## COMMONWEALTH OF MASSACHUSETTS

SUFFOLK COUNTY		BOARD OF REGISTRATION IN PHARMACY
In the Matter of CVS 444 DS20704 Exp: 12/31/2023	) ) )	Docket No.: PHA-2023-0052 CAS-2023-0233

## CONSENT AGREEMENT FOR PROBATION

The Massachusetts Board of Registration in Pharmacy ("Board") and CVS #444 ("Licensee" or "Pharmacy"), a pharmacy licensed by the Board, DS20704, do hereby stipulate and agree that the following information shall be entered into and become a permanent part of the Pharmacy's record maintained by the Board:

- 1. The Pharmacy acknowledges the Board opened a complaint against its pharmacy license related to the conduct set forth in Paragraph 2, identified as Docket No. PHA-2023-0052 ("the Complaint").1
- 2. The Pharmacy and the Board agree to resolve this Complaint without making any admissions or findings and without proceeding to a formal adjudicatory hearing. The Complaint alleges the following:
  - a. On or about February 9, 2023, a retail compliance inspection (ISP-20661) was conducted at the Pharmacy in which Board Investigator(s) observed a repeat inspectional deficiency of "unsecured epinephrine auto-injectors stored in unlicensed pharmacy space in an unlocked immunization booth in the front retail space."<sup>2</sup>
- 3. The Board and Licensee acknowledge and agree the facts described in Paragraph 2 constitutes a violation of 247 CMR 9.01(5) and warrant disciplinary action by the Board under M.G.L. c. 112, §§ 42A & 61 and 247 CMR 10.03(1)(a).

CVS #444 DS2704 PHA-2023-0052

<sup>&</sup>lt;sup>1</sup> The term "License" applies to both a current license and the right to renew an expired license.

<sup>&</sup>lt;sup>2</sup> On 1/11/2022 during retail compliance inspection (ISP-17692) Board Investigator(s) observed medications, including epinephrine auto-injectors, stored in the unlocked, unstaffed immunization booths located in the front store area, resulting in a Consent Agreement for Reprimand (PHA-2022-0008).

- 4. The Pharmacy agrees that its pharmacy license shall be placed on PROBATION for one (1) year ("Probationary Period"), commencing with the date on which the Board signs this Agreement ("Effective Date").
- 5. During the Probationary Period, the Pharmacy agrees that it shall comply with all laws and regulations governing the practice of pharmacy to the Board's satisfaction.
- 6. The Board agrees that in return for the Pharmacy's execution and its successful compliance with all the requirements of this Agreement, the Board will not prosecute the Complaint.
- 7. If and when the Board determines that the Pharmacy has complied to the Board's satisfaction with all the requirements contained in this Agreement, the Probationary Period will terminate one (1) year after the Effective Date upon written notice to the Licensee from the Board.<sup>3</sup>
- 8. If the Pharmacy does not materially comply with each requirement of this Agreement, or if the Board opens a Subsequent Complaint<sup>4</sup> during the Probationary Period, the Pharmacy agrees to the following:
  - a. The Board may upon written notice to the Pharmacy, as warranted to protect the public health, safety, or welfare:
    - i. EXTEND the Probationary Period;
    - ii. MODIFY the Probation Agreement requirements; or
    - iii. IMMEDIATELY SUSPEND the Pharmacy's license.
  - b. If the Board suspends the Pharmacy's license pursuant to Paragraph 8 the suspension shall remain in effect until:
    - i. the Board provides the Pharmacy written notice that the Probationary Period is to be resumed and under what terms;
    - ii. the Board and the Pharmacy sign a subsequent agreement; or

<sup>&</sup>lt;sup>3</sup> In all instances where this Agreement specifies written notice to the Licensee from the Board, such notice shall be sent to the Licensee's address and/or email of record.

<sup>&</sup>lt;sup>4</sup> The term "Subsequent Complaint" applies to a complaint opened after the Effective Date concerning acts, omissions, or events occurring after the Effective Date, which (1) alleges that the Pharmacy engaged in conduct that violates Board statutes or regulations, and (2) is substantiated by evidence, as determined following the complaint investigation during which the Pharmacy shall have an opportunity to respond.

- iii. the Board issues a written final decision and order following adjudication of the allegations (1) of noncompliance with this Agreement, and/or (2) contained in the Subsequent Complaint.
- 9. The Pharmacy agrees that if the Board suspends its license in accordance with Paragraph 8, it will immediately return its current Massachusetts license to the Board, by hand or certified mail. The Pharmacy further agrees that upon said suspension, it will no longer be authorized to operate as a pharmacy in the Commonwealth of Massachusetts and shall not in any way represent itself as a pharmacy until such time as the Board reinstates license or right to renew such license.
- 10. The Pharmacy understands that it has a right to formal adjudicatory hearing concerning the Complaint and that during said adjudication it would possess the right to confront and cross-examine witnesses, to call witnesses, to present evidence, to testify on its own behalf, to contest the allegations, to present oral argument, to appeal to the courts, and all other rights as set forth in the Massachusetts Administrative Procedures Act, M.G.L. c. 30A, and the Standard Adjudicatory Rules of Practice and Procedure, 801 CMR 1.01 et seq. The Pharmacy further understands that by executing this Agreement it is knowingly and voluntarily waiving its right to a formal adjudication of the Complaints.
- 11. The Pharmacy acknowledges that it has been at all times represented by Counsel or otherwise free to seek and use legal counsel in connection with the Complaint and this Agreement.
- 12. The Pharmacy acknowledges that after the Effective Date, the Agreement constitutes a public record. The Board may forward a copy of this Agreement to other licensing boards, law enforcement entities, and other individuals or entities as required or permitted by law.
- 13. The Pharmacy understands and agrees that entering into this Agreement is a voluntary and final act and not subject to reconsideration, appeal, or judicial review.
- 14. The individual signing this Agreement certifies that they are authorized to enter into this Agreement on behalf of the Pharmacy, and that they have read this Agreement.

CVS #444 DS2704 PHA-2023-0052

11 28 23 Date	(signature)
	Jennifer Migna (print name)
	David Sencabaugh
a a	David Sencabaugh, R. Ph. Executive Director Board of Registration in Pharmacy
December 5, 2023	
Effective Date	
Fully Signed Agreement Sent to Lice	ensee on <u>12/5/2023</u> by

7020 0090 0000 1273 1790

Certified Mail No.\_

l