

# The Congratulations Chronicle

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Spring 2017

**The Massachusetts Probation Service** 

Spring Greetings Colleagues:

Welcome back to *The Congratulations Chronicle*, a publication that celebrates the great work of Probation employees.

A quarterly publication, *The Congratulations Chronicle* was created to highlight the many work and community-related awards, acknowledgements, and accomplishments of Massachusetts Probation Service (MPS) employees across the Commonwealth.

This publication is a "thank you note" to you for your talent, drive, and passion for the great work you do.

Continue to keep up the good work! Also, please inform us of any Probation employee who is receiving or has received an award or recognition for their Probation and community-related work. Thank you and happy reading!

Sincerely,

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### **Chelsea Chief receives national recognition**

Chelsea District Court Chief Probation Officer Carmen Z. Gomez, Ph.D, was one of a select group of women across the country chosen for inclusion in the Trademark Women of Distinction: Honors Edition, a directory described as a "trusted resource and tool dedicated to highlight the professional accomplishments and stories of today's best and brightest women."

Gomez, a 20-year Probation employee, was nominated for the award by several community-based organizations. The publication highlights women who "demonstrate dedication, leadership, and professional excellence."



Chelsea District Court Chief Probation Officer Carmen Z. Gomez, Ph.D

"She [Gomez] has truly dedicated herself to her profession. There is humility and personal touch she adds to her relationship with everyone. As a talented disciplined professional, she has maintained a proven track record of quality service, driven by her desire to succeed. During the vetting process, it was noted along with her exceptional reputation that she has maintained a positive peer rating. She has made her mark on her profession as an expert and will become part of history as one of the top professionals in her field," stated Trademark Publisher.

"I am deeply honored to be featured in this publication and to be among an esteemed group of women who are recognized for contributing to their professions," said Gomez.

#### Probation's collaborative efforts save man's life

Bristol Superior Probation Officer Virginia Allen had a hunch that something was wrong when a man she supervises violated his 11 p.m. curfew.

Allen called and texted a message to the probationer directing him to come into the court's Fall River office. Electronic Monitoring employees, Phillip Lang and David Fournier, also attempted to reach him when he failed to respond to GPS calls and alerts. Allen contacted the local police department and requested an emergency well-being check. The police arrived the man's home, gained access and found that the probationer was unresponsive and had overdosed. The rescue performed CPR and administered Narcan. The man was then transported to a local hospital. He is reportedly in good condition.

Allen said, "I want to acknowledge the exceptional collaboration and follow through of GPS employees, Phillip and Dave, who by coordinating together in Clinton and following through with me, effectively led rescuers to his apartment where they were able to save a man's life. Kudos to both Phillip and Dave."

## Norfolk Superior Chief Acknowledges Interstate Compact Unit



Left to right are Interstate Compact Coordinators Jennifer Mattson, Donna Reed, Maritza Davila, and Kristina Gaudet.

Norfolk Superior Chief Probation Officer Milton Britton Jr. lauded members of the Interstate Compact Unit for their professionalism and expertise in the transfer process of probationers into the state and to states outside of the Commonwealth.

"The team should be commended. They are great! Each member of the unit is extremely knowledgeable, helpful, and responsive," said Britton.

The Interstate Compact Coordinators—Jennifer Mattson, Donna Reed, Maritza Davila, and Kristina Gaudet— utilize the the Interstate Compact Offender Tracking System (ICOTS) and the Juvenile Interstate Data System (JIDS) which are high-tech tracking database systems which enable Probation Officers to follow the status of adult and juvenile offenders in the Commonwealth and in all 50 states as well as U.S territories: the District of Columbia, Guam, Puerto Rico, and the Virgin Islands. The Unit is managed by First Deputy Commissioner-Programs Division Michael Coelho.

The Interstate Team also coordinates extraditions of probation fugitives to answer violation warrants. Its other function is to track the transfer of juvenile supervision cases in state and out. As part of JIDS, Interstate coordinates the return of delinquent juveniles and non-delinquent runaways. Based on 2016 figures, 1,560 probation supervision cases were transferred into Massachusetts. During that same time frame, 1,184 Massachusetts cases were transferred out of state. The top four states with the highest transfer rates into the Bay State are Connecticut, Rhode Island, New Hampshire, and Florida.

#### MPS Staff are chosen to present at national conference

The American Probation and Parole Association (APPA) has chosen Statewide Electric Monitoring Manager Daniel Pires, Middlesex Superior Probation Officer Sylvia Gomes, and Statewide Manager of the Victim Services Unit Corinn Nelson to present a one-hour workshop, "GPS and Remote Alcohol Monitoring—Increasing Compliance and Supervision through Internal and External Collaborations for Pre- and Post- Disposition," at the 42nd Annual Training Institute in New York City. The conference is scheduled to take place at the New York Marriott Marquis in Times Square August 27-30, 2017.

The presentation will highlight the daily internal and external collaborations that increase compliance and full service supervision while enhancing public safety and accountability, according to Pires.

"ELMO Center staff works with probation field staff, the Victim Services Unit, and the probation legal department to ensure that court orders are being adhered to and case supervision is maximized," Pires said. "Externally, the ELMO center staff is constantly working with law enforcement officials on enforcing court orders and using technology to assist with investigations."

Pires, Gomes, and Nelson will provide workshop attendees with "lessons learned" from the Massachusetts Probation Service, detailed systematic daily practices and procedures, and strategies on maximizing community and agency resources.

#### Chiefs Association recognizes ELMO staff on Program's 10th Anniversary



Left to right, standing: Brittany Cormier, David Kang, Ryana Dorcey, Mark Prisco, Michael Lamoreux, and Stephen Joseph. Kneeling: Maura O'Toole, Kenny Irula, and James Fitzgerald.

In celebration of the 10th anniversary of the Electronic Monitoring Program, the Massachusetts Probation Service gifted 42 non-management ELMO employees with Dunkin' Donuts cards.

ELMO was launched in April 2007. There are now more than 3,000 probationers being supervised using the GPS anklet bracelet.

"We are always appreciative of the work performed by ELMO employees, most especially in regards to after hours, on-call communications with our chiefs and supervisors," said Chief Association President Alfred Barbalunga, Southern Berkshire District Chief Probation Officer.

Barbalunga added, "The ELMO employees are providing tremendous value and security to the Commonwealth while most of us are sleeping."

## Berkshire Juvenile Chief thanks colleagues for donating blood

Berkshire Juvenile Chief Probation Officer William Gale wishes to thank colleagues for participating in a Blood Drive for the Berkshire Medical Center Emergency Department in Pittsfield.

Probation and court employees donated 37 pints of blood out of a total of 87 pints collected for Berkshire County residents last winter.

"This drive was a major success for everyone involved," Gale said. "Rather than send individual emails and risk leaving someone off, I would greatly appreciate it if you would thank your employees for their generous contribution. Awesome job on stepping up to the plate."

Gale invites those who are still interested in donating blood to contact Berkshire Medical Center directly. Future blood donations appointments can be scheduled by calling Berkshire Medical Center Donation Center at 413-447-2597, ext. 2.

#### Berkshire Juvenile is lauded by Shakespeare & Company



Berkshire Juvenile Probation Officer Angela McLaughlin

Shakespeare & Company Founder and Education Director Kevin G. Coleman lauded Berkshire Juvenile Probation Officer Angela McLaughlin for her commitment to children participating in the Shakespeare & the Courts project, a sixweek program in which the juveniles rehearse and subsequently perform a play by Shakespeare.

"It is obvious to all of us how deeply she cares about the kids, and how she wants them to succeed— and works for their success—in this project. Some of the ways success can be defined is: that they learn and practice taking responsibility for themselves, their actions and what they say, that they abide by the rules, keep their word and learn that their word has value and meaning, and that they support each other on task—not out of animosity, but out of care and respect-benefits everyone," Coleman stated.

He added, "Angela showed up consistently. She came by other times when she wasn't expected. The kids know she was genuinely interested in them and the project....We felt so grateful to have her as an important part of this project. She has made such a difference."

### **Essex Juvenile Assistant Chief recognized by Essex District Attorney**



Left to right: Essex DA Jonathan Blodgett, Essex Juvenile Assistant Chief Kimberly Howe Lawrence, and First Assistant DA Mary Alice Doyle.

Essex Juvenile Assistant Chief Probation Officer Kimberly Howe Lawrence was recently honored by the Essex Children's Advocacy Center (ECAC) for her "leadership and commitment to providing support and guidance to the youth of Essex County."

Howe Lawrence, a 20-year Probation employee, was presented with the Essex CAC Annual Award by District Attorney Jonathan Blodgett and Deputy First Assistant District Attorney Mary-Alice Doyle during the Annual Memorandum of Understanding (MOU) Signing Event held at the Essex District Attorney's Office on April 11.

The plaque states "Your dedication and commitment to youth at risk has made life safer and given purpose to many Essex County youth."

"It was a surprise to receive this award and I am extremely honored. I do my best to help children receive the resources they need to live a healthy life," said Howe Lawrence who was instrumental in establishing the On Point Teen Center in Salem.

#### Attleboro District ACPO receives MPS Ovation Award

Attleboro District Assistant Chief Probation Officer Sandra Adams was presented with the Massachusetts Probation Service Ovation Award recently.

Adams was nominated by Attleboro District Chief Probation Officer June Cotter who described her in this way: "ACPO Adams is a hardworking and dedicated Probation professional who leads by example. She is both trustworthy and reliable. She has a solid understanding of Evidence-Based Practices and she took advantage of every opportunity to educate herself as to the ORAS assessment tool and has become an invaluable resource to the Probation Officers in implementing the tool."

Adams, an MPS employee since 1987, is the cochair of the Community Crisis Intervention Team in Attleboro, a Certified Offender Employment Specialist, a member of the Commission on Compulsive Gambling Task Force, and a Cultural Proficiency Champion.



Left to right: Attleboro First Justice Daniel O'Shea, Regional Supervisor Harriet Beasley, Attleboro ACPO Sandra Adams, Attleboro District Chief June Cotter, and Probation Commissioner Edward J. Dolan.

#### **Berkshire Community Corrections Center is awarded contract**

The Office of Community Corrections was awarded a contract with the Department of Public Health Bureau of Community Health and Prevention to continue to operate the certified Intimate Partner Abuse Education Program at the Berkshire Community Corrections Center in Pittsfield. This competitive award is effective July 1, 2017 and will allow OCC to continue to operate the program for Berkshire County at the Community Corrections Center. The initial award is for four years and then renewable for three periods of two years each.

## The MPS Photo Gallery

Send your photos of MPS staff at work to the Congratulations Chronicle.







Chelsea District Probation Officer Joshua Garcia helps Probationer at the counter.

Worcester Probation Officers make house calls. Worcester Police Sgt. Vincent Gorgoglione and Worcester District Probation Officers Jen McMillan and John Fitzgibbons.

#### **Community Corrections Centers to host Recognition Ceremonies**



Left to right: Berkshire CCC clients prepare vegetables for Vegetarian Chilli during cooking class at the center.

The Office of Community Corrections (CCC) will be hosting three separate recognition ceremonies in the coming weeks to acknowledge the progress of their clients.

**Brockton** CCC will host its Recognition Ceremony on Friday, June 9, from 1 to 3 p.m. at its One Centre Street site.

**Salisbury CCC** will host its Recognition Ceremony and Open House on Wednesday, June 14, from 1 to 2:30 p.m., at its 80-82 Elm Street location.

More details on the Brockton and Salisbury CCC events will follow in upcoming Probation publications.

## The Congratulations Chronicle



Congratulations Chronicle is an internal publication featuring the current news of The Massachusetts Probation Service (MPS).

Please forward newsletter story suggestions or comments to:

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**Massachusetts Probation Service (MPS) Mission Statement**: The Massachusetts Probation Service's mission is to increase community safety, reduce recidivism, contribute to the fair and equitable administration of justice, support victims and survivors, and assist individuals and families in achieving long term positive change.