

Commonwealth of Massachusetts Executive Office of Health and Human Services Division of Medical Assistance

600 Washington Street Boston, MA 02111

MassHealth Community Health Center Bulletin 43 August 1999

TO: Community Health Centers Participating in MassHealth

FROM: Mark E. Reynolds, Acting Commissioner

RE: New Address for Prior Authorization Requests for Drugs

Background

In the continuing effort to manage the pharmacy program in a clinically appropriate and cost-effective manner, the Division of Medical Assistance ("the Division") is contracting with the University of Massachusetts Medical School ("UMass") to process all prior authorization requests for drugs, including those drugs that are administered in the physician's office. UMass currently administers the Drug Utilization Review Program for the Division.

New Address for PAs for Drugs Only Effective 9/6/99, submit requests for all injectable, infusable, and oral drugs or biologicals (such as Hyalgan) that require prior authorization to the following address.

University of Massachusetts Medical School DUR Program Offices
11 Midstate Drive
Auburn, MA 01501

Telephone: (508) 721-7171 Fax: (508) 721-7138

NOTE: Send only prior-authorization request for *drugs*, including Hyalgan, to UMass.

PA Procedures for Drugs Dispensed by a Pharmacy Prior authorization for drugs and biologicals dispensed by a pharmacy must be requested by the prescribing provider. The prescribing provider must complete a Request for Prior Authorization form or submit a written request on his or her letterhead containing the information required in the billing instructions in Subchapter 5 of his or her provider manual. The request must include the name, address, and telephone number of the pharmacy that will fill the prescription.

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Drugs Dispensed in the Health Center

For drugs that are dispensed in the community health center, complete a Request for Prior Authorization form as described in the billing instructions in Subchapter 5 of your provider manual. Be sure that the request contains the community health center's provider number.

Supplies of the PA Form

To obtain supplies of the Request for Prior Authorization form, mail or fax a written request to the following address or fax number.

Unisys ATTN: Forms Distribution P.O. Box 9101 Somerville, MA 02145 Fax: (617) 576-4087

Questions

If you have any questions about the information in this bulletin, please contact the Unisys Provider Services Department at (617) 628-4141 or 1-800-325-5231.