




MassHealth
Chronic Disease and Rehabilitation
Inpatient Hospital Bulletin 88
September 2014

TO: Chronic Disease and Rehabilitation Inpatient Hospitals Participating in MassHealth

FROM: Kristin L. Thorn, Medicaid Director 

RE: Revised Screening Process for Chronic Disease and Rehabilitation Hospitals

Background

MassHealth regulations at 130 CMR 435.000 establish conditions of payment for inpatient stays in a chronic disease and rehabilitation hospital. Since implementing these conditions, Massachusetts Peer Review Organization (Masspro), an approved MassHealth vendor, has administered preadmission screenings, concurrent reviews, conversion reviews, and post-payment reviews for chronic disease and rehabilitation hospitals.

Operational Changes

Effective September 30, 2014, Masspro will cease all operations related to chronic disease and rehabilitation hospitals. On Tuesday, September 30, 2014, Only, providers should call 617-847-3786 for any reviews or inquiries.

Beginning on October 1, 2014, MassHealth will assume the operational functions of Masspro through its Chronic Disease and Rehabilitation Hospital Utilization Management Program. MassHealth prefers to receive requests for preadmission screening, concurrent reviews, conversion reviews, and post-payment reviews through the Provider Online Service Center (POSC).

For more information about submitting requests through the POSC, please visit www.mass.gov/masshealth/provider-service-center or refer to [All Provider Bulletin 190](#) (May 2009). Alternatively, providers may call or fax in requests using the contact information below.

Telephone Number: 1-800-554-5127
Fax: 1-800-752-6334

Also beginning on October 1, 2014, information for the member's discharge plan must be submitted with requests for concurrent reviews. If this information is not submitted at the time of the provider's request for continued stay, the concurrent review could be delayed.

(continued on next page)

**MassHealth
Chronic Disease and Rehabilitation
Inpatient Hospital Bulletin 88
September 2014
Page 2**

Questions

If you have any questions about the information in this bulletin, please contact the MassHealth Customer Services Center at 1-800-841-2900, e-mail your inquiry to providersupport@mahealth.net, or fax your inquiry to 617-988-8974.