# Continuous Skilled Nursing Agency Bulletin 17



Commonwealth of Massachusetts

Executive Office of Health and Human Services

Office of Medicaid

[www.mass.gov/masshealth](https://www.mass.gov/orgs/masshealth)

**DATE:** February 2024

**TO:** Continuous Skilled Nursing Agencies Participating in MassHealth

**FROM:** Mike Levine, Assistant Secretary for MassHealth [signature of Mike Levine]

RE: Provider Eligibility for Continuous Skilled Nursing Services

## Introduction

This bulletin establishes updated provider eligibility requirements for the delivery of continuous skilled nursing (CSN) agency services, which include CSN services and complex care assistant services.

### Organizations that May Provide CSN Agency Services

## As of April 9, 2024, only MassHealth-enrolled CSN agencies may provide services established under [130 CMR 438.000: Continuous Skilled Nursing Agency](https://www.mass.gov/regulations/130-CMR-438000-continuous-skilled-nursing-agency). For dates of service on or after April 9, 2024, MassHealth-enrolled home health agencies that provide CSN services must enroll as a CSN agency in order to bill for CSN agency services, including continuous skilled nursing.

## MassHealth will update the CSN agency provider regulations at [130 CMR 438.000](https://www.mass.gov/regulations/130-CMR-438000-continuous-skilled-nursing-agency) and home health agency provider regulations at [130 CMR 403.000](https://www.mass.gov/regulations/130-CMR-403000-home-health-agency) to reflect this change. Home health agencies who wish to provide CSN agency services may contact the Long Term Services and Supports Provider Service Center or visit [masshealthltss.com](http://www.masshealthltss.com) to begin an application.

## MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](http://www.mass.gov/masshealth-provider-bulletins) web page.

[Sign up](https://www.mass.gov/forms/email-notifications-for-provider-bulletins-and-transmittal-letters) to receive email alerts when MassHealth issues new bulletins and transmittal letters.

## Questions

If you have questions about the information in this bulletin, please contact:

### Long-Term Services and Supports

Phone: (844) 368-5184 (toll free)

Email: [support@masshealthltss.com](mailto:support@masshealthltss.com)

Portal: [MassHealthLTSS.com](https://www.masshealthltss.com/s/?language=en_US)

Mail: MassHealth LTSS

PO Box 159108

Boston, MA 02215

Fax: (888) 832-3006

### All Other Provider Types

Phone: (800) 841-2900, TDD/TTY: 711

Email: [provider@masshealthquestions.com](mailto:provider@masshealthquestions.com)

[MassHealth on Facebook](https://www.facebook.com/MassHealth1/) [MassHealth on X (Twitter)](https://www.twitter.com/MassHealth) [MassHealth on YouTube](https://www.youtube.com/channel/UC1QQ61nTN7LNKkhjrjnYOUg)