Clarifications, Technical Corrections, and Policy Changes to the Technical Specifications for the MassHealth Community Behavioral Health Center (CBHC) Quality and Equity Incentive Program (CBHC-QEIP) Performance Years 2-5

This document outlines clarifications, technical corrections, and policy changes to the Technical Specifications for Performance Years 2-5 (PY2-5) of the MassHealth CBHC Quality and Equity Incentives Program (CBHC-QEIP). Updates are incorporated into the change log table below.

MassHealth's working definitions for clarification, technical correction and policy changes are as follows:

Clarification is additional information that explains an existing requirement.

Technical Correction is a change made to rectify an error in the technical specification.

Policy Update is a modification of an existing requirement.

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
RELDSOGI Data Completeness – Race	4	Policy Update	Measure Summary – Description and Numerator	Modified PY3-5 requirement to include self-reported data collected or verified within the past 3 years	06/22/26
RELDSOGI Data Completeness – Race	4	Clarification	Measure Summary – Denominator	Clarified denominator is the eligible population	06/22/26
RELDSOGI Data Completeness – Race	6	Technical Correction	Additional Measure Information – Completeness Calculation	Completeness is calculated for each CBHC TIN-billing entity.	06/22/26
RELDSOGI Data Completeness – Ethnicity	8	Policy Update	Measure Summary – Description and Numerator	Modified PY3-5 requirement to include self-reported data collected or verified within the past 3 years	06/22/26
RELDSOGI Data Completeness – Ethnicity	10	Clarification	Measure Summary – Denominator	Clarified denominator is the eligible population	06/22/26
RELDSOGI Data Completeness – Ethnicity	11	Technical Correction	Additional Measure Information –	Completeness is calculated for each CBHC TIN-billing entity.	06/22/26

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
			Completeness Calculation		
RELDSOGI Data Completeness – Language	12	Policy Update	Measure Summary – Description and Numerator	Modified PY3-5 requirement to include self-reported data collected or verified within the past 3 years	06/22/26
RELDSOGI Data Completeness – Language	12	Clarification	Measure Summary - Description	Added note that rates are calculated separately for preferred spoken language and preferred written language.	06/22/26
RELDSOGI Data Completeness – Language	13	Clarification	Measure Summary – Denominator	Clarified denominator is the eligible population	06/22/26
RELDSOGI Data Completeness – Language	16	Technical Correction	Additional Measure Information – Completeness Calculation	Completeness is calculated for each CBHC TIN-billing entity.	06/22/26
RELDSOGI Data Completeness – Language	16	Policy Update	Additional Measure Information – Completeness Calculations	Modified PY3-5 requirement to include self-reported data collected or verified within the past 3 years	06/22/26
RELDSOGI Data Completeness – Disability	19	Policy Update	Measure Summary – Description and Numerator	Modified PY3-5 requirement to include self-reported data collected or verified within the past 3 years	06/22/26
RELDSOGI Data Completeness – Disability	19	Clarification	Measure Summary	Added note that rates are calculated separately for the 6 disability questions.	06/22/26
RELDSOGI Data Completeness – Disability	20	Clarification	Measure Summary – Denominator	Clarified denominator is the eligible population	06/22/26
RELDSOGI Data Completeness – Disability	23	Technical Correction	Additional Measure Information – Completeness Calculation	Completeness is calculated for each CBHC TIN-billing entity.	06/22/26
RELDSOGI Data Completeness – Disability	23	Policy Update	Additional Measure Information – Completeness Calculations	Modified PY3-5 requirement to include self-reported data collected or verified within the past 3 years	06/22/26

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RELDSOGI Data Completeness – Sexual Orientation	29	Policy Update	Measure Summary – Description and Numerator	Modified PY3-5 requirement to include self-reported data collected or verified within the past 3 years	06/22/26
RELDSOGI Data Completeness – Sexual Orientation	29	Clarification	Measure Summary – Denominator	Clarified denominator is the eligible population	06/22/26
RELDSOGI Data Completeness – Sexual Orientation	32	Technical Correction	Additional Measure Information – Completeness Calculation	Completeness is calculated for each CBHC TIN-billing entity.	06/22/26
RELDSOGI Data Completeness – Gender Identity	33	Policy Update	Measure Summary – Description and Numerator	Modified PY3-5 requirement to include self-reported data collected or verified within the past 3 years	06/22/26
RELDSOGI Data Completeness – Gender Identity	33	Clarification	Measure Summary – Denominator	Clarified denominator is the eligible population	06/22/26
RELDSOGI Data Completeness – Gender Identity	36	Technical Correction	Additional Measure Information – Completeness Calculation	Completeness is calculated for each CBHC TIN-billing entity.	06/22/26
Disability Competent Care	57	Clarification	Data Reporting Requirements	Clarified the information reported in the DCC training report.	06/22/26
RELD SOGI Data Completeness – All Sub-measures	5,9,14, 20,30,3 4	Federal Policy Update	Definitions	Removed “SCO, One Care, FFS (including MassHealth limited)” from Member definition. Added note – “Individuals with third-party liability and those enrolled in SCO, One Care, PACE, FFS, MassHealth Limited are not eligible for this measure.”	3/12/26
RELD SOGI Data Completeness – All Sub-measures	37	Clarification	Conditions of Participation, Performance Requirements, and Performance Assessment	Added to condition of participation description: “As specified by MassHealth”	3/12/26

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HRSN Screening	38	Federal Policy Update	Eligible Population	Removed “SCO, One Care, FFS (including MassHealth limited)” from Member definition. Added note – “Individuals with third-party liability and those enrolled in SCO, One Care, PACE, FFS, MassHealth Limited are not eligible for this measure.”	3/12/26
HRSN Screening	42	Clarification	Administrative Data Reporting Requirement	Added a note that HCPCS code G0136 is no longer applicable beginning January 1, 2026.	3/12/26
HRSN Screening	45	Clarification	Conditions of Participation, Performance Requirements, and Performance Assessment	Clarified audit expectations.	3/12/26
Quality Performance Disparities Reduction	45	Policy Update	N/A	Removed the Quality Performance Disparities Reduction measure.	3/12/26
Equity Improvement Interventions	46-47	Technical Correction	Administrative Specifications and Conditions of Participation, Performance Requirements, and Performance Assessment	Added Disparities Reduction Narrative Report as a reporting requirement.	3/12/26
Language Access	48	Federal Policy Update	Eligible Population	Removed “SCO, One Care, FFS (including MassHealth limited)” from Member definition. Added note – “Individuals with third-party liability and those enrolled in SCO, One Care, PACE, FFS, MassHealth Limited are not eligible for this measure.”	3/12/26

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Language Access	53	Clarification	Conditions of Participation, Performance Requirements, and Performance Assessment	Clarified audit expectations.	3/12/26
Disability Accommodation Needs	56&62	Policy Update	Overview & Conditions of Participation, Performance Requirements, and Performance Assessment	Changed the measure status of Component 2 Rate 2 to Condition of Participation for PY3-5.	3/12/26
Disability Accommodation Needs	57	Federal Policy Update	Eligible Population	Removed “SCO, One Care, FFS (including MassHealth limited)” from Member definition. Added note – “Individuals with third-party liability and those enrolled in SCO, One Care, PACE, FFS, MassHealth Limited are not eligible for this measure.”	3/12/26
Disability Accommodation Needs	57	Technical Correction	Eligible Population	Clarified age to “at least 6 years of age on the date of encounter or discharge”	3/12/26
Disability Accommodation Needs	58	Clarification	Eligible Population	Clarification on reporting – MassHealth ID will be used to link member data from the supplemental file to identify patients with a disability. Records without a valid MH ID (e.g., use of “999999999999”) will be excluded from rate calculations	3/12/26
Disability Accommodation Needs	61	Technical Correction	Conditions of Participation, Performance Requirements, and Performance Assessment	Corrected due date for Component 1 to February 27, 2026.	3/12/26

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Disability Accommodation Needs	62	Clarification	Conditions of Participation, Performance Requirements, and Performance Assessment	Clarified audit expectations.	3/12/26
Patient Experience	63	Technical Correction	Conditions of Participation, Performance Requirements, and Performance Assessment	Corrected due date for first deliverable to February 27, 2026.	3/12/26
RELD SOGI Data Completeness – All Sub-measures	5, 9, 14, 20, 30, 34	Technical Correction	Eligible Population	Removed “PACE” from Member definition.	09/25/25
RELD SOGI Data Completeness – Disability Sub-measure	21	Clarification	Administrative Specification	For Numerator, clarified ages for each of the six disability questions.	09/25/25
HRSN Screening	38	Technical Correction	Eligible Population	Removed “PACE” from Member definition.	09/25/25
HRSN Screening	43	Clarification	Administrative Data Reporting Requirements	Added ICD-10 Code Z58.6 (Inadequate drinking-water supply) to *Inadequate Housing*	09/25/25
HRSN Screening	44-45	Clarification	Conditions of Participation, Performance Requirements, and Performance Assessment	Added time for due date and clarified data submission expectations.	09/25/25
Quality Performance Disparities Reduction	45-48	Clarification	N/A	Added measure specifications for the Quality Performance Disparities Reduction measure.	09/25/25
Equity Improvement Interventions	49	Clarification	Administrative Specification	Clarified descriptions of the reports.	09/25/25
Language Access	51	Technical Correction	Eligible Population	Removed “PACE” from Member definition.	09/25/25
Language Access	52	Clarification	Eligible Population	Clarified Step 2 of “Event/Diagnosis” adding	09/25/25

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				"language services documentation system (e.g., vendor logs)" as an acceptable source for preferred spoken language other than English data.	
Language Access	54	Clarification	Administrative Specification	For Component 2 Numerator, addition of "language services documentation system (e.g., vendor logs) as an acceptable source of documentation for language assistance services provided.	09/25/25
Language Access	55-56	Clarification	Conditions of Participation, Performance Requirements, and Performance Assessment	Added time for due date and clarified data submission expectations.	09/25/25
Disability Competent Care	58	Clarification	Administrative Specifications	Addition of "Other" that provides clarification on MassHealth expectations for CBHCs choosing to change their targeted DCC training area and/or targeted patient-facing staff.	09/25/25
Disability Accommodation Needs	60	Clarification	Measure Summary	Clarified title of Rate 2 to "Accommodation Needs Documented"	09/25/25
Disability Accommodation Needs	60	Technical Correction	Eligible Population	Removed "PACE" from Member definition.	09/25/25
Disability Accommodation Needs	61	Clarification	Definitions—Patients with Self-reported Disability	Revised ages for each of the six questions to align with the ages listed in the RELD SOGI Data Completeness – Disability Data Completeness measure (under Eligible Population)	09/25/25

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Disability Accommodation Needs	63	Clarification	Administrative Specifications	Clarified title of Rate 2 to “Accommodation Needs Documented”	09/25/25
Disability Accommodation Needs	64	Clarification	Conditions of Participation, Performance Requirements, and Performance Assessment	Added time for due date and clarified data submission expectations.	09/25/25