

# COURT BULLETIN

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## Still having trouble viewing the *Court Bulletin*?

### Try this quick Zimbra update...

Some of you have written us to report that you're having trouble receiving emails where images are not showing, or have hyperlinks that appear as regular text. If you're having technical issues with Zimbra, you can always call the TCIS Help Desk at [617-878-0245](tel:617-878-0245), or try this [quick solution>>](#)

## Safe & Secure: Trial Court Security Heads in a New Direction

New leadership, strategic plan.



*Trial Court Security Director Jeff Morrow stops on his way into the "High Rise" entrance of the Suffolk County Superior Courthouse to say hello to [L to R] Officers Edwin St. Louis, Dan Doherty, Jeff Guzman, and Yobanis Ayuso.*

**Change agent.** Court Administrator Harry Spence hired Jeff Morrow as the Trial Court's new Director of Security with "change in mind," tasking him to infuse the department's existing institutional knowledge and experience with fresh ideas. Since starting last September, Mr. Morrow has worked with his team to enhance professionalism and improve morale throughout the ranks of some 1,000 Trial Court [security professionals>>](#)

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## Plymouth, Lynn District Courts Explore Expanded Hours

**Celebrating Success:** As the Trial Court's Strategic Plan moves forward, we want to highlight various success stories happening throughout the court system. Here's the fifth in a series...

**Access to justice for working people, self-employed.** Working people and small business owners are often required to lose a day's pay in order to attend a court session scheduled during their work hours. In an effort to make the courts more user-friendly and accessible for more people, the Lynn and Plymouth District Courts recently began testing [extended hours>>](#)

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## Judicial Youth Corps Appreciation Day 2014



*After a ten-year hiatus, Springfield re-started its popular JYC program this year. Seated at front, left to right, are: Samuel Charron, Assistant Director and Pro Bono Coordinator, Career Services, Western New England University School of Law, and retired Supreme Judicial Court Chief Justice Roderick L. Ireland. At far right, in blue, is Debra Lord, Esq., a teacher at Springfield's High School of Commerce. Students who participated in the Springfield JYC program are: Hanley Castillo, David Coburn, Darryl K. Denson Jr., Luz Diaz, Chelsea Jones, Josmarie Melendez, Natalia Nieves, Nicole Orellanes, Yudeli Rijo, and Brittany Spaulding.*

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## What's new at your courthouse?

We want to hear from you...

Please email us at [execofc@jud.state.ma.us](mailto:execofc@jud.state.ma.us) with your newsworthy and noteworthy programs, initiatives, people, and events you'd like to share with your Trial Court colleagues. We welcome your suggestions and comments.

## IT Corner

MassCourts Pilot, eAccess Attorney Portal, Desktop Deployments, MS Office 13

### MassCourts at Bristol County Superior Court

The pilot for MassCourts, the Trial Court's new online case management system, launched at the Bristol County Superior Court in June, thanks to Clerk Marc Santos, who volunteered his court to be the first to test the new system for the Superior Court Department. The technology team is still refining the configuration, but in general things are going well, notes Judicial Branch Information Services Department Chief Information Officer [Craig Burlingame>>](#)



## eFiling Update: Download the New Fact Sheet

Integration of systems and training of the eFiling pilot is now underway at the Supreme Judicial Court, Appeals Court, and select Trial Court locations. eFiling will enable attorneys, self-represented litigants and court staff to file and serve papers electronically.

The eFiling Committee created a one-page fact sheet for attorneys and court staff, which you can [download here>>](#)

## From Bike Racks to Electronic Queuing, Innovation Grants Offer Unique Solutions

The Innovation Grant Committee, headed by Judge Dana Gershengorn and Springfield District Court Clerk-Magistrate John Gay, will launch its third request for proposals in October, which makes this a good point to take a look at a few of the grants underway thus far:

**Bike racks** were one of the more original proposal ideas received by the Innovation Grant team. Jill Ziter, Deputy Court Administrator (DCA) for the Land Court, along with Facilities Management Director John Bello and Deputy

Anthony Duros, requested the bike racks after they noticed bikes locked to stair rails outside the Suffolk County Courthouse in [downtown Boston](#)>>

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### **Corrections & Comments: July-August Court Bulletin**

In last month's article: "Court Officers Honored at Police CPR/First Responder Awards," Court Officer Tina Soares wrote to let us know that she works at the Waltham District Court, not Wrentham. Thank you for the correction, and for your service, Officer Soares!

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### **Coming up in our October issue:**

- Professional Development 101: Q&A with Judicial Institute Director Ellen O'Connor
- SJC Archives & Preservation Goes Digital: Centuries of Historic Probate Court Records Go Online, Free for Public, Researchers