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|  | **North Shore** | **New Bedford** | **Other Organizations** |
| Customer Flow | Training Customers, intake/case management for populations, employer outreach and sector training | * Initial use in the Career Centers replaced TABE and used CR101 for assessment on training * WIOA Planning |  |
| Individuals with Barriers | **TANF** (“Cindy”)  **Veterans**  **Disabilities:** Redesign OSCC assessment process under DEI grant using CR101 to increase the # of individuals moving into post-secondary | * Youth * Older Workers * Reentry (Behind the Wall and at OSCC) | Notre Dame Education Center (Lawrence) – Healthcare/ CNA |
| Pathway Initiatives | Utilize CR101 to pre-screen for referrals into pathways initiatives and build skill to “screen in” individuals:     * Health Care @ North Shore Community College * Manufacturing @ North Shore Community Action Program |  | Casino, Manufacturing (Hampden Region)  Several Workforce Competitiveness Trust Fund grants are building in CR101 to “screen in” referrals. |
| Regional Steering Committees | Convened by WIB/OSCC including major players |  | Holyoke/ Springfield Community Colleges putting together regional group with WIB/ OSCCs |