The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

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Dear Licensee,

We are delighted to inform you of a new partnership that DPH has entered into with The Fenway Institute at Fenway Health to further improve the visibility, availability, and applicability of educational resources and trainings to improve care for the LGBTQIA+ community.

Right now, many people who are LGBTQIA+ experience stigma, bias, and discrimination when accessing health care. This initiative will offer educational opportunities and trainings for health and social services staff at all levels of the health care workforce about culturally appropriate care for LGBTQIA+ patients and service users.

DPH believes that all LGBTQIA+ individuals in the Commonwealth should be able to access necessary, knowledgeable, and respectful health services. This initiative will make it easier for you to be a part of achieving that goal by giving you access to highly engaging and innovative training materials. We will provide training on key topics, including, but not limited to, creating an inclusive and welcoming environment, collecting sexual orientation and gender identity (SOGI) data, primary care for transgender and gender diverse patients, affirming care for transgender and gender diverse children and adolescents, and telehealth for LGBTQIA+ patients, among others.

Our partner in this program, The Fenway Institute, is an interdisciplinary center for research, education, training, and policy development with a pioneering history of community and academic collaborations. The Fenway Institute brings over 25 years’ experience training health care staff on providing skilled and affirming health care.

All licensed health care professionals will have access to these educational resources, and can choose the material they think is most relevant to the work they do. These core courses will help to embed good practice on a broad scale throughout health care professions and communities in Massachusetts.

Continuing Education credits may also be accrued. For more information and to sign up and create an account to begin your training, please visit [DPH/Fenway Health Training Initiative | Mass.gov](https://www.mass.gov/info-details/dphfenway-health-training-initiative).

Theodore Roosevelt once said, “work hard at work worth doing,” and this work is worth doing. Building and sustaining a public health service that serves and embraces all our communities is a job well done.

Sincerely,



Robert Goldstein, MD, PhD

Commissioner, Massachusetts Department of Public Health