February 12, 2020

Dear Colleagues,

Preventing transmission of respiratory pathogens including 2019 Novel Coronavirus (2019-nCoV) requires the application of well-established infection control procedures and protocols including environmental and engineering controls, administrative controls, safer work practices, and the use of personal protective equipment (PPE).

To date, the Department of Public Health (DPH) has confirmed a single case of 2019-nCoV in Massachusetts, identified in Boston, on Saturday, February 1. The risk to Massachusetts residents continues to remain low at this time.

With the emergence of 2019-nCoV, there are concerns about possible shortages of key PPE necessary to provide care not only for suspected and confirmed 2019-nCoV cases, but also for routine, daily patient care requiring precautions for other reasons.

DPH is aware of isolated reports of supply shortages of N95 and surgical masks and is working with health care facilities and our regional partners to optimize PPE availability.

**The Centers for Disease Control and Prevention (CDC) has released updated guidance that provides strategies for optimizing the supply of N95 respirators. Please review the guidance, which is available online at** [**https://www.cdc.gov/coronavirus/2019-ncov/hcp/respirator-supply-strategies.html**](https://www.cdc.gov/coronavirus/2019-ncov/hcp/respirator-supply-strategies.html)**.**

**Given the increased demand for PPE supplies due to the 2019-nCoV outbreak combined with seasonal flu activity, DPH asks health care facilities to continue to prepare to care for patients with suspected or confirmed 2019-nCoV by implementing the following measures:**

* Assess  availability of personal protective equipment (PPE) and other infection prevention and control supplies (e.g., hand hygiene supplies) that would be used for both healthcare personnel (HCP) protection and source control for infected patients (e.g., facemask on the patient).
* Establish contingency plans if the demand for PPE or other supplies exceeds supply.
* Review plans for implementation of surge capacity procedures and crisis standards of care.
* Prioritize the use of N95 respirators for those healthcare personnel (HCP) at the highest risk of acquiring infection or experiencing complications of infection.
* Exclude health care personnel not directly involved in patient care for patients on isolation precautions (Contact, Droplet, or Airborne) from contact with these patients.

If a potential shortage of PPE is identified within a facility **after** taking these measures, health care facilities should utilize resources across their organization (including established supply chain processes), check with mutual aid partners, and if needed contact the appropriate regional Health and Medical Coordinating Coalition (HMCC) for resource support.

If a request cannot be fulfilled locally or within the region, the HMCC will advance the request to DPH. DPH will coordinate with our regional partners to understand and address shortages as they arise.

To determine regional capabilities, please contact your regional HMCC:

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| --- | --- | --- | --- |
| **Region** | **Website** | **24/7 Regional Duty Officer Phone** | **Duty Officer Email****NOT monitored 24/7** |
| Region 1 | <https://region1hmcc.org/> | 413-773-1502 | hmcc@frcog.org |
| Region 2 | <https://archecoalition.org/> | 508-408-5173 | N/A |
| Region 3 | <https://hmccreg3.org/> | 978-946-8130 | dutyofficer@hmccreg3.org |
| Region 4AB | <https://mrpcoalition.org/> | 857-239-0662 | mrpcdutyofficer@challiance.org |
| Region 4C | <https://bphc.org/Pages/default.aspx> | 617-343-6920 | mic@bphc.org |
| Region 5 | <https://www.region5hmcc.com/> | 855-266-7243 ID# 32432 | dutyofficer@region5hmcc.com |

DPH is also sharing an additional document released by the CDC on February 8, 2020, that provides guidance in the event that there is a health care personnel potential exposure to 2019-nCoV. Please review the **Interim U.S. Guidance for Risk Assessment and Public Health Management of Healthcare Personnel with Potential Exposure in a Healthcare Setting to Patients with 2019 Novel Coronavirus (2019-nCoV),** which is available online at <https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-risk-assesment-hcp.html>.

For the latest information, visit the DPH 2019 Novel Coronavirus web site which is updated frequently: [www.mass.gov/2019coronavirus](http://www.mass.gov/2019coronavirus).