**Christopher A Tynell**

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**PROFESSIONAL EXPERIENCE**

**The Community Builders Inc,** Boston MA Sep 2021 - Oct 2022

***Service Manager*** (New Bedford/ Westport/ Fall River Sites)

* Oversee the maintenance operations of a portfolio (which consists of multiple sites and up to 1500 units) and provide leadership and guidance to maintenance team members, under the direction and supervision of the Portfolio Operations Manager and Community Managers
* Work collaboratively with maintenance teams, Portfolio and Community Managers to follow TCB's standard operating procedures (SOPs), objectives, mission and each property’s economic and physical requirements
* Develop and mentor maintenance teams

**SKIDATA Inc,** Boston MA Sep 2019 – Sep 2021

***Field Systems Tech/Engineer in access control and database management and manipulation***

* Serviced high profile/demand customers’ People access and Parker access systems as well as network infrastructure
* As of 7 Aug 2020 became the sole Tech/engineer in New England
* Managed the weekly schedule and customer response for assigned region
* Managed, stocked, and resupplied warehouse and vehicle
* Maintain detailed email chains with customers, vendors, and management teams
* Installed, repaired, and replaced devices and ran low voltage/network runs across sites, sometimes in the midst of rush hour traffic
* Loaded, updated, and configured system software/OS/Remote access software in servers and customers’ PCs

**Doug Aheasy Electric**, Fall River, MA May 2019 – Sep 2019

***Apprentice***

* Engaged in work running high and low voltage wiring in new construction residential and commercial sites and currently occupied residential and commercial sites
* Installed and wired breakers, switches, outlets, and devices; Ran feeds into houses /buildings
* Managed and restocked supplies in company vehicle

**Next Electric Systems Corp**, Cambridge, MA Nov 2018 – Apr 2019

***Apprentice***

* Worked on both high and low voltage wiring and devices
* Wired homes that were both under construction, as well as completed and occupied residences.
* Installed and tested line voltage devices, home audio, home networking, programmable “smart” switches, and TVs; Wired and installed A/V Racks
* Managed and restocked supplies in company vehicle

**Associated Alarm Systems Inc**, Hyannis, MA Sep 2017 – Sep 2018

***Apprentice***

* Worked on fire, security, access control, home automation, and surveillance systems from Bosch, GE/Interlogix Concord, Ademco, Honeywell, OpenEye
* Wired homes and businesses that were under construction and occupied residences
* Installed, programmed, and tested fire, security, and surveillance systems; Replaced and upgraded older systems with new systems
* Troubleshot fire, security, access control, and surveillance systems’ hardware and programming
* Advanced to on-call position in four weeks compared to a standard 90 day period
* Created and updated shareable job notes with fellow employees that could be edited and updated instantly by other technicians, as well as the owners of the company, from virtually anywhere on the network
* Worked with vendor companies' tech, IT, and networking support divisions to improve customer service

**The Community Builders**, Boston, MA Jul 2014 – Mar 2017

***Maintenance Technician 3***

* Entered as a Maintenance Tech 1 and quickly advanced to Maintenance Tech 3
* Used previous, work-based knowledge to streamline work completion times and help educate fellow employees and management on any preventative maintenance, demolition, construction, remediation, and finish carpentry tips that were previously unknown to them or potentially helpful to them
* Earned my CAMT certification; Passed multiple electrical and plumbing classes; Passed recurrent Grace Hill courses
* Travelled to multiple properties for the corporation in the Northeast and Midwest to aid in preparation for REACs and overall property maintenance
* Consistently worked with HVAC equipment to maintain and repair multiple styles of HVAC units; from simple thermostat and igniter cleanings to testing devices and replacing blowers and circuit boards as needed
* Worked with boilers/water heaters from single family homes to multiple unit apartment buildings
* Changed multiple outlets, switches, and lighting fixtures (interior and exterior) in accordance with NEC requirements and standards
* Dealt with plumbing maintenance and repairs from minor sink repairs to changing out tubs, showers, and water heaters
* Preventatively, if possible, ordered stock and supplies to restock warehouse

**NAK Industries**, Hyannis, MA 2010 – 2013

***Sub-Contractor*** in the construction field

**Disaster Specialists**, Sandwich, MA 2006 – 2010

***Crew Chief***

**EDUCATION AND CERTIFICATIONS**

* 1 year of Electrical schooling - Currently attending
* CAMT certification
* IICRC certification
* CSL Training and prep-schooling
* Electrical certification hours
* Plumbing certification hours
* Cape Cod Community College – courses in Graphic Design, Animation, Drawing, and Painting