

**DEPARTMENT OF DEVELOPMENTAL SERVICES**

**LICENSURE AND CERTIFICATION**

**Mid-Cycle Review Final Report**

Provider COLLABORATIVE FOR REGIONAL EDUCATIONAL SERVICES & TRAINING

Provider Address 20 Shattuck Road, Andover

Survey Team Browning,Chloe;

Date(s) of Review 11-JUN-25 to 12-JUN-25

<b>Mid-Cycle Scope and results :</b>					
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated at Mid-Cycle	Sanction status prior to Mid-Cycle	Combined Results post-Mid-Cycle;	Sanction status post Mid-Cycle
Employment and Day Supports  2 Locations 12 Audits	Defer Licensure	5/5	<input checked="" type="checkbox"/> Eligible for new business  <input type="checkbox"/> Ineligible for new business.	2 Year License with Mid-Cycle Review 55/55 (100% )	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met)  <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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**Summary of Ratings**

**Organizational Areas Needing Improvement on Standards not met:**

<b>Indicator #</b>	L48
<b>Indicator</b>	HRC
<b>Area Need Improvement</b>	The agency's Human Rights Committee (HRC) did not have the requisite attendance of all committee members (one or more members missed two or more meetings), and quorum was not occurring at two or more meetings during the period reviewed. The agency needs to encourage and promote attendance of all mandated members and ensure that the quorum requirement is met in accordance with regulatory requirements.
<b>Status at mid-cycle</b>	The agency's Human Rights Committee (HRC) had the requisite attendance of committee members and a quorum was in place during the past years meetings.
<b>#met /# rated at mid-cycle</b>	1/1
<b>Rating</b>	MET

**Employment and Day Supports Areas Needing Improvement on Standards not met:**

<b>Indicator #</b>	L5
<b>Indicator</b>	Safety Plan
<b>Area Need Improvement</b>	The Safety Plan did not include information regarding one person's adaptive equipment and level of support needs. The agency needs to ensure all elements of the Safety Plan are included so it is an accurate reflection of the capacities and support needs of this individuals in this location.
<b>Status at mid-cycle</b>	The Safety Plan signed by the Area Office on 2/26/25 was current, included all required elements and reflected current practices.
<b>#met /# rated at mid-cycle</b>	1/1
<b>Rating</b>	MET

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<b>Indicator #</b>	L38
<b>Indicator</b>	Physician's orders
<b>Area Need Improvement</b>	For two individuals, individualized medical protocols were not in place and/or did not contain required components. The agency needs to ensure that when medical diagnoses rise to the level of requiring a medical protocol, individualized protocols are developed in accordance with the physician's orders and that all support staff are trained in their implementation.
<b>Status at mid-cycle</b>	All 5 individuals reviewed who required a medical protocol had one in place with all required elements. In all cases staff were trained and knowledgeable concerning each protocol.
<b>#met /# rated at mid-cycle</b>	6/6
<b>Rating</b>	MET

<b>Indicator #</b>	L46
<b>Indicator</b>	Med. Administration
<b>Area Need Improvement</b>	For one individual, the agency had been administered medication without a physician's order. The agency needs to ensure that all medications are administered according to the written orders of a healthcare practitioner.
<b>Status at mid-cycle</b>	All 6 medications reviewed had detailed physicians orders and were being administered in accordance with these orders.
<b>#met /# rated at mid-cycle</b>	5/5
<b>Rating</b>	MET

<b>Indicator #</b>	L88
<b>Indicator</b>	Strategies implemented
<b>Area Need Improvement</b>	For three individuals, ISP objectives were either not being implemented, or data was not being collected, as described by implementation strategies. The agency needs to ensure that goals are implemented as designed,

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	including the specific data collection to assess progress or modifications.
<b>Status at mid-cycle</b>	All 11 individuals reviewed had ISP objectives that were being implemented as designed, including specific data collection to assess progress or modifications.
<b>#met /# rated at mid-cycle</b>	11/11
<b>Rating</b>	MET