

PATH TO SERVICE RESTORATION

GENERAL OVERVIEW

MAKING YOUR HOME OR BUSINESS “HOUSE READY”

- ☐ **Assessment**
A team will visit your home or business to assess your natural gas appliances and piping and review options.
- ☐ **Repairs and Installation**
Upon completion of repairs, we will test natural gas lines for safety, install appliances and you will receive warranty information.

MAKING YOUR HOME OR BUSINESS “GAS READY”

- ☐ **Main Line Replacement**
The main gas line that brings gas into the area has been replaced on your street.
- ☐ **Service Line Replacement**
The line connecting your home or business to the main line has been replaced.
- ☐ **Meter Installation**
The gas meter that measures gas and regulates flow into your home or business has been installed.

NATURAL GAS SERVICE RELIGHT

To restore natural gas service to your home or business, all **work inside and outside must be completed.**

You may hear the terms **House Ready** and **Gas Ready**.

House Ready means all work inside your home or business is complete and tested, with at least one gas appliance safety checked and available for relight.

Gas Ready means all work outside your home or business has been completed.

Once Gas Ready and House Ready, a Columbia Gas representative will visit your home or business, perform final safety checks and restore your natural gas service.

STAY CONNECTED
CONTACT US AT ANY TIME

HELPLINE
1-866-388-3239

PROPERTY CLAIMS
1-800-590-5571

ColumbiaGasMA.com
Facebook.com/ColumbiaGasMA
Twitter.com/ColumbiaGasMA


A NiSource Company