Chairperson Vice Chairperson Secretary Members at Large

Dawn Clark

## **Comprehensive Statewide Needs Assessment/Consumer Satisfaction Committee**

## 600 Washington Street Boston MA 02111

July 24, 2019 1 P.M – 3PM

Presenter Time

1. Call to Order/Introductions Rich Colantonio

2. Approval of Meeting Minutes Rich Colantonio

 Review and Acceptance of Minutes from March 2019 Meeting

3. Old Business Rich C./Graham P.

- Review of Updated Needs Assessment Action Workplan
- FY2019 Needs Assessment Report Update

4. New Business Rich C./Graham P./
Lola. A

- Consumer Satisfaction FY2019 Survey Update-Next Focus group?
- FY2020 Needs Assessment Report Question Review
  - SRC Recommendations Assigned to Needs/Satisfaction Committee
  - Presentation of Needs Report at September 2019 SRC Meeting
- Establishment of next steps

5. Other Rich Colantonio

6. Adjournment Rich Colantonio

Next meeting date: September 12, 2019