



Commonwealth of Massachusetts  
DIVISION OF STANDARDS  
One Ashburton Place, Room 1115  
Boston, Massachusetts 02108

TELEPHONE: (617)727-3480

FACSIMILE: (617)727-5705

OFFICE USE ONLY  
WAIVER NO:  
COMPLAINT NUMBER:

## Consumer Price Scanner Complaint Form

Date: \_\_\_\_\_

### Store Information

Store Name: \_\_\_\_\_ Store No.: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: MA Zip Code: \_\_\_\_\_

### Consumer Info

Name: \_\_\_\_\_ Telephone \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

E-Mail Address \_\_\_\_\_

### Type of Complaint

Overcharged for Item:	
Overcharged on Loyalty Card Price	
Missing Price Signs:	
Malfunctioning Aisle Scanner:	
Missing Signs at Aisle Scanner:	
Price Accuracy Signs not Posted at Register	
Other (see below)	

### Brief Narrative of Complaint


X

Signature