

COMMONWEALTH OF MASSACHUSETTS OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

DEPARTMENT OF TELECOMMUNICATIONS & ENERGY Cable Television Division

ORDER ON REFUND PLAN

CTV 04-3/04-4

Petition of Comcast Cable Communications, Inc. to establish and adjust the basic service tier programming and equipment rates for the communities currently served by Comcast that are subject to rate regulation.

APPEARANCES:

Peter H. Feinberg Associate General Counsel Comcast Cable Communications, Inc. 1500 Market Street Philadelphia PA 19102 FOR: COMCAST CABLE COMMUNICATIONS, INC. <u>Petitioner</u>

William H. Solomon, Esq.
319 Main Street
Stoneham, MA 02180
FOR: THE TOWNS OF ACTON, ASHBURNHAM, BOXBOROUGH, DEERFIELD, FRANKLIN, HUDSON, SHERBORN, STONEHAM, SUNDERLAND, TOWNSEND, AND WHITMAN, AND THE CITY OF ATTLEBORO Intervenor Gilbert Hoy, Jr. Board of Selectmen 333 Washington Street Brookline, MA 02445

- and -

Peter J. Epstein, Esq. Epstein & August, LP 101 Arch Street, Suite 900 Boston, MA 02110 FOR: THE TOWN OF BROOKLINE Intervenor

Christopher Petrini, Esq. Town Counsel Town of Framingham 150 Concord Street Framingham, MA 01702

- and -

Peter J. Epstein, Esq. Epstein & August, LP 101 Arch Street, Suite 900 Boston, MA 02110 FOR: THE TOWN OF FRAMINGHAM Intervenor

Marlene Michonski Board of Selectmen Town of Hatfield 59 Main Street Hatfield, MA 01038 FOR: THE TOWN OF HATFIELD Intervenor

Peter J. Epstein, Esq. Epstein & August, LP 101 Arch Street, Suite 900 Boston, MA 02110 FOR: THE CITIES OF FALL RIVER, FITCHBURG AND MALDEN, AND THE TOWN OF NORTH ATTLEBOROUGH Intervenor Jane Medeiros Friedman City of New Bedford Office of the City Solicitor 133 William Street New Bedford, MA 02740 FOR: THE CITY OF NEW BEDFORD Intervenor

The Honorable Mary Anne Clancy City of Newburyport 60 Pleasant Street Newburyport, MA 01950 FOR: THE CITY OF NEWBURYPORT Intervenor

The Honorable Michael J. Bonfanti City of Peabody 24 Lowell Street Peabody, MA 01960 FOR: THE CITY OF PEABODY <u>Intervenor</u>

Peter J. Epstein, Esq. Epstein & August, LP 101 Arch Street, Suite 900 Boston, MA 02110

- and -

John J. Clorite, Jr. 145 Windward Drive Somerset, MA 02726 FOR: THE TOWN OF SOMERSET Intervenor

William August, Esq. Epstein & August, LP 101 Arch Street, Suite 900 Boston, MA 02110 FOR: THE TOWN OF WINCHESTER Intervenor

On September 13, 2005, Comcast Cable Communications, Inc. ("Comcast" or "the Company") submitted a refund plan for the Town of Hudson (Compliance Filing at Hudson - Refund Plan). This plan was submitted in compliance with our Rate Order, which found that Comcast's actual basic service tier ("BST") rate in Hudson exceeded the maximum permitted rate ("MPR"), and directed Comcast to file a refund plan that would refund its overcharges to Hudson subscribers. Comcast Cable Communications, Inc., CTV 04-3/04-4, at 32, 40. In its refund plan, Comcast calculated the amount of the refund, which would be paid as a one-time credit on subscribers' bills, in accordance with the Rate Order (Compliance Filing at Hudson - Refund Plan, see CTV 04-3/04-4, at 32). The plan also shows that effective June 1, 2005, Comcast reduced its actual BST rate to \$11.25, which was below its amended proposed BST MPR of \$11.48, that we approved in our Rate Order (Compliance Filing at Hudson - Refund Plan, see CTV 04-3/04-4, at 31). The refund plan returns to subscribers overcharges that were paid between January 1, 2005, and May 31, 2005. We have reviewed the plan, and found that it correctly calculates the amount of the refund and provides for its payment to subscribers. We therefore approve Comcast's proposed refund plan. We direct Comcast to pay the refund, as a one-time credit on the bills of Hudson subscribers, on the next available billing cycle. We further direct Comcast to file, within 30 days of the payment of its

refunds, a report that describes: (1) the amount of the refund credited to each subscriber's bill,

(2) the total amount of the refunds paid, and (3) the date the refunds were paid.

By Order of the Department of Telecommunications and Energy Cable Television Division

> /s/ Alicia C. Matthews Alicia C. Matthews Director

Issued: January 27, 2006