

# The Commonwealth of Massachusetts

Executive Office of Energy and Environmental Affairs



## Department of Agricultural Resources

225 Turnpike Road, Southborough, MA 01772

[www.mass.gov/agr](http://www.mass.gov/agr)



## Consumer Information Bulletin For Building Managers and Landlords

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### Integrated Pest Management (IPM)

Ask your Pest Management Professional (PMP) about IPM and non-chemical steps that may be available to you as part of the services provided. Regardless of which control measures are used, ask your PMP what actions you can take to avoid or reduce the pest problem. For more information on IPM, please [visit: https://www.epa.gov/safepestcontrol/integrated-pest-management-ipm-principles](https://www.epa.gov/safepestcontrol/integrated-pest-management-ipm-principles)

### Q. What Is Required By Your Pest Management Professional (Regulation 333 CMR 13.08) For A Public Building?

You must be provided with approved bulletin before entering into or renewing an agreement where pesticides will be applied for the control of indoor household or structural pests. 333 CMR 13.08.

Before beginning each application, the applicator must post a Massachusetts Department of Agricultural Resources ("MDAR") approved notice on all the entrances to the treated room or area. The applicator must leave such notices posted after the application. The notice will be posted at conspicuous point(s) of access to the area treated. It is intended to give sufficient notice that no one comes into an area when is being treated. However, if the contracting entity does not want the signs posted, he/she may sign a Department approved waiver indicating this.

After the application, the applicator/company will provide the contracting entity or anyone who occupies the building with the following information:

1. Name and phone number of the pest control company;
2. Name and license number of applicator;
3. Target pests;
4. Names and EPA Registration Numbers of the pesticide products applied; and
5. Date and approximate time of application.

If someone who occupies the building requests notification prior to the application, the applicator/company must provide the following information between seven (7) days and forty-eight (48) hours prior to the application.

1. Name and phone number of the company making the application
2. Proposed date of application
3. Locations to be treated; and
4. Name, EPA Registration Number, and active ingredients of the products being used

## **Q. What is Required By Your Pest Management Professional (Regulation 333 CMR 13.08) For A Residential Building?**

The applicator/company must pre-notify the occupants of residential units between seven (7) days and forty-eight (48) hours prior to any application. The notification must include the following:

1. Name and phone number of company making the application
2. Proposed date and time of application
3. Locations to be treated
4. Product names, EPA Registration Numbers, and active ingredients for the pesticide products that may be used
5. Purpose of application
6. Preparation procedures required by the pesticide label to protect items such as food, utensils, and pests; and
7. MDAR approved Consumer Information Bulletin

## **Q. Can People Be Present When An Application Is Taking Place?**

Applicators are required to follow all directions on the pesticide label and must take all steps necessary to avoid applications with people present in a room or area to be treated. Individuals occupying a room or area to be treated at the time of application shall be informed of the procedure.

Whenever possible, the applicator should not apply pesticides with anyone present. That may mean treating other areas and returning when occupants have left, asking people to leave the area while the work is being done, or treating before or after people occupy the room. If people do not leave, the applicator must make it clear that he is there to apply pesticides. The applicator will be prepared to provide whatever information possible about the pesticides and techniques used.

## **Q. What If I have a Problem Or A Question?**

MDAR regulates the use of pesticides in Massachusetts. It is a violation of the law to use a pesticide inconsistent with the label directions. All commercial pesticide applicators must have a valid Pesticide Applicator License issued by MDAR. Consumers should check the applicators' license to ensure that the applicator is licensed or certified. If you suspect that the applicator is unlicensed or that there was a misuse of a pesticide, you can file a complaint by filling out the complaint form [here](#):

<https://www.mass.gov/forms/pesticide-enforcement-complaint-form>

[Massachusetts Pesticide Enforcement Program](#): (617) 626-1782

[EPA National Pesticide Information Center](#): (800) 858-7378

[Massachusetts/Rhode Island Poison Center](#): (800) 222-1222

[Department of Public Health/Bureau of Environmental Health Assessment](#): (617) 624-5757

If you have a contractual problem with a pest control company, please contact the Massachusetts Attorney General's Office of Consumer Affairs at (617) 727-8400 or the Better Business Bureau at (617) 426-9000 and (413) 734-3114.

Massachusetts Pesticide Enforcement: [www.state.ma.us/dfa/legal/reg/pesticides\\_regulations\\_list.htm](http://www.state.ma.us/dfa/legal/reg/pesticides_regulations_list.htm)

Massachusetts Pesticide Regulations: [www.state.ma.us/dfa/legal/reg/pesticides\\_regulations\\_list.htm](http://www.state.ma.us/dfa/legal/reg/pesticides_regulations_list.htm)

EPA- [www.epa.gov/ebtpages/pesticides.html](http://www.epa.gov/ebtpages/pesticides.html) EXTOXNET- <http://ace.orst.edu/info/extoxnet/>

\*Massachusetts pesticide regulations (333 CMR 13.08) require that you receive this information bulletin.\*