

Commonwealth Care Alliance

SITE AND SCOPE OF CARE

CARE MODEL

Commonwealth Care Alliance (CCA), an integrated payer and care management organization, created a disability-focused ambulatory intensive care unit (A-ICU) to provide integrated primary care, behavioral health care, dental care, palliative care, and chronic disease management to their patients. The A-ICU augments CCA's collaborative care team model with partners such as community paramedics, dentists, housing support specialists, behavioral health specialists, and palliative care trained primary care providers (PCPs) to meet the unique needs of CCA's most vulnerable patients. Patients from CCA's Commonwealth Community Care Clinic are identified by PCPs and partners based on their needs and

historic utilization, and are referred to the program for comprehensive care coordination. Care navigators from CCA coordinate the services that would otherwise be inaccessible because of A-ICU patients' disability status or preference to receive care in their home, shelter, community, or other adaptive setting. CCA's A-ICU program leverages innovative partnerships with Harvard School of Dental Medicine and EasCare, an ambulance company providing community paramedicine services, to deliver timely, effective, and competent care to patients through close coordination and data sharing.

IMPACT

\$598.9K
HPC AWARD

\$1.0M
TOTAL PROJECT COST

TARGET POPULATION
**Patients enrolled in
CCA's Senior Care Options or
One Care programs**

PRIMARY AND SECONDARY AIMS:



↓ 15%
inpatient hospitalization
and ED visits



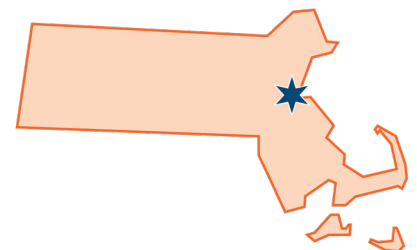
↑ 50%
rate of visits completed 7 days
after discharge for patients
treated in an inpatient setting
for a behavioral health diagnosis

↑ 20%
suitable housing
placements

↑ >90%
patient satisfaction
with community
paramedicine

PARTNERS

- EasCare, LLC
- BU Department of Family Medicine
- Boston Medical Center
- Harvard School of Dental Medicine



HCII PATHWAY SUMMARY & HPC BACKGROUND

In 2016, the Massachusetts Health Policy Commission (HPC) launched its \$6.6 million Targeted Cost Challenge Investment (TCCI) pathway of the Health Care Innovation Investment (HCII) Program. The TCCI pathway aims to foster innovation in health care payment and service delivery by supporting promising innovations that address the Commonwealth's most complex health care cost challenges. The ten TCCI initiatives are partnering with more than 60 community organizations to demonstrate rapid cost savings within 18 months by addressing one of the following challenge areas: social determinants of health, behavioral health

integration, post-acute care, serious advancing illness and care at the end of life, and site and scope of care.

The Massachusetts Health Policy Commission (HPC), established in 2012, is an independent state agency charged with monitoring health care spending growth in Massachusetts and providing data-driven policy recommendations regarding health care delivery and payment system reform. The HPC's mission is to advance a more transparent, accountable, and innovative health care system through independent policy leadership and investment programs. Visit us at Mass.gov/HPC. Tweet us @Mass_HPC.