



**Commonwealth of Massachusetts**  
**Executive Office of Health and Human Services**  
**Office of Medicaid**  
[www.mass.gov/masshealth](http://www.mass.gov/masshealth)

## **Continuous Skilled Nursing Agency Bulletin 17**

**DATE:** February 2024

**TO:** Continuous Skilled Nursing Agencies Participating in MassHealth

**FROM:** Mike Levine, Assistant Secretary for MassHealth *Mike Levine*

**RE:** **Provider Eligibility for Continuous Skilled Nursing Services**

### **Introduction**

This bulletin establishes updated provider eligibility requirements for the delivery of continuous skilled nursing (CSN) agency services, which include CSN services and complex care assistant services.

### **Organizations that May Provide CSN Agency Services**

As of April 9, 2024, only MassHealth-enrolled CSN agencies may provide services established under [130 CMR 438.000: Continuous Skilled Nursing Agency](#). For dates of service on or after April 9, 2024, MassHealth-enrolled home health agencies that provide CSN services must enroll as a CSN agency in order to bill for CSN agency services, including continuous skilled nursing.

MassHealth will update the CSN agency provider regulations at [130 CMR 438.000](#) and home health agency provider regulations at [130 CMR 403.000](#) to reflect this change. Home health agencies who wish to provide CSN agency services may contact the Long Term Services and Supports Provider Service Center or visit [masshealthltss.com](http://masshealthltss.com) to begin an application.

### **MassHealth Website**

This bulletin is available on the [MassHealth Provider Bulletins](#) web page.

[Sign up](#) to receive email alerts when MassHealth issues new bulletins and transmittal letters.

### **Questions**

If you have questions about the information in this bulletin, please contact:

### **Long-Term Services and Supports**

Phone: (844) 368-5184 (toll free)

Email: [support@masshealthltss.com](mailto:support@masshealthltss.com)

Portal: [MassHealthLTSS.com](http://MassHealthLTSS.com)

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PO Box 159108  
Boston, MA 02215  
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### **All Other Provider Types**

Phone: (800) 841-2900, TDD/TTY: 711  
Email: [provider@masshealthquestions.com](mailto:provider@masshealthquestions.com)

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