

September 9, 2021

Dear Colleagues:

We have new resources to share this week. We hope you find them helpful.



**New Requesting a Copy of Your COVID-19 Vaccination Record**

Individuals who have misplaced their COVID-19 vaccination card can learn how to obtain a copy of their vaccination record by visiting a new webpage: [www.mass.gov/myvaxrecord](http://www.mass.gov/myvaxrecord).

**New Factsheet in 10 languages: Answering Vaccine Questions**

This [factsheet](https://www.mass.gov/lists/covid-19-vaccine-at-a-glance) includes responses to some of the most frequently asked questions about the safety and effectiveness of the COVID-19 vaccine. It is available in multiple languages including Albanian, Arabic, Cape Verdean, Khmer, Russian, Somali, and more. Please use it in your outreach.

**New CDC ChatBot**

Having trouble locating info on the CDC website? The new CDC [SmartFind COVID-19 Vaccine ChatBot](https://urldefense.com/v3/__https%3A/www.cdc.gov/vaccines/covid-19/index.html__;!!CUhgQOZqV7M!xA3bzz-OMHdLZyLNVdR_IYsTm3QwvJFWhqu8ivqKeLTgX3Orkq8GzvDaa_ug4OTyldid28U$) (scroll down) helps individuals and providers quickly locate information about COVID-19 vaccines.



**Reminder Video - No ID or Insurance Needed**

Use this [video](https://www.mass.gov/info-details/trust-the-facts-get-the-vax-campaign-materials#animated-videos-) to spread the word. Flyers can also be downloaded from [mass.gov](https://www.mass.gov/lists/covid-19-vaccine-no-id-or-health-insurance-flier) and posters can be ordered from the [Public Health Clearinghouse](https://massclearinghouse.ehs.state.ma.us/PROG-BID/IM250.html) at no cost.

**Reminder Request a DPH Vaccine Ambassador**

DPH ambassadors can attend community forums or meetings to share information and answer questions about the COVID-19 vaccine. Ambassadors speak 12 languages. To invite a DPH ambassador to your forum, please complete [this form](https://www.mass.gov/forms/request-a-dph-vaccine-ambassador).

*Thank you for all you are doing to promote vaccine safety and confidence!*