

RESOURCES

Massachusetts Rehabilitation Commission

www.mass.gov/mrc

(617) 204-3600

(800) 245-6543

MRC.generalinformation@Massmail.State.MA.US

Massachusetts Commission for the Blind

www.mass.gov/mcb

(617) 727-5550

(800) 392-6450

MCBInfo@state.ma.us

Massachusetts Statewide Independent Living Council

www.masilc.org/findacenter

(508) 620-7452



Massachusetts Office on Disability



Contact us

One Ashburton Place, Room 1305
Boston, MA 02108

(617) 727-7440 Voice & TTY

(800) 322-2020 Voice & TTY

www.mass.gov/mod/contactus

 www.mass.gov/mod

 [@MassDisability](https://twitter.com/MassDisability)

 blog.mass.gov/mod

Massachusetts Office on Disability



Client Assistance Program

One Ashburton Place, Room 1305
Boston, MA 02108

(617) 727-7440 Voice & TTY

(800) 322-2020 Voice & TTY

Charles D. Baker, Governor
Karyn E. Polito, Lt. Governor

Client Assistance Program (CAP)

Do you have a disability and want to work? Do you want to be more self-reliant? Vocational Rehabilitation and Independent Living (VR-IL) programs could help you.

If you have questions about getting VR-IL services or if you are having trouble with your VR-IL services, contact the Client Assistance Program (CAP) at the Massachusetts Office on Disability (MOD).

Privacy and Independence of CAP

All CAP services are free and strictly confidential. We will not discuss anything about you without your consent.

CAP is independent of the vocational rehabilitation and independent living agencies. It is run by MOD, a state agency. MOD works to ensure the full and equal participation of all people with disabilities in all aspects of life in a manner that fosters dignity and self-determination.

What Is CAP?

CAP is a federally funded program that provides advocacy for and information to people who seek and receive services from the Massachusetts Rehabilitation Commission (MRC), the Massachusetts Commission for the Blind (MCB) and the Independent Living Centers (ILCs) in Massachusetts. These agencies receive federal funding under the Rehabilitation Act. CAP can:

- discuss how the vocational rehabilitation and independent living systems can work best for you;
- inform you of your rights and responsibilities; and
- help you receive the services you are eligible for by:
 - advocating for you with the vocational rehabilitation or independent living agency,
 - representing you at appeals and hearings, and
 - referring you to other services or resources you may need.

What are Vocational Rehabilitation Services?

Vocational rehabilitation services through MCB and MRC provide career guidance and counseling, and may provide funding for education or other training, adaptive technology or equipment, and/or transportation.

What Are Independent Living Services?

Independent living centers located across the state provide services that can give consumers more control and choices. ILCs provide advocacy, information and referral, life skills training, peer support, and transition to adulthood. These services can help consumers build the confidence and skills to be active in their communities.

Contact CAP

Call:

(617) 727-7440 (TTY)
(800) 322-2020 (TTY)

Write:

Client Assistance Program
Massachusetts Office on Disability
One Ashburton Place, Room 1305
Boston, MA 02108

Visit us online: www.mass.gov/mod/cap