

CARCs and RARCs CHANGE LOG
The following changes were incorporated into the MassHealth CARC/RARC list "Date of Posting: 12/17/2025"

EOB CODE	EOB CODE DESCRIPTION	ADJUST. REASON CODE	ADJUSTMENT REASON CODE DESCRIPTION	REMARK CODE	REMARK CODE DESCRIPTION	ADD/ MODIFY	ITEM	Effective Date
858	BYPASSING TIMELY FILLING BECAUSE ITS RMRP CLAIM	16	CLAIM/SERVICE LACKS INFORMATION OR HAS SUBMISSION/BILLING ERROR(S).	MA105	MISSING/INCOMPLETE/INVALID PROVIDER NUMBER FOR THIS PLACE OF SERVICE.	Add	CARC & RARC	12/21/2025
859	BYPASSING TIMELY FILLING BECAUSE ITS RMRP CLAIM	16	CLAIM/SERVICE LACKS INFORMATION OR HAS SUBMISSION/BILLING ERROR(S).	MA105	MISSING/INCOMPLETE/INVALID PROVIDER NUMBER FOR THIS PLACE OF SERVICE.	Add	CARC & RARC	12/21/2025
2022	INVALID MEMBER FOR RE-ENTRY CLAIM	258	CLAIM/SERVICE NOT COVERED WHEN PATIENT IS IN CUSTODY/INCARCERATED. APPLICABLE FEDERAL, STATE OR LOCAL AUTHORITY MAY COVER THE CLAIM/SERVICE.	N59	PLEASE REFER TO YOUR PROVIDER MANUAL FOR ADDITIONAL PROGRAM AND PROVIDER INFORMATION	Add	CARC & RARC	12/21/2025
2101	CLAIM EXCLUDED FROM EVV: EVV EXEMPTED MEMBER/PCA	193	ORIGINAL PAYMENT DECISION IS BEING MAINTAINED. UPON REVIEW, IT WAS DETERMINED THAT THIS CLAIM WAS PROCESSED PROPERLY	N883	ALERT: PROCEESED ACCORDING TO STATE LAW	ADD	CARC & RARC	10/12/2025
2102	CLAIM EXCLUDED FROM EVV: EVV EXEMPTED GAFC ALRS	193	ORIGINAL PAYMENT DECISION IS BEING MAINTAINED. UPON REVIEW, IT WAS DETERMINED THAT THIS CLAIM WAS PROCESSED PROPERLY	N883	ALERT: PROCEESED ACCORDING TO STATE LAW	ADD	CARC & RARC	10/12/2025
2103	CLAIM EXCLUDED FROM EVV: EVV EXEMPTED PROC/MOD	193	ORIGINAL PAYMENT DECISION IS BEING MAINTAINED. UPON REVIEW, IT WAS DETERMINED THAT THIS CLAIM WAS PROCESSED PROPERLY	N883	ALERT: PROCEESED ACCORDING TO STATE LAW	ADD	CARC & RARC	10/12/2025
2104	CLAIM EXCLUDED FROM EVV (DTLS > 99)	193	ORIGINAL PAYMENT DECISION IS BEING MAINTAINED. UPON REVIEW, IT WAS DETERMINED THAT THIS CLAIM WAS PROCESSED PROPERLY	N883	ALERT: PROCEESED ACCORDING TO STATE LAW	ADD	CARC & RARC	10/12/2025
2105	EVV: PASS	193	ORIGINAL PAYMENT DECISION IS BEING MAINTAINED. UPON REVIEW, IT WAS DETERMINED THAT THIS CLAIM WAS PROCESSED PROPERLY	N883	ALERT: PROCEESED ACCORDING TO STATE LAW	ADD	CARC & RARC	10/12/2025
2106	EVV UNTS < UNITS ALLOWED	16	CLAIM/SERVICE LACKS INFORMATION OR HAS SUBMISSION/BILLING ERROR(S).	N820	EVV SYSTEM UNITS DO NOT MEET REQUIREMENTS OF VISIT	ADD	CARC & RARC	10/12/2025
2107	EVV UNTS > UNITS ALLOWED	193	ORIGINAL PAYMENT DECISION IS BEING MAINTAINED. UPON REVIEW, IT WAS DETERMINED THAT THIS CLAIM WAS PROCESSED PROPERLY	N883	ALERT: PROCEESED ACCORDING TO STATE LAW	ADD	CARC & RARC	10/12/2025
2108	EVV NO VISIT FOUND	16	CLAIM/SERVICE LACKS INFORMATION OR HAS SUBMISSION/BILLING ERROR(S).	N821	ELECTRONIC VISIT VERIFICATION SYSTEM VISIT NOT FOUND	ADD	CARC & RARC	10/12/2025
2109	EVV/CLAIM MISMATCH	16	CLAIM/SERVICE LACKS INFORMATION OR HAS SUBMISSION/BILLING ERROR(S).	N820	EVV SYSTEM UNITS DO NOT MEET REQUIREMENTS OF VISIT	ADD	CARC & RARC	10/12/2025
2110	EVV REVIEW	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025
2111	EVV SPECIAL HANDLING	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025
2112	EVV CANNOT PARSE RESPONSE	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025
2113	EVV SWITCH IS OFF	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025
2114	MMIS CANNOT CONNECT TO EVV	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025
2115	TIMEOUT FROM EVV CALL	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025
2116	EVV INVALID RESPONSE	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025

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2122	FINAL EDIT EVV CANNOT PARSE RESPONSE	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025
2123	FINAL EDIT EVV SWITCH IS OFF	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025
2124	FINAL EDIT MMIS CANNOT CONNECT TO EVV	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025
2125	FINAL EDIT TIMEOUT FROM EVV CALL	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025
2126	FINAL EDIT EVV BAD / INVALID RESPONSE	96	NON-COVERED CHARGE(S).	N130	CONSULT PLAN BENEFIT DOCUMENTS/GUIDELINES FOR INFORMATION ABOUT RESTRICTIONS FOR THIS SERVICE	ADD	CARC & RARC	10/12/2025