

Login/Create an Account User Guide

Login/Signup/Activate User Account	unt
1. On Home Page for Compliance Reporting System click on LOGIN/SIGNUP button in the upper right corner of the screen.	Mess gov [Executive Office of Energy & Environmental Affects (EA) :: An official application of the Commonwealth of Massachurer's Image: Compliance Reporting System HOME Image: Compliance Compliance Upload Compliance Reports and Certifications Image: Certifications Image: Certification Compliance
 2. For returning users, proceed to Step 6 for instructions on Logging into an existing account. For first time users of the System, on the bottom of the Login screen click on the Create an account > link 	Energy & Environmental Affairs Department of Environmental Protection Login Username* Password* CANCEL Create an account > Activate user > Forgot password >
 3. In the Sign-up screen complete, at minimum, all required fields highlighted with an asterisk to begin the account creation process. Click on the SIGN UP button when all required fields have been completed. Please Note: Username is case sensitive and that the created password is required to be at least 8-characters long including one uppercase letter, one lowercase letter, one number, and one special character from the following choices: ! @ # \$ 	Energy & Environmental Affairs Department of Environmental Protection Sign up Username* Password* Confirm Password* Email* First Name Last Name Phone +!()* & BACK TO LOGIN SIGN UP



4. To complete the account creation process, the account must be activated by providing a code that will be sent to the email account provided in the previous step. Once the code is obtained enter the username and activation code and then click on the ACTIVATE button.	Energy & Environmental Affairs Department of Environmental Protection
5. If the activation e-mail cannot be located in the provided email account (Please check your email spam and junk folders), Click on the Resend Activation Code > link on the bottom of the screen. After providing your Username click on the ACTIVATE button and the Activation Email will be resent. Once the code is obtained enter the activation code and then click on the ACTIVATE button.	Energy & Environmental Affairs Department of Environmental Protection Activate User Please check your email inbox for an activation code. Please enter this code in the activation form with your username to activate your account. If you don't receive the email, please check your spam or junk folder. If your code does not work, please contact us. Username* Activation Code* C BACK TO LOGIN Resend Activation Code >



6. Upon completion of the Account Creation/Verification process you will be returned to the Login screen. Enter the Username and Password for the account and then click on the LOGIN button to enter the Compliance Reporting System.	Energy & Environmental Affairs Department of Environmental Protection Login Username* Password* CANCEL Create an account > Forgot password > Verticate user > Update User Profile >
7. Upon successful login you will be returned to the system Home Page with your user account email displayed above the LOGOUT button in the upper right-hand corner of the screen.	<section-header><text><text><text><text><text><text><text><text></text></text></text></text></text></text></text></text></section-header>



Forgot Password for an Account

 From the Login screen click on the Forgot Password > link at the bottom of the screen. Click on the CANCEL button at the bottom of the screen to return to the Home Page of the Compliance Reporting System. 	Energy & Environmental Affairs Department of Environmental Protection Login Username* Password* CANCEL Create an account > Forgot password >
2. From the Forgot Password screen provide the username for the account and click on the SEND RESET CODE button. Click on the <back b="" login<="" to=""> button at the bottom of the screen to return to the login screen.</back>	Energy & Environmental Affairs Department of Environmental Protection Forgot Password Username* K BACK TO LOGIN SEND RESET CODE







Update User Profile for an Account

 From the Login screen click on the Update User Profile > link at the bottom of the screen. Click on the CANCEL button at the bottom of the screen to return to the Home Page of the Compliance Reporting System. 	Energy & Environmental Affairs Department of Environmental Protection Login Username* Password* CANCEL Create an account > Forgot password > LOGIN Activate user > Update User Profile >
2. From the Login to Update screen, enter the Username and Password for the account and then click on the LOGIN button.	Energy & Environmental Affairs Department of Environmental Protection Login To Update Username* Password* LOGIN
 3. On the Update screen, provide the updated First Name, Last Name, and Phone Number associated with the account and then click on the UPDATE button. Click on the <back b="" login<="" to=""> button at the bottom of the screen to return to the login screen</back> 	Energy & Environmental Affairs Department of Environmental Protection Update First Name* Last Name* Phone Number* A BACK TO LOGIN



4. Upon completion of the Update User Profile process you will be returned to the Login screen.	Energy & Environmental Affairs Department of Environmental Protection
Enter the Username and Password for the account and then click on the LOGIN button to enter the Compliance Reporting System.	Login Username* Password* CANCEL LOGIN
Click on the CANCEL button at the bottom of the screen to return to the Home Page of the Compliance Reporting System.	Create an account > Activate user > Forgot password > Update User Profile >

