

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Provider COASTAL CONNECTIONS, Inc Provider Address 4 Noel St. , Amesbury
 Survey Team Conley-Sevier, Jennifer; Date(s) of Review 18-SEP-25 to 19-SEP-25

Follow-up Scope and results :						
Service Grouping	Licensure level and duration	# Critical Indicators std. met/ std. rated at follow-up	# Indicators std. met/ std. rated at follow-up	Sanction status prior to Follow-up	Combined Results post-Follow-up; for Deferred, License level	Sanction status post Follow-up
Employment and Day Supports 2 Locations 10 Audits			5/8	<input type="checkbox"/> Eligible for new business (Two Year License) <input checked="" type="checkbox"/> Ineligible for new business. (Deferred Status: Two year mid-cycle review License)	2 Year License	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Administrative Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L48
Indicator	HRC
Area Need Improvement	Both Human Rights Committees did not have a minimum of five voting members and did not have a member with legal expertise. A review of meeting minutes revealed that the Human Rights Committees did not review agency policies which may impact individuals' human rights or the agency's human rights training materials and processes.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

Indicator #	L65
Indicator	Restraint report submit
Area Need Improvement	Three of eight restraint reports were not finalized within five calendar days. The agency needs to ensure that it submits and finalizes all restraint reports within the established timeframes.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated