



Transmittal Letter CSN-8

DATE: October 2026

TO: Continuous Skilled Nursing Agencies Participating in MassHealth

FROM: Christine Peterson, Acting Chief of the Office of Long Term Services and Supports

RE: *Continuous Skilled Nursing Agency Services Manual: Revised Program Regulations*

Summary of Program Regulation Changes

The regulations at 130 CMR 438.000: *Continuous Skilled Nursing Agency Services* have been updated. The changes include

- providing updates and clarifications to the regulations, including updating certain definitions;
- establishing new provider eligibility requirements;
- adding requirements for CSN training time;
- expanding allowances for temporary increases to CSN services and unused hours for CCA services;
- updating supervision and intake requirements for CCA services;
- aligning the face-to-face requirements with recent federal changes; and
- enhancing discharge and transfer requirements.

These regulations are effective October 9, 2026.

The rate regulation for Continuous Skilled Nursing Agency Services is 101 CMR 361.00: *Rates for Continuous Skilled Nursing Agency and Independent Nursing Services*.

MassHealth Website

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Questions?

- Call MassHealth at (800) 841-2900, TDD/TTY: 711
- Email us at provider@masshealthquestions.com

New Material

The pages listed here contain new or revised language.

Continuous Skilled Nursing Agency Services Manual

Pages iv, 4-1 through 4-29

Obsolete Material

The pages listed here are no longer in effect.

Continuous Skilled Nursing Agency Manual

Pages iv, 4-1 through 4-26—transmitted by Transmittal Letter CSN-7

Please note: Transmittal Letters no longer include pages for updated regulations, Subchapter 6, or appendix pages. These updated documents are on our [MassHealth Provider Manuals](#) page.