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|  | **North Shore** | **New Bedford** | **Other Organizations** |
| Customer Flow | Training Customers, intake/case management for populations, employer outreach and sector training | * Initial use in the Career Centers replaced TABE and used CR101 for assessment on training
* WIOA Planning
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| Individuals with Barriers | **TANF** (“Cindy”)**Veterans****Disabilities:** Redesign OSCC assessment process under DEI grant using CR101 to increase the # of individuals moving into post-secondary | * Youth
* Older Workers
* Reentry (Behind the Wall and at OSCC)
 | Notre Dame Education Center (Lawrence) – Healthcare/ CNA |
| Pathway Initiatives | Utilize CR101 to pre-screen for referrals into pathways initiatives and build skill to “screen in” individuals: * Health Care @ North Shore Community College
* Manufacturing @ North Shore Community Action Program
 |  | Casino, Manufacturing (Hampden Region)Several Workforce Competitiveness Trust Fund grants are building in CR101 to “screen in” referrals. |
| Regional Steering Committees | Convened by WIB/OSCC including major players |  | Holyoke/ Springfield Community Colleges putting together regional group with WIB/ OSCCs |