

# Crash Portal Navigation

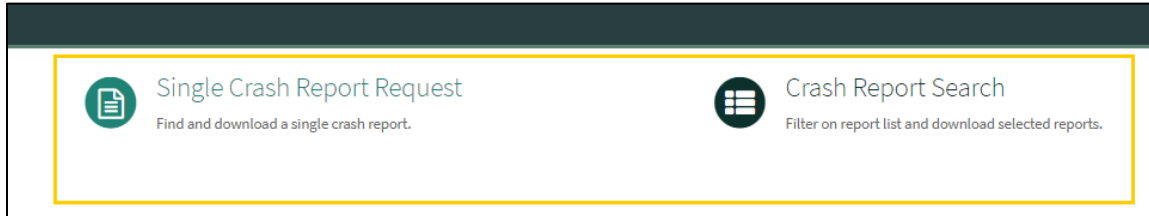
## Search for Crash Reports in the Crash Portal

The Massachusetts Registry of Motor Vehicle's (RMV) Crash Portal is available at:

<https://massdotpublic.service-now.com/cpp>

On the home page, select to search for a:

- Single Crash Report Request – search for one crash report; or
- Crash Report Search – search for one or more crash reports



The screenshot shows a dark header bar. Below it, there are two main options presented in a light-colored box with a yellow border. On the left, there is a document icon, the text 'Single Crash Report Request', and a subtext 'Find and download a single crash report.' On the right, there is a list icon, the text 'Crash Report Search', and a subtext 'Filter on report list and download selected reports.'

### Single Crash Report Request Search

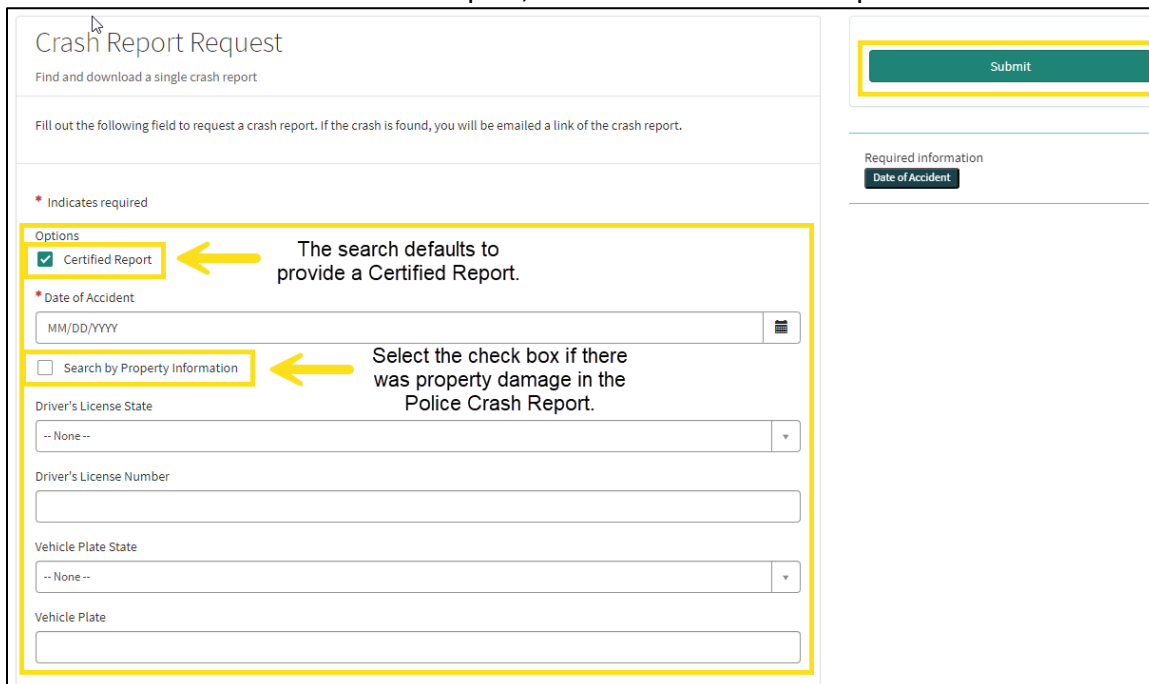
To search for a single police crash report, enter the information in the fields, and select 'Submit'.

When searching for a single crash report, the following fields are required:

- 'Date of Accident' field.
- Either the Driver's License Number or Vehicle Plate field.
- The 'Is Property Crash' button should be checked if there was property damage in the crash.

The crash report request form defaults to provide a certified report.

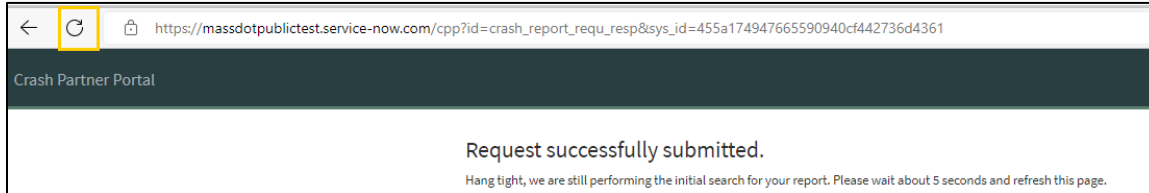
- To receive a non-certified report, uncheck the Certified Report box.



The screenshot shows the 'Crash Report Request' form. At the top, it says 'Find and download a single crash report'. Below that, a note states: 'Fill out the following field to request a crash report. If the crash is found, you will be emailed a link of the crash report.' A legend indicates that an asterisk (\*) denotes required fields. The form includes several fields: 'Options' with a 'Certified Report' checkbox (checked by default), 'Date of Accident' (MM/DD/YYYY), 'Search by Property Information' (unchecked), 'Driver's License State' (dropdown menu), 'Driver's License Number' (text field), 'Vehicle Plate State' (dropdown menu), and 'Vehicle Plate' (text field). A yellow box highlights the 'Certified Report' checkbox and the 'Search by Property Information' checkbox. A yellow arrow points from the text 'The search defaults to provide a Certified Report.' to the 'Certified Report' checkbox. Another yellow arrow points from the text 'Select the check box if there was property damage in the Police Crash Report.' to the 'Search by Property Information' checkbox. A 'Submit' button is located at the top right of the form. A 'Required Information' section on the right side of the form lists 'Date of Accident' as a required field.

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Once Submit is selected, the following message appears. Wait five (5) seconds, and refresh your browser. Then follow the instructions on the screen.

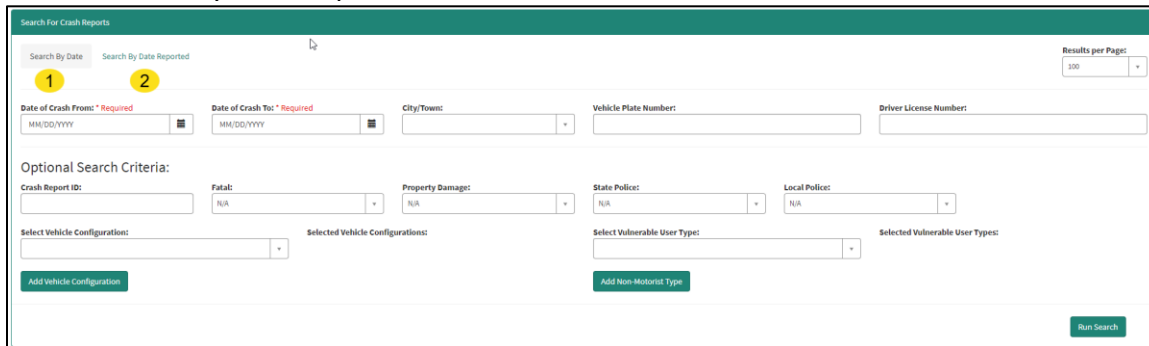


## Crash Report Search

To search for more than one police crash report, use the “Crash Report Search”.

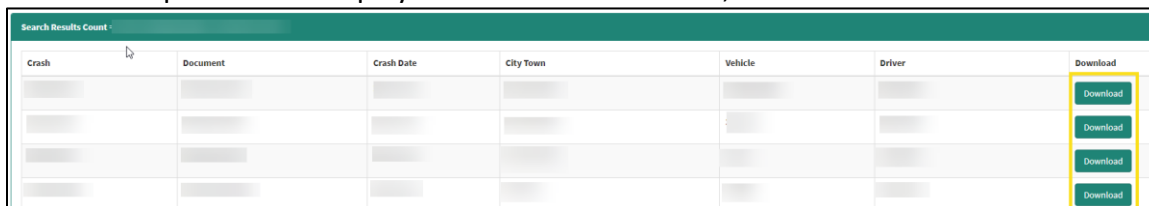
When searching for more than one crash report, the following fields are required:

1. Search by Date, or
2. Search by Date Reported



Once you select the search option, enter the information in the fields, and select “Run Search”.

The crash report results display in a table. To download, select the “Download” button.



Crash	Document	Crash Date	City/Town	Vehicle	Driver	Download
						Download
						Download
						Download
						Download

For questions or issues with the Crash Portal, please email

[MassDOTCrashReports@dot.state.ma.us](mailto:MassDOTCrashReports@dot.state.ma.us).