



Attention MassHealth Members

Copayment Rules Effective January 1, 2025

MassHealth members do not have to pay copays for prescription drugs. This policy includes members in

- MassHealth Fee-for-Service (FFS) plans;
- Primary Care Accountable Care Organizations;
- Accountable Care Partnership Plans (ACPPs);
- Managed Care Organizations (MCOs);
- One Care Plans;
- Senior Care Options (SCO) Plans; and
- Program of All-inclusive Care for the Elderly (PACE) Organizations.

It also applies to Health Safety Net (HSN) patients and Children's Medical Security Plan (CMSP) members.

If your pharmacist charges you a copay, and you think they should not have, be sure to tell your pharmacist.

If you **have questions** about the copay policy or **need to report changes** like a change in your contact information, call the MassHealth Customer Service Center (CSC) at (800) 841-2900, TDD/TTY: 711.

