

TITLE SHEET**CLEAN SLATE MOVERS (CSM)****TARIFF NO. 1**

EFFECTIVE DATE: February 12, 2025

This tariff contains the description of charges applicable to certain intrastate household goods moves within the state of Massachusetts provided by **CSM** with principal offices in Beverly, Massachusetts, 01915. This tariff is on file with the Commonwealth of Massachusetts Department of Public Utilities, and copies may be inspected during normal business hours at the Company's principal place of business.

The Company's telephone number is: (781) 214-8788 & (603) 696-0337

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SECTION 1

HOURLY RATES AND CHARGES

Movers will be conducted on a "straight time" basis, with a minimum hourly charge as set out below plus travel time. The clock starts at the appropriate hourly rate when the movers arrive at the job site and begin providing service, and the clock stops when the movers finish providing service on location. The hourly rate depends on the months and day of the week

HOURLY RATES

Truck -100.00 (includes, fuel, insurance)

Driver -50.00

Worker 1 -40.00

Worker 2 -30.00

Rates are applied in the same fashion for a 2nd truck.

SPECIAL HOURLY RATES/HOLIDAY/MONTH END (last weekend of the month)/LONG DISTANCE (50+ miles)

Truck-150.00

Driver- 50.00

Mover 1- 50.00

Each additional mover 50.00

Plus Mileage

Holidays include: New Year's Day, MLK day, Washington's Birthday, Patriots Day, Memorial Day, Juneteenth, July 4, Labor Day, Columbus Day/Indigenous peoples Day, Veterans Day, Thanksgiving, Christmas.

CANCELLATION SLOT OPENINGS

Booking 48 hrs in advance in a cancellation slot

Truck – 100

Driver – 30

Worker- 30

Worker – 30

MINIMUM HOURLY CHARGES

Customers will be charged a three-hour minimum, and then in fifteen-minute increments thereafter.

TRAVEL TIME: travel fees will be based on gps from truck parking lot to clients address, job completion and back to truck parking.

CANCELATION POLICY

If customers cancel within 48 hours of their move, CSM will charge a single hour of the appropriate hourly rate or customer lose the deposit

PAYMENT TERMS

Deposit of no more than 20% of the estimated total is required to book job. Payment in full must be paid upon completion of the delivered goods via cash, credit card or electronic payment.

SECTION 2**ADDITIONAL SERVICES**

The following charges shall be assessed for the below bulky items in addition to the hourly rates quoted in Section 1.1 of this tariff.

BULKY ARTICLE CHARGES (per item per floor)

Charges will apply to the loading of bulky, overweight items. This will be negotiated per individual estimate with client. Examples of these items include: Refrigerators- 200, wardrobe- 400, marble tables/ countertop- 350, double door refrigerators-400, fire proof cabinets and safes- 400, china cabinet- 400, sleeper sofas/heavy couch/sleeper/recliner/90x40 or more- 200

RIGHT TO DECLINE TO MOVE ITEMS

Clean Slate Movers reserves the right to decline, at its sole discretion, to move particular items because of their bulk, weight or fragile nature.

EXCESSIVE DISTANCE OR LONG CARRY CHARGES

CSM does not charge customers an additional fee for carrying articles an excessive distance, long carry charges, articles, or special serving. These charges are the same as the appropriate hourly rate set forth in Section 1.1.

PACKING AND UNPACKING

CSM do not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1.1.

Packing materials must be purchased separately and are not included in any hourly charges.

CSM does offer moving supplies for sale; however, these must be purchased separately and are not included in any hourly charges, flat rate charges for bulky items.

CSM is not responsible for items packed by other parties. Boxes containing fragile or breakable items must be properly labeled. CSM reserve the right to decline any moves consisting of extremely large or fragile items.

DISPOSAL FEES

Fees for removing your unwanted items and disposing of them are starting from \$200 minimum and increasing with estimate of multiple items. Negotiated with customer prior to move.

ARTICLES, SPECIAL SERVICING

CSM does not provide services of drilling holes, hanging pictures, mirrors or TV, servicing or connecting appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles which means that rates and charges in this tariff do not include such services.

SERVICE LIMITATIONS

Services may not be used for unlawful purposes.

Clients will not be allowed to ride in vehicles insured by CSM.

SECTION 3**RULES AND REGULATIONS****CLAIMS**

All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading. Claimant must immediately notify carrier of all claims for concealed damage. CSM must be given reasonable opportunity to inspect damaged items in original packing.

Although our movers will be careful with your possessions, from time to time damages may occur. If damages are caused by our service, we reserve the right to repair the damage(s). If we determine that damages cannot be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify us immediately. Our movers will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 96 hours of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a **Release of Liability** acknowledging this.

In consideration of the rate charged it is mutually agreed and understood that the liability of CSM with respect to loss and/or damage of the consigned goods is limited to basic insurance coverage provided by CSM shall not be liable in any event for any special or consequential damages including but not limited to loss of profits, income utility or market whether or not CSM had knowledge that such damage might be incurred.

COMPUTING CHARGES

CSM rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.1. Plus mileage/travel

GOVERNING PUBLICATIONS

Our rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the Massachusetts Public Service Commission.

RELEASE OF LIABILITY**ITEMS OF PARTICULAR VALUE**

We do not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. We will not accept responsibility for safe delivery of such articles if they come into our possession with or without our knowledge.

PRESSED-BOARD, PARTICLEBOARD AND/OR ENGINEERED WOOD

Furniture manufactured from pressed-board, particleboard and/or engineered wood (such as IKEA furniture) are designed by the manufacturer to be transported unassembled in cartons to the retailer, and then to the customer (end user). It is not designed to withstand the normal stress of a move as an assembled unit. Surface impressions can be made on the furniture when writing without adequate support underneath the paper. We will exercise reasonable care in moving this type of furniture, but cannot guarantee that it will be delivered in the same conditions it is in prior to the move. As such we do not assume any liability whatsoever for furniture manufactured with such materials.

ITEMS UNABLE TO BE ASSESSED PRIOR TO HANDLING

The following items are excluded from moving and storage liability due to our inability to assess the conditions of these items prior to handling. If these items are transported loosely, they are excluded from moving and storage liability. These items include, but are not limited to: electronics, electronic components, appliances, televisions, stereos, sewing machines, typewriters, computers, laptops and etc.

BILL OF LADING, CONTRACT TERMS, AND CONDITIONS

Each customer will be **provided with a copy of CSM Bill of Lading**. The terms and conditions of the Moving Services Agreement are hereby incorporated by reference.

DELAYS

CSM shall not be liable for any damages resulting from delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

SECTION 4**INSURANCE OPTIONS****REPLACEMENT VALUE PROTECTION**

When Replacement Value Protection is requested by the customer, CSM will be liable to the maximum declared released value for replacement of the articles lost or damaged while in CSM custody. Replacement Value Protection is the minimum coverage under which your goods can be released and is provided by CSM at no additional cost. The maximum liability for your shipment is established by multiplying the weight by \$0.60 per pound per article - as required by DOT regulations in Massachusetts.

FULL VALUE PROTECTION

Full value protection is only provided by CSM when requested and negotiated with affiliate insurance company per move.