



Attention MassHealth Members

Copayment Rules Effective April 1, 2024

MassHealth members do not have to pay copayments for prescription drugs. This policy includes members in

- MassHealth Fee-for-Service (FFS) plans;
- Primary Care Accountable Care Organizations;
- Accountable Care Partnership Plans (ACPPs);
- Managed Care Organizations (MCOs);
- One Care Plans;
- Senior Care Options (SCO) Plans; and
- Program of All-inclusive Care for the Elderly (PACE) Organizations.

It also applies to Health Safety Net (HSN) patients.

The policy does not apply to Children's Medical Security Plan (CMSP) members. These members must still pay copayments.

If your pharmacist charges you a copayment, and you think they should not have, be sure to tell your pharmacist.

If you **have questions** about the copayment policy or **need to report changes** like a change in your contact information, call the MassHealth Customer Service Center (CSC) at (800) 841-2900, TDD/TTY: 711.

