



**CHARLES D. BAKER**  
GOVERNOR

**KARYN E. POLITO**  
LIEUTENANT GOVERNOR

## COMMONWEALTH OF MASSACHUSETTS

Office of Consumer Affairs and Business Regulation

### DIVISION OF BANKS

1000 Washington Street, 10<sup>TH</sup> Floor, Boston, MA 02118-6400

(617) 956-1500 · Fax (617) 956-1599 · TDD (617) 956-1577

[www.Mass.Gov/DOB](http://www.Mass.Gov/DOB)

**MIKE KENNEALY**  
SECRETARY OF HOUSING AND  
ECONOMIC DEVELOPMENT

**EDWARD A. PALLESCHI**  
UNDERSECRETARY

**MARY L. GALLAGHER**  
COMMISSIONER

October 1, 2019

To the Chief Executive Officer of the Institution Addressed,

Held every October, National Cybersecurity Awareness Month (NCSAM) is a collaborative effort between government agencies and industry to raise awareness on the importance of cybersecurity while endeavoring to ensure that American consumers have the necessary resources to be safer and more secure online. Please join the Division of Banks and the Office of Consumer Affairs and Business Regulation in supporting NCASM's 2019 theme which emphasizes personal accountability and stresses the importance of taking proactive steps to enhance cybersecurity at home and in the workplace.

The ***Own IT, Secure IT, Protect IT*** campaign focuses on understanding, securing, and maintaining digital profiles in the key areas of citizen privacy, consumer devices, and e-commerce security. You are encouraged to share the following resources with your employees and customers to enhance their knowledge and understanding of what they can do to promote lasting cybersecurity habits.

#### Recommended Resources:

- The Conference of State Bank Supervisors (CSBS) [Executive Leadership of Cybersecurity Resource Guide](#), or "Cybersecurity 101" has been updated to address both bank and nonbank institutions.
- The Department of Homeland Security's [Stop.Think.Connect](#) Toolkit provides various toolkits that may be helpful for different segments of your community.
- The [FFIEC Cybersecurity Awareness](#) page provides resources to help management increase awareness of cybersecurity risk, understand supervisory expectations, and mitigate risks to your institution.

Thank you for participating in NCSAM. Your leadership and willingness to raise cybersecurity awareness to your customers, institutions, and communities should result in a stronger more secure financial system.

Sincerely,

*Mary L. Gallagher*

Mary L. Gallagher  
Commissioner of Banks

