

Metro South Division

Brockton Location:

215 Main Street, Suite 160
Brockton, MA 02301
(508)-894-4170

Canton location:

35 Shawmut Rd, 3rd Floor
Canton, MA 02021
(781)-830-0025



The Housing Court Department CIVIL INFORMATIONAL SHEET

¡Importante! ¡Traducir! Enpòtan! Tradwi! Quan Trọng! Dich!

IMPORTANT!

Your court event will be held by Zoom or in person. Check your court notice to determine how to participate in your court event. You **MUST** attend all of your scheduled court events. **If you do not attend or participate, the court may rule for the other side.**



Enroll in Text Reminders

To sign up for text message reminders of upcoming court events in a specific case, scan the QR code and complete the eReminder form. Texts will be sent 4 days before, and 1 day before, the court event.

Lawyer for the Day Program

A Lawyer for the Day Program (LDP) is a program through which volunteer attorneys are available to provide free legal advice and assistance to unrepresented landlords and tenants.

For more information, please contact:

Plymouth County (plus Avon +
Stoughton) South Coastal Legal
Services:
(508)-586-2110

Norfolk County
Metro West Legal
Services: (508)-620-
1830

Norfolk County
Greater Boston Legal
Services: (617)-371-1234 |
<https://www.gbbs.org/>

Your Court Case

If you filed the case, you are the plaintiff. If the case was filed against you, you are the defendant, and you should file your written response to the case, called an Answer, as soon as possible. Contact the Clerk's Office or a Housing Specialist for more information.

Whether you are the plaintiff or the defendant, every time you file a document with the Court, you must make sure the other side gets a copy.

To look up your case file online, please visit: <https://masscourts.org>

E-Filing your documents with the Court

To file any forms, documents, or evidence, you can mail it to the Court or file it electronically through the Court's E-Filing website: <http://www.Efilema.com>. There is no cost to file into an existing case.

Please see the Housing Court E-Filing Guide:

<https://www.mass.gov/guides/efiling-in-the-housing-court>

Online Court Forms can be downloaded from:

<https://www.mass.gov/lists/housing-court-forms>



At all stages of the case both parties must follow all Court rules. To look up Court rules go to: <https://www.mass.gov/law-library/massachusetts-trial-court-rules>

Clerk Magistrate's Office

For any questions related to your case file or the filing process you may contact the Clerk's Office at: Brockton office: (508)-894-4170 Canton office: (781)-830-0025

Housing Specialist Department

Housing Specialists (HSD) are employees of the court who serve as neutral mediators and assist parties in reaching an agreement. The Housing Specialist can help with the court process and can connect the parties to resources that are available in the local community. Contact HSD at

Brockton office: (508)-894-4170 Canton office: (781)-830-0025

Emergency Rental & Mortgage Assistance

Attention Renters, Homeowners, and Landlords: To apply for help with rent, utilities or mortgage payments, or for more information, go to www.mass.gov/CovidHousingHelp. You can also call 211 at any time.



Need an Interpreter or Reasonable Accommodation?

If you have trouble participating in a court event or need a free interpreter or reasonable accommodations, please call **508-894-4170 or 781-830-0025**.

Connecting to Zoom

You can connect to your hearing through the Zoom app. Zoom is available both by computer and by phone.

For more information:

<https://www.mass.gov/info-details/remotevirtual-court-services>

Need Help?

Contact the Court and notify court staff if you do not have access to Zoom or having difficulties logging on. Please call:

Brockton location: 508-894-4170

Canton location: 781-830-0025

TIPS ON USING ZOOM

Make sure you test your online connection and video/audio on the Zoom app before the date of your court event.

Smartphone



1. Go to your app store
2. Look for "Zoom Cloud Meetings"
3. Click Download
4. Create an account
5. Click Join Meeting
6. Enter Meeting ID

Computer



1. Go to <https://zoomgov.com>
2. Click Join Meeting
3. Enter Meeting ID

Tenancy Preservation Program

The Tenancy Preservation Program (TPP) is a program that works with tenants, including families with children, facing eviction as a result of behavior related to a disability. TPP functions as a neutral party and works with the property owner and tenant to determine whether the disability can be reasonably accommodated, and the tenancy preserved. To contact TPP, please call:

Plymouth County: (508)-930-5951

Norfolk County: (857)-275-8157

Other Agencies & Programs:

Housing Solutions RAFT
Program (781)-422-4200 or
(781)-422-4204

SMOC: South Middlesex Opportunity Council RAFT
Program (508)-872-0765

R-CAP Solutions: RAFT
(800)-488-1969

NeighborWorks Housing
Solutions (617)-425-6700

For other agencies in your area, go to: <https://hedfuel.azurewebsites.net>

Court Service Center

Court Service Centers help people navigate the court system, but do not provide legal advice. Centers are available to assist you with filling out court documents and guiding you through the court process. All of the services in the Court Service Centers are free. You can learn more about the Court Service Center at: <https://www.mass.gov/info-details/learn-about-court-service-centers>