

Crash Portal Navigation

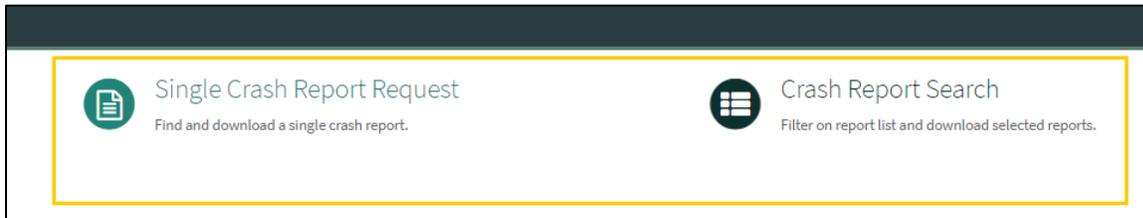
Search for Crash Reports in the Crash Portal

The Massachusetts Registry of Motor Vehicle’s (RMV) Crash Portal is available at:

<https://massdotpublic.service-now.com/cpp>

On the home page, select to search for a:

- Single Crash Report Request – search for one crash report; or
- Crash Report Search – search for one or more crash reports



Single Crash Report Request Search

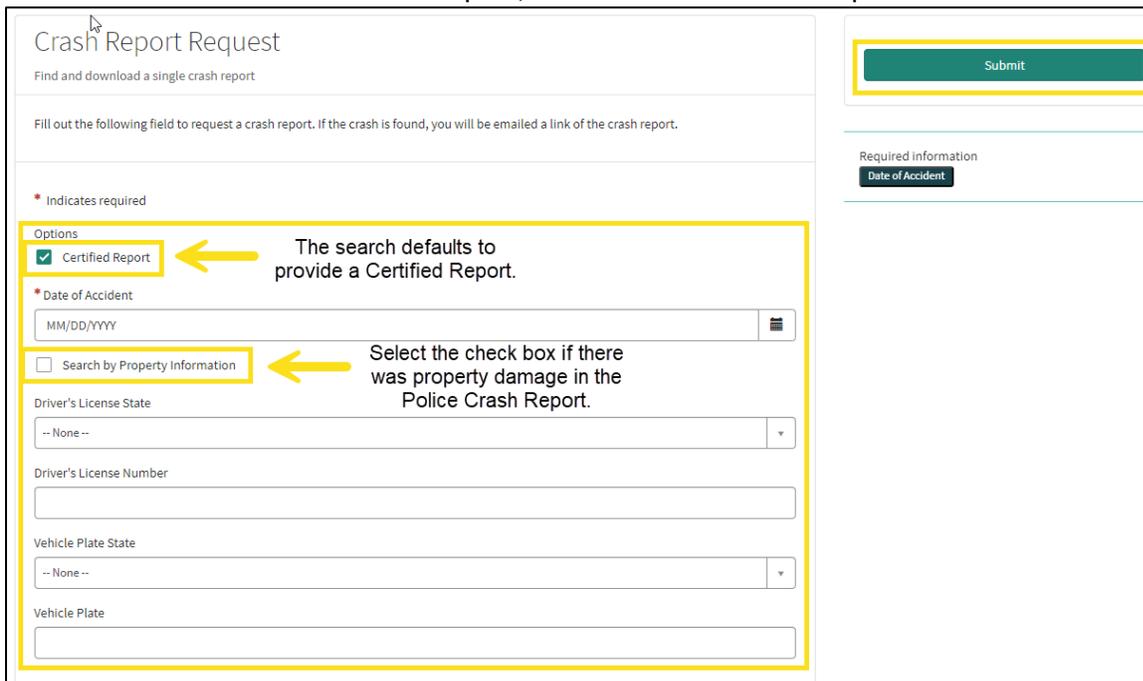
To search for a single police crash report, enter the information in the fields, and select ‘Submit’.

When searching for a single crash report, the following fields are required:

- ‘Date of Accident’ field.
- Either the Driver’s License Number or Vehicle Plate field.
- The ‘Is Property Crash’ button should be checked if there was property damage in the crash.

The crash report request form defaults to provide a certified report.

- To receive a non-certified report, uncheck the Certified Report box.

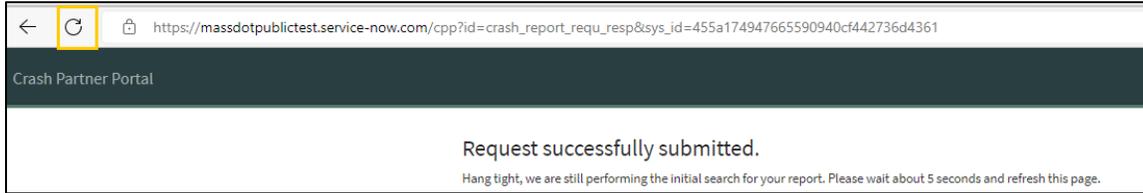


The screenshot shows the 'Crash Report Request' form with the following elements:

- Submit Button**: A green button at the top right, highlighted with a yellow box.
- Required information**: A section on the right with a 'Date of Accident' field, highlighted with a yellow box.
- Options**: A section on the left with a 'Certified Report' checkbox checked by default, highlighted with a yellow box. An annotation points to it: "The search defaults to provide a Certified Report."
- Search by Property Information**: A checkbox, highlighted with a yellow box. An annotation points to it: "Select the check box if there was property damage in the Police Crash Report."
- Other fields**: 'Date of Accident' (MM/DD/YYYY), 'Driver's License State' (dropdown), 'Driver's License Number', 'Vehicle Plate State' (dropdown), and 'Vehicle Plate'.

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Once Submit is selected, the following message appears. Wait five (5) seconds, and refresh your browser. Then follow the instructions on the screen.

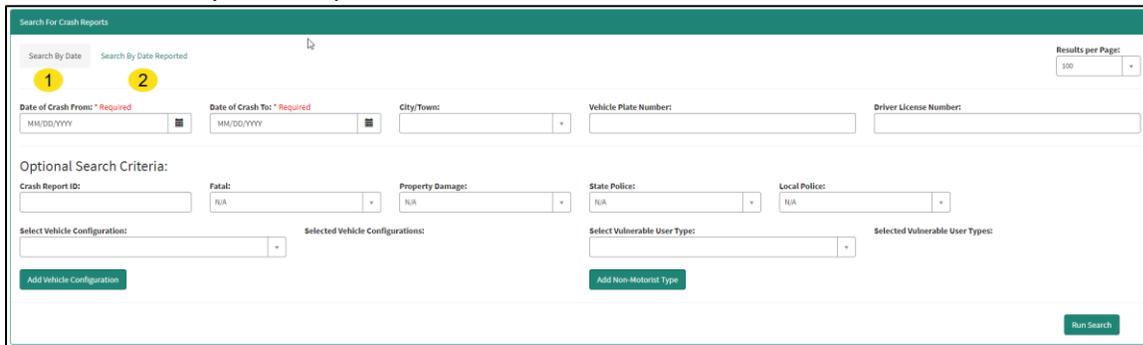


Crash Report Search

To search for more than one police crash report, use the “Crash Report Search”.

When searching for more than one crash report, the following fields are required:

1. Search by Date, or
2. Search by Date Reported



Once you select the search option, enter the information in the fields, and select “Run Search”.

The crash report results display in a table. To download, select the “Download” button.



Crash	Document	Crash Date	City Town	Vehicle	Driver	Download
						Download
						Download
						Download
						Download

For questions or issues with the Crash Portal, please email

MassDOTCrashReports@dot.state.ma.us.