COMMONWEALTH OF MASSACHUSETTS

SUFFOLK COUNTY		BOARD OF REGISTRATION IN PHARMACY
In the Matter of Conley's Drug Store DS89731 Expires: December 31, 2017)	PHA-2016-0118 PHA-2018-0007

CONSENT AGREEMENT FOR PROBATION

The Massachusetts Board of Registration in Pharmacy ("Board") and Conley's Drug Store ("Pharmacy" or "Licensee"), DS89731, do hereby stipulate and agree that the following information shall be entered into and become a permanent part of the Pharmacy's record maintained by the Board:

- The Pharmacy acknowledges that the Board opened a complaint against its Massachusetts pharmacy license related to the conduct set forth in Paragraph 2, identified as Docket No. PHA-2016-0113.¹
- 2. The Board and the Pharmacy acknowledge and agree to the following facts:
 - a. On or about August 10 & 11, 2016, Board investigators inspected the Pharmacy and observed the following deficiencies:
 - Failure to reconcile the perpetual inventory at least once every 10 days, in violation of 247 CMR 9.01(14);
 - Failure to maintain accurate perpetual inventory, in violation of 247 CMR 9.01(14);
 - iii. Numerous expired medications stored in active inventory, in violation of 247 CMR 9.01(5) and 247 CMR 9.01(10);
 - iv. Storage of controlled substances outside the prescription area, in violation of 247 CMR 6.02(6)(a);
 - Possession of an a prescription bottle that had been filled at a Rite Aid Pharmacy, in violation of 247 CMR 9.01(4);

¹ The term "license" applies to both a current license and the right to renew an expired license.

- vi. Pharmacy technicians practicing with expired pharmacy technician licenses;
- vii. Failure to comply with lock box signage requirement, in violation of M.G.L. c. 94C, § 21B;
- viii. Pharmacy technicians performed reconciliation of Schedule II controlled substances and made entries in the perpetual inventory, in violation of 247 CMR 8.05(1);
 - ix. Failure to maintain documentation pertaining to reverse distribution of controlled substances, in violation of 21 CFR 1305.21;
 - x. Non-sterile compounding records were incomplete and inaccurate, in violation of USP 795 and 247 CMR 9.01(3);
 - xi. Quality related event reports were not available, in violation of 247 CMR 15.04.
- b. On or about January 30, 2017, Board investigators inspected the Pharmacy and observed the following deficiencies:
 - i. Labels generated from the Script-Pro show expiration date greater than one year;
 - ii. Immunization standing order did not contain a prescriber signature;
 - iii. Epinephrine standing order did not contain a prescriber signature.
- c. From approximately July 2010 through October 2016, the Pharmacy sold compounded non-sterile preparations without patient specific prescriptions, in violation of M.G.L. c. 94C and 21 USC 353a.
- 3. The Board and Licensee acknowledge and agree that Licensee's conduct described in Paragraph 2 warrants disciplinary action by the Board under M.G.L. c. 112, §§ 42A & 61 and 247 CMR 10.03(1)(a), (b), (v), and (x).
- 4. The Pharmacy agrees that its license shall be placed on PROBATION for one (1) year ("Probationary Period"), commencing with the date on which the Board signs this Agreement ("Effective Date").

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- 5. During the Probationary Period, the Pharmacy agrees that it shall comply in all material respects with all laws and regulations governing the practice of pharmacy and the United States Pharmacopeia.
- 6. During the Probationary Period, the Pharmacy further agrees that it will not precept pharmacy interns on an IPPE or APPE rotation.
- 7. The Board agrees that in return for the Pharmacy's execution and successful compliance with the requirements of this Agreement it will not prosecute the Complaint.
- 8. If the Pharmacy has complied to the Board's satisfaction with all the requirements contained in this Agreement, the Probationary Period will terminate one (1) year after the Effective Date upon written notice to the Pharmacy from the Board².
- 9. If the Pharmacy does not materially comply with each requirement of this Agreement, or if the Board opens a Subsequent Complaint³ during the Probationary Period, the Pharmacy agrees to the following:
 - a. The Board may upon written notice to the Pharmacy, as warranted to protect the public health, safety, or welfare:
 - i. EXTEND the Probationary Period;
 - ii. MODIFY the Probation Agreement requirements; or
 - iii. IMMEDIATELY SUSPEND the Pharmacy's license.
 - b. If the Board suspends the Pharmacy's license pursuant to Paragraph 9(a)(iii), the suspension shall remain in effect until:
 - i. the Board provides the Pharmacy written notice that the Probationary Period is to be resumed and under what terms;
 - ii. the Board and the Pharmacy sign a subsequent agreement; or

² In all instances where this Agreement specifies written notice to the Pharmacy from the Board, such notice shall be sent to the Pharmacy's address of record.

³ The term "Subsequent Complaint" applies to a complaint opened after the Effective Date concerning acts, omissions, or events occurring after the Effective Date, which (1) alleges that the Pharmacy engaged in conduct that violates Board statutes or regulations, and (2) is substantiated by evidence, as determined following the complaint investigation during which the Pharmacy shall have an opportunity to respond.

- iii. the Board issues a written final decision and order following adjudication of the allegations (1) of noncompliance with this Agreement, and/or (2) contained in the Subsequent Complaint.
- 10. The Pharmacy agrees that if the Board suspends its license in accordance with Paragraph 9, it will immediately return its current Massachusetts pharmacy license to the Board, by hand or certified mail. The Pharmacy further agrees that upon said suspension, it will no longer be authorized to operate as a pharmacy in the Commonwealth of Massachusetts and shall not in any way represent itself as a pharmacy until such time as the Board reinstates license or right to renew such license.
 - 11. The Pharmacy understands that it has a right to formal adjudicatory hearing concerning the Complaint and that during said adjudication it would possess the right to confront and cross-examine witnesses, to call witnesses, to present evidence, to testify on its own behalf, to contest the allegations, to present oral argument, to appeal to the courts, and all other rights as set forth in the Massachusetts Administrative Procedures Act, M.G.L. c. 30A, and the Standard Adjudicatory Rules of Practice and Procedure, 801 CMR 1.01 et seq. The Pharmacy further understands that by executing this Agreement it is knowingly and voluntarily waiving its right to a formal adjudication of the Complaints.
 - 12. The Pharmacy acknowledges that it has been at all times free to seek and use legal counsel in connection with the Complaint and this Agreement.
 - 13. The Pharmacy acknowledges that after the Effective Date, the Agreement constitutes a public record of disciplinary action by the Board. The Board may forward a copy of this Agreement to other licensing boards, law enforcement entities, and other individuals or entities as required or permitted by law.

14. The Pharmacy certifies that it has read this Agreement. The Pharmacy understands and agrees that entering into this Agreement is a voluntary and final act and not subject to reconsideration, appeal, or judicial review.

Witness (sign and date)

Conley's Drug Store (sign and date)

Alexander Doyle
Print Name

David Sencabaugh, R. Ph.

Executive Director

Board of Registration in Pharmacy

Effective Date of Probation Agreement

Fully Signed Agreement Sent to Registrant on Aug 5, 2019 by Certified

Mail No. 7019 3090 0000 0223 7345