
Denominator:	Numerator:	Numerator:	Numerator:	Numerator:	Numerator:
Rate:	Denominator:	Denominator:	Denominator:	Denominator:	Denominator:
<u>Flu</u>	Rate:	Rate:	Rate:	Rate:	Rate:
Numerator:		Flu		Flu	
Denominator:		Numerator:		Numerator:	
Rate:		Denominator:		Denominator:	
		Rate:		Rate:	
		Tuto.		Tidio.	
	1	I	I	1	ı

**MEASURE CIS: Childhood Immunization Status (continued)** 

FFY 2011	FFY 2012	FFY 2013
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
☐ Year of Data, Explain	☐ Year of Data, Explain	☐ Year of Data, Explain
☐ Data Source, Explain	☐ Data Source, Explain	☐ Data Source, Explain
☐ Numerator, Explain	☐ Numerator, Explain	□ Numerator, Explain
☐ Denominator, Explain	☐ Denominator, Explain	☐ Denominator, Explain
Other, Explain	Other, Explain	☐ Other, Explain
Additional notes on measure:	Additional notes on measure: 1. Rates are the MassHealth	Additional notes/comments on measure: 1. Rates are the
1. Rates are the MassHealth weighted mean, thus the raw	weighted mean, thus the raw denominator has been adjusted to	MassHealth weighted mean, thus the raw denominator has been
denominator has been adjusted to properly account for	properly account for differences in plan size.	adjusted to properly account for differences in plan size.
differences in plan size.	MassHealth does not collect and report on all HEDIS	MassHealth does not collect and report on all HEDIS
MassHealth does not collect and report on all HEDIS	combinations. Only those collected have been reported.	combinations. Only those collected have been reported.
combinations. Only those collected have been reported.		
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

#### MEASURE IMA: Immunization Status for Adolescents

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
☐ Yes ☑ No	⊠ Yes □ No	⊠ Yes □ No
If Data Not Reported, Please Explain Why:  ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size: ☐ Other. Explain: MassHealth implements a rotational approach EDI measurements projects, to allow time for improvement work measurement periods. This measure was not selected for annual state. This measure will be collected in 2012.	If Data Not Reported, Please Explain Why:  Population not covered.  Data not available. Explain:  Small sample size (less than 30).  Specify sample size:  Other. Explain:	If Data Not Reported, Please Explain Why:  Population not covered.  Data not available. Explain:  Small sample size (less than 30).  Specify sample size:  Other. Explain:
Status of Data Reported:  Provisional.  Explanation of Provisional Data:  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data:  ☐ Final.  ☐ Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported: 2012
Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐Other. Explain:	Measurement Specification:  ☑HEDIS. Specify HEDIS® Version used: 2012  ☐Other. Explain:	Measurement Specification:  ☑HEDIS. Specify HEDIS® Version used: 2012  ☐Other. Explain:
Data Source:  ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify: ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify:Data from PCC Plan providers and MCO providers PER hedis 2012 specifications. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify: Data from PCC plan providers and MCO providers per HEDIS 2012 specifications. ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure: Definition of numerator:	Definition of Population Included in the Measure: Definition of numerator:	Definition of Population Included in the Measure: Definition of numerator:
Definition of denominator:  ☐ Denominator includes CHIP population only. ☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).	Definition of denominator:  ☐ Denominator includes CHIP population only. ☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).	Definition of denominator:  ☐ Denominator includes CHIP population only. ☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).
If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded:	If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded:	If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded: per HEDIS 2012 specifications.
Date Range: From: (mm/yyyy) To: (mm/yyyy)	Date Range: From: 01/2011 To: 12/2011	Date Range: From: 01/2011 To: 12/2011

MEASURE IMA: Immunization Status for Adolescents (continued)

FFY 2011	FFY 2012	FFY 2013
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
The percentage of adolescents 13 years of age who had specific	Percentage of adolescents that turned 13 years old during the	Percentage of adolescents that turned 13 years old during the
vaccines by their 13th birthday.	measurement year and had specific vaccines by their 13th	measurement year and had specific vaccines by their 13th
	birthday	birthday
<u>Meningococcal</u>	<u>Meningococcal</u>	Meningococcal
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Tdap/Td	Tdap/Td	Tdap/Td
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Combination (Meningococcal, Tdap/Td)	Combination (Meningococcal, Tdap/Td)	Combination (Meningococcal, Tdap/Td)
Numerator:	Numerator: 1303	Numerator: 1303
Denominator:	Denominator: 1825	Denominator: 1825
Rate:	Rate: 71.4	Rate: 71.4
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
☐ Year of Data, Explain	☐ Year of Data, Explain	☐ Year of Data, Explain
Data Source, Explain	☐ Data Source, Explain	Data Source, Explain
Numerator, Explain	Numerator, Explain	Numerator, Explain
Denominator, Explain	Denominator, Explain	Denominator, Explain
Other, Explain	Other, Explain	Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure: 1. Rates are the ,assHealth
		weighted mean thus the raw denominator has been adjusted to
		properly account for differences in plan size. 2. MassHealth
		does not collect and report on all HEDIS cominations, only
		those collected have been reported.

# MEASURE WCC: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents: Body Mass Index Assessment for Children/Adolescents

FFY 2011	FFY 2012	FFY 2013	
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?	
☐ Yes ☑ No	⊠ Yes □ No	⊠ Yes □ No	
If Data Not Reported, Please Explain Why:  ☐ Population not covered.  ☑ Data not available. Explain: MassHealth implements a rotational approach to its HEDIS measurement project, to allow time for improvement work between measurement periods. MassHealth has not yet included this measure in its regular rotation of HEDIS measures.  ☐ Small sample size (less than 30).  Specify sample size:  ☑ Other. Explain: This measure is being tested as part of the CHIPRA demonstration grant.	If Data Not Reported, Please Explain Why:  ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30).     Specify sample size: ☐ Other. Explain:	If Data Not Reported, Please Explain Why:  ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). ☐ Specify sample size: ☐ Other. Explain:	
Status of Data Reported:  Provisional.  Explanation of Provisional Data:  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  ☑ Provisional.  Explanation of Provisional Data: Full quality assurance checks on the results have not been conducted.  ☐ Final.  ☐ Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	
Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify HEDIS® Version used: ☐Other.Explain:CMS ☐CHIPRA ☐ Technical ☐ Specifications	Measurement Specification:  ☑HEDIS. Specify HEDIS® Version used:  ☐Other. Explain:	
Data Source:  ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify: ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:	Data Source:	

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FFY 2011	FFY 2012	FFY 2013
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator: CMS CHIPRA Specification - BMI	Definition of numerator:
	percentile during the measurement year as identified by	
Definition of denominator:	administrative data or medical record review.	Definition of denominator:
☐ Denominator includes CHIP population only.		☐ Denominator includes CHIP population only.
☐ Denominator includes Medicaid population only.	Definition of denominator:	Denominator includes Medicaid population only.
☐ Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP population only.	☑ Denominator includes CHIP and Medicaid (Title XIX).
	Denominator includes Medicaid population only.	
If the denominator is a subset of the definition selected above,	□ Denominator includes CHIP and Medicaid (Title XIX).	If the denominator is a subset of the definition selected above, please
please further define the denominator, and indicate the number of		further define the denominator, and indicate the number of children
children excluded:	If the denominator is a subset of the definition selected	excluded: Denominator includes members enrolled in the PCC plan,
	above, please further define the denominator, and indicate	all contracted managed care organizations, and members who are
	the number of children excluded:	eligible for, but not yet enrolled in, one of the managed care options
		noted above.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 01/2010 To: 12/2010

MEASURE WCC: Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents: Body Mass Index Assessment for Children/Adolescents (continued)

	FFY 2011	FFY	<sup>'</sup> 2012	F	FY 2013
classified based on BMI p  3-11 years Numerator: Denominator:	hrough 17 years of age whose weight is ercentile for age and gender.  Total Numerator: Denominator:	Performance Measurement Data:  Percentage of children ages 3 to 17 that had an outpatient visit with a PCP or OB/GYN and whose weight is classified based on body mass index percentile for age and gender  3-11 years Numerator: Denominator: Denominator: Rate:  Rate:			3 to 17 that had an outpatient visit whose weight is classified based on
Rate:  12 – 17 years  Numerator: Denominator: Rate:	Rate: :	Numerator: Denominator: Rate:	Rate:	12 – 17 years Numerator: 3168 Denominator: 82842 Rate: 3.82	Nate: 3.20
Deviations from Measur  Year of Data, Explain  Data Source, Explain  Numerator, Explain  Denominator, Explain  Other, Explain	e Specifications:	Deviations from Measure Specif	ications:	Deviations from Measure S Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain	Specifications:

Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

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MEASURE DEV: Developmental Screening in the First Three Years of Life

FFY 2011	FFY 2012	FFY 2013	
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?	
☐ Yes	☐ Yes	⊠ Yes	
□ No	□ No	□ No	
If Data Not Deposited Disease Familia When	If Data Not Deposited Disease Femile's Whee	If Data Nat Danastad Diagram Familia What	
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	
Population not covered.	Population not covered.	☐ Population not covered.	
☐ Data not available. Explain:	☐ Data not available. Explain:	☐ Data not available. Explain:	
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	
Specify sample size:	Specify sample size:	Specify sample size:	
Other. Explain:	Other. Explain:	Other. Explain:	
	Ctatus of Data Barranta de		
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:	
☐ Provisional.	☐ Provisional.	□ Provisional.	
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data: Final quality assurance	
☐ Final.	☐ Final.	checks have not been completed	
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Final.	
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Same data as reported in a previous year's annual report.	
opeony year or armaar report in which data providuoly reported.	opeony year or armaar report in which data providuoly reported.	Specify year of annual report in which data previously reported:	
		opeony year or annual report in which data previously reported.	
Management Considerations	Management Considerations	Management Considerations	
Measurement Specification:	Measurement Specification:	Measurement Specification:	
□CAHMI/NCQA □Other. Explain:	□CAHMI/NCQA	⊠CAHMI	
	☐Other. Explain:	☐Other. Explain:	
Data Source:	Data Source:	Data Source:	
☐ Administrative (claims data). Specify:	☐ Administrative (claims data). Specify:	Administrative (claims data). Specify:MassHealth eligibility and	
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	claims data.	
Survey data. Specify:	Survey data. Specify:	Hybrid (claims and medical record data). Specify:	
☐ Other. Specify:	☐ Other. Specify:	☐ Survey data. Specify:	
		Other. Specify:	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	
Definition of numerator:	Definition of numerator:	Definition of numerator:	
Definition of denominator:	Definition of denominator:	Definition of denominator:	
☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	
Denominator includes Medicaid population only.	Denominator includes Medicaid population only.	Denominator includes Medicaid population only.	
☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	☑ Denominator includes CHIP and Medicaid (Title XIX).	
If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	
please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of	
children excluded:	children excluded:	children excluded: Denominator includes members enrolled in the	
S.III.S. S.	S.III.G. S.I. SAOIMOON.	PCC plan, all contracted managed care organizations, and	
		members who are eligible for, but not yet enrolled in, one of the	
D. ( D	D ( D	managed care options noted above.	
Date Range:	Date Range:	Date Range:	
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 01/2010 To: 12/2010	

MEASURE DEV: Developmental Screening in the First Three Years of Life (continued)

FFY 2011	FFY 2012	FFY 2013
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Percentage of children screened for risk development, behavioral,	Percentage of children screened for risk of developmental,	Percentage of children screened for risk of developmental,
and social delays using a standardized tool in the first, second, or	behavioral, and social delays using a standardized screening tool	behavioral, and social delays using a standardized screening tool
third year of life	in the 12 months preceding their first, second, or third birthday	in the 12 months preceding their first, second, or third birthday
Children screened by 12 months of age	Children screened by 12 months of age	Children screened by 12 months of age
Numerator:	Numerator:	Numerator: 11138
Denominator:	Denominator:	Denominator: 21651
Rate:	Rate:	Rate: 51.44
Children screened by 24 months of age	Children screened by 24 months of age	Children screened by 24 months of age
Numerator:	Numerator:	Numerator: 13543
Denominator:	Denominator:	Denominator: 20575
Rate:	Rate:	Rate: 65.82
Children screened by 36 months of age	Children screened by 36 months of age	Children screened by 36 months of age
Numerator:	Numerator:	Numerator: 11224
Denominator:	Denominator:	Denominator: 20396
Rate:	Rate:	Rate: 55.03
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
☐ Year of Data, Explain	Year of Data, Explain	☐ Year of Data, Explain
☐ Data Source, Explain	☐ Data Source, Explain	☐ Data Source, Explain
☐ Numerator, Explain	☐ Numerator, Explain	☐ Numerator, Explain
☐ Denominator, Explain	☐ Denominator, Explain	☐ Denominator, Explain
☐ Other, Explain	☐ Other, Explain	☐ Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure: For MassHealth, 96110
		can be billed for administration of the M-CHAT. Thuse these
		results include children who received an M-CHAT.
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

MEASURE CHL: Chlamydia Screening

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
☐ Yes	☐ Yes	
□ No	□ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
☐ Data not available. Explain:	☐ Data not available. Explain:	☐ Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
☐ Other. Explain:	Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	☐ Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
☐ Final.	☐ Final.	☐ Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
		2012
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify HEDIS® Version used:	☑HEDIS. Specify HEDIS® Version used: 2011
Other. Explain:	☐Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Bollinator of Hamerator.	Definition of flumerator.	Definition of flamorator.
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.
Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.
Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).
If the denominator is a subset of the definition selected above,	Denominator includes of the and wedicald (Title XIX).	Denominator includes of the and Medicald (Title AIA).
please further define the denominator, and indicate the number of	If the denominator is a subset of the definition selected above.	If the denominator is a subset of the definition selected above.
children excluded:	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of
Ciliaren excluded.	children excluded:	children excluded: Denominator includes members enrolled in the
	dilidicii exciducu.	PCC plan, all contracted managed care organizations, and
		members who are eligible for, but not yet enrolled in, one of the
		managed care options noted above.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 01/2010 To: 12/2010

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MEASURE CHL: Chlamydia Screening (continued)

FFY 2011	FFY 2012	FFY 2013
HEDIS Performance Measurement Data: Percentage of 16-20 year old females who were identified as sexually active and who had at least one test for Chlamydia during	Performance Measurement Data: Percentage of women ages16 to 20 that were identified as sexually active and had at least one test for Chlamydia during the	Performance Measurement Data: Percentage of women ages16 to 20 that were identified as sexually active and had at least one test for Chlamydia during the
the measurement year	measurement year	measurement year
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: 15563 Denominator: 24098 Rate: 64.6
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, Explain	Year of Data, Explain	Year of Data, Explain
Data Source, Explain	Data Source, Explain	Data Source, Explain
Numerator, Explain	Numerator, Explain	Numerator, Explain
Denominator, Explain	Denominator, Explain	Denominator, Explain
Other, Explain	Other, Explain	Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

#### MEASURE W15: Well-Child Visits in the First 15 Months of Life

CHIP Annual Report Template – FFY 2013

FFY 2011	FFY 2012	FFY 2013	
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?	
☐ Yes	☐ Yes	⊠ Yes	
□ No	□ No	□ No	
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	
Population not covered.	Population not covered.	Population not covered.	
Data not available. Explain:	Data not available. Explain:	Data not available. Explain:	
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	
Specify sample size:	Specify sample size:	Specify sample size:	
Other. Explain:	Other. Explain:	Other. Explain:	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:	
☐ Provisional.	☐ Provisional.	☑ Provisional.	
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data: Final quality assurance	
Final.	Final.	checks have not been completed.	
☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Final.	
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	☐ Same data as reported in a previous year's annual report.	
		Specify year of annual report in which data previously reported:	
Measurement Specification:	Measurement Specification:	Measurement Specification:	
HEDIS. Specify version of HEDIS used:	HEDIS. Specify HEDIS® Version used:		
Other. Explain:	Other. Explain:	Other. Explain:	
Data Source:	Data Source:	Data Source:	
Administrative (claims data). Specify:	Administrative (claims data). Specify:	☐ Administrative (claims data). Specify: MassHealth eligibility	
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	and claims data	
Survey data. Specify:	Survey data. Specify:	Hybrid (claims and medical record data). Specify:	
Other. Specify:	Other. Specify:	Survey data. Specify:	
Guion opeany.	Guion opouny.	Other. Specify:	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	
Definition of numerator:	Definition of numerator:	Definition of numerator:	
Definition of denominator:	Definition of denominator:	Definition of denominator:	
☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	
☐ Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.	
☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	□ Denominator includes CHIP and Medicaid (Title XIX).	
If the denominator is a subset of the definition selected above,			
please further define the denominator, and indicate the number of	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	
children excluded:	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of	
	children excluded:	children excluded: Denominator includes members enrolled in the	
		PCCplan, all contracted MCOs, and members who are eligible for,	
		but not yet enrolled in, one of the managed care options noted	
Data Danier	Dete Device	above.	
Date Range:	Date Range:	Date Range:	
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 01/2010 To: 12/2010	

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MEASURE W15: Well-Child Visits in the First 15 Months of Life (continued)

HEDIS Performance Measurement Data:  Percentage of children who had zero, one, two, three, for and six or more well child visits with a primary care practic during their first 15 months of life  O visits Numerator: Denominator: Rate:  1 visit Numerator: Denominator: Rate:  5 visits Numerator: Denominator: Rate:  2 visits Numerator: Denominator: Rate:  3 visits Numerator: Denominator: Rate:  Deviations from Measure Specifications: Year of Data, Explain Data Source, Explain Denominator, Explain Denominator, Explain Denominator, Explain Other, Explain				FFY 2013
1 visit Numerator: Denominator: Rate:  2 visits Numerator: Denominator: Rate:  6+ visits Numerator: Denominator: Rate:  3 visits Numerator: Denominator: Rate:  3 visits Numerator: Denominator: Rate:  Deviations from Measure Specifications: Year of Data, Explain Data Source, Explain Denominator, Explain Denominator, Explain Other, Explain Other, Explain	ioner measurement year an	n that turned 15 months old during the d had zero, one, two, three, four, five, or six is with a primary care practitioner (PCP) onths of life  4 visits Numerator: Denominator:	measurement year and lor more well child visits voluming their first 15 mont 0 visits  Numerator: 1322  Denominator: 25550	ment Data: hat turned 15 months old during the had zero, one, two, three, four, five, or six with a primary care practitioner (PCP) hs of life  4 visits Numerator: 1730 Denominator: 25550
Deviations from Measure Specifications:  Year of Data, Explain  Data Source, Explain  Numerator, Explain  Denominator, Explain  Other, Explain	Rate:  1 visit Numerator: Denominator: Rate:  2 visits Numerator: Denominator: Rate:  3 visits Numerator: Denominator: Rate: Rate:	Rate:  5 visits Numerator: Denominator: Rate:  6+ visits Numerator: Denominator: Rate:	Rate: 5.17  1 visit Numerator: 829 Denominator: 25550 Rate: 3.24  2 visits Numerator: 957 Denominator: 25550 Rate: 3.75  3 visits Numerator: 1195 Denominator: 25550 Rate: 4.67	Rate: 6.77  5 visits Numerator: 2869 Denominator: 25550 Rate: 11.23  6+ visits Numerator: 16651 Denominator: 25550 Rate: 65.17
Additional notes on measure:  Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Deviations from Mea	ain ain ain ain ain ain ain easure:  Measurement Data:	Deviations from Measu ☐ Year of Data, Explain ☐ Data Source, Explain ☒ Numerator, Explain	: MassHealth uses a particular code to elivered by Community Health Centers this e numerator calculation.  In this on measure:  asurement Data:

MEASURE W34: Well-Child Visits in the 3rd, 4th, 5th, and 6th Years of Life

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
.,		, , , , , , , , , , , , , , , , , , ,
☐ Yes	☐ Yes	⊠ Yes
□ No	□ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
☐ Data not available. Explain:	☐ Data not available. Explain:	☐ Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
☐ Other. Explain:	☐ Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	□ Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data: Quality assurance
☐ Final.	☐ Final.	checks have not been completed
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	Final.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	☐ Same data as reported in a previous year's annual
		report.
		Specify year of annual report in which data previously
		reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify HEDIS® Version used:	
Other. Explain:	Other. Explain:	☐Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify: MassHealth
☐ Hybrid (claims and medical record data). Specify:	☐ Hybrid (claims and medical record data). Specify:	eligibility and claims data
☐ Survey data. Specify:	☐ Survey data. Specify:	☐ Hybrid (claims and medical record data). Specify:
☐ Other. Specify:	☐ Other. Specify:	☐ Survey data. Specify:
		☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.
Denominator includes Medicaid population only.	Denominator includes Medicaid population only.	Denominator includes Medicaid population only.
☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	□ Denominator includes CHIP and Medicaid (Title XIX).
If the denominator is a subset of the definition selected above, please		
further define the denominator, and indicate the number of children	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected
excluded:	please further define the denominator, and indicate the number of	above, please further define the denominator, and indicate
	children excluded:	the number of children excluded: denominator includes
		members enrolled in the PCC plan, all contracted MCOs,
		and members who are eligible for, but not yet enrolled in,
		one of the managed care options noted above.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 01/2010 To: 12/2010

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MEASURE W34: Well-Child Visits in the 3rd, 4th, 5th, and 6th Years of Life (continued)

FFY 2011	FFY 2012	FFY 2013
HEDIS Performance Measurement Data: Percentage of children age 3 to 6 years old who had one or more well-child visits with a primary care practitioner during the measurement year.	Performance Measurement Data: Percentage of children ages 3 to 6 that had one or more well-child visits with a primary care practitioner during the measurement year	Performance Measurement Data: Percentage of children ages 3 to 6 that had one or more well-child visits with a primary care practitioner during the measurement year
Percent with 1+ visits Numerator: Denominator: Rate:	Percent with 1+ visits Numerator: Denominator: Rate:	Percent with 1+ visits Numerator: 69962 Denominator: 87633 Rate: 79.84
Deviations from Measure Specifications:  ☐ Year of Data, Explain ☐ Data Source, Explain ☐ Numerator, Explain ☐ Denominator, Explain ☐ Other, Explain	Deviations from Measure Specifications:  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain	Deviations from Measure Specifications:  ☐ Year of Data, Explain ☐ Data Source, Explain ☐ Numerator, Explain: MassHealth uses a special code for EPSDT visits delivered by Community Health Centers this code is included in the numerator calculation. ☐ Denominator, Explain ☐ Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

#### **MEASURE AWC: Adolescent Well-Care Visit**

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
		, ' '
☐ Yes	☐ Yes	⊠ Yes
□ No	□ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
☐ Data not available. Explain:	☐ Data not available. Explain:	☐ Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	□ Provisional.     □
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data: Quality assurance checks
☐ Final.	☐ Final.	have not yet been completed.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	☐ Final.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	☐ Same data as reported in a previous year's annual report.
		Specify year of annual report in which data previously reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify HEDIS® Version used:	
Other. Explain:	☐Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:
☐ Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	☐ Hybrid (claims and medical record data). Specify:
☐ Survey data. Specify:	☐ Survey data. Specify:	☐ Survey data. Specify:
☐ Other. Specify:	☐ Other. Specify:	☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.
☐ Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.
☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	☑ Denominator includes CHIP and Medicaid (Title XIX).
, , ,	· · · ·	, ,
If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,
please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number	please further define the denominator, and indicate the number of
children excluded:	of children excluded:	children excluded: denominator includes members enrolled in the
		PCC plan, all contracted MCOs, and members who are eligible for,
		but not yet enrolled in, one of the managed care options noted
		above.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 01/2010 To: 12/2010

**MEASURE AWC: Adolescent Well-Care Visit (continued)** 

EEV 0044	FEV. 0040	EE)/ 0040
FFY 2011	FFY 2012	FFY 2013
HEDIS Performance Measurement Data: Percentage of adolescents age 12 through 21 years who had at least one comprehensive well-care visit with a primary care practitioner or an OB/GYN practitioner during the measurement year	Performance Measurement Data:  Percentage of adolescents ages 12 to 21 that had at least one comprehensive well-care visit with a primary care practitioner or an obstetrical/gynecological (OB/GYN) practitioner during the measurement year	Performance Measurement Data: Percentage of adolescents ages 12 to 21 that had at least one comprehensive well-care visit with a primary care practitioner or an obstetrical/gynecological (OB/GYN) practitioner during the measurement year
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: 90954 Denominator: 150463 Rate: 60.45
Deviations from Measure Specifications:  ☐ Year of Data, Explain ☐ Data Source, Explain ☐ Numerator, Explain ☐ Denominator, Explain ☐ Other, Explain	Deviations from Measure Specifications:  ☐ Year of Data, Explain ☐ Data Source, Explain ☐ Numerator, Explain ☐ Denominator, Explain ☐ Other, Explain	Deviations from Measure Specifications:  ☐ Year of Data, Explain ☐ Data Source, Explain ☑ Numerator, Explain: MassHealth uses a special code for EPSDT visits delivered by Community Health Centers this code is included in the numerator calculation. ☐ Denominator, Explain ☐ Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

#### **MEASURE PDENT: Percentage of Eligibles That Received Preventive Dental Services**

In an effort to reduce state burden of reporting on the Core Measures, CMS will be calculating this measure for your state based on data submitted as part of the FY 2012 EPSDT report (CMS-416). If you are unfamiliar with the data reported by your state on the CMS-416, CMS encourages communication with the responsible staff to ensure familiarity with the data as it will be reported publicly in the Annual Secretary's Report.

Note: the denominator for this measure includes **only** individuals enrolled in a Medicaid or CHIP Medicaid expansion program determined to be eligible for EPSDT services. If you are reporting data about a separate CHIP program, you will be asked to provide dental data in Section IIIG of this report.

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
Yes	☐ Yes	☐ Yes
□ No	□ No	□ No
If Data Not Benerted Blooce Explain Why	If Data Not Banarted Blassa Evalain Why	If Data Not Benerted Bleace Explain Why
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
Data not available. Explain:	Data not available. Explain:	Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
☐ Other. Explain:	☐ Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	☐ Provisional.
☐ Final.	Explanation of Provisional Data:	Explanation of Provisional Data:
☐ Same data as reported in a previous year's annual report.	☐ Final.	☐ Final.
Specify year of annual report in which data previously reported:	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	□CMS	□CMS
☐Other. Explain:	☐Other. Explain:	☐Other. Explain:
Data Source:	Data Source:	Data Source:
☐ Administrative (claims data). Specify:	☐ Administrative (claims data). Specify:	Administrative (claims data). Specify:
☐ Hybrid (claims and medical record data). Specify:	☐ Hybrid (claims and medical record data). Specify:	☐ Hybrid (claims and medical record data). Specify:
☐ Survey data. Specify:	☐ Survey data. Specify:	☐ Survey data. Specify:
☐ Other. Specify:	☐ Other. Specify:	☐ Other. Specify:

**MEASURE PDENT: Percentage of Eligibles That Received Preventive Dental Services (continued)** 

Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of numerator:	Definition of numerator:
☐ Denominator includes CHIP population only.		
Denominator includes Medicaid population only.	Definition of denominator:	Definition of denominator:
Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.
Definition of numerator:	Denominator includes Medicaid population only.	Denominator includes Medicaid population only.
	☐ Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).
	<u> </u>	
	If the denominator is a subset of the definition selected above.	If the denominator is a subset of the definition selected above.
	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of
	children excluded:	children excluded:
Year of Data:		
	Date Range:	Date Range:
	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Percentage of eligible children ages 1-20 who received	Percentage of eligible children ages 1-20 who received	Percentage of individuals ages 1 to 20 that are enrolled in
preventive dental services	preventive dental services	Medicaid or CHIP Medicaid Expansion programs, are eligible for
'	•	EPSDT services, and that received preventive dental services
		•
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Taio.	Talo.	Tuto.
	Deviations from Measure Specifications:	Deviations from Measure Specifications:
	Year of Data, Explain	☐ Year of Data, Explain
	☐ Data Source, Explain	☐ Data Source, Explain
	☐ Numerator, Explain	☐ Numerator, Explain
	☐ Denominator, Explain	☐ Denominator, Explain
	☐ Other, Explain	Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

**MEASURE CAP: Child and Adolescent Access to Primary Care Practitioners** 

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
, , , , , , , , , , , , , , , , , , , ,	,	,
☐ Yes	☐ Yes	⊠ Yes
□ No	□ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
l <del>-</del> '		
Data not available. Explain:	Data not available. Explain:	Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	☐ Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
		2012
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify HEDIS® Version used:	
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	☐ Administrative (claims data). Specify:
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:
	Hybrid (claims and medical record data). Specify:	
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
☐ Other. Specify:	Other. Specify:	☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	.Definition of denominator: denominator includes members
Denominator includes CHIP population only.	Denominator includes CHIP population only.	enrolled in the PCC plan, all contracted MCOs, and members
Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	who are eligible for, but not yet enrolled in, one of the managed
If the denominator is a subset of the definition selected above.	Denominator includes of the and inedicald (Title AIA).	care options noted above.
	If the december to be explained at the deficition colored above	
please further define the denominator, and indicate the number of	If the denominator is a subset of the definition selected above,	Denominator includes CHIP population only.
children excluded:	please further define the denominator, and indicate the number of	☑ Denominator includes CHIP and Medicaid (Title XIX).
	children excluded:	
		If the denominator is a subset of the definition selected above,
		please further define the denominator, and indicate the number of
		children excluded: denominator includes members enrolled in
		the PCC plan, all contracted MCOs, and members who are
		eligible for, but not yet enrolled in, one of the managed care
		options noted above.
Date Range:	Date Range:	Date Range:
From: (mm/vvvv) To: (mm/vvvv)	From: (mm/vvvv) To: (mm/vvvv)	From: 01/2010 To: 12/2010
1 1 1 OHL CHILL ( V V V V )		

**MEASURE CAP: Child and Adolescent Access to Primary Care Practitioners (continued)** 

FFY 2011	1	FFY	2012	FFY 2013	
HEDIS Performance Measurement Percentage of children and adolescer primary care practitioner		years who had a visit we measurement year Children ages 7 to 11	escents ages 12 months to 19 ary care practitioner (PCP), ges: I months and 25 months to 6 with a PCP during the years and adolescents ages 12 visit with a PCP during the	years who had a visit measurement year • Children ages 7 to 11	lescents ages 12 months to 19 hary care practitioner (PCP), ages: 4 months and 25 months to 6 with a PCP during the  years and adolescents ages 12 a visit with a PCP during the
Numerator:         Nu           Denominator:         De           Rate:         Ra           25 months-6 years         12-           Numerator:         Nu           Denominator:         De	11 years umerator: enominator: ate: 2-19 years umerator: enominator: enominator: ate:	12-24 months Numerator: Denominator: Rate:  25 months-6 years Numerator: Denominator: Rate:	7-11 years Numerator: Denominator: Rate:  12-19 years Numerator: Denominator: Rate:	12-24 months Numerator: 26414 Denominator: 27870 Rate: 94.8  25 months-6 years Numerator: 101872 Denominator: 108478 Rate: 93.9	7-11 years Numerator: 76958 Denominator: 79166 Rate: 97.2  12-19 years Numerator: 98264 Denominator: 102470 Rate: 95.9
Deviations from Measure Specifica   Year of Data, Explain   Data Source, Explain   Numerator, Explain   Denominator, Explain   Other, Explain   Other, Explain   Additional notes on measure:   Other Performance Measurement Definition of the performance of the p	Data:	Deviations from Measure Special Year of Data, Explain Data Source, Explain Data Source, Explain Denominator, Explain Other, Explain Other, Explain Additional notes on measure:  Other Performance Measurement (If reporting with another method Numerator: Denominator: Rate:	ent Data:	Deviations from Measure Spe   Year of Data, Explain   Data Source, Explain   Denominator, Explain   Other, Explain   Other, Explain   Additional notes/comments on nother Performance Measurem (If reporting with another method Numerator:   Denominator: Rate:	neasure: nent Data:

**MEASURE CWP: Appropriate Testing for Children with Pharyngitis** 

The state of the s		
FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
☐ Yes	□Yes	⊠ Yes
□ No		□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
Data not available. Explain:	Data not available. Explain:	Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
☐ Other. Explain:	Other. Explain:	☐ Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	☐ Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
		2012
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify HEDIS® Version used:	
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	☐ Administrative (claims data). Specify:MassHealth eligibility
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	claims data.
Survey data. Specify:	Survey data. Specify:	Hybrid (claims and medical record data). Specify:
☐ Other. Specify:	☐ Other. Specify:	Survey data. Specify:
		☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes CHIP population only.	Denominator includes CHIP population only.	Denominator includes CHIP population only.
Denominator includes Criff population only.	Denominator includes Criff population only.	Denominator includes Criff population only.
☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).		
	☐ Denominator includes CHIP and Medicaid (Title XIX).	□ Denominator includes CHIP and Medicaid (Title XIX).
If the denominator is a subset of the definition selected above,		
please further define the denominator, and indicate the number of	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,
children excluded:	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of
	children excluded:	children excluded: denominator includes members enrolled in
		the PCC plan, all contracted MCOs, and members who are
		eligible for, but not yet enrolled in, one of the managed care
		options noted above.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 01/2009 To: 12/2010
· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	110111. 01/2000 10. 12/2010

**MEASURE CWP:** Appropriate Testing for Children with Pharyngitis (continued)

FFY 2011	FFY 2012	FFY 2013
Percentage of children ages 2-18 who were diagnosed with pharyngitis, dispensed an antibiotic and who received a group A streptococcus test for the episode	Performance Measurement Data: Percentage of children ages 2 to 18 that were diagnosed with pharyngitis, dispensed an antibiotic, and received a group A streptococcus test for the episode	Performance Measurement Data:  Percentage of children ages 2 to18 that were diagnosed with pharyngitis, dispensed an antibiotic, and received a group A streptococcus test for the episode
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: 4184 Denominator: 5362 Rate: 78
Deviations from Measure Specifications:  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain Additional notes on measure:	Deviations from Measure Specifications:  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain Additional notes on measure:	Deviations from Measure Specifications:  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain Additional notes/comments on measure:
Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

#### **MEASURE TDENT: Percentage of Eligibles that Received Dental Treatment Services**

In an effort to reduce state burden of reporting on the Core Measures, CMS will be calculating this measure for your state based on data submitted as part of the FY 2012 EPSDT report (CMS-416). If you are unfamiliar with the data reported by your state on the CMS-416, CMS encourages communication with the responsible staff to ensure familiarity with the data as it will be reported publicly in the Annual Secretary's Report.

Note: the denominator for this measure includes **only** individuals enrolled in a Medicaid or CHIP Medicaid expansion program determined to be eligible for EPSDT services. If you are reporting data about a separate CHIP program, you will be asked to provide dental data in Section IIIG of this report.

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
☐ Yes ☐ No	☐ Yes ☐ No	☐ Yes ☐ No
If Data Not Reported, Please Explain Why:  ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size:	If Data Not Reported, Please Explain Why:  ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size:	If Data Not Reported, Please Explain Why:  ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30).  Specify sample size:
Other. Explain:	Other. Explain:	Other. Explain:
Status of Data Reported:  Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Explanation of Provisional Data:  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used: ☐Other. Explain:	□CMS □Other. Explain:	□CMS □Other. Explain:
Data Source:  ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify: ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify: ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify: ☐ Survey data. Specify: ☐ Other. Specify:

**MEASURE TDENT: Percentage of Eligibles that Received Dental Treatment Services (continued)** 

FFY 2011	FFY 2012	FFY 2013
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of numerator:	Definition of numerator:
☐ Denominator includes CHIP population only.	Delimition of numerator.	
☐ Denominator includes Center population only.	Definition of denominator:	Definition of denominator:
☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).		
Definition of numerator:	☐ Denominator includes CHIP population only. ☐ Denominator includes Medicaid population only.	☐ Denominator includes CHIP population only. ☐ Denominator includes Medicaid population only.
Definition of numerator.	☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).
	Denominator includes Chir and Medicald (Title XIX).	Denominator includes Chir and Medicald (Title XIX).
	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,
	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of
	children excluded:	children excluded:
Year of Data:	Cilialen excluded.	Cilidicii Cadidaca.
Teal of Data.	Data Day no	Data Barrara
	Date Range:	Date Range:
Desferment Meanway Defe	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Percentage of eligible children ages 1-20 who received dental	Percentage of eligible children ages 1-20 who received dental	Percentage of individuals ages 1 to 20 that are enrolled in
treatment services	treatment services	Medicaid or CHIP Medicaid Expansion programs, are eligible for
		EPSDT services, and that received dental treatment services
Numaratari	Numaratar	Numaratar
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
	Deviations from Measure Specifications:	Deviations from Measure Specifications:
	Year of Data, Explain	Year of Data, Explain
	☐ Data Source, Explain	Data Source, Explain
	☐ Numerator, Explain	Numerator, Explain
	Denominator, Explain	Denominator, Explain
	Other, Explain	Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

**MEASURE AMB: Ambulatory Care - Emergency Department (ED) Visits** 

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
Dia you report on this incusure.	Bid you report on and medadic.	Bid you report on this incusure.
☐ Yes	☐ Yes	⊠ Yes
□ No	No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
Data not available. Explain:	Data not available. Explain:	Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	☑ Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data: Final quality assurance
☐ Final.	☐ Final.	checks have not been completed.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Final.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	☐ Same data as reported in a previous year's annual report.
		Specify year of annual report in which data previously reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify HEDIS® Version used:	☐HEDIS. Specify HEDIS® Version used:
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	☐ Administrative (claims data). Specify:MassHealth eligibility
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	and claims data.
Survey data. Specify:	Survey data. Specify:	☐ Hybrid (claims and medical record data). Specify:
Other. Specify:	Other. Specify:	Survey data. Specify:
☐ Other. Specify.	U Other. Specify.	
		Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator: denominator includes members enrolled
		in the PCC plan, all contracted MCOs, and members who are
Definition of denominator:	Definition of denominator:	eligible for, but not yet enrolled in, one of the managed care
Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	options noted above.
☐ Denominator includes Medicaid population only.	Denominator includes Medicaid population only.	
□ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	Definition of denominator:
· · ·		□ Denominator includes CHIP population only.
If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	☐ Denominator includes Medicaid population only.
please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of	□ Denominator includes CHIP and Medicaid (Title XIX).
children excluded:	children excluded:	
		If the denominator is a subset of the definition selected above,
		please further define the denominator, and indicate the number of
		children excluded: denominator includes members enrolled in
		the PCC plan, all contracted MCOs, and members who are
		eligible for, but not yet enrolled in, one of the managed care
		options noted above.
Date Range:	Date Range:	Date Range:
From: (mm/vvvv) To: (mm/vvvv)	From: (mm/vvvv) To: (mm/vvvv)	From: 01/2010 To: 12/2010

**MEASURE AMB: Ambulatory Care - Emergency Department (ED) Visits (continued)** 

FFY 2011	FFY 2012	FFY 2013
HEDIS Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
The number of emergency department visits per child/adolescent per year as a function of all children and adolescents enrolled and eligible during the measurement year	Rate of ED visits per 1,000 member months among children up to age 19	Rate of ED visits per 1,000 member months among children up to age 19
	<1 year	<1 year
Numerator:	Numerator:	Numerator: 29644
Denominator:	Denominator:	Denominator: 410211
Rate:	Rate:	Rate: 72.3
	1 to 9 years	1 to 9 years
	Numerator:	Numerator: 120143
	Denominator:	Denominator: 2736493
	Rate:	Rate: 43.9
	10 to 19 years	10 to 19 years
	Numerator:	Numerator: 76241
	Denominator:	Denominator: 2248102
	Rate:	Rate: 33.9
	Total	Total
	Numerator:	Numerator: 226028
	Denominator:	Denominator: 5394806
	Rate:	Rate: 41.9
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, Explain	☐ Year of Data, Explain	☐ Year of Data, Explain
☐ Data Source, Explain	☐ Data Source, Explain	☐ Data Source, Explain
☐ Numerator, Explain	☐ Numerator, Explain	□ Numerator, Explain
Denominator, Explain	Denominator, Explain	Denominator, Explain
Other, Explain	Other, Explain	Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

### MEASURE CLABSI: Pediatric Central Line-Associated Blood Stream Infections—Neonatal Intensive Care Unit and Pediatric Intensive Care Unit

Because the data for this measure are collected by hospitals and are not readily available to states, CMS plans to obtain data to calculate this measure from the National Healthcare Safety Network. Thus, states do not need to report this measure in CARTS.

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
☐ Yes	☐ Yes	☐ Yes
□ No	□No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
☐ Data not available. Explain:	☐ Data not available. Explain:	☐ Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	☐ Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	☐ Provisional.
Final.	Explanation of Provisional Data:	Explanation of Provisional Data:
Same data as reported in a previous year's annual report.	☐ Final.	☐ Final.
Specify year of annual report in which data previously reported:	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	□CDC	□CDC
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of numerator:	Definition of numerator:
☐ Denominator includes CHIP population only.	Dominion of Hamorator.	Dominion of Hamorator.
☐ Denominator includes Medicaid population only.	Definition of denominator:	Definition of denominator:
☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.
Definition of numerator:	☐ Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.
Dominion of flumorator.	Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).
	Denominator moldaes of in and wedlead (Title XIX).	Denominator includes of in and included (Title XIX).
	If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,
	please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of
	children excluded:	children excluded:
Year of Data:		
	Date Range:	Date Range:
	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)

MEASURE CLABSI: Pediatric Central Line-Associated Blood Stream Infections— Neonatal Intensive Care Unit and Pediatric Intensive Care Unit (continued)

FFY 2011	FFY 2012	FFY 2013
Performance Measurement Data: Rate of central line-associated blood stream infections (CLABSI) in the pediatric and neonatal intensive care units during periods selected for surveillance	Performance Measurement Data: Rate of central line-associated blood stream infections (CLABSI) in the pediatric and neonatal intensive care units during periods selected for surveillance	Performance Measurement Data: Rate of central line-associated blood stream infections (CLABSI) in the pediatric and neonatal intensive care units during periods selected for surveillance
Pediatric Intensive Care Unit Numerator: Denominator: Rate:	Pediatric Intensive Care Unit Numerator: Denominator: Rate:	Pediatric Intensive Care Unit Numerator: Denominator: Rate:
Neonatal Intensive Care Unit Numerator: Denominator: Rate:	Neonatal Intensive Care Unit Numerator: Denominator: Rate:	Neonatal Intensive Care Unit Numerator: Denominator: Rate:
	Deviations from Measure Specifications:  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain	Deviations from Measure Specifications:  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain
Additional notes on measure:  Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Additional notes on measure:  Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:	Additional notes/comments on measure:  Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

## MEASURE ASMER: Annual Percentage of Asthma Patients 2 Through 20 Years Old with One or More Asthma-Related Emergency Room Visits

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
☐ Yes	☐ Yes	
□ No	□ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
☐ Population not covered.	☐ Population not covered.	☐ Population not covered.
Data not available. Explain:	Data not available. Explain:	Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	☐ Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
Management Outside attention	Management On a life ation	Management On a life at lan
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐ Alabama Medicaid ☐ Other. Explain:	Alabama Medicaid	⊠Alabama Medicaid
	☐Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify: MassHealth eligibility
☐ Hybrid (claims and medical record data). Specify:	☐ Hybrid (claims and medical record data). Specify:	and claims data.
☐ Survey data. Specify:	☐ Survey data. Specify:	☐ Hybrid (claims and medical record data). Specify:
☐ Other. Specify:	☐ Other. Specify:	Survey data. Specify:
		☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator: denominator includes members enrolled
		in the PCC plan, all contracted MCOs, and members who are
Definition of denominator:	Definition of denominator:	eligible for, but not yet enrolled in, one of the managed care
☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	options noted above.
Denominator includes Medicaid population only.	Denominator includes Medicaid population only.	
Denominator includes CHIP and Medicaid (Title XIX).	Denominator includes CHIP and Medicaid (Title XIX).	Definition of denominator:
If the denominator is a subset of the definition selected above,		☐ Denominator includes CHIP population only.
please further define the denominator, and indicate the number of	If the denominator is a subset of the definition selected above,	☐ Denominator includes Medicaid population only.
children excluded:	please further define the denominator, and indicate the number of	Denominator includes CHIP and Medicaid (Title XIX).
official exolution.	children excluded:	
	ormatori oxoladod.	If the denominator is a subset of the definition selected above,
		please further define the denominator, and indicate the number of
		children excluded: denominator includes members enrolled in
		the PCC plan, all contracted MCOs, and members who are
		eligible for, but not yet enrolled in, one of the managed care
		options noted above.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 01/2010 To: 12/2010

CHIP Annual Report Template – FFY 2013

MEASURE ASMER: Annual Percentage of Asthma Patients 2 Through 20 Years Old with One or More Asthma-Related Emergency Room Visits (continued)

FFY 2011	FFY 2012	FFY 2013
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Percentage of children 2-20 years of age diagnosed with asthma	Percentage of children ages 2 to 20 diagnosed with asthma	Percentage of children ages 2 to 20 diagnosed with asthma
during the measurement year with one or more asthma-related	during the measurement year with one or more asthma-related	during the measurement year with one or more asthma-related
ED visits.	emergency room (ER) visits	emergency room (ER) visits
		N
Numerator:	Numerator:	Numerator: 2819
Denominator:	Denominator:	Denominator: 10810
Rate:	Rate:	Rate: 26.08
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
☐ Year of Data, Explain	☐ Year of Data, Explain	☐ Year of Data, Explain
☐ Data Source, Explain	☐ Data Source, Explain	☐ Data Source, Explain
☐ Numerator, Explain	☐ Numerator, Explain	☐ Numerator, Explain
☐ Denominator, Explain	☐ Denominator, Explain	☐ Denominator, Explain
Other, Explain	Other, Explain	Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

MEASURE ADD: Follow-Up Care for Children Prescribed Attention Deficit Hyperactivity Disorder (ADHD) Medication

Did you report on this measure?	FFY 2011	FFY 2012	FFY 2013
Yes		111 = 111	111 = 010
No	Did you report on this measure:	Did you report on this measure:	Did you report on this measure:
No	□ Vas	□ Vas	M Vac
F Data Not Reported, Please Explain Why:   Population not covered.   Data not available. Explain:   Small sample size (less than 30).   Specify sample size:   Other. Explain:   Provisional.   Explanation of Provisional Data:   Final.   Same data as reported in a previous year's annual report.   Specify year of annual report in which data previously reported:   Measurement Specification:   HEDIS. Specify version of HEDIS used:   Other. Explain:   Measurement Specification:   HEDIS. Specify:   Other. Explain:   Administrative (claims data). Specify:   Hybrid (claims and medical record data). Specify:   Survey data. Specify:   Glaims and medical record data). Specify:   If Data Not Reported, Please Explain Why:   Population not covered.   Data not available. Explain:   Data not available. Explain Provisions on the Explain Provisional Data:   Explanation of Provisional Data: Explanation of Provisional Data: Explanation of Provisional Data: Explanation of Provisional Data: Explanation of			
Population not covered.	110		
Population not covered.	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
□ Data not available. Explain:         □ Data not available. Explain:         □ Data not available. Explain:           □ Small sample size (less than 30).         □ Small sample size (less than 30).         □ Small sample size (less than 30).           Specify sample size:         □ Other. Explain:         □ Other. Explain:           Status of Data Reported:         □ Provisional.         □ Provisional.           □ Explanation of Provisional Data:         □ Provisional.         □ Explanation of Provisional Data:           □ Final.         □ Same data as reported in a previous year's annual report.         □ Same data as reported in a previously reported:         □ Final.           □ Same data as reported in a previously reported:         □ Same data as reported in a previously reported:         □ Final.           □ Same data as reported in a previously reported:         □ Same data as reported in a previously reported:         □ Final.           □ Same data as reported in a previously reported:         □ Same data as reported in a previous year's annual report.         □ Specify year of annual report in which data previously reported:         □ Same data as reported in a previous year's annual report.         □ Specify year of annual report in which data previously reported:         □ Same data as reported in a previous year's annual report.         □ Specify year of annual report in which data previously reported:         □ Same data as reported in a previous year's annual report.         □ Plob Specify year of annual report in which data previously reported: <td></td> <td></td> <td></td>			
Small sample size (less than 30).       Specify sample size (less than 30).       Specify sample size (less than 30).         Other. Explain:       Other. Explain:       Other. Explain:         Status of Data Reported:       Status of Data Reported:       Status of Data Reported:         Provisional.       Provisional.       Explanation of Provisional Data:       Explanation of Provisional.       Explanation of Provisional Data:       Explanation of Provisional Data:       Explanation of Provisional.       Explanation of Provisional Data:       Explanation of Provisional Pata:       Explanation			
Specify sample size: Other. Explain:  Status of Data Reported: Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Measurement Specification: HEDIS. Specify version of HEDIS used: Other. Explain:  Measurement Specification: HEDIS. Specify ersion of HEDIS used: Other. Explain:  Data Source: Administrative (claims data). Specify: Hybrid (claims and medical record data). Specify: Status of Data Reported: Provisional. Explanation of Provisional Data: Final duality assurance checks have not been completed. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Measurement Specification: HEDIS. Specify HEDIS® Version used: Other. Explain:  Data Source: Hybrid (claims and medical record data). Specify:			
Other. Explain:         □ Status of Data Reported:         □ Provisional.         □ Provisional Data:         □ Provisi			
Status of Data Reported:			1 ' ' '
□ Provisional.       Explanation of Provisional Data:       □ Provisional.       Explanation of Provisional Data:       Explanation of Provisional Data: </td <td></td> <td></td> <td></td>			
Explanation of Provisional Data:    Final.			
☐ Final.       ☐ Same data as reported in a previous year's annual report.       ☐ Same data as reported in a previous year's annual report.       ☐ Same data as reported in a previous year's annual report.       ☐ Same data as reported.       ☐ Final.       ☐ Same data as reported in a previous year's annual report.         Specify year of annual report in which data previously reported:       ☐ Same data as reported in a previous year's annual report.       ☐ Same data as reported in a previous year's annual report.         Base Specify year of annual report in which data previously reported:       ☐ Same data as reported in a previous year's annual report.         Base Specify year of annual report in which data previously reported:       ☐ Same data as reported in a previous year's annual report.         Base Specify year of annual report in which data previously reported:       ☐ Same data as reported in a previous year's annual report.         Base Specify year of annual report in which data previously reported:       ☐ Same data as reported in a previous year's annual report.         Base Specify year of annual report in which data previously reported:       ☐ Same data as reported in a previous year's annual report.         Base Specify year of annual report in which data previously reported:       ☐ Measurement Specify year of annual report in which data previously reported:         Base Specify year of annual report in which data previously reported:       ☐ Measurement Specify year of annual report in which data previously reported:         Base Specify year of annual report in which data previously reporte	l <del></del>		
Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:    Same data as reported in a previous year's annual report.   Specify year of annual report in which data previously reported:   Same data as reported in a previous year's annual report.   Specify year of annual report in which data previously reported:    Measurement Specification:   HEDIS. Specify version of HEDIS used:   Other. Explain:   Other. Explain:   Data Source:   Administrative (claims data). Specify:   Hybrid (claims and medical record data). Specify:   Hybrid (claims and medical record data). Specify:   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Same data as reported in a previous year's annual report.   Specify year of annual report.   Same data as reported in a previous year's annual report.   Specify year of annual re			
Specify year of annual report in which data previously reported:    Specify year of annual report in which data previously reported:			
Measurement Specification:       Measurement Specify:       Measurement Specification:       Measurement Specification:       Measurement Specification:       Measurement Specify:       Measurement Specify:       Measurement Specification:       Measurement Specify:       Measurement Spec			
Measurement Specification:       Measurement Specification:       Measurement Specification:         □ HEDIS. Specify version of HEDIS used:       □ HEDIS. Specify HEDIS® Version used:       □ HEDIS. Specify HEDIS® Version used:         □ Other. Explain:       □ Other. Explain:       □ Other. Explain:         Data Source:       Data Source:       Data Source:         □ Administrative (claims data). Specify:       □ Administrative (claims and medical record data). Specify:       □ Administrative (claims data). Specify:       □ Administrative (claims data). Specify:         □ Survey data. Specify:       □ Hybrid (claims and medical record data). Specify:       □ Hybrid (claims and medical record data). Specify:	Opecity year or armual report in which data previously reported.	Opecity year or armual report in which data previously reported.	
□HEDIS. Specify version of HEDIS used:       □HEDIS. Specify HEDIS® Version used:       □Other. Explain:       □ Administrative (claims and medical record data). Specify:       □ Administrative (claims and medical record data). Specify:       □ Administrative (claims data). Specify: and claims data       □ Hybrid (claims and medical record data). Specify:			Specify year of armidal report in which data previously reported.
□HEDIS. Specify version of HEDIS used:       □HEDIS. Specify HEDIS® Version used:       □Other. Explain:       □ Administrative (claims and medical record data). Specify:       □ Administrative (claims and medical record data). Specify:       □ Administrative (claims data). Specify: and claims data       □ Hybrid (claims and medical record data). Specify:	Measurement Specification:	Measurement Specification:	Measurement Specification:
Other. Explain:       □Other. Explain:       □Other. Explain:         Data Source:       Data Source:       Data Source:       □ Administrative (claims data). Specify:       □ Administrative (claims		· ·	•
Data Source:       Data Source:       Data Source:         ☐ Administrative (claims data). Specify:       ☐ Admin	l = ' '	l = ' '	
☐ Hybrid (claims and medical record data). Specify:       ☐ Hybrid (claims and medical record data). Specify:       and claims data         ☐ Survey data. Specify:       ☐ Hybrid (claims and medical record data). Specify:       ☐ Hybrid (claims and medical record data). Specify:	Data Source:	Data Source:	
Survey data. Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify: MassHealth eligibility
Survey data. Specify:			
			☐ Hybrid (claims and medical record data). Specify:
☐ Other. Specify:			

FFY 2011	FFY 2012	FFY 2013
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator: Denominator includes members enrolled in the PCC plan, all montracted managed care organizations, and
Definition of denominator:	Definition of denominator:	members who are elgible for, but not yet enrolled in, one of the
☐ Denominator includes CHIP population only.	□ Denominator includes CHIP population only.	managed care options noted above.
☐ Denominator includes Medicaid population only.	☐ Denominator includes Medicaid population only.	
☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	Definition of denominator:
· , ,	, , , ,	□ Denominator includes CHIP population only.
If the denominator is a subset of the definition selected above,	If the denominator is a subset of the definition selected above,	□ Denominator includes Medicaid population only.
please further define the denominator, and indicate the number of	please further define the denominator, and indicate the number of	☑ Denominator includes CHIP and Medicaid (Title XIX).
children excluded:	children excluded:	
		If the denominator is a subset of the definition selected above,
		please further define the denominator, and indicate the number of
		children excluded: Denominator includes members enrolled in
		the PCC plan, all montracted managed care organizations, and
		members who are elgible for, but not yet enrolled in, one of the
		managed care options noted above
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 03/2009 To: 02/2010

MEASURE ADD: Follow-Up Care for Children Prescribed Attention Deficit Hyperactivity Disorder (ADHD) Medication (continued)

FFY 2011	FFY 2012	FFY 2013
HEDIS Performance Measurement Data: Initiation Phase: Percentage of children 6 - 12 years of age as of the Index Prescription Episode Start Date (IPSD) with an ambulatory prescription for ADHD dispensed who had one follow up visit with a practitioner with prescribing authority during the 30 day initiation phase.	Performance Measurement Data: Percentage of children newly prescribed ADHD medicaition that had at least three follow-up care visits within a 10-month period, one of which was within 30 days from the time the first ADHD medication was dispensed, including two rates: one for the initiation phase and one for the continuation and maintenance	Performance Measurement Data:  Percentage of children newly prescribed ADHD medicaition that had at least three follow-up care visits within a 10-month period, one of which was within 30 days from the time the first ADHD medication was dispensed, including two rates: one for the initiation phase and one for the continuation and maintenance
Continuation and Maintenance (C&M) Phase: Percentage of members 6 - 12 years of age as of the IPSD with an ambulatory prescriptionwho remained on the medication for at least 210 days and who, in addition to the visit in the initiation phase had at least two follow-up visits with practitioner within 270 days (9 months) after the initiation phase ended.	phase	phase

Initiation Phase	Initiation Phase	Initiation Phase
Numerator:	Numerator:	Numerator: 405
Denominator:	Denominator:	Denominator: 787
Rate:	Rate:	Rate: 51.46
Continuation and Maintenance (C&M) Phase:	Continuation and Maintenance (C&M) Phase:	Continuation and Maintenance (C&M) Phase:
Numerator:	Numerator:	Numerator: 2409
Denominator:	Denominator:	Denominator: 5079
Rate:	Rate:	Rate: 47.43
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
☐ Year of Data, Explain	☐ Year of Data, Explain	☐ Year of Data, Explain
☐ Data Source, Explain	☐ Data Source, Explain	☐ Data Source, Explain
☐ Numerator, Explain	☐ Numerator, Explain	Numerator, Explain
Denominator, Explain	Denominator, Explain	Denominator, Explain
☐ Other, Explain	Other, Explain	☐ Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

**MEASURE PA1C:** Annual Pediatric Hemoglobin A1C Testing

MEAGONE I ATO. Almadi I calatilo ficilio		
FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
☐ Yes ☐ No	☐ Yes ☐ No	⊠ Yes □ No
If Data Not Reported, Please Explain Why:  ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30).     Specify sample size: ☐ Other. Explain:	If Data Not Reported, Please Explain Why:  ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size: ☐ Other. Explain:	If Data Not Reported, Please Explain Why:  ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size: ☐ Other. Explain:
Status of Data Reported:  Provisional.  Explanation of Provisional Data:  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional.  Explanation of Provisional Data:  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: Final quality assurance checks have not been completed.  ☐ Final.  ☐ Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:
Measurement Specification:  ☐ NCQA ☐ Other. Explain:	Measurement Specification:  □NCQA □Other. Explain:	Measurement Specification:  ⊠NCQA  □Other. Explain:
Data Source:  ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify: ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). Specify: ☐ Hybrid (claims and medical record data). Specify: ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). Specify: MassHealth elegibilty and claims data. ☐ Hybrid (claims and medical record data). Specify: ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:  Definition of numerator:  Definition of denominator:  Denominator includes CHIP population only.  Denominator includes Medicaid population only.  Denominator includes CHIP and Medicaid (Title XIX).  Definition of numerator:  If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded:	Definition of Population Included in the Measure:  Definition of numerator:  □ Denominator includes CHIP population only. □ Denominator includes Medicaid population only. □ Denominator includes CHIP and Medicaid (Title XIX).  If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded:	Definition of Population Included in the Measure:  Definition of numerator: Denominator includes members enrolled in the PCC plan, all montracted managed care organizations, and members who are elgible for, but not yet enrolled in, one of the managed care options noted above.  Definition of denominator:  □ Denominator includes CHIP population only. □ Denominator includes Medicaid population only. □ Denominator includes CHIP and Medicaid (Title XIX).  If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded: Denominator includes members enrolled in the PCC plan, all montracted managed care organizations, and members who are elgible for, but not yet enrolled in, one of the managed care options noted above.

FFY 2011	FFY 2012	FFY 2013
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 01/2010 To: 12/2010

**MEASURE PA1C:** Annual Pediatric Hemoglobin A1C Testing (continued)

FFY 2011	FFY 2012	FFY 2013
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Percentage of children (5-17 years old) with diabetes and a	Percentage of children ages 5 to 17 with diabetes (type 1 and	Percentage of children ages 5 to 17 with diabetes (type 1 and
HBA1c test during the measurement year period	type 2) that had a Hemoglobin A1c (HbA1c) test during the	type 2) that had a Hemoglobin A1c (HbA1c) test during the
	measurement year	measurement year
Newsporter	Noncordan	Alternation 500
Numerator:	Numerator:	Numerator: 533
Denominator:	Denominator:	Denominator: 572
Rate:	Rate:	Rate: 93.18
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
Year of Data, Explain	☐ Year of Data, Explain	Year of Data, Explain
Data Source, Explain	Data Source, Explain	Data Source, Explain
Numerator, Explain	Numerator, Explain	Numerator, Explain
☐ Denominator, Explain	☐ Denominator, Explain	☐ Denominator, Explain
Other, Explain	Other, Explain	☐ Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

**MEASURE FUH: Follow-Up After Hospitalization for Mental Illness** 

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure?	Did you report on this measure?	Did you report on this measure?
☐ Yes	☐ Yes	
□ No	□ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
☐ Population not covered.	Population not covered.	Population not covered.
☐ Data not available. Explain:	☐ Data not available. Explain:	☐ Data not available. Explain:
☐ Small sample size (less than 30).	☐ Small sample size (less than 30).	☐ Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	Other. Explain:	Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	☐ Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
☐ Final.	☐ Final.	☐ Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
		2012
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify HEDIS® Version used:	☐ HEDIS. Specify HEDIS® Version used:
Other. Explain:	Other. Explain:	Other. Explain:
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	☐ Administrative (claims data). Specify:	□ Administrative (claims data). Specify:
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:
Survey data. Specify:	Survey data. Specify:	☐ Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:

FFY 2011	FFY 2012	FFY 2013
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator: HEDIS 2012 specifications
Definition of denominator:	Definition of denominator:	Definition of denominator:
□ Denominator includes CHIP population only.	□ Denominator includes CHIP population only.	□ Denominator includes CHIP population only.
Denominator includes Medicaid population only.	Denominator includes Medicaid population only.	Denominator includes Medicaid population only.
☐ Denominator includes CHIP and Medicaid (Title XIX).	☐ Denominator includes CHIP and Medicaid (Title XIX).	☑ Denominator includes CHIP and Medicaid (Title XIX).
If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded:	If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded:	If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded: HEDIS 2012 specifications, members ages 6 and older.
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 01/2011 To: 12/2011

**MEASURE FUH: Follow-Up After Hospitalization for Mental Illness (continued)** 

FFY 2011	FFY 2012	FFY 2013
HEDIS Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Percentage of discharges for children aged 6 years and older	Percentage of discharges for children ages 6 to 20 that were	Percentage of discharges for children ages 6 to 20 that were
who were hospitalized for treatment of a mental health disorder and who had an outpatient visit, intensive outpatient encounter,	hospitalized for treatment of selected mental health disorders and	hospitalized for treatment of selected mental health disorders and
or partial hospitalization with a mental health practitioner	who had an outpatient visit, an intensive outpatient encounter, or partial hospitalization with a mental health practitioner within 7	who had an outpatient visit, an intensive outpatient encounter, or partial hospitalization with a mental health practitioner within 7
or partial noopitalization with a montal nearth practitioner	days of discharge and within 30 days of discharge	days of discharge and within 30 days of discharge
7 Day Falland la	7 Day Falland In	7 Day Falland In (abildran ages C to 20)
7 Day Follow-Up	7 Day Follow-Up	7 Day Follow-Up (children ages 6 to 20) Numerator: 6957
Numerator: Denominator:	Numerator: Denominator:	Denominator: 12453
Rate:	Rate:	Rate: 55.9
Nate.	Nate.	Nate. 55.9
30 Day Follow-Up	30 Day Follow-Up	30 Day Follow-Up (children ages 6 to 20)
Numerator:	Numerator:	Numerator: 9360
Denominator:	Denominator:	Denominator: 12453
Rate:	Rate:	Rate: 75.2
Deviations from Measure Specifications:	Deviations from Measure Specifications:	Deviations from Measure Specifications:
☐ Year of Data, Explain	☐ Year of Data, Explain	☐ Year of Data, Explain
☐ Data Source, Explain	☐ Data Source, Explain	☐ Data Source, Explain
☐ Numerator, Explain	☐ Numerator, Explain	☐ Numerator, Explain
Denominator, Explain	Denominator, Explain	Denominator, Explain
☐ Other, Explain	☐ Other, Explain	☐ Other, Explain

Additional notes on measure:	Additional notes on measure:	Additional notes/comments on measure: The rate is the MassHealth weighted mean thus the raw denominator has been
011 D ( 112 )	011 P ( 111 11 11 11 11 11 11 11 11 11 11 11	adjusted to properly account for the differences in plan size.
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

MEASURE CPC: Consumer Assessment Of Healthcare Providers and Systems® (CAHPS) 5.0H (Child Version Including Medicaid and Children with Chronic Conditions Supplemental Items)

FFY 2011	FFY 2012	FFY 2013
Did you report on this measure? ☐ Yes ☐ No  If yes, how did you report this measure (select all that apply): ☐ Submitted raw data to AHRQ ☐ Submitted a summary report to CMS using the CARTS attachment facility (NOTE: do not submit raw CAHPS data to CMS)	Did you collect this measure? ☐ Yes ☐ No  If no, explain why data were not collected: ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30).	Did you collect this measure? ☑ Yes ☐ No  If yes, how did you report this measure (select all that apply): ☐ Submitted raw data to AHRQ ☑ Submitted a summary report to CMS using the CARTS attachment facility (NOTE: do not submit raw CAHPS data to CMS)
If no, explain why data were not reported:  ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). ☐ Specify sample size: ☐ Other. Explain:	Specify sample size:  ☐ Other. Explain:	If no, explain why data were not collected:  Population not covered.  Data not available. Explain:  Small sample size (less than 30).  Specify sample size:  Other. Explain:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:  ☐ Denominator includes CHIP population only.	Definition of denominator:  ☐ Denominator includes CHIP population only.	Definition of population included in the survey sample: The sample included 1,989 MassHealth members ages 17 years or younger

☐ Denominator includes Medicaid population only. ☐ Survey sample includes CHIP and Medicaid (Title XIX).  If denominator is a subset of the definition selected above, please further define the denominator, please indicate the number of children excluded:	☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).  If denominator is a subset of the definition selected above, please further define the denominator, please indicate the number of children excluded:	and enrolled in the Primary Care Clinician (PCCP) Plan or one of the MassHealth –cotnracted managed care organizatios (MCOs) as of December 31, 2012.  Survey sample includes CHIP (Title XXI) population only. Survey sample includes Medicaid (Title XIX) population only.  Survey sample includes CHIP (Title XXI) and Medicaid (Title XIX) populations, combined. Two sets of survey results submitted; survey samples includes CHIP and Medicaid (Title XIX) populations, separately.  If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded:
	Which version of the CAHPS® survey was used?  ☐ CAHPS® 4.0. ☐ CAHPS® 4.0H. ☐ Other. Explain:	Which version of the CAHPS® survey was used?  ☐ CAHPS® 4.0.  ☐ CAHPS® 4.0H. ☐ Other. Explain:

MEASURE CPC: Consumer Assessment Of Healthcare Providers and Systems® (CAHPS) 5.0H (Child Version Including Medicaid and Children with Chronic Conditions Supplemental Items) (continued)

FFY 2011	FFY 2012	FFY 2013
	Which supplemental item sets were included in the survey?	Which supplemental item sets were included in the survey?
	<ul> <li>No supplemental item sets were included</li> <li>□ CAHPS Item Set for Children with Chronic Conditions</li> <li>□ Other CAHPS Item Set. Explain:</li> </ul>	<ul> <li>No supplemental item sets were included</li> <li>□ CAHPS Item Set for Children with Chronic Conditions</li> <li>☑ Other CAHPS Item Set. Explain: Communication, Dental car</li> <li>QI subset – coordination questions, Utilization subset – Equestion, Chronic Conditions subset – impact on family.</li> </ul>
		Which administrative protocol was used to administer th survey?
		☐ NCQA HEDIS CAHPS 5.0H administrative protocol  AHRQ CAHPS administrative protocol

	Other administrative protocol. Explain:

MEASURE HPV: Human Papillomavirus (HPV) for Female Adolescents	
	FFY 2013
	Did you report on this measure?
	☐ Yes
	□ No
	If Data Not Reported, Please Explain Why:
	Population not covered.
	☐ Population not covered. ☐ Data not available. Explain:Data collection is underway, but
	not complete.
	☐ Small sample size (less than 30).
	Specify sample size:
	Other. Explain:
	Status of Data Reported:
	☐ Provisional.
	Explanation of Provisional Data:
	☐ Final.
	Measurement Specification:
	☐HEDIS. Specify HEDIS® Version used:
	□Other. Explain:
	Data Source:
	Administrative (claims data). Specify:
	☐ Hybrid (claims and medical record data). Specify:
	Survey data. Specify:
	Other. Specify:
	Definition of Population Included in the Measure:
	Definition of numerator:
	Definition of denominator:
	Denominator includes CHIP population only.
	☐ Denominator includes Medicaid population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).
	Denominator includes unit and Medicald (Title XIX).
	If the denominator is a subset of the definition selected above,
	please further define the denominator, and indicate the number of
	children excluded:
	Date Range:
	From: (mm/yyyy) To: (mm/yyyy)

MEASURE HPV: Human Papillomavirus (HPV) for Female Adolescents (continued)	
·	FFY 2013
	Performance Measurement Data: Percentage of females that turned 13 years old during the measurement year and had three doses of the human papillomavirus (HPV) vaccine by their 13th birthday
	Numerator: Denominator: Rate:
	Deviations from Measure Specifications:  ☐ Year of Data, Explain ☐ Data Source, Explain ☐ Numerator, Explain ☐ Denominator, Explain ☐ Other, Explain
	Additional notes/comments on measure:
	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:
	Additional notes on measure:

MEASURE BHRA: Behavioral Health Risk Assessment (for Pregnant Women)	
	FFY 2013
	Did you report on this measure?
	□ Yes
	□ No
	If Date Not Departed Places Fundam Why
	If Data Not Reported, Please Explain Why:  ☐ Population not covered.
	☐ Population not covered. ☐ Data not available. Explain:No available source for data at
	this time.
	☐ Small sample size (less than 30).
	Specify sample size:
	☐ Other. Explain:
	Status of Data Reported:
	☐ Provisional.
	Explanation of Provisional Data:
	☐ Final.
	Management Open (Goodless
	Measurement Specification:
	□AMA-PCPI.
	□AMA-PCPI. □Other. Explain:
	□ AMA-PCPI. □ Other. Explain: □ Data Source:
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify:
	□ AMA-PCPI. □ Other. Explain: □ Data Source:
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify: □ Other. Specify:
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify: □ Other. Specify: □ Definition of Population Included in the Measure: Definition of numerator:
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify: □ Other. Specify: □ Definition of Population Included in the Measure: Definition of numerator:  Definition of denominator:
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify: □ Other. Specify: □ Other. Specify: Definition of Population Included in the Measure: Definition of numerator: □ Denominator: □ Denominator includes CHIP population only.
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify: □ Other. Specify: □ Definition of Population Included in the Measure: Definition of numerator: □ Denominator: □ Denominator includes CHIP population only. □ Denominator includes Medicaid population only.
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify: □ Other. Specify: □ Other. Specify: Definition of Population Included in the Measure: Definition of numerator: □ Denominator: □ Denominator includes CHIP population only.
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify: □ Other. Specify: □ Definition of Population Included in the Measure: Definition of numerator: □ Denominator includes CHIP population only. □ Denominator includes Medicaid population only. □ Denominator includes CHIP and Medicaid (Title XIX).
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify: □ Other. Specify: □ Definition of Population Included in the Measure: Definition of numerator:  Definition of denominator: □ Denominator includes CHIP population only. □ Denominator includes Medicaid population only. □ Denominator includes CHIP and Medicaid (Title XIX).  If the denominator is a subset of the definition selected above,
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify: □ Other. Specify: □ Definition of Population Included in the Measure: Definition of numerator: □ Denominator includes CHIP population only. □ Denominator includes Medicaid population only. □ Denominator includes CHIP and Medicaid (Title XIX).
	□ AMA-PCPI. □ Other. Explain:  Data Source: □ Electronic Health Records. Specify: □ Other. Specify: □ Definition of Population Included in the Measure: Definition of numerator:  Definition of denominator: □ Denominator includes CHIP population only. □ Denominator includes Medicaid population only. □ Denominator includes CHIP and Medicaid (Title XIX).  If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of

MEASURE BHRA: Benavioral Health Risk Assessment (for Pregnant Women) (continued)	
	FFY 2013
	Performance Measurement Data: Percentage of women, regardless of age, who gave birth during a 12-month period that were seen at least once for prenatal care and who received a behavioral health risk assessment at the first prenatal visit
	Numerator: Denominator: Rate:
	Deviations from Measure Specifications:  Year of Data, Explain  Data Source, Explain  Numerator, Explain  Denominator, Explain  Other, Explain
	Additional notes/comments on measure:
	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:
	Additional notes on measure:

**MEASURE MMA: Medication Management for People with Asthma** FFY 2013 Did you report on this measure? ☐ Yes 図 No If Data Not Reported, Please Explain Why: ☐ Population not covered. □ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size: Other. Explain: MassHealth uses a rotation approach to its data collection activites. This measure is not part of the current HEDI measure collection activites. Status of Data Reported: ☐ Provisional. Explanation of Provisional Data: ☐ Final. Measurement Specification: ☐AMA-PCPI. Other. Explain: Data Source: ☐ Administrative (claims data). Specify: Hybrid (claims and medical record data). Specify: Survey data. Specify: Other. Specify: Definition of Population Included in the Measure: Definition of numerator: Definition of denominator: □ Denominator includes CHIP population only.□ Denominator includes Medicaid population only. Denominator includes CHIP and Medicaid (Title XIX). If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded: Date Range:

From: (mm/yyyy)

To: (mm/yyyy)

MEASURE MMA: Medication Management for	People with Asthma (continued)		
		FFY 2013	
			20 that were identified as having spensed appropriate medications
		Two rates are reported:	
			en that remained on an asthma for at least 50 percent of their
			en that remained on an asthma for at least 75 percent of their
		This measure is reported using t years; 12 to 18 years; 19 to 20 y	
		Remained on Asthma Medication for 50 Percent of Treatment Period	Remained on Asthma Medication for 75 Percent of Treatment Period
		<u>5-11 Years</u> Numerator:	5-11 Years Numerator:
		Denominator: Rate:	Denominator: Rate:
		<u>12-18 Years</u> Numerator:	12-18 Years Numerator:
		Denominator: Rate:	Denominator: Rate:
		19-20 Years Numerator:	19-20 Years Numerator:
		Denominator: Rate:	Denominator: Rate:
		<u>Total</u> Numerator:	<u>Total</u> Numerator:
		Denominator: Rate:	Denominator: Rate:
		Deviations from Measure Spec ☐ Year of Data, Explain	
		☐ Data Source, Explain ☐ Numerator, Explain ☐ Denominator, Explain	
		Other, Explain  Additional notes/comments on m	opaciiro.
		Additional Hotos/comments on it	iododio.

MEASURE MMA: Medication Management for People with Asthma (continued)			
	Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate:		
	Additional notes on measure:		
Reporting of state-specific measures:  In addition to reporting the Children's Core Set measures, if your state has developed state-specific quality measures as part of the CHIPRA Quality  Demonstration Grant project, the state may report that data in CARTS. The state may attach documents/data regarding the state-specific measures by using the  CARTS attachment facility. Please provide a brief description of the attachment in the space provided when submitting the attachment.			
Is the state attaching any state-specific quality measures as a CARTS attachment?			
☐ Yes ☒ No			

# SECTION IIB: ENROLLMENT AND UNINSURED DATA

## Section IIB: Enrollment And Uninsured Data

1. The information in the table below is the Unduplicated Number of Children Ever Enrolled in CHIP in your state for the two most recent reporting periods. The enrollment numbers reported below should correspond to line 7 (Unduplicated # Ever Enrolled Year) in your state's 4<sup>th</sup> quarter data report (submitted in October) in the CHIP Statistical Enrollment Data System (SEDS). The percent change column reflects the percent change in enrollment over the two-year period. If the percent change exceeds 10 percent (increase or decrease), please explain in letter A below any factors that may account for these changes (such as decreases due to elimination of outreach or increases due to program expansions). This information will be filled in automatically by CARTS through a link to SEDS. Please wait until you have an enrollment number from SEDS before you complete this response.

Program	FFY 2012	FFY 2013	Percent change FFY 2012-2013
CHIP Medicaid Expansion Program	66,378	69113	4.12
Separate Child Health Program	78,825	79,606	.99

A. Please explain any factors that may account for enrollment increases or decreases exceeding 10 percent.

# [7500]

2. The table below shows trends in the three-year averages for the number and rate of uninsured children in your state based on the Current Population Survey (CPS), along with the percent change between 1996-1998 and 2010-2012. Significant changes are denoted with an asterisk (\*). If your state uses an alternate data source and/or methodology for measuring change in the number and/or rate of uninsured children, please explain in Question #3. CARTS will fill in this information automatically, but in the meantime, please refer to the CPS data attachment that was sent with the FFY 2012 Annual Report Template.

	Uninsured Childre	en Under Age 19		ildren Under Age 19 rcent of Poverty as a
		cent of Poverty		Children Under Age 19
Period	Number	Std. Error	Rate	Std. Error
	(In Thousands)			
1996-1998	70	15.5	4.6	1.0
1998-2000	68	15.5	4.2	.9
2000-2002	40	9.9	2.6	.7
2002–2004	53	11.7	3.4	.7
2003–2005	50	11.7	3.2	.7
2004–2006	44	11.0	2.8	.7
2005–2007	36	10.0	2.3	.7
2006-2008	35	10.0	2.3	.6
2007-2009	23	8.0	1.5	.5
2008-2010	25	5.0	1.6	.3
2009-2011	28	5.0	1.8	.3
2010-2012	26	5.0	1.7	0

CHIP Annual Report Template - FFY 2013

Percent change	-60	N/A	-60.9	N/A
1996-1998 vs.				
2010-2012				

A. Please explain any activities or factors that may account for increases or decreases in your number and/or rate of uninsured children.

The difference in rate for uninsured children is .1%. While we already have a very low insurance rate, strong outreach efforts, including awareness of the changes under the ACA, may have contributed to a continued decrease in the number of uninsured children in the state.

- B. Please note any comments here concerning CPS data limitations that may affect the reliability or precision of these estimates. [7500]
- 3. Please indicate by checking the box below whether your state has an alternate data source and/or methodology for measuring the change in the number and/or rate of uninsured children.

Yes (please report your data in the table below)

☑ No (skip to Question #4)

Please report your alternate data in the table below. Data are required for two or more points in time to demonstrate change (or lack of change). Please be as specific and detailed as possible about the method used to measure progress toward covering the uninsured.

Data source(s)	
Reporting period (2 or more	
points in time)	
Methodology	
Population (Please include ages	
and income levels)	
Sample sizes	
Number and/or rate for two or	
more points in time	
Statistical significance of results	

- A. Please explain why your state chose to adopt a different methodology to measure changes in the number and/or rate of uninsured children.

  [7500]
- **B.** What is your state's assessment of the reliability of the estimate? Please provide standard errors, confidence intervals, and/or p-values if available. [7500]
- **C.** What are the limitations of the data or estimation methodology? **[7500]**
- **D.** How does your state use this alternate data source in CHIP program planning? **[7500]**

4. How many children do you estimate have been enrolled in Medicaid as a result of CHIP outreach activities and enrollment simplification? Describe the data source and method used to derive this information. [7500]

MassHealth's outreach activities do not specifically target the CHIP population, but all children eligible for MassHealth. Therefore, MassHealth cannot estimate the number of children enrolled in Medicaid through these activities. The MassHealth (Medicaid plus CHIP) caseload increased by over 82,523 children during federal fiscal year 2013.

# SECTION IIC: STATE STRATEGIC OBJECTIVES AND PERFORMANCE GOALS

This subsection gathers information on your state's general strategic objectives, performance goals, performance measures and progress towards meeting goals, as specified in your CHIP state plan. (If your goals reported in the annual report now differ from Section 9 of your CHIP state plan, please indicate how they differ in "Other Comments on Measure." Also, the state plan should be amended to reconcile these differences). The format of this section provides your state with an opportunity to track progress over time. This section contains templates for reporting performance measurement data for each of five categories of strategic objectives, related to:

- Reducing the number of uninsured children
- CHIP enrollment
- Medicaid enrollment
- Increasing access to care
- Use of preventative care (immunizations, well child care)

Please report performance measurement data for the three most recent years for which data are available (to the extent that data are available). In the first two columns, data from the previous two years' annual reports (FFY 2011 and FFY 2012) will be populated with data from previously reported data in CARTS. If you previously reported data in the 2 previous years reports (2011 and/or 2012) and you want to update/change the data, please enter that data. If you previously reported no data for either of those years, but you now have recent data available for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2013).

Note that the term performance measure is used differently in Section IIA versus IIC. In Section IIA, the term refers to the 24 core child health measures. In this section, the term is used more broadly, to refer to any data your state provides as evidence towards a particular goal within a strategic objective. For the purpose of this section, "objectives" refer to the five broad categories listed above, while "goals" are state-specific, and should be listed in the appropriate subsections within the space provided for each objective.

NOTES: Please do not reference attachments in this section. If details about a particular measure are located in an attachment, please summarize the relevant information from the attachment in the space provided for each measure.

In addition, please do not report the same data that were reported in Sections IIA or IIB. The intent of this section is to capture goals and measures that your state did not report elsewhere in Section II.

Additional instructions for completing each row of the table are provided below.

## Goal:

For each objective, space has been provided to report up to three goals. Use this section to provide a brief description of each goal you are reporting within a given strategic objective. All new goals should include a direction and a target. For clarification only, an <u>example</u> goal would be: "Increase (direction) by 5 percent (target) the number of CHIP beneficiaries who turned 13 years old during the measurement year who had a second dose of MMR, three hepatitis B vaccinations and one varicella vaccination by their 13<sup>th</sup> birthday."

# Type of Goal:

For each goal you are reporting within a given strategic objective, please indicate the type of goal, as follows:

- New/revised: Check this box if you have revised or added a goal. Please explain how and why the goal was revised.
- <u>Continuing:</u> Check this box if the goal you are reporting is the same one you have reported in previous annual reports.
- <u>Discontinued:</u> Check this box if you have met your goal and/or are discontinuing a goal. Please explain why the goal was discontinued.

# **Status of Data Reported:**

Please indicate the status of the data you are reporting for each goal, as follows:

<u>Provisional:</u> Check this box if you are reporting performance measure data for a goal, but the
data are currently being modified, verified, or may change in any other way before you
finalize them for FFY 2013.

<u>Explanation of Provisional Data</u> – When the value of the Status of Data Reported field is selected as "Provisional", the state must specify why the data are provisional and when the state expects the data will be final.

- Final: Check this box if the data you are reporting are considered final for FFY 2013.
- Same data as reported in a previous year's annual report: Check this box if the data you are reporting are the same data that your state reported for the goal in another annual report. Indicate in which year's annual report you previously reported the data.

# **Measurement Specification:**

This section is included for only two of the objectives— objectives related to increasing access to care, and objectives related to use of preventative care—because these are the two objectives for which states may report using the HEDIS® measurement specification. In this section, for each goal, please indicate the measurement specification used to calculate your performance measure data (i.e., were the measures calculated using the HEDIS® specifications or some other method unrelated to HEDIS®).

Please indicate whether the measure is based on HEDIS® technical specifications or another source. If HEDIS® is selected, the HEDIS® Version field must be completed. If "Other" measurement specification is selected, the explanation field must be completed.

#### **HEDIS® Version:**

Please specify HEDIS® Version (example 2011, 2012). This field must be be completed only when a user select the HEDIS® measurement specification.

# "Other" measurement specification explanation:

If "Other", measurement specification is selected, please complete the explanation of the "Other" measurement specification. The explanation field must be completed when "Other" measurement specification has been selected,

## **Data Source:**

For each performance measure, please indicate the source of data. The categories provided in this section vary by objective. For the objectives related to reducing the number of uninsured children and CHIP Annual Report Template – FFY 2013

CHIP or Medicaid enrollment, please indicate whether you have used eligibility/enrollment data, survey data (specify the survey used), or other source (specify the other source). For the objectives related to access to care and use of preventative care, please indicate whether you used administrative data (claims) (specify the kind of administrative data used), hybrid data (claims and medical records) (specify how the two were used to create the data source), survey data (specify the survey used), or other source (specify the other source). In all cases, if another data source was used, please explain the source.

# **Definition of Population Included in Measure:**

Numerator: Please indicate the definition of the population included in the numerator for each measure (such as the number of visits required for inclusion, e.g., one or more visits in the past year).

Denominator: Please indicate the definition of the population included in the denominator for each measure

For measures related to increasing access to care and use of preventative care, please

- check one box to indicate whether the data are for the CHIP population only, or include both CHIP and Medicaid (Title XIX) children combined.
- If the denominator reported is not fully representative of the population defined above (the CHIP population only, or the CHIP and Medicaid (Title XIX) populations combined), please further define the denominator. For example, denominator includes only children enrolled in managed care in certain counties, technological limitations preventing reporting on the full population defined, etc.). Please report information on exclusions in the definition of the denominator (including the proportion of children excluded), The provision of this information is important and will provide CMS with a context so that comparability of denominators across the states and over time can occur.

#### **Deviations from Measure**

For the measures related to increasing access to care and use of preventative care.

If the data provided for a measure deviates from the measure specification, please select the type(s) of measure specification deviation. The types of deviation parallel the measure specification categories for each measure. Each type of deviation is accompanied by a comment field that states must use to explain in greater detail or further specify the deviation when a deviation(s) from a measure is selected..

The five types (and examples) of deviations are:

- Year of Data (e.g., partial year).
- Data Source (e.g., use of different data sources among health plans or delivery systems),
- Numerator (e.g., coding issues),
- Denominator (e.g., exclusion of MCOs, different age groups, definition of continuous enrollment),
- Other.

When one or more of the types are selected, states are required to provide an explanation.

Please report the year of data for each performance measure. The year (or months) should correspond to the period in which enrollment or utilization took place. Do not report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to enrollment or utilization of services.

## Date Range: available for 2013 CARTS reporting period.

CHIP Annual Report Template – FFY 2013

Please define the date range for the reporting period based on the "From" time period as the month and year which corresponds to the beginning period in which utilization took place and please report the "To" time period as the month and year which corresponds to the end period in which utilization took place. Do not report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to utilization of services.

## Performance Measurement Data (HEDIS® or Other):

In this section, please report the numerators and denominators, rates for each measure (or component). The template provides two sections for entering the performance measurement data, depending on whether you are reporting using HEDIS® or other methodologies. The form fields have been set up to facilitate entering numerators and denominators for each measure. If the form fields do not give you enough space to fully report on the measure, please use the "additional notes" section.

•

The preferred method is to calculate a "weighted rate" by summing the numerators and denominators across plans, and then deriving a single state-level rate based on the ratio of the numerator to the denominator). The reporting unit for each measure is the state as a whole. If states calculate rates for multiple reporting units (e.g., individual health plans, different health care delivery systems), States must aggregate data from all these sources into one State rate before reporting the data to CMS. In the situation where a state combines data across multiple reporting units, all or some of which use the hybrid method to calculate the rates, the state should enter zeroes in the "Numerator" and "Denominator" fields. In these cases, it should report the state-level rate in the "Rate" field and, when possible, include individual reporting unit numerators, denominators, and rates in the field labeled "Additional Notes on Measure," along with a description of the method used to derive the state-level rate.

# **Explanation of Progress:**

The intent of this section is to allow your state to highlight progress and describe any quality-improvement activities that may have contributed to your progress. Any quality-improvement activity described should involve the CHIP program, benefit CHIP enrollees, and relate to the performance measure and your progress. An example of a quality-improvement activity is a state-wide initiative to inform individual families directly of their children's immunization status with the goal of increasing immunization rates. CHIP would either be the primary lead or substantially involved in the project. If improvement has not occurred over time, this section can be used to discuss potential reasons for why progress was not seen and to describe future quality-improvement plans. In this section, your state is also asked to set annual performance objectives for FFY 2014, 2015 and 2016. Based on your recent performance on the measure (from FFY 2011 through 2013), use a combination of expert opinion and "best guesses" to set objectives for the next three years. Please explain your rationale for setting these objectives. For example, if your rate has been increasing by 3 or 4 percentage points per year, you might project future increases at a similar rate. On the other hand, if your rate has been stable over time, you might set a target that projects a small increase over time. If the rate has been fluctuating over time, you might look more closely at the data to ensure that the fluctuations are not an artifact of the data or the methods used to construct a rate. You might set an initial target that is an average of the recent rates, with slight increases in subsequent years. In future annual reports, you will be asked to comment on how your actual performance compares to the objective your state set for the year, as well as any quality-improvement activities that have helped or could help your state meet future objectives.

## Other Comments on Measure:

Please use this section to provide any other comments on the measure, such as data limitations, plans to report on a measure in the future, or differences between performance measures reported here and those discussed in Section 9 of the CHIP state plan.

CHIP Annual Report Template - FFY 2013

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 & 3)

FFY 2011	FFY 2012	FFY 2013
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Maintain an overall children's uninsurance rate of no	Maintain an overall children's uninsurance rate under	Maintain an overall children's uninsurance rate under of
more than 3%	200% FPL of no more than 3%	no more than 3%
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	New/revised. Explain: We are using the CPS data	New/revised. Explain: The CPS American
□ Continuing.	which only includes children up to 200% FPL	Community Survey data for 2012 includes an overall
☐ Discontinued. Explain:	Continuing.	children's uinsurance rate
	☐ Discontinued. Explain:	Continuing.
		Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	☐ Final.	Final.
Same data as reported in a previous year's annual	Same data as reported in a previous year's annual	☐ Same data as reported in a previous year's annual
report. Specify year of annual report in which data previously	report. Specify year of annual report in which data previously	report. Specify year of annual report in which data previously
reported: 2010	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify: Division of Health Care	Survey data. Specify: U.S. Census Bureau Current	Survey data. Specify: U.S. Census Bureau CPS
Finance and Policy (DHCFP) Massachusetts Health	Population Survey 3-year average 2009-2011	American Community Survey 2012
Insurance Survey, 2010	(coverage year)	☐ Other. Specify:
Other. Specify:		
	Other. Specify:	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: The estimate of the number	Definition of denominator: Number of children under 19	Definition of denominator: Number of children
of children in Massachusetts	years of age at or below 200 Percent of Poverty	under 18 years in Massachusetts
of children in Massachusetts	years or age at or below 200 refeelt or roverty	diluei 10 years iii wassaciiusetts
Definition of numerator: The estimate of the number of	Definition of numerator: Number of children at or below	Definition of numerator: Number of uninsured
uninsured children in Massachusetts	200% of poverty without health insurance	children under 18 years in Massachusetts
	, ,	•
D. C. D.	P. C. P.	
Date Range: From: (01/2010) To: (12/2010)	Date Range:	Date Range:
From: (01/2010) To: (12/2010)  Performance Measurement Data:	From: (01/2009) To: (12/2011)  Performance Measurement Data:	From: (01/2012) To: (12/2012) Performance Measurement Data:
Describe what is being measured: The uninsurance rate	Describe what is being measured: Children's	Describe what is being measured: The
among children in Massachusetts at all income levels	uninsurance rate under 200% FPL	uninsurance rate for children under 18 in
among ormaton in Massachasetts at all modifie levels	diministration fate diffuoi 20070 1 1 E	Massachusetts
Numerator: 3228	Numerator:	Numerator: 20,206
Denominator: 1,560,159	Denominator:	Denominator: 1,397,972

FFY 2011	FFY 2012	FFY 2013
Rate: 0.2%	Rate: 1.8%	Rate: 1.4%
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

## How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report?

It is not possible to compare the 2013 performance to the 2012 performance as we are using a new measure and a different data source. However, the reduction in rate from 1.8% to 1.4% is consistent with our state estimates in continued reductions in uninsured children and to an extremely low uninsurance rate for children.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

Annual Performance Objective for FFY 2014: Massachusetts will continue efforts to enroll every child eligible for health insurance and as a result, will maintain an uninsurance rate among children under 18 of no more than 2%.

Annual Performance Objective for FFY 2015: Massachusetts will continue efforts to enroll every child eligible for health insurance and as a result, will maintain an uninsurance rate among children under 18 of no more than 2%.

Annual Performance Objective for FFY 2016: Massachusetts will continue efforts to enroll every child eligible for health insurance and as a result, will maintain an uninsurance rate among children under 18 of no more than 2%.

**Explain how these objectives were set:** The Commonwealth will continue to maximize its efforts to enroll every eligible child in health insurance. Despite those efforts, it is likely that there will always be a small percentage of the population that reports being uninsured, and the uninsured rate may also fluctuate depending on economic conditions. The Commonwealth may need to reevaluate this goal each year, and will adjust it as more data becomes available regarding the theoretical floor for the rate of uninsurance among children.

Other Comments on Measure:

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 & 3) (Continued)

FFY 2011	FFY 2012	FFY 2013
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Maintain an uninsurance rate for children under 150%	Maintain an uninsurance rate for children under 150%	Maintain or reduce the uninsurance rate for
of FPL of no more than 3%	of FPL of no more than 3%	Hispanic/Latino children at or below 6%
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	New/revised. Explain: Last year we used the goal of
☐ Continuing.	☐ Continuing.	maintaining an uninsurance rate for children under 200% of no more than 3%. Since that goal uses the data
☐ Discontinued. Explain:	Discontinued. Explain: We have decided to use the	that was reported in section IIB, Question 2, we have
Biocontinuodi Explaini.	CPS data for reporting. It does not contain the	developed a different goal for this year.
	breakdown for 150% FPL.	☐ Continuing.
		☐ Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
☐ Final. ☐ Same data as reported in a previous year's annual	☐ Final.☐ Same data as reported in a previous year's annual☐	<ul><li>☐ Final.</li><li>☐ Same data as reported in a previous year's annual</li></ul>
report.	report.	report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported: 2010	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data	☐ Eligibility/Enrollment data	Eligibility/Enrollment data
⊠ Survey data. Specify: Division of Health Care             Finance and Policy (DHCFP) Massachusetts Health	Survey data. Specify: Other. Specify:	Survey data. Specify: US Census, CPS, 2010-2013
Insurance Survey, 2010	☐ Ottler. Specify.	survey ☐ Other. Specify:
misdiance survey, 2010		Guier. Opeony.
☐ Other. Specify:		
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: The estimate of the number	Definition of denominator:	Definition of denominator: The estimated number of
of children in Massachusetts with household income		Hispanic/Latino children in MA
under 150% FPL	Definition of numerator:	
Definition of numerator: The estimate of uninsured		Definition of numerator: The estimated number of
children in Massachusetts with household income less		uninsured Hispanic/Latino children in MA
than 150% FPL		-
Date Range: 2010	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (01/2012) To: (12/2013)
Performance Measurement Data:  Describe what is being measured: The rate of	Performance Measurement Data:	Performance Measurement Data: Describe what is being measured: The uninsurance rate
uninsurance among children with household income	Describe what is being measured:	for Hispanic/Latino children in MA
dimburance among children with household income		ioi i napanio/Latino cinicien in ivia

FFY 2011	FFY 2012	FFY 2013
less than 150% FPL	Numerator:	
	Denominator:	Numerator: 11213
Numerator: 0	Rate:	Denominator: 224260
Denominator: 331,583		Rate: 5
Rate: 0% Denominator:		
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report? It is not possible to compare the performance as we are using a new measure.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data

Annual Performance Objective for FFY 2014: Massachusetts will continue efforts to enroll every child eligible for health insurance and as a result, will reduce the uninsurance rate among Hispanic/Latino children to below 5.5%

Annual Performance Objective for FFY 2015: Massachusetts will continue efforts to enroll every child eligible for health insurance and as a result, will reduce the uninsurance rate among Hispanic/latino children to below 5%.

Annual Performance Objective for FFY 2016: Massachusetts will continue efforts to enroll every child eligible for health insurance and as a result, will reduce the uninsurance rate among Hispanic/latino children to below 4.5%

**Explain how these objectives were set:** The Commonwealth will continue to maximize its efforts to enroll every eligible child in health insurance. Despite those efforts, it is likely that there will always be a small percentage of the population that reports being uninsured, and the uninsured rate may also fluctuate depending on economic conditions. The Commonwealth may need to reevaluate this goal each year, and will adjust it as more data becomes available regarding the theoretical floor for the rate of uninsurance among children.

Other Comments on Measure:

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 & 3) (Continued)

FFY 2011	FFY 2012	FFY 2013
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Reduce the uninsurance rate for children between 150%-300 % FPL to that of the overall rate of uninsurance for children.	Reduce the uninsurance rate for children between 150%-300 % FPL to that of the overall rate of uninsurance for children.	Reduce the uninsurance rate for children between 150%-300 % FPL to that of the overall rate of uninsurance for children.
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
<ul><li>☑ Continuing.</li><li>☐ Discontinued. Explain:</li></ul>	☐ Continuing. ☐ Discontinued. Explain: We have decided to use the CPS data for reporting. It does not contain the break down for 150% and 300% FPL	☐ Continuing. ☐ Discontinued. Explain: Since a state survey was not done for FFY13, we have decided to use the CPS data for reporting. It does not contain the break down for 150% and 300% FPL.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
<ul> <li>□ Provisional.</li> <li>□ Explanation of Provisional Data:</li> <li>□ Final.</li> <li>□ Same data as reported in a previous year's annual</li> </ul>	<ul> <li>☐ Provisional.</li> <li>Explanation of Provisional Data:</li> <li>☐ Final.</li> <li>☐ Same data as reported in a previous year's annual</li> </ul>	<ul> <li>□ Provisional.</li> <li>Explanation of Provisional Data:</li> <li>□ Final.</li> <li>□ Same data as reported in a previous year's annual</li> </ul>
report.	report.	report.
Specify year of annual report in which data previously reported: 2010	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data	Eligibility/Enrollment data	Eligibility/Enrollment data
	☐ Survey data. Specify: ☐ Other. Specify:	☐ Survey data. Specify: ☐ Other. Specify:
Other. Specify:		
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: The estimate of the uninsurance rate for all children in Massachusetts	Definition of denominator:	Definition of denominator:
Definition of numerator: The estimate of the uninsurance rate for children in Massachusetts with household incomes between 150-300% FPL	Definition of numerator:	Definition of numerator:
Data Banga, Left blank	Data Banga	Data Banga
Date Range: Left blank From: (mm/yyyy) To: (mm/yyyy)	Date Range: From: (mm/yyyy) To: (mm/yyyy)	Date Range: From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Describe what is being measured: The ratio of the estimate of the uninsurance rate for children in	Describe what is being measured:	Describe what is being measured:

FFY 2011	FFY 2012	FFY 2013	
Massachusetts with household income between 150%-			
300% FPL and, the estimate of the uninsurance rate for	Numerator:	Numerator:	
children in Massachusetts at all income levels.	Denominator:	Denominator:	
	Rate:	Rate:	
Numerator: 1.1%			
Denominator: 0.2%			
Rate: 5.34			
Additional notes on measure:			
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	
How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report?  What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?  Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.			
Annual Performance Objective for FFY 2014:  Annual Performance Objective for FFY 2015:  Annual Performance Objective for FFY 2016:  Explain how these objectives were set:			
Other Comments on Measure:			

**Objectives Related to CHIP Enrollment** 

FFY 2011	FFY 2012	FFY 2013
<ul> <li>Goal #1 (Describe)</li> <li>Maintain or increase the number of Virtual Gateway access sites at 235 or higher.</li> </ul>	<ul> <li>❖ Goal #1 (Describe)</li> <li>Maintain or increase the number of Virtual Gateway access sites at 235 or higher.</li> <li>❖</li> </ul>	<ul> <li>Goal #1 (Describe)</li> <li>Maintain or increase the number of Virtual Gateway access sites at 235 or higher.</li> </ul>
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
⊠Continuing.	□ Continuing.	□ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:  ☐ Provisional.     Explanation of Provisional Data:  ☐ Final. ☐ Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:  Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify: ☐ Records kept by Executive Office of Health and Human Services Virtual Gateway Operations Unit.  Definition of Population Included in the	Status of Data Reported:  ☐ Provisional.     Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify: Records kept by Executive Office of Health and Human Services Virtual Gateway Operations Unit and the Office of Medicaid.  Definition of Population Included in the	Status of Data Reported:  ☐ Provisional.     Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify: Records kept by Executive Office of Health and Human Services Virtual Gateway Operations Unit and the Office of Medicaid.  Definition of Population Included in the
Measure:  Definition of denominator: Definition of numerator:	Measure:  ❖ Definition of denominator:  ❖ Definition of numerator:	Measure:  ❖ Definition of denominator: Count of organizations that submitted applications through the VG.  ❖ Definition of numerator: Count of organizations that submitted applications through the VG.
<b>Date Range:</b> 07/2010 to 6/2011 (SFY) and 10/2010 to 9/2011 (FFY)	<b>Date Range:</b> 07/2011 to 6/2012 (SFY) and 10/2011 to 9/2012 (FFY)	Date Range: 10/2012 – 09/2013

FFY 2011	FFY 2012	FFY 2013
Performance Measurement Data:  Describe what is being measured: The number of organizations that submitted MassHealth applications through the Virtual Gateway during SFY11 vs. SFY10 and FFY11 vs. FFY10.	Performance Measurement Data:  Describe what is being measured: Measure: The number of organizations that submitted MassHealth applications through the Virtual Gateway during SFY12 vs. SFY11 and FFY12 vs. FFY11.	Performance Measurement Data: Describe what is being measured: The number of organizations that submitted MassHealth applications through the Virtual Gateway during SFY13 vs. SFY12 and FFY13 vs. FFY12.
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: 290 Denominator: 290 Rate: 100
The number of organizations that submitted MassHealth applications increased from 249 to 273 in SFY11 and from 259 to 267 in FFY11	The number of organizations that submitted MassHealth applications increased from 273 to 279 in SFY12 and from 267 to 285 in FFY12	The number of organizations that submitted MassHealth applications increased from 285 to 290 in FFY13
Additional notes on measure:	Additional notes on measure:	Additional notes on measure: The number of organizations that submitted MassHealth applications increased from 285 to 290 in FFY13

How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report? The number of Virtual Gateway access sites, or organizations submitting MassHealth applications using the Virtual Gateway, increased by 5 during the Federal Fiscal Year.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?

The increase in the number of organizations that access the Virtual Gateway has the capacity to increase access to and enrollment in health programs for children.

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

Annual Performance Objective for FFY 2014: Beginning in October 2013, and as part of the rollout of the Federal Affordable Care Act, Massachusetts introduced a new, web-based state-of-the-art Health Insurance Exchange (HIX) that will build upon the existing features and success of the Virtual Gateway, plus offer even more enhanced features for organizational users, and for the first time allow members of the public to apply, themselves, online, for MassHealth and other health benefit programs. This will allow MassHealth to continue to devote resources in order to maintain or increase the number of web-based health benefit application organizational access sites.

#### **Annual Performance Objective for FFY 2015:**

We will continue to devote resources in order to maintain or increase the number of web-based health benefit application organizational access sites.

Annual Performance Objective for FFY 2016: We will continue to devote resources in order to maintain or increase the number of web-based health benefit application organizational access sites.

**Explain how these objectives were set:** This goal is part of MassHealth's mission to screen and enroll all individuals who may be eligible, to simplify and streamline the application process, and to increase the efficiency of MassHealth operations.

Other Comments on Measure:

**Objectives Related CHIP Enrollment (Continued)** 

FFY 2011	FFY 2012	FFY 2013
Goal #2 (Describe)  Maintain or increase the percentage of kids enrolled in premium assistance at 3.5% or more of overall MassHealth child enrollment.	Goal #2 Maintain or increase the percentage of kids enrolled in premium assistance at 3.5% or more of overall MassHealth child enrollment	Goal #2 (Describe)  Maintain or increase the percentage of kids enrolled in premium assistance at 3.5% or more of overall
Type of Goal:  ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Objective:  ☐New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	MassHealth child enrollment  Type of Objective:  ☐ New/revised. Explain:  ☐ Continuing.  ☐ Discontinued. Explain:
Status of Data Reported:  Provisional.  Final.  Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported:  ☐ Provisional.     Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:
Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:  Definition of denominator: The number of children in MassHealth at all income levels.  Definition of numerator: The number of children enrolled in premium assistance at all income levels.	Definition of Population Included in the Measure:  Definition of denominator: The number of children in MassHealth at all income levels.  Definition of numerator: The number of children enrolled in premium assistance at all income levels	Definition of Population Included in the Measure:  Definition of denominator: The number of children in MassHealth at all income levels.  Definition of numerator: The number of children enrolled in premium assistance at all income levels.
FFY2011		
Date Range: From: (10/2010) To: (09/2011)	Date Range: From: October 1, 2011 To: September 30, 2012	Date Range: From: 10/2012 To: 09/2013

FFY 2011	FFY 2012	FFY 2013
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Describe what is being measured: The percentage of	Describe what is being measured: The percentage of	Describe what is being measured: The percentage of
children in MassHealth who receive premium	children in MassHealth who receive premium	children in MassHealth who receive premium
assistance.	assistance.	assistance.
Numerator: 27,325	Numerator: 28,227	Numerator: 29817
Denominator: 629, 364	Denominator: 652,469	Denominator: 655517
Rate: 4.3%	Rate: 4.3%	Rate: 4.5
Additional notes on measure: 4.3% of the children in	Additional notes on measure: 4.3% of the children in	Additional notes on measure:
MassHealth receive premium assistance.	MassHealth receive premium assistance.	

How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report?

The 4.5% rate for FFY13 is slightly higher than the 4.3% reported for FFY12.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? The Commonwealth's efforts towards universal coverage continue to succeed despite increases in health insurance premiums. Providing subsidies to employees so that they can participate in their employer-sponsored insurance is a valuable and cost-effective tool for MassHealth in decreasing uninsurance and increasing enrollment in health insurance of children-particularly within higher income ranges. Enrollment in employer0sponsored insurance in Massachusetts continues to be strong and has remained steady since the implementation of health care reform, showing no signs that MassHealth has crowded out private insurance.

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

Annual Performance Objective for FFY 2014: MassHealth will continue to maintain our efforts to maximize employer-sponsored insurance for our members. The approximate proportion of children enrolled in premium assistance will continue to be above 4%

Annual Performance Objective for FFY 2015: MassHealth will continue to maintain our efforts to maximize employer-sponsored insurance for our members. The approximate proportion of children enrolled in premium assistance will continue to be above 4%

Annual Performance Objective for FFY 2016: MassHealth will continue to maintain our efforts to maximize employer-sponsored insurance for our members. The approximate proportion of children enrolled in premium assistance will continue to be above 4%

**Explain how these objectives were set:** This objective was set as part of MassHealth's commitment to maximize private insurance by identifying applicants with access to employer-sponsored insurance and requiring enrollment.

FFY 2011	FFY 2012	FFY 2013
Other Comments on Measure:		

**Objectives Related to CHIP Enrollment (Continued)** 

FFY 2011	FFY 2012	FFY 2013
Goal #3 (Describe)  Maintain or increase the percentage of MassHealth applications submitted through the Virtual Gateway at 53% or above (vs. those submitted via paper).	Goal #3 (Describe)  Maintain or increase the percentage of MassHealth applications submitted through the Virtual Gateway at 53% or above (vs. those submitted via paper).	Goal #3 (Describe)  Maintain or increase the percentage of MassHealth applications submitted through the Virtual Gateway at 53% or above (vs. those submitted via paper).
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
□ Continuing.	□ Continuing.	□ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:  Provisional. Explanation of Provisional Data:  Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:
Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify: Records kept by Executive Office of Health and Human Services Virtual Gateway Operations Unit and the Office of Medicaid.	Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify: Records kept by Executive Office of Health and Human Services Virtual Gateway Operations Unit and the Office of Medicaid.	Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify: Records kept by Executive Office of Health and Human Services Virtual Gateway Operations Unit and the Office of Medicaid.
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: The total number of MassHealth applications submitted, including paper applications.	Definition of denominator: The total number of MassHealth applications submitted, including paper applications.	Definition of denominator: The total number of MassHealth applications submitted, including paper applications in FFY2013.
Definition of numerator: The number of applications submitted through the Virtual Gateway.	Definition of numerator: The number of applications submitted through the Virtual Gateway.	Definition of numerator: The number of applications submitted through the Virtual Gateway in FFY2013.
Date Range: 10/2010 to 9/2011 (FFY) From: (10/2010) To: (09/2011)	Date Range: From: (10/2011) To: (09/2012)	Date Range:   From: (10/2012)

FFY 2011	FFY 2012	FFY 2013
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Describe what is being measured: The threshold monthly percentage during SFY09 (53%) of all MassHealth applications that were electronic Virtual Gateway applications (vs. paper applications).  Numerator: Denominator:  Rate: The percentage of MassHealth applications that were electronic Virtual Gateway applications (vs. paper applications) over the course of the twelve months of FFY11 met or exceeded 53%, reaching a rate of 65% in January 2011.	Describe what is being measured: The threshold monthly percentage during SFY09 (53%) of all MassHealth applications that were electronic Virtual Gateway applications (vs. paper applications). Numerator: Denominator: Rate: The percentage of MassHealth applications that were electronic Virtual Gateway applications (vs. paper applications) over the course of the twelve months of FFY12 met or exceeded 53%, reaching a rate of 67% in October 2011.	Describe what is being measured: The percentage of MassHealth applications that were electronic virtual gateway applications (vs. paper applications) over the course of the twelve months of FFY13.  Numerator: 29885 Denominator: 47225 Rate: 63.3
Additional notes on measure:	Additional notes on measure:	Additional notes on measure: The percentage of MassHealth applications (vs. paper applications) over the course of twelve months of FFY13 met or exceeded 53%, reaching the rate of 65% in November 2012.

FFY 2011 FFY 2012 FFY 2013

## **Explanation of Progress:**

How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report?

The average percentage of electronic virtual gateway applications (vs. paper applications) over the course of the twelve months of FFY13 was 63%, compared to FFY12s 12 month average of 65%.

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? The Virtual Gateway is an internet portal that can be used to submit a single application for multiple health programs in one step. The MassHealth applications submitted through the Virtual Gateway take less time to complete, require less manual follow-up for missing information, and allow for quicker benefit determinations. Quickly enrolling members in health insurance, especially children, ensures that there are no gaps in medical coverage and provides for greater continuity of care.

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

Annual Performance Objective for FFY 2014: Beginning in October 2013, and as part of the rollout of the Federal Affordable Care Act, Massachusetts introduced a new, web-based state-of-the-art Health Insurance Exchange (HIX) that will build upon the existing features and success of the Virtual Gateway, plus offer even more enhanced features for organizational users, and for the first time allow members of the public to apply, themselves, online, for MassHealth and other health benefit programs. This will allow MassHealth to continue to devote resources in order to maintain or increase the percentage of MassHealth applications submitted on the web.

### **Annual Performance Objective for FFY 2015:**

We will continue to devote resources in order to maintain or increase the the percentage of MassHealth applications submitted on the web.

Annual Performance Objective for FFY 2016: We will continue to devote resources in order to maintain or increase the the percentage of MassHealth applications submitted on the web.

**Explain how these objectives were set:** This goal is part of MassHealth's mission to screen and enroll all individuals who may be eligible, to simplify and streamline the application process, and to increase the efficiency of MassHealth operations.

Other Comments on Measure:

**Objectives Related to CHIP Enrollment (Continued)** 

·	,	
FFY 2011	FFY 2012	FFY 2013
<ul> <li>Goal #4 (Describe)</li> <li>Maintain or increase the number of Virtual Gateway</li> <li>Health Insurance and Health Assistance program users at 5700 or more.</li> <li>*</li> </ul>	❖ Goal #4 (Describe) Maintain or increase the number of Virtual Gateway Health Insurance and Health Assistance program users at 5700 or more.	<ul><li>Goal #4 (Describe)</li></ul>
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
□ Continuing.	☑ Continuing.	☐ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data:  ☐ Final.  ☐ Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:  Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify: Records kept by Executive Office of Health and Human Services Virtual Gateway Operations Unit.	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report.  Specify year of annual report in which data previously reported:  Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify: ☐ Records kept by Executive Office of Health and Human Services Virtual Gateway Operations Unit.	Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Data Source: Eligibility/Enrollment data. Survey data. Specify: Other. Specify:
Definition of Population Included in the Measure:  Definition of denominator: The total number of MassHealth applications submitted, including paper applications.  Definition of numerator: The number of applications submitted through the Virtual Gateway.	Definition of Population Included in the Measure:  Definition of denominator: The total number of MassHealth applications submitted, including paper applications.  Definition of numerator: The number of applications submitted through the Virtual Gateway.	Definition of Population Included in the Measure:
<b>Date Range</b> : 07/2010 to 6/2011 (SFY) and 10/2010 to 9/2011 (FFY)	<b>Date Range</b> : 07/2011 to 6/2012 (SFY) and 10/2011 to 9/2012 (FFY)	Date Range:

FFY 2011	FFY 2012	FFY 2013
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Describe what is being measured: The number of Virtual Gateway account holders throughout	Describe what is being measured: The number of Virtual Gateway account holders throughout	Describe what is being measured: The number of Virtual Gateway account holders throughout
Massachusetts that have the capability to submit electronic MassHealth applications using the Virtual	Massachusetts that have the capability to submit electronic MassHealth applications using the Virtual	Massachusetts that have the capability to submit electronic MassHealth applications using the Virtual
Gateway. This measures the number of individuals employed by organizations that are registered to use the Virtual Gateway.  Numerator:	Gateway. This measures the number of individuals employed by organizations that are registered to use the Virtual Gateway.  Numerator:	Gateway. This measures the number of individuals employed by organizations that are registered to use the Virtual Gateway.  Numerator:
Denominator:	Denominator:	Denominator:
Rate: Number of Virtual Gateway account holders throughout Massachusetts that have the capability to submit electronic MassHealth applications using the Virtual Gateway increased from 6,222 to 6,584 during SFY11 and increased from 6,307 to 6,783 during FFY11.	Rate: Number of Virtual Gateway account holders throughout Massachusetts that have the capability to submit electronic MassHealth applications using the Virtual Gateway increased from 6,584 to 7,283 during SFY12 and increased from 6,783 to 7,409 during FFY12.	Rate: Number of Virtual Gateway account holders throughout Massachusetts that have the capability to submit electronic MassHealth applications using the Virtual Gateway increased from 7,283 to 7,990 during SFY13 and increased from 7,409 to 8,116 during FFY13.
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

#### How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report?

The rate of growth in Virtual Gateway account holders having the capability to submit electronic MassHealth applications using the Virtual Gateway from FFY '12 to FFY '13 was 707 individuals – a rate higher than we experienced between FFY'11 and FFY'12. This is an encouraging statistic and continues to show that most organizations in Massachusetts needing or wanting access to the Virtual Gateway for submitting MassHealth applications receive such access

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? Virtual Gateway account holders have the capability to use the Virtual Gateway to quickly and knowledgeably assist families and children with their MassHealth applications. Empowering more individuals with this qualification opens up the types of populations and communities who can receive help applying for health benefits

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

Annual Performance Objective for FFY 2014: Beginning in October 2013, and as part of the rollout of the Federal Affordable Care Act, Massachusetts introduced a new, web-based state-of-the-art Health Insurance Exchange (HIX) that will build upon the existing features and success of the Virtual Gateway, plus offer even more enhanced features for organizational users, and for the first time allow members of the public to apply, themselves, online, for MassHealth and other health benefit programs. Most Virtual Gateway users are becoming Certified Application Counselors (CACs) under the ACA. The use of the HIX system will allow MassHealth to continue to devote resources in order to maintain or increase the number of web-based health benefit application organizational users (CACs) at 5700 or more.

Annual Performance Objective for FFY 2015: The use of the HIX system will allow MassHealth to continue to devote resources in order to maintain or increase the number of web-based health benefit application organizational users (CACs) at 5700 or more.

**Annual Performance Objective for FFY 2016:** The use of the HIX system will allow MassHealth to continue to devote resources in order to maintain or increase the number of web-based health benefit application organizational users (CACs) at 5700 or more.

**Explain how these objectives were set:** This objective was set as part of MassHealth's commitment to enroll all eligible individuals, to ease the application and renewal processes for our members, and to expand access to the most up-to-date web-based enrollment resources available to the community.

FFY 2011	FFY 2012	FFY 2013
Other Comments on Measure:		

**Objectives Related to Medicaid Enrollment** (Since Massachusetts has a joint application for its Medicaid and CHIP programs, collectively known as MassHealth, the goals and measures reported for CHIP enrollment are the same as those for Medicaid enrollment)

FFY 2011	FFY 2012	FFY 2013
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe) Since Massachusetts has a joint application for its Medicaid and CHIP programs, collectively known as MassHealth and applications for both programs can be submitted through the Virtual Gateway, all "Objectives Related to CHIP Enrollment" apply to "Objectives Related to Medicaid Enrollment" also.
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
☐ Continuing.	☐ Continuing.	☐ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Status of Data Reported:  ☐ Provisional. Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Status of Data Reported:  ☐ Provisional. Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Data Source: ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range: From: (mm/yyyy) To: (mm/yyyy)	Date Range: From: (mm/yyyy) To: (mm/yyyy)	Date Range: From: (mm/yyyy) To: (mm/yyyy)

FFY 2011	FFY 2012	FFY 2013
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Describe what is being measured:	Describe what is being measured:	Describe what is being measured:
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

#### **Explanation of Progress:**

How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report?

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

**Annual Performance Objective for FFY 2014:** 

**Annual Performance Objective for FFY 2015:** 

**Annual Performance Objective for FFY 2016:** 

Explain how these objectives were set:

**Objectives Related to Medicaid Enrollment (Continued)** 

FFY 2011	FFY 2012	FFY 2013
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	☐ Provisional.	☐ Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
Final.	Final.	Final.
☐ Same data as reported in a previous year's annual	☐ Same data as reported in a previous year's annual	☐ Same data as reported in a previous year's annual
report.	report.	report.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
Data Source:	Data Source:	Data Source:
☐ Eligibility/Enrollment data.	☐ Eligibility/Enrollment data.	☐ Eligibility/Enrollment data.
☐ Survey data. Specify:	Survey data. Specify:	☐ Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Describe what is being measured:	Describe what is being measured:	Describe what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2011 FFY 2012 FFY 2013

**Explanation of Progress:** 

How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report?

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

**Annual Performance Objective for FFY 2014:** 

**Annual Performance Objective for FFY 2015:** 

**Annual Performance Objective for FFY 2016:** 

Explain how these objectives were set:

**Objectives Related to Medicaid Enrollment (Continued)** 

FFY 2011	FFY 2012	FFY 2013
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
☐ Continuing.	☐ Continuing.	☐ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:  Provisional.  Explanation of Provisional Data:	Status of Data Reported:  Provisional.  Explanation of Provisional Data:	Status of Data Reported:  Provisional.  Explanation of Provisional Data:
☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:
Data Source:  Eligibility/Enrollment data.  Survey data. Specify:  Other. Specify:	Data Source:  ☐ Eligibility/Enrollment data. ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  Eligibility/Enrollment data.  Survey data. Specify:  Other. Specify:
Definition of Population Included in the Measure:  Definition of denominator:  Definition of numerator:	Definition of Population Included in the Measure:  Definition of denominator:  Definition of numerator:	Definition of Population Included in the Measure:  Definition of denominator:  Definition of numerator:
Date Range: From: (mm/yyyy) To: (mm/yyyy)	Date Range: From: (mm/yyyy) To: (mm/yyyy)	Date Range: From: (mm/yyyy) To: (mm/yyyy)
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Describe what is being measured:	Describe what is being measured:	Describe what is being measured:
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: Denominator: Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2011 FFY 2012 FFY 2013

**Explanation of Progress:** 

How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report?

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

**Annual Performance Objective for FFY 2014:** 

**Annual Performance Objective for FFY 2015:** 

**Annual Performance Objective for FFY 2016:** 

Explain how these objectives were set:

Objectives Related Increasing Access to Care (Usual Source of Care, Unmet Need)

FFY 2011	FFY 2012	FFY 2013
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
		Maintain or improve the percentage of parents or guardians who respond that they were able to get an answer to their question the same day that they called their doctor's office at 95% or above.
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
☐ Continuing.	☐ Continuing.	□ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Measurement Specification: HEDIS. Specify version of HEDIS used: Other. Explain:	Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Measurement Specification: HEDIS. Specify version of HEDIS used: Other. Explain:	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported: 2012  Measurement Specification: ☐ HEDIS. Specify HEDIS® Version used:  ☐ Other Explair: CALIBS CO.
Data Source:	Data Source:	☑Other. Explain: CAHPS-CG  Data Source:
Administrative (claims data).  Hybrid (claims and medical record data).  Survey data. Specify:  Other. Specify:	☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: The 2011-2012 MHQP survey ☐ Other. Specify:
Definition of Population Included in the Measure: Definition of numerator:  Definition of denominator:	Definition of Population Included in the Measure: Definition of numerator:  Definition of denominator:	Definition of Population Included in the Measure: Definition of numerator: Subset of the denominator who always or usually were able to get an answer to their question the same day
☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).  If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded:	XIX).	Definition of denominator: The 2011-2012 MHQP survey sample population consisted of 4,421 parents/guardians of MAHealth children. For this question 4317 valid responses were recieved  ☑ Denominator includes CHIP population only. Denominator includes CHIP and Medicaid (Title XIX).  If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded:

FFY 2011	FFY 2012	FFY 2013
		The denominator excluded 1855 children whose parents or guardians did NOT telephone the office with a medical question
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: 07/2011To: 06/2012

FFY 2011	FFY 2012	FFY 2013	
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS)	
Numerator:	Numerator:	Numerator:	
Denominator:	Denominator:	Denominator:	
Rate:	Rate:	Rate:	
Deviations from Measure Specifications;	Deviations from Measure Specifications;	Deviations from Measure Specifications;	
Year of Data, Explain	Year of Data, Explain	☐ Year of Data, Explain	
Data Source, Explain	☐ Data Source, Explain	Data Source, Explain	
☐ Numerator, Explain	□ Numerator, Explain	☐ Numerator, Explain	
☐ Denominator, Explain	☐ Denominator, Explain	☐ Denominator, Explain	
☐ Other, Explain	Other, Explain	☐ Other, Explain	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:	
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)	
Describe what is being measured:	Describe what is being measured:	Describe what is being measured:	
Numerator:	Numerator:	Numerator: 2204	
Denominator:	Denominator:	Denominator: 2462	
Rate:	Rate:	Rate: 89.5	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure: Survey question:	
Explanation of Progress:  How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report? No change			
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?			
MassHealth is implementing patient-centered medical home based care. This initiative, which includes enhanced access as a fundamental competency, seeks to improve the quality of care for children.			
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.			
Annual Performance Objective for FFY 2014: To identify reasons for the change in performance and implement performance improvement initiatives.			
Annual Performance Objective for FFY 2015: To implement performance improvement projects			
Annual Performance Objective for FFY 2016: To improve performance over 2012 rates			
The objectives are based on a philosophy of continuous quality improvement.			
Explain how these objectives were set. The objectives are based on a philosophy of continuous quality improvement			

Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

<u> </u>	(	
FFY 2011	FFY 2012	FFY 2013
Goal #2 (Describe)	Goal #2 (Describe)	<b>Goal #2</b> (Describe) Maintain or improve the percentage of parents or guardians who responded that they were able to get help or advice after regular office hours at 92% or above.
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
☐ Continuing.	☐ Continuing.	□ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Measurement Specification:	Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Measurement Specification:	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported: 2012  Measurement Specification:
☐HEDIS. Specify Version of HEDIS used: ☐Other. Explain:	☐HEDIS. Specify version of HEDIS used: ☐Other. Explain:	☐HEDIS. Specify HEDIS® Version used: ☐Other. Explain: CAHPS-CG
Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify: ☐ Definition of Population Included in the Measure: ☐ Definition of numerator: ☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).  If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify: ☐ Definition of Population Included in the Measure: Definition of numerator: ☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).  If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: The 2011-2012 MHQP survey ☐ Other. Specify:  Definition of Population Included in the Measure: Definition of numerator: The subset of the denominator who always or usual were able to get the help or advice they needed after regular office hours  Definition of denominator: ☐ Denominator includes CHIP population only. ☑ Denominator includes CHIP and Medicaid (Title XIX).  If denominator is a subset of the definition selected above, please further define the Denominator, please
		indicate the number of children excluded:  The 11-12 MHQP survey sample population consisted of 4,421 parents or guardians of MassHealth covered

	FFY 2011	F	FY 2012	FFY 2013
				children. For this question, 4333 valid responses were received. Of the 4,333 valid responses,3,271 responses were excluded because the parent or guardian did NOT telephone the office after hours.
Date Range:		Date Range:		Date Range:
From: (mm/yyyy)	To: (mm/yyyy)	From: (mm/yyyy)	To: (mm/yyyy)	From: 11/2011 To: 03/2012

FFY 2011	FFY 2012	FFY 2013	
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS)	
Numerator:	Numerator:	Numerator:	
Denominator:	Denominator:	Denominator:	
Rate:	Rate:	Rate:	
Deviations from Measure Specifications;	Deviations from Measure Specifications;	Deviations from Measure Specifications;	
Year of Data, Explain	Year of Data, Explain	Year of Data, Explain	
☐ Data Source, Explain	☐ Data Source, Explain	☐ Data Source, Explain	
☐ Numerator, Explain	☐ Numerator, Explain	☐ Numerator, Explain	
Denominator, Explain	Denominator, Explain	Denominator, Explain	
Other, Explain	Other, Explain	Other, Explain	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:	
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)	
Describe what is being measured:	Describe what is being measured:	Describe what is being measured:	
Numerator:	Numerator:	Numerator: 913	
Denominator:	Denominator:	Denominator: 1062	
Rate:	Rate:	Rate: 86	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure: Survey Question: In the	
		last 12 months, when you phoned this provider's office	
		after regular office hours, how often did you get an answer to your medical question as soon as you	
		needed?	
Explanation of Progress:		necucu:	
How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report? No change			
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve			
your results for this measure, or make progress toward your goal? MassHealth is implementing patient-centered medical home based care. This initiative, which			
includes enhanced access as a fundamental competency, seeks to improve the quality of care for children.			
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.			
Annual Performance Objective for FFY 2014: To identify reasons for the change in performance and implement performance improvement initiatives.			
Annual Performance Objective for FFY 2015: To implement performance improvement projects			
Annual Performance Objective for FFY 2016: To improve performance over 2012 rates.			
Explain how these objectives were set:			

Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FFY 2011	FFY 2012	FFY 2013
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
☐ Continuing.	☐ Continuing.	☐ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Measurement Specification: HEDIS. Specify version of HEDIS used: Other. Explain:	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Measurement Specification: ☐ HEDIS. Specify version of HEDIS used:	Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:  Measurement Specification: HEDIS. Specify HEDIS® Version used: Other. Explain:
Data Source:	Other. Explain:  Data Source:	Data Source:
☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:  Definition of numerator:  □ Definition of denominator: □ Denominator includes CHIP population only. □ Denominator includes CHIP and Medicaid (Title XIX).	Definition of Population Included in the Measure:  Definition of numerator:  □ Definition of denominator: □ Denominator includes CHIP population only. □ Denominator includes CHIP and Medicaid (Title XIX).	Definition of Population Included in the Measure:  □ Definition of denominator: □ Denominator includes CHIP population only. □ Denominator includes CHIP and Medicaid (Title XIX).
If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded:	If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded:	
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: To:

FFY 2011	FFY 2012	FFY 2013	
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS HEDIS-like methodology)	(If reporting with HEDIS)	
Numerator:	Numerator:	Numerator:	
Denominator:	Denominator:	Denominator:	
Rate:	Rate:	Rate:	
Deviations from Measure Specifications;	Deviations from Measure Specifications;	Deviations from Measure Specifications;	
Year of Data, Explain	Year of Data, Explain	Year of Data, Explain	
Data Source, Explain	Data Source, Explain	Data Source, Explain	
☐ Numerator, Explain	☐ Numerator, Explain	☐ Numerator, Explain	
Denominator, Explain	Denominator, Explain	Denominator, Explain	
Other, Explain	☐ Other, Explain	Other, Explain	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:	
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)	
Describe what is being measured:	Describe what is being measured:	Describe what is being measured:	
Numerator:	Numerator:	Numerator:	
Denominator:	Denominator:	Denominator:	
Rate:	Rate:	Rate:	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	
Explanation of Progress:	the Annual Berformance Objective decumented in you	r 2012 Annual Banari?	
How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report?			
What quality improvement activities that involve	the CHIP program and benefit CHIP enrollees help enh	sones your shility to report on this measure, improve	
your results for this measure, or make progress		lance your ability to report on this measure, improve	
your results for this measure, or make progress	toward your goar?		
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.			
Annual Performance Objective for FFY 2014:			
Annual Performance Objective for FFY 2015:			
Annual Performance Objective for FFY 2016:			
Other Comments on Measure:			

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care)

FFY 2011	FFY 2012	FFY 2013
Goal #1 (Describe)	Goal #1 (Describe)	<b>Goal #1</b> (Describe) Maintain or improve the percentage of parents or guardians who report that their provider paid attention to their child's growth and development at 75% or above.
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
☐ Continuing.	☐ Continuing.	□ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported: 2012
Measurement Specification:  ☐HEDIS. Specify Version of HEDIS used: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify HEDIS® Version used:  ☐Other. Explain: CAHPS-CG
Data Source:  Administrative (claims data).  Hybrid (claims and medical record data).  Survey data. Specify:  Other. Specify:  Definition of Population Included in the Measure: Definition of numerator:  Definition of denominator:	Data Source:  Administrative (claims data).  Hybrid (claims and medical record data).  Survey data. Specify:  Other. Specify:  Definition of Population Included in the Measure: Definition of numerator:  Definition of denominator:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify: The 2011-2012 Massachusetts Health Quality Partners Patient Experience Survey  Definition of Population Included in the Measure: Definition of numerator: A composite measure that captures whether a provider pays attention to child growth and development. The composite includes 6
Denominator includes CHIP population only.  Denominator includes CHIP and Medicaid (Title XIX).  If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded:	Denominator includes CHIP population only.  Denominator includes CHIP and Medicaid (Title XIX).  If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded:	questions: talking about the child's learning ability, talking about behaviors that are normal for the child's age, talking about the child's body growth, talking about the child's moods and emotions, talking about how the child gets along with others, talking about the time the child spends on the computer or TV.  Definition of denominator:  Denominator includes CHIP population only.  Denominator includes CHIP and Medicaid (Title XIX).

FFY 2011	FFY 2012	FFY 2013
		If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded: The 2011-2012 MHQP survey sample population consisted of 4,421 parents or guardians of MassHealth covered children. For this composite, 4,021 valid responses were received.
Date Range: From: (mm/yyyy) To: (mm/yyyy)	Date Range: From: (mm/yyyy) To: (mm/yyyy)	Date Range: From: 11/2011To: 03/2012

FFY 2011	FFY 2012	FFY 2013
HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology)	HEDIS Performance Measurement Data: (If reporting with HEDIS)
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: Denominator: Rate:
Deviations from Measure Specifications;  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain Additional notes on measure:	Deviations from Measure Specifications;  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain Additional notes on measure:	Deviations from Measure Specifications;  Year of Data, Explain Data Source, Explain Numerator, Explain Denominator, Explain Other, Explain Additional notes on measure:
Other Performance Measurement Data: (If reporting with another methodology)	Other Performance Measurement Data: (If reporting with another methodology)	Other Performance Measurement Data: (If reporting with another methodology)
Describe what is being measured:	Describe what is being measured:	Describe what is being measured:
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: Denominator: 4021 Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure: Numerator is a composite. Rate is 73.36%. This is a composite score of provider attention to child growth and development
Explanation of Progress:  How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report? No change		
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? MassHealth is implementing patient-centered medical home based care. This initiative, which includes enhanced access as a fundamental competency, seeks to improve the quality of care for children.		
Please indicate how CMS might be of assistance	in improving the completeness or accuracy of your re	porting of the data.
Annual Performance Objective for FFY 2014:	To identify opportunities for improvement	
Annual Performance Objective for FFY 2015: To implement performance improvement projects		
Annual Performance Objective for FFY 2016: To improve performance over 2012 rates		
Explain how these objectives were set: The objectives are based on a philosophy of continuous quality improvement.  Other Comments on Measure:		

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2011	FFY 2012	FFY 2013
Goal #2 (Describe)	Goal #2 (Describe)	<b>Goal #2</b> (Describe) Maintain or improve the percentage of parents or guardians who report that their child's doctor's office reminded them to get preventive care that their child was due to receive at 85% or above
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
☐ Continuing.	☐ Continuing.	□ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported:  Provisional. Explanation of Provisional Data: Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported:  ☐ Provisional.  Explanation of Provisional Data: ☐ Final. ☐ Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported: 2012
Measurement Specification:  ☐HEDIS. Specify version of HEDIS used:  ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify version of HEDIS used: ☐Other. Explain:	Measurement Specification:  ☐HEDIS. Specify HEDIS® Version used:  ☐Other. Explain: CAHPS-CG
Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source:  ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: 2011-2012 MHQP Patient Experience Survey ☐ Other. Specify:
Definition of Population Included in the Measure:  Definition of numerator:  □ Definition of denominator: □ Denominator includes CHIP population only. □ Denominator includes CHIP and Medicaid (Title XIX).	Definition of Population Included in the Measure:  Definition of numerator:  □ Definition of denominator: □ Denominator includes CHIP population only. □ Denominator includes CHIP and Medicaid (Title XIX).	Definition of Population Included in the Measure: Definition of numerator: Subset of the denominator who responded "yes" to the question: "Some offices send patients reminders between visits about tests, treatment, or appointments. In the last 12 months, did you get any reminders about your child's care from this provider's office between visits?
If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded:	If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded:	Definition of denominator:  ☐ Denominator includes CHIP population only. ☐ Denominator includes CHIP and Medicaid (Title XIX).

	FFY 2011		FFY 2012	FFY 2013
				If denominator is a subset of the definition selected above, please further define the Denominator, please indicate the number of children excluded: Definition of denominator: The 2011-2012 MHQP survey included 4,345 valid responses for this question.
Date Range: From: (mm/yyyy)	To: (mm/yyyy)	Date Range: From: (mm/yyyy)	To: (mm/yyyy)	Date Range: From: 11/2011To: 03/2012

FFY 2011	FFY 2012	FFY 2013
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Deviations from Measure Specifications;	Deviations from Measure Specifications;	Deviations from Measure Specifications;
Year of Data, Explain	Year of Data, Explain	Year of Data, Explain
☐ Data Source, Explain☐ Numerator, Explain	☐ Data Source, Explain ☐ Numerator, Explain	☐ Data Source, Explain☐ Numerator, Explain
Denominator, Explain	Denominator, Explain	Denominator, Explain
Other, Explain	Other, Explain	Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Describe what is being measured:	Describe what is being measured:	Describe what is being measured:
Numerator:	Numerator:	Numerator: 3388
Denominator:	Denominator:	Denominator: 4345
Rate:	Rate:	Rate: 78
Additional notes on measure:	Additional notes on measure:	Additional notes on measure: Rate: 78%
		Survey Question: Some offices send patients reminders between visits about tests, treatment, or appointments. In the last 12 months, did you get any reminders about your child's care from this provider's office between visits?

Explanation of Progress:	
How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report? No Change	
What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal? MassHealth is implementing patient-centered medical home based care. This initiative, which includes enhanced access as a fundamental competency, seeks to improve the quality of care for children.	
Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.	
Annual Performance Objective for FFY 2014: To identify opportunities for improvement	
Annual Performance Objective for FFY 2015: To implement performance improvement projects	
Annual Performance Objective for FFY 2016: To improve performance over 2012 rates	
Explain how these objectives were set: The objectives are based on a philosophy of continuous quality improvement.	
Other Comments on Measure:	

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2011	FFY 2012	FFY 2013
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. Explain:	☐ New/revised. Explain:	☐ New/revised. Explain:
☐ Continuing.	☐ Continuing.	☐ Continuing.
☐ Discontinued. Explain:	☐ Discontinued. Explain:	Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
☐ Provisional.	☐ Provisional.	☐ Provisional.
Explanation of Provisional Data:	Explanation of Provisional Data:	Explanation of Provisional Data:
☐ Final.	☐ Final.	☐ Final.
☐ Same data as reported in a previous year's annual	☐ Same data as reported in a previous year's annual	☐ Same data as reported in a previous year's annual
report.	report.	report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify HEDIS® Version version of HEDIS	☐HEDIS. Specify HEDIS® Version used:
☐Other. Explain:	used:	☐Other. Explain:
	Other. Explain:	

FFY 2011	FFY 2012	FFY 2013
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
☐ Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	☐ Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.	☐ Denominator includes CHIP population only.
☐ Denominator includes CHIP and Medicaid (Title	☐ Denominator includes CHIP and Medicaid (Title	☐ Denominator includes CHIP and Medicaid (Title
XIX).	XIX).	XIX).
If denominator is a subset of the definition selected	If denominator is a subset of the definition selected	If denominator is a subset of the definition selected
above, please further define the Denominator, please	above, please further define the Denominator, please	above, please further define the Denominator, please
indicate the number of children excluded:	indicate the number of children excluded:	indicate the number of children excluded:
Date Range:	Date Range:	Date Range:
From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)	From: (mm/yyyy) To: (mm/yyyy)
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Deviations from Measure Specifications;	Deviations from Measure Specifications;	Deviations from Measure Specifications;
Year of Data, Explain	Year of Data, Explain	Year of Data, Explain
☐ Data Source, Explain	☐ Data Source, Explain	☐ Data Source, Explain
☐ Numerator, Explain	☐ Numerator, Explain	☐ Numerator, Explain
☐ Denominator, Explain	☐ Denominator, Explain	□ Denominator, Explain
Other, Explain	Other, Explain	Other, Explain
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Describe what is being measured:	Describe what is being measured:	Describe what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:

FFY 2011 FFY 2012 FFY 2013

**Explanation of Progress:** 

How did your performance in 2013 compare with the Annual Performance Objective documented in your 2012 Annual Report?

What quality improvement activities that involve the CHIP program and benefit CHIP enrollees help enhance your ability to report on this measure, improve your results for this measure, or make progress toward your goal?

Please indicate how CMS might be of assistance in improving the completeness or accuracy of your reporting of the data.

**Annual Performance Objective for FFY 2014:** 

**Annual Performance Objective for FFY 2015:** 

**Annual Performance Objective for FFY 2016:** 

Explain how these objectives were set:

1. What other strategies does your state use to measure and report on access to, quality, or outcomes of care received by your CHIP population? What have you found? [7500]

MassHealth includes language in its contracts with managed care plans that requires annual quality improvement projects and measurement around maternal and child health. The SFY13-14 QI measures and goals for children are shown below.

Child Focused Measures and Quality Improvement Projects

Measures	Required Quality Improvement Projects
Measure 1: Weight Assessment for	Design and implement strategies
Children/Adolescents	implemented to improve outreach to
Measure 3 Adolescent Well-Care Visits	children (age 7-11) and adolescents who are overdue for well-visits.
Measure 4: Well-Child Visits in the Third, Fourth, Years of Life	Design and implement at least one provider-focused intervention focusing on
Measure 5: Well-Child Visits in the First 15 Months of Life	facilitating nutritional and physical activity counseling with members.
	3. Design and implement at least one member-oriented intervention designed to educate members on health promotion and wellness, including those with special health care needs.

2. What strategies does your CHIP program have for future measurement and reporting on access to, quality, or outcomes of care received by your CHIP population? When will data be available? [7500]

MassHealth is increasingly aligning around the CHIRPA Core Measure Set, as described below.

**MassHealth level:** MassHealth has for many years collected and reported on HEDIS measures for both of its managed care 'products' - the Primary Care Clinician (PCC) Plan (the state's primary care case management program) and for the Managed Care Organizations with which it contracts. MassHealth uses the resulting HEDIS reports to identify for which measures there are opportunities for improvement, and to inform its approach to quality management work undertaken with the Managed Care Organizations on their quality goals, and to guide its work in supporting the PCC Plan's providers in quality improvement work.

MassHealth uses a measure rotation approach to determining which measures will be included in each annual administration of HEDIS, so measures are not collected each year. The following measures from the core set were included in the HEDIS measure rotation schedule in the HEDIS 2011 and 2012 reports:

- Measure 1 timeliness of ongoing prenatal care
- Measure 2 frequency of ongoing prenatal care
- Measure 5 Childhood Immunization Status
- Measure 6 Adolescent Immunization Status
- Measure 9 Chlamydia screening
- Measure 10 Well Child visits first 15 months

CHIP Annual Report Template - FFY 2013

- Measure 11 Well Child visits 3,4,5, and 6 years of age
- Measure 12 Adolescent well care visits
- Measure 21 Follow up for children prescribed ADHD medications
- Measure 23 Follow up after hospitalization for mental illness

**Health plan level:** MassHealth uses some CHIPRA core measures in supporting its work with the contracted Managed Care Organizations on quality improvement efforts.

In each contract amendment with the MCOs, MassHealth includes a set of measures that the MCOs must collect, and, for each grouping (domain) of measures (e.g., access and availability, wellness and health promotion), MassHealth requires each MCO to develop and implement activities designed to impact the MCO's performance on each domain of measures. Each MCO must periodically report on the status of these activities, and MassHealth monitors the MCOs performance on the measures over time.

The list of measures included in the MCO contract includes the following CHIPRA core measures:

- Measure 1: Timeliness of Prenatal Care
- Measure 2: Frequency of Ongoing Prenatal Care
- Measure 7: Weight Assessment for Children
- Measures 10, 11 and 12 well child care for the 3 different age cohorts
- Measure 14- Children and Adolescents' Access to Primary Care Practitioners
- Measure 23- Follow up after hospitalization for Mental Illness

**Practice/health care system level:** MassHealth is including some of the CHIPRA core measures in its impending Primary Care Payment Reform Initiative, which is an alternative payment methodology project that is targeted to begin in 2014. Specifically, these are:

- Measure 5 Childhood immunizations
- Measure 9 -Chlamydia screening
- Measures 10, 11 and 12 Well child care for the 3 different age cohorts
- Measure 21- Follow up for children prescribed ADHD medications
- Measure 23 Follow up after hospitalization for mental illness
- Measure 24 -CAHPS survey

3. Have you conducted any focused quality studies on your CHIP population, e.g., adolescents, attention deficit disorder, substance abuse, special heath care needs or other emerging health care needs? What have you found? [7500]

MassHealth is engaged in an inter-agency initiative to screen women for post-partum depression. Post-partum depression is a serious, yet treatable, health risk for children.

4. Please attach any additional studies, analyses or other documents addressing outreach, enrollment, access, quality, utilization, costs, satisfaction, or other aspects of your CHIP program's performance. Please include any analyses or descriptions of any efforts designed to reduce the number of uncovered children in the state through a state health insurance connector program or support for innovative private health coverage initiatives. [7500]

Please list attachments here and summarize findings or list main findings. **[7500]** CHIP Annual Report Template – FFY 2013

HEDIS reports 2003-2010: Annual MassHealth Managed Care reports that measure plan performance based on measures set by the NCQA (National Committee for Quality Assurance.) <a href="http://www.mass.gov/eohhs/researcher/insurance/masshealth-annual-reports.html">http://www.mass.gov/eohhs/researcher/insurance/masshealth-annual-reports.html</a>

MassHealth Managed Care Quality Strategy: The MassHealth Managed Care Quality Strategy sets forth the values, goals and strategies that reflect the commitment to deliver care that is of high quality.

http://www.mass.gov/eohhs/docs/masshealth/research/qualitystrategy-05.pdf

Massachusetts Health Quality Partners: MassHealth Quality Partners conducts a statewide survey of MassHealth's members' experiences with their providers. http://www.mhqp.org/quality/whatisquality.asp?nav=030000

The Executive Office of Health and Human Services has partnered with two non-profit organizations, Health Care for All and Health Law Advocates, to create the Massachusetts Consumer Assistance Program. This website contains information about the MA-CAP program, fact sheets, and resource information.

www.massconsumerassistance.org

Massachusetts Health Care Reform – 2011 Progress Report <a href="https://www.mahealthconnector.info/portal/site/connector/menuitem.662b0c7793f3a4b2dbef6f47d7468a0c/">https://www.mahealthconnector.info/portal/site/connector/menuitem.662b0c7793f3a4b2dbef6f47d7468a0c/</a>

Enter any Narrative text below.

[7500]

## SECTION III: ASSESSMENT OF STATE PLAN AND PROGRAM OPERATION

## Please reference and summarize attachments that are relevant to specific questions

#### A. OUTREACH

1. How have you redirected/changed your outreach strategies during the reporting period? [7500]

The Health Care Reform(HCR)Outreach and Education Unit coordinates statewide outreach activities, disseminates educational materials related to state and federal Health Care Reform, and collaborates with state and community-based agencies. This coordination helps prevent the duplication of outreach efforts in the community, strengthens the knowledge of providers and residents, and provides information to help individuals make smart choices about health coverage. The overall functions of the HCR Unit include: managing and providing oversight to the outreach and enrollment grant programs; supporting and managing training and technical assistance for community providers, partners, and grantee organizations around health care reform policy and program changes; and coordinating and collaborating with state agencies around state and federal health care reform policies, messaging, and outreach activities.

In FFY13, the unit awarded 25 grants to hospitals and community health centers to increase enrollment in MassHealth (MH) and other health insurance programs through outreach and application assistance, as well as providing one-on-one assistance with redeterminations and other case maintainance processes to help individuals retain their health insurance coverage. The grantees also help new enrollees understand how to use their health insurance and educate them on the importance of having their care coordinated through a primary care physician. Grantees also help individuals understand and respond to requests for information from insurers and can also help individuals understand options available to them during open-enrollment. Each of the grantee organizations tailor their programs to meet the needs of the people and regions they serve. Between September and October 2013, grantees enrolled over 4,954 individuals into MassHealth.

In August 2012, Massachusetts was awarded a Consumer Assistance Program (CAP) Grant by CMS/CCIIO. Building on a CAP grant received in October 2010, MH has partnered with two nonprofit organizations, Health Care for All and Health Law Advocates to assist uninsured residents enroll in health coverage; educate consumers about their rights; help consumers file complaints and appeals with health plans; and track consumer complaints to help identify problems and improve enforcement. In FFY13, CAP received an average of 3,000 inquiries a month. A CAP website has been created (www.massconsumerassistance.org) to provide resource information including various fact sheets on consumer rights and protections under the ACA. The CAP has also received numerous calls from consumers who are seeking to understand their rights under their health insurance plan and their new rights under the ACA. In early 2013, CAP established an additional 10 community based partnerships and access points statewide for residents to seek assistance. These partners conduct outreach and education and help residents get coverage. The CAP also conducted a limited English proficiency campaign in the late spring 2013 with a focus on Portuguese and Spanish speaking populations. This campaign included an ethnic media press event launch, public events, an advertising campaign (radio and TV) and distribution of educational materials to individuals and families statewide. The campaign is just one component of a larger public awareness outreach effort by the Commonwealth to ensure residents are informed about the ACA, understand how to enroll and get coverage, and are provided with resources and access points on where they can get help.

MH has also conducted targeted outreach to members via direct mailings to those individuals that will be automatically transitioned to new MassHealth benefits as a result of the Affordable Care Act, effective January 1, 2014. Transitioning members received advance "pink-banner" notifications during the month of November 2013 notifying them of this upcoming change. In mid-December transitioning members received official approval letters with their new MHh benefits effective January 1, 2014.

In addition to direct mailings, MH has also updated numerous publications, including our member booklets, outreach brochures, and developed ACA-member specific Frequently Asked Questions. All materials are available for download on the MH website or by calling customer service for copies of materials to be mailed to them.

The web-enabled Virtual Gateway (VG) continued to be used more extensively than ever during FFY'13 to expand access to health insurance to increasing numbers in the community. During FFY'13, VG technology continued to reach a steadily rising number of Virtual Gateway users – including MH providers, MH members themselves, state agencies and a growing number of community service organizations - to use the internet to outreach to numerous individuals and assist them in signing up for health insurance that meets their specific needs. FFY13 continued to see a sharp increase in the use of VG features designed to improve member access to and control of their case data, ensuring that coverage does not lag through premature or inappropriate termination of benefits.

There was a sizable increase in the usage of the VG's My Account Page (MAP) function, introduced in SFY08. MAP allows human service providers, with their clients' permission, the ability to view, on the web in real time, their clients' MH, Commonwealth Care and Health Safety Net case information. At the end of FFY13, MAP was processing several hundred thousand view requests per month from registered organizational users. MAP has provided members, with the help of their assisters, access to the most accurate and up-to-date information without having to call a MassHealth office, helping to ensure that applicants and members receive the most appropriate benefits as efficiently as possible.

In addition, functionality introduced during SFY10 allowing MHH members who are designated "Heads of Households" to gain access to MAP without the need for third-party assistance to view accurate and up-to-date application and case information without having to call a MH office has proven to be extremely useful to members. From March of 2010, when this expanded access to MAP was introduced, to the end of FFY13, 193,262 health assistance searches were performed by members who are heads of households.

During SFY12, MAP functionality was expanded so that service providers, with their clients' permission, as well as Heads of Households, could view a list of eligibility documents (verifications, eligibility review forms, etc.) submitted by a provider or household member and received by MH, and their statuses.: This information has proven once again in SFY13 to be extremely helpful for advocates, providers, and community service organizations assisting applicants and members, as well as members accessing this information on their own, and has resulted in fewer calls to MH inquiring on the status of such documentation.

Members also continued to use the feature, introduced in SFY09, that allows members themselves to access the same information providers see on MAP by calling a dedicated 24 hour, 7 day a week self-service toll-free phone number. Members hear detailed information about their case status including key eligibility dates, health benefit information and outstanding verifications. Since its introduction in December 2008, and through September 2013, there have been over 3.5 million calls to this service.

2. What methods have you found most effective in reaching low-income, uninsured children (e.g., T.V., school outreach, word-of-mouth)? How have you measured effectiveness?

We have found the following methods to be most effective in reaching low-income, uninsured children:

MassHealth outreach grant recipients conduct outreach and enrollment at locations where individuals spend time in routine daily life activities in their own communities rather than requiring individuals to come to a health facility or state agency for application assistance. Applications are submitted on site at the point of engagement through laptops and utilizing the Virtual Gateway system. Grantees ensure services are provided in a culturally and linguistically appropriate fashion. Reaching individuals where they are, conducting services in a way that meets the

individual's needs and submitting applications in real time has proven extremely effective. Equally important to ensuring application assistance, MassHealth outreach grant recipients are vigilant in providing follow-up and case management after enrollment to help newly insured retain their health insurance coverage. This includes setting up appointments to complete the annual review paperwork, helping explain notices from MassHealth, and helping individuals respond to requests for information from their insurer. Remaining a locally trusted and reliable resource that individuals can turn to for help has been very successful. Many other referrals come to our partners via word of mouth.

MassHealth also continues to work collaboratively with the Massachusetts medical community to train, educate and promote MassHealth policies and initiatives. These collaborations are inclusive of working with over 25 Massachusetts Professional Associations, including the Massachusetts Hospital Association, the Massachusetts League of Community Health Centers, the Massachusetts Medical Society and the Massachusetts Chapter of the American Academy of Pediatrics. MassHealth reaches their respective constituents by presenting at their meetings and hosting provider specific educational forums. Additional outreach efforts include utilizing the web as a major communication vehicle to reach the provider community, conducting one-on-one provider training and hosting targeted face-to-face provider educational and training forums throughout the state as well as conducting training and education sessions online. These tools help ensure MassHealth providers stay current on developments in the MassHealth program.

MassHealth also continues to fund and provide leadership for the Massachusetts Health Care Training Forum (MTF) program. MTF is a partnership between MassHealth and MassAHEC Network at UMMS. MTF hosts five regional meetings each quarter that feature presentations to keep health care organizations and community agencies that serve MassHealth members, the uninsured, and underinsured informed of the latest changes in MassHealth and overall state and federal health care reform policies. MassHealth presents information about programmatic operations and policy changes and often leading community advocates share updates about policy developments in state and federal health care reform. MTF also provides information via a listsery of approximately 4,820 members, and a website offering resource information and meeting materials. One-hundred and thirty-four updates were sent through the listserv in SFY13 and the website had over 70,300 visitors in SFY13. The meetings promote information dissemination, sharing of best practices, and building of community and public sector linkages in order to increase targeted outreach and member education information about MassHealth. In SFY13, MTF program attendance remained steadily high at a total of 1,735 individuals. In addition to those attending the meetings, evaluation reports indicate that participants share the materials with staff and stakeholders to reach approximately an additional 1,000-2,100 individuals per quarter, totaling an additional 4,000-8,000 reached in FY13.

3. Which of the methods described in Question 2 would you consider a best practice(s)? [7500]

All of the methods referenced in #2 are considered a best practice. It's very effective to reach individuals where they are in the community, to conduct services in a cultural and linguistic fashion that meets the individual's needs, and to submit applications via the Virtual Gateway in real time. Providing Virtual Gateway users with additional tools, such as My Account Page which includes a dedicated 24 hour, 7 day a week self-service toll-free phone number to obtain real time eligibility information, has proven to be tremendously helpful.

4.	Is your state targeting outreach to specific populations (e.g., minorities, immigrants, and children living in rural areas)?
	⊠ Yes □ No
	Have these efforts been successful, and how have you measured effectiveness? [7500]

Grantee outreach activities include print, and local grassroots advertisement to the Latino, Portuguese, Vietnamese, Russian, and Chinese communities. MassHealth continues to translate materials into Spanish, Brazilian Portuguese, Chinese, Vietnamese, Haitian Creole, Russian, Cambodian, and Laotian.

The Member Education Unit conducts in-service presentations to various organizations including but not limited to:

The Massachusetts Office of Refugees and Immigrants Refugee Resettlement Training Unit; Native American Indian Tribes; School Nurses; Municipal Medicaid Programs through various schools; sister state agencies such as the Department of Public Health, Department of Mental Health, Department of Children and Families (formerly DSS), Department of Department of Developmental Services (formerly DMR), Department of Veteran's Services, and the Office of Substance Abuse; Community Action Councils; the Brain Injury Association of Massachusetts; various ethnic cultural organizations (including the Latino, Vietnamese, Brazilian, and Somalian populations), advocates for the homeless, shelters, and other facilities working with the homeless population, Senior Care Organizations, the Massachusetts Head Start Program, the Office of Substance Abuse, Family Support Groups, and the Gay, Lesbian, Bisexual and Transgender Youth Support Project.

These presentations provide education on a variety of topics including: MassHealth benefits; coverage types; covered services; rights and responsibilities; navigation tools such as website searching; how to access the Virtual Gateway; how to access other state health insurance programs; the application process; and post-enrollment information on how to maintain health coverage once it has been obtained. Member Education offers continued support to these organizations via e-mail and telephone in order to ensure proper procedure and an expedited service to the members. These efforts have been successful by encouraging new applicants, dispelling any myths about public programs, and assisting members with health insurance coverage retention.

The Member Education Unit also provides education to the MassHealth Managed Care Plan network regarding ongoing member case coverage.

5. What percentage of children below 200 percent of the federal poverty level (FPL) who are eligible for Medicaid or CHIP have been enrolled in those programs? [5] 1.7%

(Identify the data source used). [7500]

According to the CPS Data for 2010 to 2012, 1.7% of children under 200% FPL are uninsured. It is extremely challenging to determine what portion of the remaining uninsured are eligible for Medicaid or CHIP, particularly given uncertainty around the immigration status of such individuals. With that said, given the extremely low uninsurance rate for children under 200% FPL and the Commonwealth's extensive efforts to identify and enroll all eligible children, the Commonwealth believes that the number of remaining eligible but unenrolled children is minimal.

## B. Substitution of Coverage (Crowd-out)

All states should answer the following questions. Please include percent calculations in your responses when applicable and requested.

1.	Do you have substitution prevention policies in place?
	⊠ Yes □ No
lf	yes, indicate if you have the following policies:  ☑ Imposing waiting periods between terminating private coverage and enrolling in CHIP
CH	IP Annual Report Template – FFY 2013

☐ Imposing cost sharing in approximation to the cost of private coverage
☐ Other, please explain [7500]

The primary mechanism for crowd-out prevention is mandatory employer-sponsored health insurance enrollment in CHIP. MassHealth Family Assistance (Massachusetts' separate CHIP program) maximizes private insurance by providing premium assistance if an uninsured child has access to qualifying coverage through employer-based insurance, and only offering direct coverage through MassHealth if there is no other access to health insurance.

Enrollment in ESI is mandatory for all MassHealth- eligible populations once access to qualifying insurance is confirmed. For children in families with household incomes below 200% FPL, once access to ESI is confirmed, their parents must enroll in premium assistance or their MassHealth will be terminated. Children in the separate child health program above 200% FPL must also be uninsured at the time of application; such households who have dropped health insurance within the past six months are subject to a waiting period from the date of loss of coverage before being allowed to participate in the program.

For all applicants, the Commonwealth performs a health insurance investigation, accessing a comprehensive database. Contact is made with all employed members of the household and their employers to determine if employer-sponsored insurance (ESI) is available that meets a basic benefit level and cost-effectiveness test. If MassHealth-qualifying ESI is available, applicants may receive premium assistance, but may not receive direct coverage. MassHealth does not allow the family to opt out of ESI in order to obtain direct public coverage. This process controls crowd-out by maximizing the state's opportunity to identify applicants with access to qualifying ESI and require enrollment in such coverage.

For applicants above 200% FPL, MassHealth uses the health insurance investigation to determine if ESI was dropped prior to application. MassHealth monitors health insurance status of potential members both at the time of application and monthly to ensure that only uninsured children are covered in CHIP. Insurance status is verified through national insurance databases that identify coverage from any source, including noncustodial parents. MassHealth contracts with Health Management Systems (HMS) which conducts a monthly state and national data match using a system called "Match MAX" which identifies health insurance for all potential members

2. Describe how substitution of coverage is monitored and measured and how the state evaluates the effectiveness of its policies. [7500]

Please see response below.

3. Identify the trigger mechanism or point at which your substitution prevention policy is instituted or modified if you currently have a substitution policy. **[7500]** 

For children up to 200% FPL who appear to have employer-sponsored group coverage, MassHealth conducts a health insurance investigation to determine if the insurance meets MassHealth standards and is cost-effective. If there is access to qualified health insurance coverage, the children will be eligible for premium assistance toward the cost of their employer-sponsored insurance. CHIP funds are not used to cover children who are insured at time of application or to provide direct coverage for children when there is access to qualifying ESI.

Additionally, for children between 200 and 300% FPL, MassHealth will not provide direct coverage or premium assistance if a family had employer-sponsored group coverage for applying children within the previous six months. Families in this income range which had employer-sponsored group coverage within the previous six months will be subject to a six-month waiting period, from the date of loss of coverage, before being allowed to enroll.

Exceptions from this waiting period will be made for situations in which:

- (a) A child or children has special or serious health care needs;
- (b) The prior coverage was involuntarily terminated, including withdrawal of benefits by an employer, involuntary job loss, or COBRA expiration:
- (c) A parent in the family group died in the previous six months;
- (d) The prior coverage was lost due to domestic violence;
- (e) The prior coverage was lost due to becoming self-employed; or
- (f) The existing coverage's lifetime benefits were reduced substantially within the previous six months, or prior employer-sponsored health insurance was cancelled for this reason.

Thus far, MassHealth has found that Medicaid/CHIP are not crowding out private insurance to any extent. If MassHealth finds a significant level of crowd-out, it will reevaluate the exceptions to the waiting period to determine if they are contributing to crowd-out, and modify them as necessary.

### All states must complete the following questions

4. At the time of application, what percent of CHIP applicants are found to have Medicaid [(# applicants found to have Medicaid/total # applicants) \* 100] [5]

and what percent of applicants are found to have other group health insurance [(# applicants found to have other insurance/total # applicants) \* 100] [5]? Provide a combined percent if you cannot calculate separate percentages. [5]

MassHealth has a joint application for Medicaid and CHIP; as such it is not possible to determine the first statistic. After eligibility determination was done, 31% of CHIP applicant children (children with income in CHIP range) were found to have other insurance.

5. What percent of CHIP applicants cannot be enrolled because they have group health plan coverage? [5]

12% of CHIP applicants were denied enrollment due to group health plan coverage

- a. Of those found to have had other, private insurance and have been uninsured for only a portion of the state's waiting period, what percent meet your state's exemptions to the waiting period (if your state has a waiting period and exemptions) [(# applicants who are exempt/total # of new applicants who were enrolled)\*100]? [5] 0
- 6. Does your state have an affordability exception to its waiting period?

Yes	$\boxtimes$	No

If yes, please respond to the following questions. If no, skip to question 7.

a. Has the state established a specific threshold for defining affordability (e.g., when the cost of the child's portion of the family's employer-based health insurance premium is more than X percent of family income)?

			☐ Yes ☐ No
			If the state has established a specific threshold, please provide this figure and whether this applies to net or gross income. If no, how does the state determine who meets the affordability exception? [7500]
		b.	What expenses are counted for purposes of determining when the family exceeds the affordability threshold? (e.g., Does the state consider only premiums, or premiums and other cost-sharing charges? Does the state base the calculation on the total premium for family coverage under the employer plan or on the difference between the amount of the premium for employee-only coverage and the amount of the premium for family coverage? Other approach?) [7500]
		C.	What percentage of enrollees at initial application qualified for this exception in the last federal fiscal year? (e.g., Number of applicants who were exempted because of affordability exception/total number of applicants who were enrolled). [5]
		d.	Does the state conduct surveys or focus groups that examine whether affordability is a concern?
			☐ Yes ☐ No
			If yes, please provide relevant findings. [7500]
	7		our state does not have an affordability exception, does your state collect data on the cost ealth insurance for an individual or family? [7500]
			ssHealth collects information regarding the cost of health insurance as a part of the health trance investigation process.
8			es the state's CHIP application ask whether applicants have access to private health irance?
		$\boxtimes$	Yes □ No
		lf	yes, do you track the number of individuals who have access to private insurance?
		$\boxtimes$	] Yes □ No
			If yes, what percent of individuals that enrolled in CHIP had access to private health insurance at the time of application during the last federal fiscal year [(# of individuals that had access to private health insurance/total # of individuals enrolled in CHIP)*100]?  [5]
			7% of individuals that enrolled in CHIP had access to private health insurance at time of application during the last Federal Fiscal Year.
C.		subs	TY ection should be completed by all states. Medicaid Expansion states should complete responses and indicate those questions that are non-applicable with N/A.
	Sec	tion	IIIC: Subpart A: Overall CHIP and Medicaid Eligibility Coordination
	1. [	oes tl	he state use a joint application for establishing eligibility for Medicaid or CHIP?
			□ No
			If no, please describe the screen and enroll process. [7500]
			explain the process that occurs when a child's eligibility status changes from Medicaid to and from CHIP to Medicaid. Have you identified any challenges? If so, please explain.

**[7500]**CHIP Annual Report Template – FFY 2013

When a child's eligibility changes from Medicaid to CHIP, a downgrade notice is sent to the household advising of the change in eligibility status. The new benefit is effective 14 days from the date of determination. If the family is now required to pay a monthly premium for the CHIP benefit, the eligibility notice will also explain the monthly premium required for the family. Premiums will begin effective the month after the notice is sent to the family.

3.	Are the same delivery systems (such as managed care or fee for service,) or provider networks used in Medicaid and CHIP?				
	⊠ Yes	□ No			
	If no, p	lease explain. [7500]			
4.		have authority in your CHIP state plan to provide for presumptive eligibility, and have you ented this? $\boxtimes$ Yes $\square$ No			
	If yes				
	a.	What percent of children are presumptively enrolled in CHIP pending a full eligibility determination? [5]			
		36%			
	1-	Of these shildren who are presumptively enrelled what persons of these shildren are			

 Of those children who are presumptively enrolled, what percent of those children are determined eligible and enrolled upon completion of the full eligibility determination those children are determined eligible and enrolled? [5]

Of those children who are presumptively enrolled, 55% were determined eligible (for either Medicaid or CHIP) and enrolled upon completion of the full eligibility determination.

# Section IIIC: Subpart B: Initial Eligibility, Enrollment, and Renewal for CHIP (Title XXI) and Medicaid (Title XIX) Programs Table B1

This section is designed to assist CMS and the states track progress on the "5 out of 8" eligibility and enrollment milestones. It will not be used to determine CHIPRA performance bonus payments.

Program Feature	Question	Medicaid	CHIP
Continuous Eligibility	1. Does the state provide continuous eligibility for 12 months for children regardless of changes in circumstances other than the situations identified below:  a. child is no longer a resident of the state;  b. death of the child;  c. child reaches the age limit;  d. child/representative requests disenrollment;  e. child enrolled in a separate CHIP program files a Medicaid application, is determined eligible for Medicaid and is enrolled in Medicaid without a coverage gap.	In accordance with section 1902(e)(12) of the Act ☐ Yes ☑ No	☐ Yes ⊠ No

Liberalization of Asset (or Resource Test) Requirements	2. Does the state have an assets test?	☐ Yes ⊠ No	☐ Yes ⊠ No
	If there is an assets test, does the state allow administrative verification of assets?	☐ Yes ☐ No ☑ N/A	☐ Yes ☐ No 図 N/A
Elimination of In-Person Interview	Does the state require an in-person interview to apply?	☐ Yes ⊠ No	☐ Yes   No
	Has the state eliminated an in-person requirement for renewal of CHIP eligibility?	⊠ Yes □ No	
Use of Same Application and Renewal Forms and Procedures for Medicaid and CHIP	6. Does the state use the same application form, supplemental forms, and information verification process for establishing eligibility for Medicaid and CHIP?	⊠ Yes	□ No
	7. Does the state use the same application form, supplemental forms, and information verification process for renewing eligibility for Medicaid and CHIP?	⊠ Yes	□ No
Automatic/Administrative Renewal	8. For renewals of Medicaid or CHIP eligibility, does the state provide a preprinted form populated with eligibility information available to the state, to the child or the child's parent or other representative, along with a notice that eligibility will be renewed and continued based on such information unless the state is provided other information that affects eligibility?	□ Yes ⊠ No	☐ Yes ⊠ No
	9. Does the state do an ex parte renewal? Specifically, does the state renew Medicaid or CHIP eligibility to the maximum extent possible based on information contained in the individual's Medicaid file or other information available to the state, before it seeks any information from the child's parent or representative?	⊠ Yes □ No	☐ Yes ⊠ No
		If exparte is used, is it used for  All applicants  ☐ Yes ☐ No  A subset of applicants  ☐ Yes ☐ No	is it used for All applicants  Yes No
Presumptive Eligibility	10. Does the state provide presumptive eligibility to children who appear to be eligible for Medicaid and CHIP to enroll pending a full determination of eligibility?	⊠ Yes	□ No
Express Lane Eligibility	11. Are you utilizing the Express Lane	⊠ Yes	□ No

		and/or renewals for both Medicaid and CHIP?		
			If yes, which Express Larusing?	ne Agencies are you
			Supplemental Nutrition (SNAP), formerly F	
			☐ Tax/Revenue Agency	_
			☐ Unemployment Comp	
			☐ Women, Infants, and	Children (WIC)
			☐ Free, Reduced School	Lunch Program
			☐ Subsidized Child Care	e Program
			Other, please explain.	[7500]
			If yes, what information is Agency providing?	s the Express Lane
			Resources	
			Residency	
			Age	
			Citizenship	
			Other, please	e explain. [ <b>7500</b> ]
Premium Assistance		12. Has the state implemented premium assistance as added or modified by CHIPRA?	In accordance with section 2105(c)(10) of the Act, as added by section 301(a)(1) of CHIPRA.	In accordance with section 2105(c)(10) of the Act, as added by section 301(a)(1) of CHIPRA.
			□Yes ⊠ No	☐ Yes   No
What additiona to simplify an e	l measur ligibility r	Subpart C: Eligibility Rener res, besides those described in Tabl renewal and retain eligible children in	es B1 or C1, does y n CHIP?	our state employ
⊠ Condi	ucts follo	w-up with clients through caseworke	ers/outreach workers	3
⊠ Sends	s renewa	I reminder notices to all families		
1	orogram'	ny notices are sent to the family prio? Massachusetts sends one noticenual review.		
•	end of the	intervals are reminder notices sent the current eligibility period is a follow by the state?) <b>No reminder notice</b>	v-up letter sent if the	
Other	, please	explain: <b>[500]</b>		
	f any stra	tegies appear to be the most effecti ategies? If so, please describe the		

All of the above strategies have played an important role in making the process work better for our MassHealth members. MassHealth has not conducted a formal evaluation of each outreach strategy, but rather has measured effectiveness through qualitative reporting from our outreach partners. Each month, grantees report on what enrollment and retention strategies worked best. Findings show it's very effective to follow-up with individuals where they are in the community, conducting services in a cultural and linguistic fashion that meets the individual's needs. Tying enrollment and retention events to current affairs, such as a flu prevention event or back to school campaign, is also key to success since these are a natural draw for individuals to attend.

Providing our grantees and partners with the tools they need to understand the current eligibility status on a member's case, the verifications that are missing, and what notices have been sent to the member, all in real time, has been extremely helpful. Grantee monthly reports mention how the "My Account Page" feature available through the Virtual Gateway has made their work much easier. Previously this information was not available online in real time; it could only be accessed by calling MassHealth.

Community organizations and consumer advocates have partnered to develop ACA fact sheets and helped provide input to our direct mail communications to members. It's been very effective to work collaboratively with our community partners to help us with messaging to our membership, as they are on the front lines and will be receiving calls from members getting the communications looking for assistance.

## Section IIIC: Subpart D: Eligibility Data

### Table 1. Application Status of Title XXI Children in FFY 2013

States are required to report on all questions (1, 2, 2.a., 2.b., and 2.c) in FFY 2013. Please enter the data requested in the table below and the template will tabulate the requested percentages.

	Number	Percent
Total number of title XXI applicants	15,230	100%
Total number of application denials	4,449	29%
a. Total number of procedural denials	1,780	12
b. Total number of eligibility denials	2,669	18
<ul> <li>i. Total number of applicants denied for title XXI and enrolled in title XIX Response:</li> </ul>	0	
☐ (Check here if there are no additional categories		
c. Total number of applicants denied for other reasons Please indicate:		

3. Please describe any limitations or restrictions on the data used in this table:

Note that, since we have a joint application, applicants are found eligible for the appropriate program. Therefore there are no denials for XXI that are enrolled in XIX

### **Definitions:**

- 1. The "total number of title XXI applicants," including those that applied using a joint application form, is defined as the total number of applicants that had an eligibility decision made for title XXI in FFY 2013. This measure is for applicants that have not been previously enrolled in title XXI or they were previously enrolled in title XXI but had a break in coverage, thus requiring a new application. Please include only those applicants that have had a Title XXI eligibility determination made in FFY 2013 (e.g., an application that was determined eligible in September 2013, but coverage was effective October 1, 2013 is counted in FFY 2013).
- 2. The "the total number of denials" is defined as the total number of applicants that have had an eligibility decision made for title XXI and denied enrollment for title XXI in FFY 2013. This definition only includes denials for title XXI at the time of initial application (not redetermination).
  - a. The "total number of procedural denials" is defined as the total number of applicants denied for title XXI procedural reasons in FFY 2013 (i.e., incomplete application, missing documentation, missing enrollment fee, etc.).
  - b. The "total number of eligibility denials" is defined as the total number of applicants denied for title XXI eligibility reasons in FFY 2013 (i.e., income too high, income too low for title XXI /referred for Medicaid eligibility determination/determined Medicaid eligible, obtained private coverage or if applicable, had access to private coverage during your state's specified waiting period, etc.)
    - i. The total number of applicants that are denied eligibility for title XXI and determined eligible for title XIX
  - c. The "total number of applicants denied for other reasons" is defined as any other type of denial that does not fall into 2a or 2b. Please check the box provided if there are no additional categories.

## Table 2. Redetermination Status of Children Enrolled in Title XXI

For this table, reporting is required for FFY 2013.

Please enter the data requested in the table below in the "Number" column, and the template will automatically tabulate the percentages.

	Number		Pe	ercent	
Total number of children who are eligible to be redetermined	19, 721	100%			
Total number of children screened for redetermination	19,721	100	100%		
Total number of children retained after the redetermination process	18,970	96.19	96.19		
4. Total number of children disenrolled from title XXI after the redetermination process	751	3.81	3.81	100%	
a. Total number of children disenrolled from title XXI for failure to comply with	289			38.48	
procedures					
b. Total number of children disenrolled from title XXI for failure to meet eligibility criteria	462			61.52	100%
i. Disenrolled from title XXI because income too high for title XXI	1				.22
(If unable to provide the data, check here □)					
ii. Disenrolled from title XXI because income too low for title XXI	N/A				
(If unable to provide the data, check here □)					
iii. Disenrolled from title XXI because application indicated access to private	271				58.66
coverage or obtained private coverage					
(If unable to provide the data or if you have a title XXI Medicaid expansion					
and this data is not relevant check here □)					
iv. Disenrolled from title XXI for other eligibility reason(s)	190				41.13
Please indicate:Person is no longer in family group,					
(If unable to provide the data check here □)					
c. Total number of children disenrolled from title XXI for other reason(s)					
Please indicate:					
(Check here if there are no additional categories □)					

5.	If relevant, please describe any limitations or restrictions on the data entered into this table.	Please describe any state policies or procedures that
	may have impacted the redetermination outcomes data [7500].	

### **Definitions:**

- 1. The "total number of children who are eligible to be redetermined" is defined as the total number of children due to renew their eligibility in federal fiscal year (FFY) 2013, and did not age out (did not exceed the program's maximum age requirement) of the program by or before redetermination. This total number may include those children who are eligible to renew prior to their 12 month eligibility redetermination anniversary date. This total number may include children whose eligibility can be renewed through administrative redeterminations, whereby the state sends the family a renewal form that is pre-populated with eligibility information already available through program records and requires the family to report any changes. This total may also include ex parte redeterminations, the process when a state uses information available to it through other databases, such as wage and labor records, to verify ongoing eligibility.
- 2. The "total number of children screened for redetermination" is defined as the total number of children that were screened by the state for redetermination in FFY 2013 (i.e., those children whose families have returned redetermination forms to the state, as well as administrative redeterminations and exparte redeterminations).

- 3. The "total number of children retained after the redetermination process" is defined as the total number of children who were found eligible and remained in the program after the redetermination process in FFY 2013.
- 4. The "total number of children disenrolled from title XXI after the redetermination process" is defined as the total number of children who are disenrolled from title XXI following the redetermination process in FFY 2013. This includes those children that states may define as "transferred" to Medicaid for title XIX eligibility screening.
  - a. The "total number of children disenrolled for failure to comply with procedures" is defined as the total number of children disenrolled from title XXI for failure to successfully complete the redetermination process in FFY 2013 (i.e., families that failed to submit a complete application, failed to provide complete documentation, failed to pay premium or enrollment fee, etc.).
  - b. The "total number of children disenrolled for failure to meet eligibility criteria" is defined as the total number of children disenrolled from title XXI for no longer meeting one or more of their state's CHIP eligibility criteria (i.e., income too low, income too high, obtained private coverage or if applicable, had access to private coverage during your state's specified waiting period, etc.). If possible, please break out the reasons for failure to meet eligibility criteria in i.-iv.
  - c. The "total number of children disenrolled for other reason(s)" is defined as the total number of children disenrolled from title XXI for a reason other than failure to comply with procedures or failure to meet eligibility criteria, and are not already captured in 4.a. or 4.b.
    - The data entered in 4.a., 4.b., and 4.c. should sum to the total number of children disenrolled from title XXI (line 4).

### Table 3. Duration Measure of Selected Children, Ages 0-16, Enrolled in Title XXI, Second Quarter FFY 2012

The purpose of this table is to measure title XXI enrollees' duration, or continuity, of public coverage (title XIX and title XXI). This information is required by CHIPRA, Section 402(a). Reporting is required in 2013, with states identifying newly enrolled children in the second quarter of FFY 2012 (January, February, and March of 2012). If your eligibility system already has the capability to track a cohort of enrollees over time, an additional "flag" or unique identifier may not be necessary.

NOTE: A new cohort identifying newly enrolled children will be required for all states in the second quarter of FFY 2014 (January, February, and March of 2014) for the purpose of measuring duration of public coverage (title XIX and title XXI), similar to the measurement of the first 2012 cohort.

Instructions: For this prospective duration measure, please identify <u>newly enrolled</u> children in title XXI in the second quarter of FFY 2012, ages 0 months to 16 years at time of enrollment. Children enrolled in January 2012 must have birthdates after July 1995 (e.g., children must be younger than 16 years and 5 months) to ensure that they will not age out of the program at the 18<sup>th</sup> month of coverage. Similarly, children enrolled in February 2012 must have birthdates after August 1995, and children enrolled in March 2012 must have birthdates after September 1995. Each child newly enrolled during this time frame needs a unique identifier or "flag" so that the cohort can be tracked over time. If your eligibility system already has the capability to track a cohort of enrollees over time, an additional "flag" or unique identifier may not be necessary. Please follow the child based on the child's age category at the time of enrollment (e.g., the child's age at enrollment creates an age cohort that does not change over the 18 month time span). Please enter the data requested in the table below and the template will tabulate the percentages. Only enter a "0" (zero) if the data are known to be zero. If data are unknown or unavailable, leave the field blank.

Not Previously Enrolled in CHIP or Medicaid—"Newly enrolled" is defined as not enrolled in either title XXI or title XIX in the month before enrollment
(i.e., for a child enrolled in January 2012, he/she would not be enrolled in either title XXI or title XIX in December 2011, etc.)
□Not Previously Enrolled in CHIP—"Newly enrolled" is defined as not enrolled in title XXI in the month before enrollment (i.e., for a child enrolled in
January 2012, he/she would not be enrolled in title XXI in December 2011, etc.)

Du	ration Measure, Title XXI	All Children Ages 0-16		Age Less than 12 months		Ages 1-5		Ages 6-12		Ag 13-	
		Numbe r	Perce nt	Number	Perce nt	Number	Perce nt	Number	Perce nt	Number	Perce nt
1.	Total number of children newly enrolled in title XXI in the second quarter of FFY 2012		100%		100%		100%		100%		100%
		Enrollme	nt Status	6 months I	ater						
2.	Total number of children continuously enrolled in title XXI										
3.	Total number of children with a break in title XXI coverage but re-enrolled in title XXI										
	3.a. Total number of children enrolled in Medicaid (title XIX) during title XXI coverage break (If unable to provide the data, check here □)										
4.	Total number of children disenrolled from title XXI										
	4.a. Total number of children enrolled in Medicaid (title XIX) after being disenrolled from title XXI (If unable to provide the data, check here □)										
	(	Enrollmer	nt Status 1	2 months	later						
5.	Total number of children continuously enrolled in title XXI									T	
6.	Total number of children with a break in title XXI coverage but re-enrolled in title XXI										
	6.a. Total number of children enrolled in Medicaid (title XIX) during title XXI coverage break (If unable to provide the data, check here □)										
7.	Total number of children disenrolled from title XXI										
	7.a. Total number of children enrolled in Medicaid (title XIX) after being disenrolled from title XXI (If unable to provide the data, check here □)										
		Enrollmer	nt Status 1	18 months	later						
8.	Total number of children continuously enrolled in title XXI										
9.	Total number of children with a break in title XXI coverage but re-enrolled in title XXI										
	9.a. Total number of children enrolled in Medicaid (title XIX) during title XXI coverage break (If unable to provide the data, check here □)										
10.	Total number of children disenrolled from title XXI										
	10.aTotal number of children enrolled in Medicaid (title XIX) after being disenrolled from title XXI (If unable to provide the data, check here □)										

#### **Definitions:**

- 1. The "total number of children newly enrolled in title XXI in the second quarter of FFY 2012" is defined as those children either new to public coverage or new to title XXI, in the month before enrollment. Please define your population of "newly enrolled" in the Instructions section.
- 2. The total number of children that were continuously enrolled in title XXI for 6 months is defined as the sum of:
  - the number of children with birthdates after July 1995, who were newly enrolled in January 2012 and who were continuously enrolled through the end of June 2012
  - + the number of children with birthdates after August 1995, who were newly enrolled in February 2012 and who were continuously enrolled through the end of July 2012
  - + the number of children with birthdates after September 1995, who were newly enrolled in March 2012 and who were continuously enrolled through the end of August 2012
- 3. The total number who had a break in title XXI coverage during <u>6 months</u> of enrollment (regardless of the number of breaks in coverage) but were re-enrolled in title XXI by the end of the 6 months, is defined as the sum of:
  - the number of children with birthdates after July 1995, who were newly enrolled in January 2012 and who disenrolled and re-enrolled in title XXI by the end of June 2012
  - + the number of children with birthdates after August 1995, who were newly enrolled in February 2012 and who disenrolled and re-enrolled in title XXI by the end of July 2012
  - + the number of children with birthdates after September 1995, who were newly enrolled in March 2012 and who disenrolled and re-enrolled in title XXI by the end of August 2012
  - 3.a. From the population in #3, provide the total number of children who were enrolled in title XIX during their break in coverage.
- 4. The total number who disenrolled from title XXI, 6 months after their enrollment month is defined as the sum of:
  - the number of children with birthdates after July 1995, who were newly enrolled in January 2012 and were disenrolled by the end of June 2012
  - + the number of children with birthdates after August 1995, who were newly enrolled in February 2012 and were disenrolled by the end of July 2012
  - + the number of children with birthdates after September 1995, who were newly enrolled in March 2012 and were disenrolled by the end of August 2012
  - 4.a. From the population in #4, provide the total number of children who were enrolled in title XIX in the month after their disenrollment from title XXI.
- 5. The total number of children who were continuously enrolled in title XXI for 12 months<sup>†</sup> is defined as the sum of:
  - the number of children with birthdates after July 1995, who were newly enrolled in January 2012 and were continuously enrolled through the end of December 2012
  - + the number of children with birthdates after August 1995, who were newly enrolled in February 2012 and were continuously enrolled through the end of January 2013
  - + the number of children with birthdates after September 1995, who were newly enrolled in March 2012 and were continuously enrolled through the end of February 2013

The definition of "6 months" has been clarified in the FFY 2013 CARTS to be consistent with the intended meaning of six calendar months of coverage (rather than seven months of coverage). For those states that reported this measure in 2012, no change in reporting should be necessary if the data represented six months of coverage.

<sup>&</sup>lt;sup>†</sup> The definition of "12 months" has been clarified in the FFY 2013 CARTS to be consistent with the intended meaning of twelve calendar months of coverage (rather than thirteen months of coverage). The definition is based on an assumption that most states enroll children in a health plan on the first of the month. However, regardless of the date of enrollment, the principle remains to measure a full twelve-month period of coverage.

- 6. The total number of children who had a break in title XXI coverage during 12 months of enrollment (regardless of the number of breaks in coverage), but were reenrolled in title XXI by the end of the 12 months, is defined as the sum of:
  - the number of children with birthdates after July 1995, who were newly enrolled in January 2012 and who disenrolled and then re-enrolled in title XXI by the end of December 2012
  - + the number of children with birthdates after August 1995, who were newly enrolled in February 2012 and who disenrolled and then re-enrolled in title XXI by the end of January 2013
  - + the number of children with birthdates after September 1995, who were newly enrolled in March 2012 and who disenrolled and then re-enrolled in title XXI by the end of February 2013
  - 6.a. From the population in #6, provide the total number of children who were enrolled in title XIX during their break in coverage.
- 7. The total number of children who disenrolled from title XXI 12 months after their enrollment month is defined as the sum of:
  - the number of children with birthdates after July 1995, who were enrolled in January 2012 and were disenrolled by the end of December 2012
  - + the number of children with birthdates after August 1995, who were enrolled in February 2012 and were disenrolled by the end of January 2013
  - + the number of children with birthdates after September 1995, who were enrolled in March 2012 and were disenrolled by the end of February 2013
  - 7.a. From the population in #7, provide the total number of children, who were enrolled in title XIX in the month after their disenrollment from title XXI.
- 8. The total number of children who were continuously enrolled in title XXI for 18 months<sup>‡</sup> is defined as the sum of:
  - the number of children with birthdates after July 1995, who were newly enrolled in January 2012 and were continuously enrolled through the end of June 2013 + the number of children with birthdates after August 1995, who were newly enrolled in February 2012 and were continuously enrolled through the end of July 2013
  - + the number of children with birthdates after September 1995, who were newly enrolled in March 2012 and were continuously enrolled through the end of August 2013
- 9. The total number of children who had a break in title XXI coverage during 18 months of enrollment (regardless of the number of breaks in coverage), but were reenrolled in title XXI by the end of the 18 months, is defined as the sum of:
  - the number of children with birthdates after July 1995, who were newly enrolled in January 2012 and who disenrolled and re-enrolled in title XXI by the end of June 2013
  - + the number of children with birthdates after August 1995, who were newly enrolled in February 2012 and who disenrolled and re-enrolled in title XXI by the end of July 2013
  - + the number of children with birthdates after September 1995, who were newly enrolled in March 2012 and who disenrolled and re-enrolled in title XXI by the end of August 2013
  - 9.a. From the population in #9, provide the total number of children who were enrolled in title XIX during their break in coverage.
- 10. The total number of children who were disenrolled from title XXI 18 months after their enrollment month is defined as the sum of:
  - the number of children with birthdates after July 1995, who were newly enrolled in January 2012 and disenrolled by the end of June 2013
  - + the number of children with birthdates after August 1995, who were newly enrolled in February 2012 and disenrolled by the end of July 2013
  - + the number of children with birthdates after September 1995, who were newly enrolled in March 2012 and disenrolled by the end of August 2013
  - 10.a. From the population in #10, provide the total number of children who were enrolled in title XIX (Medicaid) in the month after their disenrollment from XXI.

<sup>&</sup>lt;sup>‡</sup> The definition of "18 months" has been clarified in the FFY 2013 CARTS to be consistent with the intended meaning of eighteen calendar months of coverage (rather than nineteen months of coverage).

# D. COST SHARING

E.

	1.		ow the state track naximum in the y	s cost sharing to ensure enrollees do not pay more than 5 percent ear?
	a.	Cost sharir	ng is tracked by:	
		Health Plan State Third Party N/A (No cos	shoebox method) (s)  Administrator st sharing require se explain. [7500]	ed)
			tate uses the shoes to track cost s	bebox method, please describe informational tools provided to sharing. [7500]
	2.	When the faceased? ⊠		5% cap, are premiums, copayments and other cost sharing
3.	ex <b>pr</b>	ceeding the oviders to re	5% cap. Massac ecognize no cos	rs are notified that no cost sharing should be charged to enrollees thusetts eligibility verification system (EVS) enables at sharing is applicable for a member via restrictive n verification of eligibility.
	4.			of the number of children that exceeded the 5 percent cap in the the federal fiscal year. <b>[500]</b>
		During this the 5 percent	•	ear, FFY 2013 there were approximately 23 children that exceeded
	5.	Has your sta		ny assessment of the effects of premiums/enrollment fees on
		☐ Yes	⊠ No	If so, what have you found? [7500]
	6.	•	ate undertaken a ces in CHIP?	ny assessment of the effects of cost sharing on utilization of
		☐ Yes	⊠ No	If so, what have you found? [7500]
	7.	state monito	oring the impact of	r decreased cost sharing in the past federal fiscal year, how is the of these changes on application, enrollment, disenrollment, and a services in CHIP. If so, what have you found? <b>n/a</b>
Pı	ROG		IDER THE CHIP	NCE PROGRAM (INCLUDING PREMIUM ASSISTANCE  STATE PLAN OR A SECTION 1115 TITLE XXI
1.				ver sponsored insurance program (including a premium assistance ults using Title XXI funds?
			answer question Program Integrit	
Cł	nildr	en		
$\boxtimes$	] Y	es, Check a	ll that apply and	complete each question for each authority.
CH			of Family Covera	age under the CHIP state plan (2105(c)(3))

	$\bowtie$	Additional Premium Assistance Option under CHIP state plan (2105(c)(10))
		Section 1115 Demonstration (Title XXI)
		Premium Assistance Option (applicable to Medicaid expansion) children (1906)
		Premium Assistance Option (applicable to Medicaid expansion) children (1906A)
Adı	ults	
$\boxtimes$		s, Check all that apply and complete each question for each thority.
		Purchase of Family Coverage under the CHIP state plan (2105(c)(10) Additional Premium Assistance Option under the CHIP state plan (2105(c)(3) Section 1115 demonstration (Title XXI) Premium Assistance option under the Medicaid state plan (1906) Premium Assistance option under the Medicaid state plan (1906A)
2.	Plea	se indicate which adults your state covers with premium assistance. (Check all that apply.)
		Parents and Caretaker Relatives Childless Adults Pregnant Women

3. Briefly describe how your program operates (e.g., is your program an employer sponsored insurance program or a premium assistance program., how do you coordinate assistance between the state and/or employer, who receives the subsidy if a subsidy is provided, etc.)
[7500]

MassHealth Family Assistance maximizes private insurance by providing premium assistance if an uninsured child has access to coverage through employer-based insurance, and only offering direct coverage through MassHealth if there is no other access to health insurance. For all applicants, the Commonwealth performs a health insurance investigation, accessing a comprehensive database. Contact is made with all employed members of the household and their employers to determine if employer-sponsored insurance (ESI) is available that meets the basic benefit level, is cost effective and meets an employer contribution level of 50%. If MassHealth-qualifying ESI is available, applicants may receive premium assistance, but may not receive direct coverage. MassHealth does not allow the family to opt out of ESI in order to obtain direct public coverage. This process controls crowd-out by maximizing the state's opportunity to identify applicants with access to ESI and require enrollment.

For children in families with household incomes below 200% FPL, once access to ESI is confirmed, their parents must enroll in premium assistance or their MassHealth will be terminated. Children in families with incomes above 200% FPL must also be uninsured at at the time of application; such households who have dropped health insurance within the past six months are subject to a waiting period from the date of loss of coverage before being allowed to participate in the program.

MassHealth uses a comprehensive health insurance investigation to determine if ESI was dropped prior to application. MassHealth monitors health insurance status of potential members both at the time of application and monthly so that only uninsured children are covered in SCHIP. Insurance status is verified through national insurance databases that identify coverage from any source, including noncustodial parents. MassHealth contracts with Health Management Systems (HMS) which conducts a monthly state and national data match using a system called "Match MAX" which Identifies health Insurance for all potential members.

MassHealth also has a dedicated process to match with a file from the Department of Revenue (DOR) to identify noncustodial parents of applicants and recipients who have court orders for medical support. This process allows us to not only verify existing coverage, but also to enforce the obligation of non-custodial parents by contacting their employers to arrange enrollment of the parent in an employer-sponsored family plan to cover their children.

4.	What benefit	package does the ESI program use? [7500]						
	Secretary app	proved per the State Plan amendment approved in March 2002.						
_	A 4b							
5.	•	y minimum coverage requirements for the benefit package?						
	⊠ Yes □ N							
6.		ram provide wrap-around coverage for benefits?						
	Yes □ N	lo ?						
7	Are there limits	s on cost sharing for children in your ESI program?						
	Yes □ N	10						
8.	Are there any	/ limits on cost sharing for adults in your ESI program?						
	☐ Yes ⊠ N	lo						
9.		stections on cost sharing for children (e.g., the 5 percent out-of-pocket maximum) in assistance program?						
	$\boxtimes$ Yes $\square$ No If yes, how is the cost sharing tracked to ensure it remains within the 5 percent yearly aggregate maximum [7500]?							
	percent of the Parents subn	igible children are notified of the family out of pocket maximum (calculated using 5 e family income less anticipated required member contribution towards ESI plan). nit receipts for cost incurred and once 5 percent cap amount is met, children receive wrap benefits for remainder of family cap year.						
10	funds are use	otal number of children and adults enrolled in the ESI program for whom Title XXI ed during the reporting period (provide the number of adults enrolled in this program were covered incidentally, i.e., not explicitly covered through a demonstration).						
	0	Number of childless adults ever-enrolled during the reporting period						
	13822	Number of adults ever-enrolled during the reporting period						
	29817	Number of children ever-enrolled during the reporting period						
11.		everage monthly enrollment of children and parents ever enrolled in the premium rogram during FFY 2013.						
	Child	Iren Parents						
	Mass	ently, we are unable to answer this question, since the health insurance that shealth helps purchase are Family Plans. We count covered lives which includes nts and other members in the family that are not MassHealth members.						

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experienced? [7500]

12. During the reporting period, what has been the greatest challenge your ESI program has

The greatest challenge for the ESI program continues to be the maintenance of household information relating to employment, health insurance plan benefits meeting the qualifying standards for coverage, health Insurance premiums increasing, employer contribution decreasing

13. During the reporting period, what accomplishments have been achieved in your ESI program? [7500]

The Premium Assistance Unit continues to make enhancements in order to streamline the current process of processing cases.

14. What changes have you made or are planning to make in your ESI program during the next fiscal year? Please comment on why the changes are planned. [7500]

Through better use of reports, the Premium Assistance program intends to continue to capture overpayments earlier which will reduce outstanding balances members owe. By implementing a better quality control process and having indicators that flag overpayments, the program can control overpayments.

15. What do you estimate is the impact of your ESI program (including premium assistance) on enrollment and retention of children? How was this measured? [7500]

There are several factors that MassHealth looks at when measuring the impact of the ESI program on retention of children. The Premium assistance program allows MassHealth to enroll more members into the program because of the cost savings incurred by helping Medicaid eligible members enroll into private health insurance. Because MassHealth helps purchase family plans household members that are not Medicaid eligible are also covered. Enrolling families in ESI and private insurance is critical to retention of children in the program. MassHealth analyzes how many policies are purchased in order to determine cost avoidance and cost savings.

16. Identify the total state expenditures for providing coverage under your ESI program during the reporting period. **[7500]** 

8001739

17. Provide the average amount each entity pays towards coverage of the dependent child/parent under your ESI program:

Child Parent
State: \$279 State: N/A
Employer: 50% Employer: N/A
Employee: 50% Employee: N/A

18. Indicate the range in the average monthly dollar amount of premium assistance provided by the state on behalf of a child or parent.

Children Low \$101 High \$1051 Parent Low N/A High 300% N/A

19. If you offer a premium assistance program, what, if any, is the minimum employer contribution? **[500]** 

Employers must contribute at least 50% towards the cost of the health insurance premium.

	20.	receive cover	age (e.g., the sta		remium	n determining whether an applicant ca assistance payment must be less that P or Medicaid)?	
			☐ No				
	pay		re that the state's ember on direct		ım assis	tane is less or equal to what MassHea	ılth
	21.	Please provid	e the income lev From		en or fam To	nilies provided premium assistance.	
		Income level		150 % of FPL 150% of FPL		300% of FPL [5] 300% of FPL [5]	
	22.	Is there a red		uninsurance befo	ore enrol	ling in premium assistance?	
		If yes, what	is the period of ι	uninsurance? [5	00]		
	For	families with i	ncome between	200%-300% of F	PL, a 6	month uninsurance requirement appli-	es.
	23.	Do you have	a waiting list for	your program?	☐ Yes	⊠ No	
	24.	Can you cap	enrollment for yo	our program? 🛚	Yes	☐ No	
	25.			found to be effe ce in ESI? <b>[750</b>		reducing administrative barriers to the	
	the gat em insu	program is he her all of the E ployer offers, p urance offered	avily dependent SI information the premiums and tie . This process st emplyed by the	up in facilitating nat an employer or ers, annual open reamlines the de	the proc offers inc enrollme eterminat	employer database that was created the ess. The process allows MassHealth to cluding: health insurance plans the entrates, summary of benefits for healting when other members are being abase is updated annually, during the	th
	Ent	er any Narrativ	ve text below. [7	<b>'500</b> ]			
F.						H REGARD TO SEPARATE ( ID EXPANSIONS)	CHIP
	1.	Does your sta procedures fo		n plan that has s	afeguard	ls and establishes methods and	
		(2) inves	ention: X Yes Catigation;: X Yes ral of cases of fra	No □ No aud and abuse?	⊠ Yes	☐ No	
		Please explai	n: <b>[7500]</b>				
		seamlessly as separate frau Commonweal	s one program ki d and abuse acti lth to detect, inve	nown as the Mas vities for CHIP, a estigate, and refe	sHealth all metho er cases	aid and CHIP are managed and opera program. Therefore, while there are n ds and procedures employed by the of fraud and abuse in the Medicaid ts, state staff performs all application,	

redetermination, matching, case maintenance, and referral processes for all MassHealth programs, including CHIP. All contractual arrangements regarding fraud and abuse activities apply to CHIP as well as Medicaid.

MassHealth emphasizes aggressive management of its front-end program processes to ensure that services provided are medically necessary, provided by qualified health care providers, provided to eligible residents of the Commonwealth, and that payments are appropriately made. Ongoing efforts to combat fraud, waste, and abuse, including utilization management and regular program and clinical review, are central to all program areas. Sophisticated information systems support MassHealth's efforts to detect inappropriate billings before payment is made, and to ensure that eligibility determinations are accurate.

MassHealth implemented a pre-payment predictive modeling solution in June 2013 The predictive modeling tool uses sophisticated algorithms to analyze claims, builds provider profiles of suspicious billing patterns and assigns risk scores to potentially inappropriate claims

Equally important are mechanisms for detailed reporting and review of claims after bills are paid to identify inappropriate provider behavior, and methods to ensure that MassHealth identifies members whose changed circumstances may affect their continuing eligibility. As with our frontend processes, information systems are a critical component of MassHealth's work to identify and address inappropriate payments.

Post-payment activities are an important "second look" and are particularly important to the identification of prosecutable fraud. And when our systems identify potential fraud, MassHealth acts aggressively to pursue the case with the appropriate authorities.

MassHealth has the following documentation regarding established methods and procedures for prevention, investigation, and referral of cases of fraud and abuse:

- 1) MassHealth Program Integrity Activities Inventory
- 2) Efforts to Prevent and Identify Fraud, Waste, and Abuse—description and identification of responsible units
- 3) Provider Compliance activity sheet
- 4) Utilization Management plan
- 5) Memorandum of Understanding between the Executive Office of Health and Human Services (EOHHS) and the Office of the Attorney General, Massachusetts Medicaid Fraud Control Unit
- 6) Interdepartmental Service Agreement between EOHHS and the Department of Revenue (DOR)
- 7) MassHealth Eligibility Operations Memo 04-04 re: New Member Fraud Referral Process
- 8) MassHealth Eligibility Operations Memo 01-7 re: Department of Revenue "New Hire" Match
- 9) MassHealth Eligibility Operations Memo 99-14 re: Annual Eligibility Review Process for Health Care Reform Members on MA-21
- 10) Contract between EOHHS and MedStat Group to perform Program Integrity gap analysis—deliverables dated June 30, 2005.
- 11) Recipient Eligibility Verification System (REVS) codes—online system for providers to verify MassHealth eligibility at point of service
- 12) Managed care contract amendment language specifying program integrity and fraud and abuse prevention, detection, and reporting requirements for health plans contracting with MassHealth

Do managed health care plans with which your program contracts have <u>written</u> plans? Please Explain: **[500]** 

Please see response above. Note for #2 belwo: 266 is the number of hearings that resulted in decisions that fully or partially flavored the beneficiary. The 1003 fair hearings held for beneficiaries is only a partial sum of the total appeals filed. The vast majority of appeals filed (16,205 for the last federal

fiscal year) resulted in dismissals outside of hearings that were a favorable action by the agency toward the beneficiary.

2.	For the reporting period, please report the					
	Number of fair hearing appeals of eligibility denials					
	Number of cases found in favor of beneficiary					
3.	For the reporting period, please indicate the number of cases investigated, and cases referred regarding fraud and abuse in the following areas:					
	Provider Credentialing					
	Number of cases referred to appropriate law enforcement officials					
	Provider Billing					
	161 Number of cases investigated					
	Number of cases referred to appropriate law enforcement officials					
	Beneficiary Eligibility					
	405 Number of cases investigated					
	367 Number of cases referred to appropriate law enforcement officials					
Are	e these cases for:					
	CHIP					
	Medicaid and CHIP Combined					
4.	Does your state rely on contractors to perform the above functions?					
	☑ Yes, please answer question below.					
	□ No					
5.	If your state relies on contractors to perform the above functions, how does your state provide oversight of those contractors? Please explain: <b>[7500]</b>					
	The Provider Compliance Unit, operated within the University of Massachusetts Medical School (UMMS), and managed by the EOHHS Compliance Office, is our primary post-payment fraud detection unit. Utilizing algorithims and reports found in our data warehouse, and through data analysis, the Provider Compliance Unit reviews paid claims data to detect aberrant trends and outlier billing patterns that can indicate potential fraud. The Provider Compliance Unit, which works closely with Medicaid Fraud Control Unit and our legal staff, meets our federal regulator obligation to establish a surveillance utilization control system to safeguard against fraudulent, abusive, and inappropriate use of the Medicaid program.					

external audit activity, coordinate the CMS Payment Error Rate Measurement (PERM), and establish and monitor compliance with information privacy and security requirements.

Our New Medicaid Management Information System (NewMMIS) processes provider claims and contains a significant number of sophisticated edits, rules, and other program integrity checks and balances. As a result, approximately 23% of all claims submitted are denied and 2% are suspended for review or verification. The NewMMIS, completed in May of 2009, has been designed with enhanced Program Integrity capabilities, including expanded functionality to add claims edits as needed in order to keep abreast with the latest trends in aberrant or fraudulent claims submissions. Generally, information systems support to MassHealth remains a significant priority of the Executive Office of Health and Human Services, in large part because of the potential of leveraging technology to combat fraud, waste, and abuse in the Medicaid program. The EOHHS Data Warehouse, for example, is a consolidated repository of claims and eligibility data that provides program and financial managers with the ability to develop standard and adhoc management reports.

The Claims Operations Unit manages our claims processing contractor and monitors claims activity weekly. The EOHHS Office of Financial Management organizes a weekly Cash Management Team made up of budget, program, and operations staff that closely monitors the weekly provider claims payroll and compares year-to-date cash spending with budgeted spending by both provider type and budget category. The prior authorization unit ensures that certain services are medically necessary before approving the service. Even more sophisticated measures are in place for the pharmacy program. The Drug Utilization Review program at UMMS monitors and audits pharmacy claims and is designed to prevent early refills, therapeutic duplication, ingredient duplication, and problematic drug-drug interaction. In February 2004, our Managed Care Program instituted required reporting on fraud and abuse protections for all of MassHealth's managed care organizations.

Finally, the MassHealth Operations unit provides close oversight of a contract for customer services to MassHealth members and providers. MassHealth currently employs a single vendor for customer services, responsible for both provider relations and member relations. The integration of these vendor services brings with it many new opportunities in the program integrity area. Our customer services contractor verifies the credentials of all providers applying to participate in our program as well as re-credentialing existing providers and will work closely with the Board of Registration in Medicine, the Division of Professional Licensing, the Department of Public Health, the US Department of Health and Human Services, and the Office of the Inspector General to identify disciplinary actions against enrolled providers.

6.	Do you contract with managed care health plans and/or a third party contractor to provide this oversight?
	⊠ Yes
	□ No
	Please Explain: [500]

The relationship with UMMS as described above is governed by an interagency service agreement (ISA) between the medical school and EOHHS.

G. Dental Benefits - Please ONLY report data in this section for children in Separate CHIP programs and the Separate CHIP part of Combination

programs. Reporting is required for all states with Separate CHIP programs and Combination programs.

If your state has a Combination program or a Separate CHIP program but you are not reporting data in this section on children in the Separate CHIP part of your program, please explain why.

Explain: [7500]

1. Information on Dental Care for Children in Separate CHIP Programs (including children in the Separate CHIP part of Combination programs). Include all delivery system types, e.g. MCO, PCCM, FFS.

Data for this table are based on the definitions provided on the Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Report (Form CMS-416)

a. Annual Dental Participation Table for Children Enrolled in Separate CHIP programs and the Separate CHIP part of Combination programs (for Separate CHIP programs, please include ONLY children receiving full CHIP benefits and supplemental benefits).

StateMA				Age Grou	ps		
FFY13	Total	<1	1 – 2	3 – 5	6 – 9	10–14	15–18
Total individuals enrolled for at least 90 continuous days <sup>1</sup>	139,642	218	7,698	15,949	32,434	41,327	42,016
Total Enrollees Receiving Any Dental Services <sup>2</sup> [7]	87,975	0	1,982	9,567	23,216	29,462	23,748
Total Enrollees Receiving Preventive Dental Services <sup>3</sup> [7]	79,657	0	1,791	9,188	22,111	26,660	19,907
Total Enrollees Receiving Dental Treatment Services <sup>4</sup> [7]	48,065	0	223	2,900	11,683	17,655	15,604

<sup>&</sup>lt;sup>1</sup> Total Individuals Enrolled for at Least 90 Continuous Days – Enter the total unduplicated number of children who have been continuously enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days in the federal fiscal year, distributed by age. For example, if a child was enrolled January 1<sup>st</sup> to March 31<sup>st</sup>, this child is considered continuously enrolled for at least 90 continuous days in the federal fiscal year. If a child was enrolled from August 1<sup>st</sup> to September 30<sup>th</sup> and from October 1<sup>st</sup> to November 30<sup>th</sup>, the child would not be considered to have been enrolled for 90 continuous days in the federal fiscal year. Children should be counted in age groupings based on their age at the end of the fiscal year. For example, if a child turned 3 on September 15<sup>th</sup>, the child should be counted in the 3-6 age grouping.

<sup>&</sup>lt;sup>2</sup>Total Eligibles Receiving Any Dental Services - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at

least 90 continuous days and receiving at least one dental service by or under the supervision of a dentist as defined by HCPCS codes D0100 - D9999 (CDT codes D0100 - D9999).

<sup>3</sup>Total Eligibles Receiving Preventive Dental Services - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days and receiving at least one preventive dental service by or under the supervision of a dentist as defined by HCPCS codes D1000 - D1999 - (CDT codes D1000 - D1999).

<sup>4</sup>Total Eligibles Receiving Dental Treatment Services - Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for at least 90 continuous days and receiving at least one treatment service by or under the supervision of a dentist, as defined by HCPCS codes D2000 - D9999 (CDT codes D2000 - D9999).

Report all dental services data in the age category reflecting the child's age at the end of the federal fiscal year even if the child received services while in two age categories. For example, if a child turned 10 on September 1<sup>st</sup>, but had a cleaning in April and a cavity filled in September, both the cleaning and the filling would be counted in the 10-14 age category.

b. For the age grouping that includes children 8 years of age, what is the number of such children who have received a sealant on at least one permanent molar tooth<sup>5</sup>? [7]

<sup>5</sup>Receiving a Sealant on a Permanent Molar Tooth -- Enter the unduplicated number of children enrolled in a separate CHIP program or the separate CHIP part of a combination program for 90 continuous days and in the age category of 6-9 who received a sealant on a permanent molar tooth, as defined by HCPCS code D1351 (CDT code D1351).

Report all sealant data in the age category reflecting the child's age at the end of the federal fiscal year even if the child was factually a different age on the date of service. For example, if a child turned 6 on September 1<sup>st</sup>, but had a sealant applied in July, the sealant would be counted in the age 6-9 category.

2.	Does the state provide supplemental dental coverage? ☐ Yes ☐ No
	If yes, how many children are enrolled?[7]
	What percent of the total number of enrolled children have supplemental dental coverage?
	[5]

### H. CHIPRA CAHPS REQUIREMENT:

CHIPRA section 402(a)(2), which amends reporting requirements in section 2108 of the Social Security Act, requires Title XXI Programs (i.e., CHIP Medicaid expansion programs, separate child health programs, or a combination of the two) to report CAHPS results to CMS starting December 2013. While Title XXI Programs may select any CAHPS survey to fulfill this requirement, CMS encourages these programs to use the CAHPS Health Plan Survey 5.0H Child Questionnaire with or without the Supplemental Items for Children with Chronic Conditions (CCC) to align with the CAHPS measure in the Children's Core Set of Health Care Quality Measures for Medicaid and CHIP. Starting in 2013, Title XXI Programs should submit summary level information from the CAHPS survey to CMS via the CARTS attachment facility. We also encourage states to submit raw data to the Agency for Healthcare Research and Quality's CAHPS Database. More information is available in the Technical Assistance fact sheet, Collecting and Reporting the CAHPS Survey as Required Under the CHIPRA: <a href="http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Downloads/CAHPSFactSheet.pdf">http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Downloads/CAHPSFactSheet.pdf</a>.

Did you collect this survey in order to meet the CHIPRA CAHPS requirement?  ☐ Yes ☐ No
If yes, how did you report this survey (select all that apply):  ☐ Submitted raw data to AHRQ ☐ Submitted a summary report to CMS using the CARTS attachment facility (NOTE: do not submit raw CAHPS data to CMS)
If no, explain why data were not collected:  Population not covered.  Data not available. Explain: [300]  Small sample size (less than 30).  Specify sample size: [300]  Other. Explain: [300]
Definition of Population Included in the Survey Sample:
Definition of population included in the survey sample:  ☐ Denominator includes CHIP (Title XXI) population only.  ☐ Survey sample includes CHIP Medicaid Expansion population.  ☐ Survey sample includes Separate CHIP population.  ☐ Survey sample includes Combination CHIP population.
If the denominator is a subset of the definition selected above, please further define the denominator, and indicate the number of children excluded: [300]
Which version of the CAHPS® survey was used?
☐ CAHPS® 5.0.  ☐ CAHPS® 5.0H. ☐ Other. Explain: [300]

# SECTION IV: PROGRAM FINANCING FOR STATE PLAN

1. Please complete the following table to provide budget information. Describe in narrative any details of your planned use of funds below, including the assumptions on which this budget was based (per member/per month rate, estimated enrollment and source of non-federal funds). (Note: This reporting period equals federal fiscal year 2013. If you have a combination program you need only submit one budget; programs do not need to be reported separately.)

## **COST OF APPROVED CHIP PLAN**

Benefit Costs	2013	2014	2015
Insurance payments	\$ 8,001,739	\$ 8,116,025	\$ 8,199,788
Managed Care	\$ 255,602,107	\$ 262,404,387	\$ 269,420,865
Fee for Service	\$ 273,433,853	\$ 281,636,869	\$ 290,085,975
Total Benefit Costs	\$ 537,037,699	\$ 552,157,281	\$ 567,706,628
(Offsetting beneficiary cost sharing payments)			, ,
Net Benefit Costs	\$ 537,037,699	\$ 552,157,281	\$ 567,706,628
Administration Costs Personnel			<u> </u>
		1	
General Administration			
Contractors/Brokers (e.g., enrollment contractors)			
Claims Processing			
Outreach/Marketing costs			
Other (e.g., indirect costs)	\$ 7,587,514	\$ 10,007,508	\$ 10,007,508
Health Services Initiatives	\$ 46,690,389	\$ 43,000,000	\$ 43,000,000
Total Administration Costs	\$ 54,277,903	\$ 53,007,508	\$ 53,007,508
10% Administrative Cap (net benefit costs ÷ 9)	\$ 59,670,855	\$ 61,350,809	\$ 63,078,514
Federal Title XXI Share	\$ 384,355,141	\$ 393,357,113	\$ 403,464,188
State Share	\$ 206,960,461	\$ 211,807,676	\$ 217,249,948
		П	П

2	What were the sources	of non fodoral f	funding upod for	atata matah	during the	roporting r	oriod2
∠.	what were the sources	or non-rederal i	iunaina usea ioi	State match	aurina ine	reportina t	senoa :

\$ 591,315,602

\$ 605,164,789

\$ 620,714,136

$\boxtimes$	State appropriations
	County/local funds
	Employer contributions
	Foundation grants
	Private donations
	Tobacco settlement
	Other (specify) [500]

TOTAL COSTS OF APPROVED CHIP PLAN

- 3. Did you experience a short fall in CHIP funds this year? If so, what is your analysis for why there were not enough federal CHIP funds for your program? [1500] N/A
- 4. In the table below, enter 1) number of eligibles used to determine per member per month costs for the current year and estimates for the next two years; and, 2) per member per month cost rounded to a whole number. If you have CHIP enrollees in a fee for service program, per member per month cost will be the average cost per month to provide services to these enrollees.

	2013		2014		2015	
	# of eligibles	\$ PMPM	# of eligibles	\$ PMPM	# of eligibles	\$ PMPM
Managed Care						
	71,010	\$237	81,707	\$ 244	86,958	\$251
Fee for Service						
	31,211	\$896	28,296	\$ 922	26,820	\$950

Enter any Narrative text below. [1500]

# SECTION V: 1115 DEMONSTRATION WAIVERS (FINANCED BY CHIP)

Please reference and summarize attachments that are relevant to specific questions.

1. If you do not have a Demonstration Waiver financed with CHIP funds skip to Section VI. If you do, please complete the following table showing whom you provide coverage to.

CHIP Non-HIFA Demonstration Eligibility			Eligibility	HIFA Waive	r Demonstra	tion Eligi	bility
	*	Upper % of FP	L are defined	as <u>Up to and</u>	Including		
Children	From	% of FPL to	% of FPL*	From	% of FPL to		% of FPL*
Parents	From	% of FPL to	% of FPL*	From	% of FPL to		% of FPL*
Childless Adults	From	% of FPL to	% of FPL*	From	% of FPL to		% of FPL
Pregnant Women	From	% of FPL to	% of FPL*	From	% of FPL to		% of FPL*

2.	entify the total number of children and adults ever enrolled (an unduplicated enrollment count) in ur CHIP demonstration during the reporting period.
_	Number of <b>children</b> ever enrolled during the reporting period in the demonstration
_	Number of <b>parents</b> ever enrolled during the reporting period in the demonstration
_	Number of <b>pregnant women</b> ever enrolled during the reporting period in the demonstration  Number of <b>childless adults</b> ever enrolled during the reporting period in the demonstration
_	(*Only report for 1 <sup>st</sup> Quarter of the FFY)

- 3. What have you found about the impact of covering adults on enrollment, retention, and access to care of children? You are required to evaluate the effectiveness of your demonstration project, so report here on any progress made in this evaluation, specifically as it relates to enrollment, retention, and access to care for children. [1000]
- 4. Please provide budget information in the following table for the years in which the demonstration is approved. Note: This reporting period, federal fiscal year 2013, starts 10/1/2012 and ends 9/30/2013.

COST PROJECTIONS OF DEMONSTRATION (SECTION 1115 or HIFA)	2013	2014	2015	2016	2017
Benefit Costs for Demonstration Population #1 (e.g., children)					
Insurance Payments					
Managed care					
per member/per month rate for managed care					
Fee for Service					

COST PROJECTIONS OF DEMONSTRATION	2013	2014	2015	2016	2017
SECTION 1115 or HIFA)					
Average cost per enrollee in fee for service					
Total Benefit Costs for Waiver Population #1					
Benefit Costs for Demonstration Population #2 (e.g., parents)					
Insurance Payments					
Managed care					
per member/per month rate for managed care					
Fee for Service					
Average cost per enrollee in fee for service					
Total Benefit Costs for Waiver Population #2					
Benefit Costs for Demonstration Population #3 (e.g., pregnant women)					
Insurance Payments					
Managed care					
per member/per month rate for managed care					
Fee for Service					
Average cost per enrollee in fee for service					
Total Benefit Costs for Waiver Population #3					
Benefit Costs for Demonstration Population #4 (e.g., childless adults)					
Insurance Payments					
Managed care					
per member/per month rate for managed care					
Fee for Service					
Average cost per enrollee in fee for service					
Total Benefit Costs for Waiver Population #3					
Total Benefit Costs					
(Offsetting Beneficiary Cost Sharing Payments)					
Net Benefit Costs (Total Benefit Costs - Offsetting					
Beneficiary Cost Sharing Payments)					
Administration Costs		r -	•	T if	ſ
Personnel					
General Administration					
Contractors/Brokers (e.g., enrollment contractors)					
Claims Processing					
Outreach/Marketing costs					
Other (specify)					
Total Administration Costs					
10% Administrative Cap (net benefit costs ÷ 9)					
Federal Title XXI Share				<b>II</b>	
State Share					
JUIGIE UIIGIE					

TOTAL COSTS OF DEMONSTRATION			

When was your budget last updated (please include month, day and year)? [500]

Please provide a description of any assumptions that are included in your calculations. [7500]

Other notes relevant to the budget: [7500]

## SECTION VI: PROGRAM CHALLENGES AND ACCOMPLISHMENTS

1. For the reporting period, please provide an overview of your state's political and fiscal environment as it relates to health care for low income, uninsured children and families, and how this environment impacted CHIP. [7500]

Massachusetts' 2006 health care reform law was enacted with the goal of moving towards universal insurance by increasing access to affordable health care coverage. In Massachusetts, significantly more adults and children have health insurance as a result of our state health reform law. In fact, state and national surveys and studies consistently demonstrate that nearly all residents in the state are insured. According to a May 2012 Blue Cross Blue Shield Foundation (BCBSF) report, Health Reform in Massachusetts Expanding Access to Health Insurance Coverage Assessing the Results report, Massachusetts has the lowest rate of uninsurance in the nation among all ages. The U.S. Census Bureau, Current Population Survey, 2013 Annual Social and Economic Supplements found the overall uninsured rate to be just over 4%; therefore, nearly 96% of Mass residents were covered. The BCBS report found that 439,000 more Massachusetts residents have health insurance coverage than before reform. The Affordable Care Act will further increase access to affordable coverage in Massachusetts. Our state reforms provide subsidized coverage for individuals and families with income up to 300% FPL. Starting in 2014, federal reform will offer tax credits for people with incomes up to 400% FPL to purchase insurance through the Insurance Exchange.

Since the end of Federal Fiscal Year 2007, following the passage of state health care reform, the CHIP program (stand-alone and Medicaid expansion) has grown more than 21%. The 2010-2012 Current Population Survey reports the overall uninsurance rate for children statewide is 1.7%, and as a result 98.3% of children in Massachusetts have health coverage. The results show that health reform and the related coverage expansions and outreach efforts are succeeding in reaching those who need health care. In fact, since the beginning of Federal Fiscal Year 2008 the MassHealth (Medicaid plus CHIP) caseload increased by over 87,000 children.

A product of Massachusetts' health care reform has been a consistent and collaborative effort to find and enroll children in health care coverage. The Massachusetts CHIP program grew between FFY 2012 and FFY 2013. The stand-alone CHIP program grew 1.01%, while the Medicaid expansion population grew 3.47%.

Substantial support for health reform overall persists despite statewide concerns about healthcare costs and economic conditions. The May 2012 BCBSF report indicates that support for health reform has remained high despite state budgetary pressures and the economic recession. The 2012 report shows that two out of three adults support reform and indicates that public support for reform has been relatively stable since 2006, when Massachusetts' state health care reform was enacted. The 2012 BCBSF report also reveals that physician support for reform remains high and that most employers believe health reform has been "good for Massachusetts" and 88% of Massachusetts physicians believe reform improved, or did not affect, care or quality of care.

Given the success of our state reforms, Massachusetts has been an early and enthusiastic supporter of the Affordable Care Act and is in the final stages of implementing the Medicaid expansion and other coverage changes that will go into effect on January 1, 2014. The ACA will continue to support the culture of insurance that already exists in the state and we anticipate our uninsurance rate will continue to drop under the ACA.

During the reporting period, what has been the greatest challenge your program has experienced?[7500]

The greatest challenge that Massachusetts CHIP program experienced during FFY13 was the continuing difficult fiscal environment. It is challenging to find the administrative resources to do the important enrollment simplification and retention work that is so crucial to enrolling children in health coverage and keeping them enrolled. Our caseloads continue to growing due to the economic downtown, leading to increased fiscal constraints. We are also working to implement the coverage changes under the ACA. While the state legislature has allocated some funding for ACA implementation activites, this work is further burdening our strained resources

3. During the reporting period, what accomplishments have been achieved in your program? [7500]

Outreach efforts continued to contribute to the steadily declining children's health uninsurance rate and Massachusetts' overall success in insurance rates. In SFY13 the Office of Medicaid's Health Care Reform (HCR) Outreach and Education Unit awarded twenty five grants statewide to hospitals and community health centers to increase enrollment in MassHealth and other health insurance programs, as well as provide assistance in helping individuals retain their health insurance coverage through redetermination or other case maintenance processes.

Grantees conduct outreach and provide one-on-one enrollment assistance and redetermination services. The grantees help individuals with the application and enrollment process, help new enrollees understand how to use their health insurance, and educate them on the importance of having their care coordinated through a primary care physician. Grantees also help individuals understand and respond to requests for information from insurers and can also help individuals understand options available to them during open-enrollment. Each of the grantee organizations tailor their programs to meet the needs of the people and regions they serve. Grantees assist both families and individuals access health care.

In August 2012, EOHHS (The Office of Medicaid) was awarded a Consumer Assistance Program Grant, by the Center for Consumer Information & Insurance Oversight. The Consumer Assistance Program (CAP) was established by the federal Affordable Care Act to help strengthen and enhance existing state-based programs that directly assist consumers with questions or concerns regarding their health care coverage. The Office of Medicaid partnered with two non-profit organizations, Health Care for All and Health Law Advocates to assist uninsured residents enroll in health coverage; educate consumers about their rights; help consumers file complaints and appeals against health plans; and track consumer complaints to help identify problems and improve enforcement of beneficiaries' rights. In FY13 the CAP Program received an average of 3,000 inquiries a month. A CAP website was created (www.massconsumerassistance.org) providing resources and information, including various fact sheets on consumer rights and protections under the ACA. Targeted outreach was conducted including dissemination of brochures and postcards to groups such as: banks, physician groups, colleges, and churches. The CAP program handled 150 cases involving private insurance appeals and grievances and received numerous calls from consumers who were seeking to understand their rights under their health insurance plan, particularly their new rights under the ACA.

MassHealth completed its final year of implementing the Robert Wood Johnson Foundation's Maximizing Enrollment grant developed in consultation with the National Academy for State Health Policy in August of 2013. In 2011, the scope of the grant expanded from increasing enrollment and retention of Medicaid and CHIP children in public health programs to include implementation of the Affordable Care Act. Up until its completion the grant continued to provide MassHealth with specific goals to work on including increasing retention, improving the capacity and use of data, improving customer service, and enhancing agency collaboration.

During FFY13 2013 Massachusetts focused a great deal of attention on implementing the Affordable Care Act (ACA) via the building of a new Health Insurance Exchange / Integrated Eligibility System

(HIX/IES). As a part of this implementation MassHealth began a project to redraft and redesign member eligibility notices for both Medicaid and CHIP members to be written in plain English and to improve comprehension for persons with low literacy. Through the Maximizing Enrollment grant, Massachusetts received funding to engage the Center for Health Literacy at Maximus to review and revise draft member eligibility notices for readability and comprehension as well as to fund one-to-one field testing of select draft notices. The redesign of MassHealth notices will greatly improve the eligibility process and experience for both Medicaid and CHIP members.

4. What changes have you made or are planning to make in your CHIP program during the next fiscal year? Please comment on why the changes are planned. **[7500]** 

Enter any Narrative text below. [7500]

During the next year fiscal year Massachusetts will continue to focus on implementation of the Affordable Care Act (ACA). Massachusetts implemented the first stage of a new Health Insurance Exchange / Integrated Eligibility System (HIX/IES) in October 2013. It will continue to implement additional functionality into 2014. MassHealth worked closely with the Massachusetts Health Connector Authority, the Massachusetts Exchange, on development of the HIX/IES and will continue to do so through this fiscal year. The HIX/IES will provide a streamlined application and renewal process for Medicaid, CHIP, and Exchange applicants and members.

We are preparing to submit a State Plan Amendment to CMS that will remove the six month waiting period for CHIP coverage that is currently in place for applicants with income over 200% that have dropped insurance during the previous six months and that will provide a comprehensive benefit package to all pregnant women with income up to 200% FPL.