Original Sheet 1

Continental Moving Company LLC Household Goods Carrier Tariff

Tariff No. 1

Effective Date: April 01, 2024

This tariff outlines the services, regulations, and rates for household goods moving services offered by Continental Moving Company LLC. Principal offices located at 132 Emerson St, South Boston, MA. Contact number: 401-484-8094.

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DEFINITIONS

- CWT: Hundred Pound Weight
- Loading: Includes loading and unloading
- Packing: Includes packing and unpacking
- Legal Holiday: Any legal national/state holiday

SECTION 1 - MILEAGE CALCULATIONS

Mileage between the pick-up point and delivery point will be determined by the shortest practical truck routes. The company will use the latest edition of the American Moving and Storage Association Mileage Guide for calculations not available in standard mapping software.

SECTION 2 – Packing, Loading/Unloading, & Labor Charges

The move clock starts when the team leaves the warehouse located at 132 Emerson St, South Boston, MA move clock stops after the team returns to the warehouse. Packing, Loading/Unloading, and Labor charges will be billed at the following rates.

Number of Movers	Move Size	Rate Type	Rate (\$)/hour
2	ROOM OR LESS	Regular	127
2	ROOM OR LESS	Subpeak	147
2	ROOM OR LESS	Peak	167
2	ROOM OR LESS	High Peak	247
2	Studio	Regular	127
2	Studio	Subpeak	147
2	Studio	Peak	167
2	Studio	High Peak	247
2	Small 1BR	Regular	127
2	Small 1BR	Subpeak	147
2	Small 1BR	Peak	167
2	Small 1BR	High Peak	247
3	Large 2BR	Regular	177
3	Large 2BR	Subpeak	197
3	Large 2BR	Peak	217
3	Large 2BR	High Peak	297
4	3BR House	Regular	227
4	3BR House	Subpeak	247
4	3BR House	Peak	267
4	3BR House	High Peak	347
5	4BR House	Regular	277
5	4BR House	Subpeak	297
5	4BR House	Peak	317
5	4BR House	High Peak	397

Subpeak prices are on Fridays.

Peak prices are on weekends.

High peak prices are the last 2 days of each month and first 2 days of each month and all state and federal holidays.

Otherwise regular prices apply.

There is a minimum of 2 hours of labor and 1 hour of travel time for every order.

SECTION 3 - Prepayment and cancellations

A prepayment is required to secure the booking. Continental Moving Company requires a prepayment of \$150.00 for a move with 2 movers. Moves requiring 3 or more movers require a prepayment of \$250.00. Prepayments may be refunded if the move is canceled more than 7 days before the scheduled start. For cancellations within the 7-day period, the deposit is non-refundable. The customer has the right to change the booking date at no charge. After the date change, the reservation can be changed for a \$50 changing fee, and the deposit becomes non-refundable.

All refunds are at the sole discretion of Continental Moving Company. Continental Moving Company will determine the number of movers required for each job.

SECTION 4 - Estimate

Continental Moving Company may provide a written estimate. Not all moves require or will receive a written estimate. Continental Moving Company will determine which moves will receive a written estimate. Estimates are based on the information provided and assume items are packed, boxed, and ready to load. Changes to inventory, addresses, and dates may affect estimates. Estimates are made in good faith but are subject to change due to unforeseen logistical issues.

If the shipment is not prepared and requires packing services the day of the move this will increase the estimated time to complete the shipment. Other unforeseen circumstances such as traffic, long walks, parking issues, narrow thruways, stairs etc. will increase the estimate.

SECTION 5 – Packing Services

Continental Moving Company offers packing services on hourly basis. Packing Services are billed at the rates provided in section 2.

For shipments that require overtime packing and/or unpacking, 10% will be added to the applicable rates listed above.

Articles that must be packed, crated, or wrapped may be prepared for shipping by the shipper or by Continental Moving Company at the request of the shipper. Continental Moving Company is not responsible for damage to items packed by the shipper.

SECTION 6 - Particle/Pressboard Furniture

Continental Moving Company is not responsible for damage to any assembled particle or presswood furniture. The shipper, prior to moving, should disassemble these items.

SECTION 7 – Storage in Transit

If the shipper requests the shipment be held in storage before delivery to the point of destination, the following charges will apply: \$150.00 per night, per truck. If the shipment needs to be unloaded and reloaded the shipper is responsible for all charges at the hourly rates listed in Section 2. If shipment is stored at a 3rd party storage facility it will be stored in the name of the shipper and subject to a lien for transportation and other lawful charges.

SECTION 8 - Warehouse Delivery

When goods are consigned or delivered to a warehouse, the location of the warehouse will be considered the destination and must be noted on the Bill of Lading. Continental Moving Company liability will end when the shipment is unloaded into the warehouse. The goods will be stored in the name of the shipper, owner, or consignee, subject to a lien for transportation and other lawful charges.

SECTION 9 - Diversion of Shipments

Carrier will bring your shipment anywhere within the state of Massachusetts. Shipments that are diverted once in transit are subject to overnight storage at Continental Moving Company sole discretion.

Diverted shipments will be charged hourly at the rates listed in Section 2.

SECTION 10 – Regular Hours of Service

Continental Moving Company regular hours of service are between 8 AM and 5 PM each day except for Saturdays, Sundays, and legal holidays, except as otherwise provided.

SECTION 11 – Payments

The move clock ends and payment is due when Continental Moving Company places the final item at your destination.

If payment is unable to be collected at the conclusion of the service the outstanding balance will begin to accrue interest at the rate of 1.5% per month, compounded annually or whatever the highest rate legally allowed is.

SECTION 12 - Replacement Value Protection

Continental Moving Company offers 2 levels of Replacement Value Protection. The Repair/Replacement option may only be chosen before the move starts (first item is moved). The repair

Option 1 : State mandated minimum (maximum liability limited to \$0.60 per pound, per article).

Summary of coverage: If any article (unless otherwise identified on the Liability Waiver) is damaged while in our custody, the Continental Moving Company is liable for paying \$0.60 per pound of the total weight of the damaged item.

Option 2 : Repair/Replacement Value (maximum liability offered between \$1.00 - \$5.00 per pound, per article)

Summary of coverage: If any article (unless otherwise identified on the Liability Waiver) is damaged while in our custody, based on the declared value chosen and total weight of items, Continental Moving Company is liable for the following:

- 1) Repair or replacement of the article to like condition, up to the coverage amount based on the declared value and total weight of the items to be moved.
- 2) Customers are paid the total coverage amount based on the declared value chosen and total weight of the items.

Repair / Replacement Value Pricing:

Cost	Suggestion	Goods Valued At	Max Liability
\$49	Average 1 Bedroom Apt	\$11,000	(\$1 per pound per item)
\$99	Average 2 Bedroom Apt	\$19,500	(\$2 per pound per item)
\$149	Average 2 Bedroom House	\$25,000	(\$3 per pound per item)
\$199	Average 3 Bedroom House	\$43,000	(\$4 per pound per item)
\$249	Average 4 Bedroom House	\$50,000	(\$5 per pound per item)

Items of Extraordinary Value:

Items of extraordinary value are items that exceed \$100 per pound. This includes items like jewelry, currency, and art. These items should be independently insured through a third party. If Repair / Replacement Value is offered Continental Moving Company will determine the liability per pound, per item and present in writing for the shippers approval.

Continental Moving Company reserves the right to decline coverage on any item at its sole discretion.